

MAX KANTOR
Software Development Manager/Director of Software Engineering

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OBJECTIVE

A challenging **leading software manager** position to utilize my professional experience, extensive education, team working abilities, problem solving expertise, and to advance my leadership skills

SKILLS
SKILLS

Operating systems: Windows, macOS, iOS
Technologies: Visual Studio, .Net Framework, .Net Core, C#, VB.Net, Visual Basic, VBA, ASP.Net, MVC, Web Forms, COM/DCOM, ADO, ActiveX, CSS, HTML5, JavaScript, JQuery, JSON, AJAX, AngularJS, Bootstrap, LINQ, XML, XSL, DOM, ASP, VB Script, Crystal Reports, TortoiseSVN, Azure, DevOps, TFS, Source Safe, Bitbucket, Git, JIRA, InterDev, MS SharePoint, MS Teams, WCF, Web Services, Transact-SQL, SSIS, SSRS, Sitecore CMS, NServiceBus, Angular, Python, React, TypeScript, Amazon AWS (Elastic Beanstalk, EC2, S3, SQS, SNS, SES, SMS, Lambda, API Gateway, IAM, RDS, Route 53)
Databases: MS SQL Server, MySQL, MS Access, Sybase, Pervasive, DynamoDB

EXPERIENCE

04/2023 - present Wintergreen Corp Alpharetta, GA
Sr. Software Development Manager

- Leading a team of software developers providing mentorship, guidance, and technical leadership
- Implementing Agile development methodologies resulting in 50% improvement in projects delivery times
- Managing project budgets, allocating resources efficiently and minimizing cost overruns
- Implementing robust software development processes and best practices, resulting in improved code quality and reduced defects
- Leading a team in designing, implementing, and maintaining Azure DevOps CI/CD pipelines across multiple products, ensuring consistent and reliable deployments
- Acting as a liaison between technical and non-technical stakeholders, ensuring effective communication and alignment of goals
- Conducting regular performance reviews, providing feedback, and facilitating professional growth for team members
- Providing hands-on architectural guidance and participating in critical code reviews to ensure design scalability and maintainability
- Acting as a Program, Project, Release manager and Product owner

Technologies used: Visual Studio 2022, .NET, C#, ASP.Net, MVC, HTML5, CSS, XML, MS SQL Server 2022, Java Script, JSON, JQuery, AngularJS, Angular, Python, React, TypeScript , Node.js, Bootstrap, LINQ, Git, Bitbucket, AWS, EC2, S3, Elastic Beanstalk, RDS, Lambda, SQS, Azure, GitHub Copilot, CursorAI

01/2016 – 03/2023

Rollins Inc

Atlanta, GA

Sr. Application Development Manager/Scrum Master

- Performed as a Development Manager and Scrum Master leading Agile cross functional teams
- Was responsible for driving the Agile/Scrum/Kanban methodologies and processes, coaching and mentoring team members, providing status reports to the executive team
- Facilitated discussion, decision making and conflict resolution
- Assisted key business users (product owners) with backlog creation, grooming and prioritization
- Facilitated sprint planning, daily stand-ups, reviews, and retrospectives
- Oversaw the management and governance of Azure DevOps Repos, establishing branching strategies and enforcing code review and merge policies
- Performed coding and architectural reviews
- Owned Agile delivery schedules, managed sprint capacity and risks, and drove backlog prioritization in collaboration with Product Owners
- Lead integration projects with external vendors (FisGlobal, Vertex, UKG, Fiserv, Wells Fargo, JPMorgan Chase, Fifth Third Bank)

Technologies used: Visual Studio 2019, .NET 4.5, C#, VB.Net, ASP.Net, MVC, Web Forms, HTML5, CSS, XML, XSL, MS SQL Server 2018, SSIS, SSRS, Java Script, JSON, JQuery, Angular, TypeScript, Bootstrap, LINQ, DevOps, Azure, Octopus, ServiceNow

06/2015 – 12/2015

NIIT Technologies

Atlanta, GA

Scrum Master/Sr. Technical Lead

- Performed as a Scrum Master and a Development Lead of a .Net team
- Lead a development of Hawaiian airline web site redesign
- Developed and managed project schedules status, resources, deliverables, issues, and timelines throughout the project with input from the application managers, business partners and project team
- Conducted code reviews, mentoring and training of software developers
- Designed and implemented components written in ASP.Net MVC, C#, JavaScript, AngularJS, Sitecore CMS, NServiceBus

Technologies used: Visual Studio 2013, .NET 4.5, C#, ASP.Net, MVC, Sitecore CMS, NServiceBus, HTML5, CSS, XML, XSL, MS SQL Server 2012, Java Script, JSON, JQuery, AngularJS, Bootstrap, LINQ, TFS

06/2014 – 05/2015

Springfield Corp/ PeachSuite.com

Atlanta, GA

E-Commerce .Net Manager/Scrum Master

- Performed as a hands-on .Net development manager
- Managed updates and upgrades to e-Commerce sites including cart upsell, cart improvements and checkout redesign
- Lead management of peachsuite.com, largest online retailer of hotel supplies
- Managed database administration, backups, performance, SQL agent jobs, replication
- Created and managed tickets for software development from LOE (level of effort) through deployment and testing
- Assigned and delegated work, developed processes, systems and schedules to ensure timely completion

Technologies used: Visual Studio 2013, .NET 4.5, C#, ASP.Net, Web Forms, MVC, HTML5, CSS, XML, XSL, MS SQL Server 2012, SSIS, Java Script, JSON, JQuery, AngularJS, Bootstrap, LINQ, AWS, Agile, JIRA, TortoiseSVN, Beanstalk, MS Dynamics CRM, Great Plains, SharePoint, Active Directory, Exchange

**08/2013-06/2014
Team Lead**

Cultura Technologies, LLC

Alpharetta, GA

- Participated in management, design, implementation, and maintenance of AGRIS (agribusiness software solutions applications)
- Guided migration process of legacy VB6 components into VB.Net
- Participated in conversion of Pervasive Database to MS SQL Server 2012
- Implemented third party .Net components such as Infragistics controls and Think Geo mapping software

Technologies used: VB6, Visual Studio 2012, .NET 4.5, VB.NET, C#, XML, XSL, Pervasive Database, MS SQL Server 2012, SSIS, Infragistics, Widows Services, LINQ, Agile, JIRA, TortoiseSVN

07/2009-07/2013

Global Connection/ Standup Wireless

Norcross, GA

Software Development Manager/Senior Software Chief Architect

- Directed and managed a team that was responsible for development, implementation, and maintenance of the internal/external applications
- Lead management, design, implementation, and maintenance of a main Global Connection CRM, Billing and OSS telecom applications (GC wireline and Standup wireless)
- Participated in development and implementation of an Agent Portal project, a management system web application that provides ordering of telecommunications services by independent agents online
- Designed and implemented UI components and Web Services written in ASP.Net, VB.Net and C#
- Analyzed user requirements and gathered data needed to develop user interfaces and reports
- Performed DBA duties
- Coached, mentored, and managed local and off-shore personnel within a technical team
- Managed Billing and Accounting departments/systems to bill customers with compliance and post payments through different sources such as Credit Cards, Western Union, MoneyGram, Ace Cash Express

Technologies used: Visual Studio 2008/2010/2012, .NET 3.5/4.0/4.5, ASP.NET, VB.NET, C#, XML, XSL, CSS, HTML5, JavaScript, JQuery, MS SQL Server 2008, Telerik, AJAX, Web and Widows Services, IIS, Crystal Reports, SSIS, SSRS, LINQ, Agile, JIRA

06/2011-07/2012

Overgroup Consulting

Pensacola, FL

Implementation Manager (remote position)

- Provided systems management and support that included requirements definition and analysis, logical and physical systems design, software development and maintenance, testing and quality control, training and production support
- Provided service management that included call center operations and customer service, problem troubleshooting and resolution, technology and security compliance, license and product management, maintaining support knowledge base
- Participated in the full life-cycle development process of analysis, design, construction, testing and implementation of application systems to support wireline/wireless telecommunication customer

Technologies used: Visual Studio 2010, .NET 4.0, ASP.NET, VB.NET, C#, XML, XSLT, WCF, HTML, JavaScript, MS SQL Server 2008, AJAX, Web and Widows Services, IIS, Crystal Reports, SSIS, SSRS, LINQ, SVN, Agile, Assembla

04/2004-05/2009

McKesson

Alpharetta, GA

Team Lead

- Performed as a team leader of a maintenance group
- Provided system support and managed major release roll out
- Managed product development including, determining future releases, packaging and software technology

- Facilitated review meetings to ensure that the project was implemented within the required functional specifications
- Participated in development of an HL7 Outbound project to transmit standard HL7 formatted messages to third party healthcare systems
- Conducted and participated in status meetings to collect data from end users
- Provided tutoring and education to other software engineers
- Participated in conversion of plain VB6 COM objects into VB.Net
- Participated in conversion of classic ASP components into ASP.Net
- Maintained and supported local intranet components written in ASP.Net
- Created a set of new Windows Forms and Class Libraries
- Lead design and implementation of components written in VB.NET and C#
- Developed and optimized database structures, stored procedures, views, and triggers
- Reviewed the work of peers to ensure consistency and quality

Technologies used: Visual Studio .NET, C#, VB.Net, ASP, ASP.Net, AJAX, WCF, Managed/Unmanaged C++, Visual Basic 6.0, XML, XSL, XSLT, COM, MS SQL Server 2000/2005, .NET Framework, Image Gear, Rational Rose, NUnit, NAnt, Agile

07/2000-04/2004

McKesson

Alpharetta, GA

Senior Software Engineer

- Participated in development of a Horizon Patient Folder (HPF) project
- Was responsible for the internationalization of the project to be able to deliver and use software in different countries, particularly for UK and Canada
- Designed and developed a set of COM objects, Windows Forms, some implemented as ActiveX controls
- Extensive experience with Windows API relating to registry and window settings
- Designed and developed a project that modified the application user interface such as captions, labels, grid columns, messages etc according to the enterprise settings
- Responsible for maintaining the existing code base while incorporating new enhancements and then merging all changes to multiple code bases for multiple clients
- Created, supported and maintained new Active X controls, Apex and Sheridan controls, stored procedures and scripts, which are fundamental parts of the project
- Created a set of local web sites using classic ASP

Technologies used: Visual Basic 6.0, COM, Active X, Managed/Unmanaged C++, MS SQL Server 2000, ASP, Seagate Crystal Reports, XML, Java, Web Services, VB.Net

02/2000-07/2000

E-Certify, Inc

Alpharetta, GA

Software Engineer

- Participated in an Internet client/server project to provide a common interface for entering and verification credit/debit card information through the Web browsers
- Developed an Internet demo order entry system based on the ASP technology
- Supported and maintained COM objects used by the system

Technologies used: JavaScript, Java, COM, MS SQL Server 7.0, ASP, Web Services, HTML, DHTML, XHTML, IIS 5.0.

01/1999-02/2000

ClientLink, Inc

Alpharetta, GA

Software Engineer

- Participated in development of the Batch Management System (BMS) for Pipeline Corporation, an application written with VB 6.0 and MS SQL Server 6.5
- Responsible for maintenance of existing code and fixing bugs detected during Quality Assurance (QA)

- Designed and developed a table maintenance system to allow users to easily access the database tables as well as perform required modifications
- Developed, modified, and maintained a set of Crystal Reports
- Developed Quality Assurance procedures for BMS using MS SQL Server 6.5 and Access

Technologies used: Visual Basic 6.0, COM, ADO, MS SQL Server 6.5, MS Access, Seagate Crystal Reports

11/1997-01/1999

MOST, Inc.

Marietta, GA

Programmer Analyst

- Took part in development of a Scheduling, Assignment and Management System written with VB 5.0 and MS Access 97 with the emphasis on the ActiveX technology and WIN 32 API
- Designed and developed an accounting module for the System
- Participated in the general design and front-end development

Technologies used: Visual Basic 5.0, COM, DAO, MS Access 97

01/1996-09/1997

Moscow Auto-Care, Inc.

Moscow, Russia

Engineer-programmer

- Participated in development of the Computer Automotive Information System for the Moscow Lada-VAZ Corporation
- Worked as a project manager and as a business analyst
- Designed, developed, tested and implemented various VB/MS Access/SQL applications
- Provided technical support and training for the end users

TRAINING & CERTIFICATIONS

05/2025 AWS Certified Cloud Practitioner

03/2016 Professional Scrum Master I

09/2007 Microsoft ASP.Net training course

01/2007 Building C# Applications for VB developers

06/2006 Mastering Visual C# .Net

07/2002 Object Oriental Architecture & Design

04/2002 Programming a Microsoft SQL Server 2000 Database

12/2001 Web Site Development Fundamentals

08/2001 Java Fundamentals

03/2001 Building XML-Based Web Applications

01/2001 Advanced Visual Basic 6.0

EDUCATION

1987-1992 Moscow Automobile and Road Construction Institute (State Technical University)
Moscow, Russia

- Bachelor Degree of Science in mechanical engineering
Major courses taken: Calculus...Industrial Automation ... Mechanics...Engineering ...
Economics... Computer Networks...Computer Languages...

References available upon request