Maxwell A. Riesel

11 Chester St, Schenectady NY

Contact Information

Email: [maxwellriesel98@gmail.com](mailto:maxwellriesel98@gmail.com)

Phone: (315)-868-6284

Skills

C, C#, C++, Java, and Python

Active Directory management

Group Policy Object management

Server Management

Firewall Management

Powershell and command line

VPN Setup and maintenance

Computer repair and troubleshooting

Computer and system assembly

Database SQL proficiency

Javascript, Html and CSS proficient

Bootstrap, Go Daddy, Wordpress & other website development framework proficiency

Advanced mathematics

Proficient in Spanish

Website hosting and Webmastering

Powershell, command line, and Unix system proficiency

Education

Highschool:Central Valley Academy, Advanced Regents Diploma.

(AP Computer Science, Video Game Programming, College Now Calculus)

College: SUNY Polytechnic Institute: Bachelor of Science in Computer Information Sciences. 2021

Experience

Produce Associate:Hannafords: September 2017-June 2021

* Assisting customers with locating products within the store.
* Moving packages in excess of 50 lbs to storage.
* Ensuring product quality is high
* Managing shutdown of department at night

IT Specialist: Baron Insurance & Tax Agency: December 2020-Present

* Management of Company Network
* Development and management of company Website
* Development of software solutions for company staff
* General Troubleshooting

IT Technician: Turbo Machined Products: June 2021- January 2022

* Management of Servers and Firewall
* Troubleshooting Crucial Software
* Developing software solutions
* Management of VPNs and active directory
* Setup and repair of physical computers

RPG Software Engineer: Herkimer County: January 2022- August 2022

* Develop new programs to assist local government
* Update information on programs to prolong usefulness
* Research and find areas in local government that need AS/400 technology
* Manage databases created by RPG Programs
* Troubleshoot user error in Programs

Onsite IT Technician: Hemmersbach US: August 2022-Febuary 2023

* Manage Customer relations between Contractor and client
* Physical Hardware repair of Server, Printer, and Computer Products
* Assess necessary components to repair systems for client
* Educate clients on proper computer care and basic user maintenance

US Globe Corp Febuary 2023-Present

* Manage Customer relations between Contractor and client
* Diagnosis and repair of all brands of printers, copiers, and scanner systems
* Assess necessary components required to repair systems for client
* Educate clients on proper printer usage and correct improper usage

Certifications

* A4 Mono Laser Printer Service Repair
* Chromebook Service Repair
* Commercial and Consumer Desktops, Laptops, and Workstation Repair
* EnterPrise color Printer Service Repair
* Angela Yu’s Web development Bootcamp Certification
* Full Stack development bootcamp certification

Notable Projects

* Nifi file processing and manipulation program tool
* Receipt creation and Generation tool
* Personal Resume Website