

## Transcript 1

So you're a potential visitor who wants to find operating hours and take a prices Can you show me like where can you try? Yeah, so I just navigated to the home page uh right away I see visitor information and it has the hours Monday through Saturday and Sunday as well as the ticket prices for adults and children. That's one that's one. Okay, so now you're a tourist who wants to see the incline location on our map and uh five directions. Do you try that for me? Okay, so I'm at the home page. I'm scrolling down on the home page. I see an address at the bottom, but I need to look for the map uh plan your visit. um Oh, I see I see a map on the plan your visit uh page. um It had a Google map that says Duquesne inclined lower station. That was a little difficult to find, so I recommend like creating a page that shows like location of the Duquesne incline and it just has a map as well as any travel information. So now you're going to be the role of a visitor who just wants to see some images of the incline and uh decide if it's like a site worth visiting. Okay. So I'm looking around on the homepage. um I see experience at Duquesne incline, and there's a page stunning views that shows a panoramic view of downtown Pittsburgh. um I'm in history. I see some history about the Duquesne incline. I'm in T tours. There's no pictures in the tours page so I recommend adding some word pictures of what the Duquesne inlin looks like on the tours page. Okay. So now you're a visitor who has accessibility needs. So could you try to find information about options to see if it's possible to visit? Yeah, so I'm on the homepage. um I see at the bottom quick link. It says accessibility. The accessibility page on the homepage led to an error and it shows cannot get the HTML page, so I recommend fixing that bug. um I'm looking around. Oh, in the plan your visit page, I see an entire section for accessibility information. This is exactly what I need as an accessibility visitor. Okay, so last one is now you're just a website user who wants to see just information quickly without any confusion about the navigation. Yeah, I think looking at the websit starting from the homepage, um like overall, it's clearly outlined and it has like planned your visit, history, booking a tour, field trip, the gift shop, how to contact the Duquesne incline. I think it's a really accessible website that's easy to use for all age groups. And I actually notice on the contact page when you click contact, it's missing some headlines at the top, so I think that's another thing you could fix, but overall it's a really solid website and easy to navigate.