

(This was a google form that we did not have access to, so we had to write down the answers from the participants.)

User 2.

1. Rank how well you felt the status of the system was communicated, from 1 - 5.

I would say three.

2. How responsive was the system from 1 - 5?

I would say 4. The Participant felt in control.

3. How easy were the directions understood? 1 - 5?

It should be easy because the arrows are big; I didn't know what the stop meant, but when it was explained to me it was easy. 5.

4. What do you think of the aesthetics of the system 1 - 5?

It wasn't that beautiful, I would say 4.

5. How difficult was it interacting with the system? 1 - 5?

I would say 3. It was not too hard, not too easy.

6. How often did you need to consult the documentation, due to the functions being confusing?

At the beginning I needed to consult it a lot; very often. **I was confused about what to know to do first.** I was confused about the order.

I was confused about what to do --

Comments. I think for older people, it should have some numbers to make it clear what order to put the commands in; when you get older you are more confused.

Karl's suggestion → the start navigation button should not even be available before you click.
Max → we don't even need the route button.