

Everyone involved in the NHS must learn lessons when things go wrong, for example, from the failings at Mid-Staffordshire and Morecambe Bay. Labour will prioritise action to improve care quality and patient safety. In addition to recruiting extra nurses to help provide safe levels of staffing on wards, we want every hospital death to be subject to an appropriate level of review. We will also take action to modernise the regulation of healthcare professionals.

## Care in older age

Labour will support people in their older age. Growing old should be a positive and fulfilling experience. But our social care system is close to collapse, with older people often receiving visits limited to just 15 minutes, provided by a workforce that is too often undervalued.

Labour supports measures to cap the costs of care and will prioritise improving the quality of care services.

Working with local authorities and care providers, Labour will end time-limited 15-minute visits, introducing year-of-care budgets to incentivise better care in the home. By stopping the use of zero-hours contracts, where regular hours are being worked, we will improve the working life of care workers.

For older people, the normal setting for care should increasingly be the home, not the hospital. We will recruit 5,000 new home-care workers – a new arm of the NHS – to help care for those with the greatest needs at home. This will include supporting more people to remain at home at the end of their life, including those who are terminally ill with the greatest care needs.

We will also introduce a system of safety checks to identify risks facing vulnerable older people and enable preventative measures to be put in place, such as grab rails to prevent falling.