ROBERT SMITH

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OBJECTIVE

Senior Network Engineer & System Administrator with 7 years of experience in Networking and Security, including hands-on experience in providing network support, installation and analysis for a broad range of LAN/WAN/MAN communication systems. Detailed understanding of different layer 2 protocols like VLANs, VTP, STP, RPVST, Port Security, and Ether Channels (LACP and PAGP). Experienced in Data-Center Nexus 7009, 7018, 5548P, 5596T, 2148T, 2224Tand 6000switches. Responded to serious technical issues on a 24/7 on-call basis. technologies such as 802.11x, VLANs/STP, IPv4 & IPv6, TCP internals & flow control, BGP, OSPF, HSRP/GLBP, IGMP, LDP, TACACS, WLC and RADIUS; datacenter network management. Worked extensively with Flow Control in the areas for configuration and troubleshooting; design, configuration and management of network security technologies, including Cisco ASA, CSM, IDS/IPS and Access Control Lists; planning, designing and implementing networks for new sites

SKILLS

Wireshark, SNMP, Solar Winds, HP Open View, KTLO, Cisco Prime Programming Languages: C, C++, JAVA, JavaScript, Html, CSS, XOL, XML Operating Systems: UNIX, Linux, Windows (XP/Vista)

EXPERIENCE

Senior Network Engineer — 2018–Present

- Managing and monitoring the operational activities of the collegewide data/voice/video network including design, installation, configuration, maintenance, and security.

- Analyzing network functions and evaluating the services provided.

- Developing a plan of action and recommendations, identifying milestones and issues to be addressed, and generating reports as required.

- Providing technical leadership and guidance to technical staff, ensuring compliance with policies and regulations, and that all issues are addressed and resolved.

- Monitoring utilization trends, managing network performance, and assuring maximum uptime.

- Performing ongoing analysis, capacity planning, and technical tuning of the network systems to improve performance.

- Designing, configuring and maintaining network infrastructure components, troubleshooting network to diagnose system problems.

Senior Network Engineer — 2009–2017

- Planned, developed, and designed network management and maintenance projects, including policies and procedures, operational improvements, backup, and archival files, and evaluated new technology integration.

- Coordinated operations activities with other departments and service providers; designs and implements campus-based LANs, connectivity issues, and cabling systems.

- Responsible for configuration, monitoring, and management of LAN/WAN routing and switching environment, Virtual Private Networking, Network Access Controls, Firewalls, Load Balancers, and wireless communication equipment.

- Responsible for network architecture, capacity planning, monitoring, and management.

- Responsible for network and infrastructure security.

- Planned and configured AWS networking and Direct Connect.