



HOPKINS STUDENT MOVERS

Summer Storage

Thank you for choosing to store your items with Hopkins Student Movers! Policies and details, as well as frequently asked questions regarding our summer storage service can be found in this document.

Procedure

You can schedule an appointment by clicking the “Book Now!” button under the storage tab of our website, or you can follow the link at the end of this section. If you have used our service before, you may log in using the username and password you used in previous years. If you do not remember your information, or have never stored with HSM, create an account. ***If you log into a previous account, please make sure to update your current address.*** Once you have made your account, please select the location you are moving *from* as your moving schedule. (That is, where you currently live).

Your items will all be picked up at your apartment or dorm at the time of your move. Before your appointment, please fully pack and properly label all your items. Please see FAQs for label specifications.

Note: Items will be stacked in the storage unit, so please seal boxes completely, and pack them as fully as possible to avoid any damage.

Book appointments here: <https://booknow.appointment-plus.com/419hy0x2/>

Policies

- Label all items you plan to store
- Boxes larger than 20”x20”x20” (total volume) will be charged an additional \$10 per box.
- Boxes smaller than 20”x20”x20” will be charged the same as a 20”x20”x20” box
- Boxes, suitcases, or any other packed container must be kept under 70 lbs
- Avoid overloading plastic containers. Plastic containers are more prone to breaking than cardboard boxes. If you have a lot of heavy items, please distribute them among cardboard boxes.
- All drawers and cabinets must be taped shut before pickup

Frequently Asked Questions

- What should I include on my labels?

You should include: Your full name as it appears on your appointment invoice, your phone number, and the dorm/building **you are moving into for the Fall 2017 semester**.

- How do I pay for my items?

You can pay for your storage after your items are picked up. We will have a table set up in Wolman hall to collect payments. We accept: cash, credit, check, or J-cash for payment.

- Where can I get boxes?

Boxes can be purchased from the Wolman Mail Room. The Wolman Mail Room also accepts J-cash. Boxes can also be purchased at the FedEx store under Homewood dorm.

- Why do I need to pay extra if my box is greater than 20x20x20?

It is much more difficult to organize boxes of various sizes in our storage units.

- Why is there only a discount for multiple boxes, and not plastic items?

Boxes are the easiest and most convenient item to store. Plastic containers, are more likely to break, and much more difficult to stack and organize than boxes, so we impose the discount to encourage students to store their items in boxes if possible.

- If my item is on the pricing list, but I choose to store it in a box, will it be charged as that item, or as a box?

If you are storing an item in its original box, (i.e, Microwave, Fan, TV, etc.) it will be charged as the item. If you store the item inside a box other than its original box, it will be charged as a box.

- How do I get my items back?

Over the summer, we will finalize our move in dates. Much like move out, you will be able to book a move-in appointment for one of these days

- What if I don't see an item I am planning on storing on the pricing sheet?

The pricing sheet on our website includes the most commonly stored items. If you are storing an item that is not on the list, please contact us and we will let you know how much it would cost to store. We determine the price of unlisted items by their size, weight, and storability.