

MAX REITER

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she/they

EXPERIENCE

Phoenix College

Desktop Support Specialist

September 2018 - Present

Phoenix, Arizona

- Stage and build computer labs for use by students
- Stage and build out laptop carts for use in classrooms
- Troubleshoot issues with hardware, software, etc. of varying skill level
- Coordinate with various teams across campus
- Interface with 3rd party vendors for repairs and services
- Ensure returned devices are decommissioned properly
- Develop software to decommission computers from various backend services
- Maintain an extensive list of returned devices, salvaged devices
- Use a variety of scripting languages to automate tasks

SGANG Community

Systems Administrator & Developer

March 2020 - Present

Online

- Set up and maintain Linux-based servers hosted in the cloud
- Deploy and maintain 3rd party software
- Troubleshoot issues with 3rd party software
- Contribute new features to 3rd party projects
- Write, deploy, and maintain custom software
- Interface with community members in official capacity
- Triage feedback submitted by community members

SKILLS

Programming Languages	Go, JavaScript/TypeScript, HTML5, CSS3, Python, Sass/SCSS, Lua, SQL
Configuration Languages	YAML, INI, TOML
Scripting Languages	fish, bash, Batch, PowerShell
Databases	PostgreSQL, SQLite, boltdb
Editors	neovim, Visual Studio Code
Software	Docker, Caddy, Tailscale, Git, SCCM, Active Directory
Hardware	Building, Repairs, Diagnostics
Operating Systems	Windows, Windows Server, Debian, Ubuntu, Arch Linux

PROJECTS

DCOM	A web interface responsible for decommissioning devices from various backend services
Marksman	An API client that aims to provide full coverage of the SnipeIT API
Jaunty	A companion website for a Minecraft server community, integrates with Discord using OAuth2
Turntable	A web interface made to keep track of one's physical music collection, denoted by medium

EDUCATION

Arizona Connections Academy — Gilbert, Arizona

High School Diploma

GPA: 3.4

May 2018