

The instrument based on yes/no questions:

<i>Dimension</i>	<i>Usability Factor</i>	<i>Question</i>
Effectiveness	Informativeness	Did you find the content you were looking for?
Effectiveness	Understandability	Could you easily understand the provided content?
Efficiency	Confusion	Were you confused using the webpage?
Efficiency	Distraction	Were you distracted by elements of the webpage?
Efficiency	Readability	Did typography and layout add to readability?
Efficiency	Information Density	Was there too much information presented on too little space?
Efficiency	Reachability	Was your desired content easily reachable?

The instrument for use with, e.g. a Likert scale (strongly disagree ... strongly agree):

<i>Dimension</i>	<i>Usability Factor</i>	<i>Question</i>
Effectiveness	Informativeness	I found the content I was looking for.
Effectiveness	Understandability	I could easily understand the provided content.
Efficiency	Confusion	I was confused using the webpage.
Efficiency	Distraction	I was distracted by elements of the webpage.
Efficiency	Readability	Typography and layout added to readability.
Efficiency	Information Density	There was too much information presented on too little space.
Efficiency	Reachability	My desired content was easily reachable.