# eBay Search Service

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### Overview

This document is intended to explain why the eBay Search Service is being created and a suggested approach to implement the eBay Search Service for the purposes of being audited for technical feasibility by an engineer.

This document will explain the following:

- the API designs for each eBay Search Service API
- details needed for implementation and to assess if this solution is technically viable
- changes that must be made to the eBay Master Service to use the eBay Search Service

#### Problem Statement

In the last few months, eBay users have reported increasingly slow response times from eBay's website when searching for auctions. Application log analysis for the eBay Master Service has confirmed that our FindAuctions API for the eBay Master service takes significantly longer to return a response when we search for auctions using keywords. It also takes longer to search for a large number of auctions. This is negatively impacting

eBay's user experience for existing users and is hindering the website's chances of being adopted by new users.

Performing further analysis on the eBay Master service schema shows that the FindAuctions API must scan the entire table to first find active auctions. Then it must scan those active auctions to find auctions that have titles with the keywords we are looking for.

### **Temporary Solution**

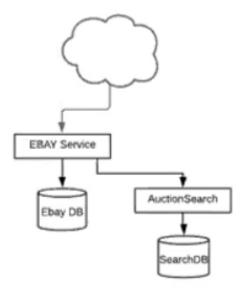
As a bandaid solution to temporarily address this problem, we have added an Auction-Status index to the Auction table of the eBay Master Service database. This allows us to immediately access all active auctions instead of being forced to scan the entire Auction table to find active auctions before querying with keywords.

This speeds up the FindAuctions API enough to fix the poor user experience temporarily, but this will not be enough as the company grows. The number of records in the Auction table, and subsequently, the number of active auctions will increase at an exponential rate.

### **Next Steps**

To solve this more permanently, we want to create a separate search service that will handle searching for auctions by keyword and/or category. We will call this new service the eBay Search Service.

The search service will have its own database that can only be changed by external users via its API. We will *delegate* the eBay Master Service's searching to this new Search Service, which will allow us to only keep information relevant to searching in the Search Service's database.



Whenever a new FindAuction API request is made, this service will perform the required business logic and databases accesses instead of the eBay Master service.

At a minimum, the eBay Search Service should support searching in the following ways:

- Searching for all auctions
- Searching for auctions based on auction status (closed, open, pending, cancelled)
- Searching for auctions based on keywords
- Searching for auctions based on category
- Searching for auctions based on keywords and category

Each search operation will only allow "AND" operations between search terms. For example, searching for auctions that have "red" AND "yellow" in their titles.

"OR" operations must be done making multiple API calls and combining the results. For example, to get the results for auctions that have "red" OR "yellow" in their titles, you must combine the results of searching for auctions that have "red" in their titles, and the results of searching for auctions that have "yellow" in their titles.

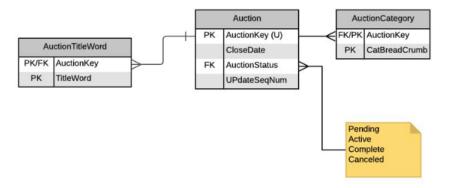
# eBay Search Service API Specification

## API List

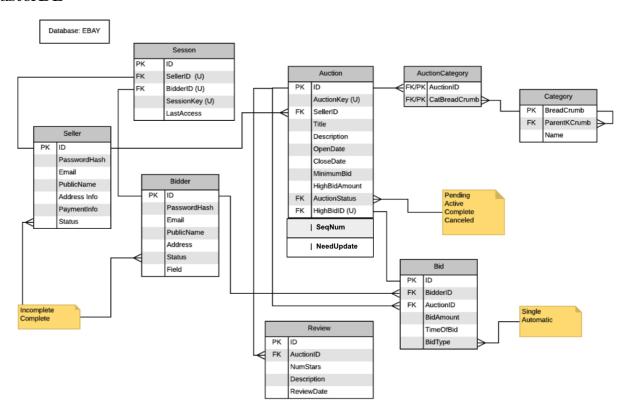
API Name	Description
saveSearchableAuction	Updates or creates a searchable auction
findAuctions	Finds auctions based on the given keywords and/or category.

## Schemas

### SearchDB



#### MasterDB



### **API Descriptions**

#### saveSearchableAuction

Creates an auction if no auction that corresponds with the given auction key exists. Otherwise, updates the auction that corresponds with the given auction key.

To create or update multiple auctions, saveSearchableAuction must be called once for each auction to be created or updated.

#### Input

- auctionKey Public key that uniquely identifies an auction from the eBay Master Service.
- title Title of the auction
- closeDate Closing date of the auction
- categories List of categories, in category breadcrumb format
- status Status of the auction (closed, open, pending, cancelled)
- seqNum Sequence number of the auction record. Each time an update is performed for this record, it is incremented by one. Requests made with seqNum < UpdateSeqNum for this record are ignored.

```
{
    "auctionKey": <string>, // required
    "title": <string>, // required
    "closeDate": <string>,
    "categories": [ <string>, ...],
    "status": <string>,
    "seqNum": <int> // required
}
```

## Output

Scenario	Response
Successfully stored an auction	<pre>{     "success": true,     "seqNum": <int> }</int></pre>
Auction key does not match with an existing auction	<pre>{     "success": false,     "error": "InvalidAuction" }</pre>
SeqNum < UpdateSeqNum for this auction.	<pre>{     "success": false,     "error": "OutOfOrder" }</pre>

#### **findAuctions**

findAuctions retrieves a list of auctions filtered based on the parameters passed. This is intended to support searches by category, keywords, date, and auction status.

At a minimum, either a keyword list or a category must be passed as parameters. If a page index that corresponds with a page that doesn't exist, the query is considered successful, but no results are returned.

Each search operation will only allow "AND" operations between search terms. For example, searching for auctions that have "red" AND "yellow" in their titles.

"OR" operations must be done making multiple API calls and combining the results. For example, to get the results for auctions that have "red" OR "yellow" in their titles, you must combine the results of searching for auctions that have "red" in their titles, and the results of searching for auctions that have "yellow" in their titles.

#### Input

- keywords Keywords that auction results will be matched to
- category Category, in category breadcrumb format
- status Status of the auction (closed, open, pending, cancelled)
- closeDate Closing date of the auction
- pageIndex Page index that is returned by every API call to findAuctions. Instructs the API where to begin returning auctions from. If this parameter is not provided, auctions will begin from the earliest auction result that match the given parameters.
- pageSize Number of auctions returned per page

## Output

scenario	response
Successfully search with found results.	<pre>"success": true,    "results": [         auctionKey: <string>,  ],    "pageIndex": <int> }</int></string></pre>
Successfully search with no results.	<pre>{     "success": true,     "results": [ ]     "pageIndex": -1 }</pre>
Missing category AND keyword list	<pre>{     "success": false,     "error": "NoCategoryOrKeywords" }</pre>

### eBay Search Service Internals

This section describes the suggested internal processes to successfully implement each API with a focus on changes in the database layer of the eBay Search Service.

#### **Initial Creation**

When the eBay Search Service is initially created, the auctions from the eBay Master Service will need to have its auction records from the MasterDB be loaded into the SearchDB. This can be performed using calls of saveSearchableAuction.

#### saveSearchableAuction

Each new record and record update performed through this API is done as a transaction. If no auction key is given, a record cannot be created, and the transaction is immediately cancelled.

If an auction key is given and the auction key *does* match to a record in the SearchDB's auction table, the API will only update an auction if the given **seqNum** is greater than **UpdateSeqNum**. If it does, **UpdateSeqNum** will be set to **SeqNum** Otherwise, we ignore the request and return an **OutOfOrder** error response.

If the auction key *does not* match to a record in the SearchDB's auction table, we create a new auction record with UpdateSeqNum equal to 0.

To create a new auction, first, keywords are generated from the given title. Keywords are generated by splitting the title by whitespace into case-insensitive tokens. Ex: "Red Beanie Baby"  $\rightarrow$  ["red", "beanie", "baby"]

- New keywords will only be generated and updated if a new title is provided.
- If new keywords are generated, the previously generated keywords that match with the given auction key that are not duplicates of keywords generated from the new title will be deleted
- If an empty string is given as the title (""), all keywords will be deleted, but no new keywords will be generated.

Each keyword is added as a record in the AuctionTitleWord table, matched with the given AuctionKey.

Next, categories are processed from the given list of category breadcrumbs, categories. All previous categories that match with the given auction key will be removed, in case the categories have changed.

Each category is added as a record in the AuctionCategory table, matched with the given AuctionKey.

Finally, AuctionStatus, CloseDate, and UpdateSeqNum, and AuctionKey are created as a record in the Auction table and committed as a transaction. Each value overwrites the previous value. If any non-required parameters are not given, their values in the SearchDB will not change.

#### **findAuctions**

If no keyword list AND no category are given as parameters, no search can be performed by this API. An error response will be returned indicating the missing parameters.

If a keyword list or category is given, the result list of auctions is formed as a transaction by SELECTing DISTINCT auction records based on AuctionKey and applying successive JOINs if:

- Category is given: JOIN AuctionCategory with AuctionKey
- Keyword list is given: JOIN AuctionTitleWord with AuctionKey

and filtering with a WHERE clause based on if CatBreadCrumb, AuctionStatus, and/or TitleWord match the given category, auction status, and keywords.

Pagination is performed by:

- using a LIMIT clause to limit the results based on the given pageSize.
- using an OFFSET to show an offset subset of the results

```
/* by default, closeDate is the current date and time */
SELECT AuctionKey FROM SearchDB
...
ORDER BY @closeDate ASC
LIMIT @pageSize OFFSET @pageSize * (@pageIndex - 1)
```

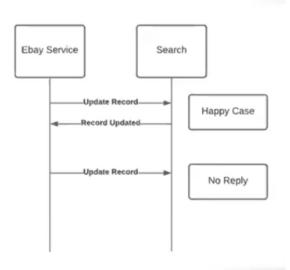
If these clauses all succeed, the transaction is committed. The results are converted to JSON, then returned as a reply.

### Changes to eBay Master Service

### MasterDB Schema Changes

#### NeedUpdate Field

The NeedUpdate field has been added to the Auction record to handle dropped update messages from the eBay Search Service. In the case where there's no reply from the eBay Search Service, there must be a way to guarantee that we will try again until the eBay Search Service has also been updated.



If this field is true, we will say this means the eBay Master Service is in the process of updating this record, and has yet to receive a message from the eBay Search Service indicating it has been updated on the SearchDB.

We suggest created some kind of mechanism, such a CRON job, to run periodically to check if there are any auctions with this flag set to true. If they are true, send a message to the eBay Search Service asking again to update this record on the SearchDB table.

#### SeqNum Field

The SeqNum field has been added to the Auction record to help track the order of update messages, so we know which update message each record is waiting for.

If a record has SeqNum equal to 2, then we know it is waiting for the update message from the eBay Search Service with sequence number 2.

### **API Definition Changes**

#### createAuction

The createAuction API will need to adopt the responsibility of sending messages to the eBay Search Service's saveSearchableAuction API to populate the SearchDB as new auctions are created.

For each new auction, createAuction will:

- 1. begin a new transaction
- 2. create a record in the MasterDB's Auction table
- 3. set SeqNum to 0
- 4. set NeedUpdate to true
- 5. call eBay Search Service's saveSearchableAuction API to trigger a transaction to create a new auction in the SearchDB.
- 6. commit the transaction

The eBay Master Service will then wait to receive a response from the eBay Search Service. If a successful response with "success": "true" is returned, createAuction should:

- 1. begin a new transaction
- 2. set NeedUpdate to false
- 3. increment SeqNum by 1
- 4. commit the transaction

If no response is returned after an appropriate timeout period, createAuction should return a successful response to the createAuction user and do nothing.

#### updateAuction

The updateAuction API will need to adopt the responsibility of sending messages to the eBay Search Service's saveSearchableAuction API whenever an auction is updated with new information.

For each new auction update, updateAuction will:

- 1. begin a new transaction
- 2. update a record in the MasterDB's Auction table
- 3. set NeedUpdate to true
- 4. call eBay Search Service's saveSearchableAuction API to trigger a transaction to update an auction in the SearchDB
- 5. commit the transaction

The eBay Master Service will then wait to receive a response from the eBay Search Service. If a successful response with "success": "true" is returned, updateAuction should:

- 1. begin a new transaction
- 2. set NeedUpdate to false
- 3. increment SeqNum by 1
- 4. commit the transaction

If no response is returned after an appropriate timeout period, updateAuction should return a successful response to the updateAuction user and do nothing.

#### **findOpenAuctions**

This API from the eBay Master Service calls the eBay Search Service's findAuctions. The parameters passed to the eBay Search Service's findAuctions API will be the same as the parameters passed to the eBay Master Service.

After waiting for a response, the eBay Master Service should receive a list of auction keys in the form of JSON. To return the same information that is expected from the API specification for findOpenAuctions, for each auction key, the eBay Master Service will need to perform a JOIN with the MasterDB Seller table, filtering on AuctionKey to get Title, Description, OpenDate, ClosingDate, and HighBid.

NOTE: For updateAuction and createAuction, assume that sending update messages after timeouts will be handled by some mechanism that searches for records where NeedUpdate is true. See NeedUpdate Field for more information.

### Logging

This section describes a suggested format for this service's application logs.

```
1
       "start": <string>,
2
       "duration": <string>,
3
       "api": <string>,
4
       "params":
5
6
                "original": {
7
                     "auctionkey": <string>,
8
                     "title": <string>,
9
                     "closeDate": <string>,
10
                     "status": <string>,
11
                     "category": [<string>, ...],
12
                     "seqNum": <int>
13
14
                "updated": {
15
                     "auctionkey": <string>,
16
                     "title": <string>,
17
                     "closeDate": <string>,
18
                     "status": <string>,
19
                     "category": [<string>, ...],
20
                     "seqNum": <int>
21
22
23
24
```

- start The time the service first receives the call.
- duration The amount of time it takes from when the service receives the call to when the service responds.
- api The name of the API that is called.
- params The original and updated data that the API changed. Optional data that was not changed is not included in either the updated or original logs.