Maxwell A. Riesel

11 Chester St, Schenectady NY 12304

Email: [maxwellriesel98@gmail.com](mailto:maxwellriesel98@gmail.com)

Phone: (315)-868-6284

Website: https://maxwellriesel98.github.io/PersonalWebsite/index.html

Skills

C, C#, C++, Java, and Python

SQL proficiency

Javascript, Html and CSS

Bootstrap, React, Wordpress & other website development framework proficiency

Powershell, command line, and Unix system proficiency

Website hosting and Webmastering

Active Directory management

Group Policy Object management

Server Management

Firewall Management

VPN Setup and maintenance

Computer repair and troubleshooting

Computer and system assembly

Advanced mathematics

Proficient in Spanish

Education

Highschool:Central Valley Academy, Advanced Regents Diploma.

(AP Computer Science, Video Game Programming, College Now Calculus)

College: SUNY Polytechnic Institute: Bachelor of Science in Computer Information Sciences. 2021

Experience

Printer Technician

US Globe Corp

February 2023-Present

* Manage Customer relations between Contractor and client
* Diagnosis and repair of all brands of printers, copiers, and scanner systems
* Assess necessary components required to repair systems for client
* Educate clients on proper printer usage and correct improper usage

IT Specialist

Baron Insurance & Tax Agency

December 2020-Present

* Management of Company Network
* Development and management of company Website
* Development of software solutions for company staff
* General Troubleshooting

Onsite IT Technician

Hemmersbach US

August 2022-February 2023

* Manage Customer relations between Contractor and client
* Physical Hardware repair of Server, Printer, and Computer Products
* Assess necessary components to repair systems for client
* Educate clients on proper computer care and basic user maintenance

RPG Software Engineer

Herkimer County

January 2022- August 2022

* Develop new programs to assist local government
* Update information on programs to prolong usefulness
* Research and find areas in local government that need AS/400 technology
* Manage databases created by RPG Programs
* Troubleshoot user error in Programs

IT Technician

Turbo Machined Products

June 2021- January 2022

* Management of Servers and Firewall
* Troubleshooting Crucial Software
* Developing software solutions
* Management of VPNs and active directory
* Setup and repair of physical computers

Produce Associate

Hannafords

September 2017-June 2021

* Assisting customers with locating products within the store.
* Moving packages in excess of 50 lbs to storage.
* Ensuring product quality is high
* Managing shutdown of department at night

Certifications

* A4 Mono Laser Printer Service Repair Certified
* HP Chromebook Service Repair Certified
* HP Desktops, Laptops, and Workstation Repair Certified
* HP Enterprise color Printer Service Repair Certified
* HP Enterprise server Maintenance certified
* Angela Yu’s Web development Bootcamp Certification
* Full Stack development Bootcamp certification

Notable Projects

* QA File Processing, powershell NIFI Framework
* Receipt creation and Generation tool, RPG III
* Personal Resume Website, BootStrap, HTML
* Gravity Simulator, UNITY
* To Do List, Node.JS
* Anime Generator, Jikan API, Node.JS