Maximillian V. Phillips

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SKILLS

- **Docs-as-Code:** Astro, MDX/Markdown, HTML, CSS, JavaScript/TypeScript, Git, Python
- **Content Strategy & Design:** Information Architecture, UX Writing, Style Guides, Figma
- **Tools & Platforms:** Jira, Confluence, Amplitude, GitHub, AI prompt engineering

EXPERIENCE

Technical Writer   *January 2023 - Present*
Cloudflare • Remote

- Led team of 5 writers to update 1000+ docs pages to make cohesive user experience.
- Developed internal AI app to detect changes in products and update videos in documentation.

Tech Writer Intern   *May 2022 - August 2022*
Cloudflare • Remote

- Authored new technical documentation for Argo Smart Routing to serve three million monthly visitors.
- Implemented extensible HTML components to unify user experience across product docs.
- Advocated for refined language and site features to promote accessibility and inclusion.

Research Assistant   *October 2021 - December 2022*
Pitt Computational Social Dynamics Lab • Pittsburgh, PA

- Investigated impact of mass communication and social media on regional civic action across the US.
- Instituted guidelines for consistent interpretation of language between researchers.
- Produced introductory video to showcase interactive policy tracking system.

EDUCATION

Bachelor of Science, Digital Narrative and Interactive Design   *December 2022*
University of Pittsburgh • Summa Cum Laude

SELECTED WORK

Argo Smart Routing docs   *developers.cloudflare.com/argo-smart-routing*
HTML, CSS, Figma

- Created new documentation for Cloudflare Argo Smart Routing by compiling product information to establish single point-of-presence for over three million monthly visitors.