

(This was a google form that we did not have access to, so we had to write down the answers from the participants.)

Soraya

1. Rank how well you felt the status of the system was communicated, from 1 - 5.

Like, a 4?

"I thought it went quite fast from setting up the route to navigating -- maybe saying that it was going to start would be helpful. The route was quite fast."

2. How responsive was the system from 1 - 5?

I'd say a 3 because the triple tap thing didn't work for me.

3. How easy were the directions understood? 1 - 5?

Nothing was vibrating. Visual directions were fine; it was a bit fast. So I'd give it like a 5 probably.

4. What do you think of the aesthetics of the system 1 - 5?

I don't know, like a four?

5. How difficult was it interacting with the system? 1 - 5?

Overall I'd think a four. Not a five because the triple tap didn't work.

6. How often did you need to consult the documentation, due to the functions being confusing?

Relatively often, I did it on all the steps that wasn't the arrows. I had the user manual open, mostly I didn't look but when I wasn't sure I looked.

For the navigation part, I looked because I didn't remember what to do first; then it felt natural. The instructions for the directions part were a little confusing.

I had to go back to the manual, because there was a glitch in the prototyping software.

Comments. I think the second part of the user manual; maybe I read it too fast, but the way that it's laid out... I found it hard to understand what it wanted me to do. The commands are laid out in a way that I didn't fully understand.