



**Cellebrite**

Digital intelligence  
for a safer world



**Cellebrite  
ADVANCED  
SERVICES**

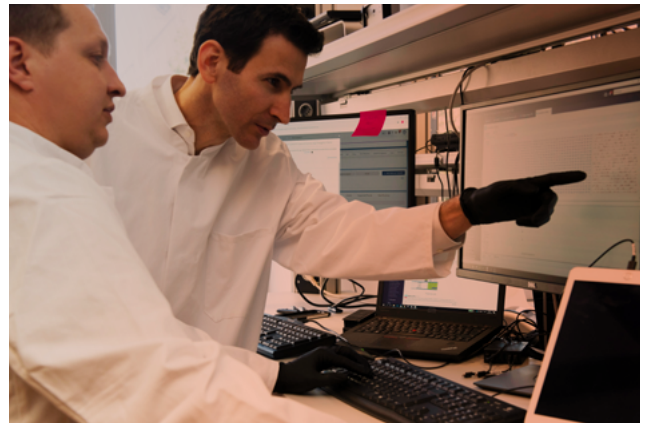
**SOLVING YOUR MOST DEMANDING  
DIGITAL INTELLIGENCE CHALLENGES**

## WHO WE ARE

Cellebrite Advanced Services (CAS) is the leading provider of advanced digital intelligence (DI) services and consultancy to law enforcement agencies and enterprises worldwide. Through our comprehensive portfolio of services, we assist in solving your toughest operational, technical and procedural DI challenges.

Using cutting-edge forensically sound methods, taken directly from the Cellebrite Security Research Labs, we specialize in recovering digital evidence across a multitude of investigations. This includes overcoming complexities in accessing market-leading iOS and Android devices.

Our digital intelligence experts, located in ten labs around the world, are ready to provide insights and consultation to address your most demanding investigations.



The Cellebrite Forensics Research Lab in Munich, Germany



## SERVICES WE OFFER



### Mobile Device Data Access

Driven by the continuous innovation of the Cellebrite Security Research Labs, the CAS team puts into practice the latest techniques to brute force the most complex mobile device models out there.

#### Services include:

- **Case Assist:** Included in Case Assist is also a Cellebrite Physical Analyzer generated report, supported by Cellebrite Reader, so that agencies can overcome the UFED and Cellebrite Physical Analyzer backlog, saving critical man-hours to dive right into the data.
- **Advanced Unlocking:** Determine or disable the PIN/pattern/password screen lock or passcode on the latest Apple iOS and Android devices. Once unlocked, CAS experts can retrieve more data from the most complex devices.
- **Advanced Extraction:** Gain forensic access to the most complete extraction possible, either a decrypted physical extraction from Full Disk Encrypted (FDE) Android devices or a full file-system extraction from iOS and newer File-Based Encrypted (FBE) Android devices.
- **Technical Services:** Maximize your data recovery chances from crushed, broken, burnt or water-damaged devices by engaging with our experienced CAS experts supported by our extensive network of trusted partners worldwide.

★ Service is offered on site or in a secure CAS lab

★ Unparalleled Android & iOS capabilities

★ Ask us about our subscription plans

*Find the list of supported devices on the next page.\**



### Cryptocurrency Investigation Services

The CAS team will support your cryptocurrency needs, employing advanced techniques, expert insights and advice to propel your investigation. Our digital intelligence specialists use advanced techniques to expose economic cybercrimes, dark market activities, and international fraud schemes by analyzing cryptocurrency artifacts and documenting relevant transactions and attributions.

#### Services include:

- **Preliminary Analysis:** An indicative report highlighting the main findings along with a risk score generated by analyzing the submitted artifacts.
- **Advanced Deep Dive:** A detailed report showing the relevant transactions and attributions that follow the artifacts path along with a detailed expert analysis of the case.





## Advanced Research Services

Our team of experts at the Cellebrite Security Research Labs can be leveraged for custom research projects. As part of the research effort, our team helps agencies determine the best approach for an inaccessible device or non-supported device model.

### Services include:

- **Consultancy:** Get your case onto the desk of the industry's top researchers for iOS and Android devices, globally.
- **Professional Services:** Custom development projects to overcome access and extraction barriers.

## SUPPORT FOR THE WIDEST RANGE OF DEVICES\*

### iOS Devices

Determine locks and perform a full file system extraction of all iPhone devices from iPhone 4S to the latest iPhone 11 / 11 Pro / Max running the latest iOS versions up to the latest 13.4.1.

- Gain After-First-Unlock (AFU) access to locked iPhones up to iPhone X, running iOS 11.3 to 13.4.1.
- Perform Before-First-Unlock (BFU) extraction without knowing the device passcode.
- Access and decode 3rd party app data, chat conversations, downloaded emails and email attachments, deleted content and more.

### Android Devices

- Bypass or determine locks and perform a physical extraction (Full Disk Encryption) or a full file system extraction (File-Based Encryption) on most Android devices on the market.
- Gain After-First-Unlock (AFU) access to locked Android devices protected with File-Based Encryption (FBE).
- Determine Secure Startup passcodes for locked Android devices with Full Disk Encryption (FDE).
- Access data stored in secure containers like Samsung Secure Folder, Huawei PrivateSpace, and Xiaomi Second Space.
- Unlock the latest devices from Huawei, LG, Motorola, Nokia, OnePlus, Samsung, Sony, Xiaomi, ZTE and more.\*

*\*This list is continuously updated so you should contact Cellebrite for the latest information*



## THE CAS PROCESS

The world's only advanced unlocking and extraction service for most Android and all iOS devices.

CAS provides law enforcement agencies with cutting-edge abilities directly from the Cellebrite Security Research Labs. These customized services are delivered by digital intelligence experts through a network of secure CAS labs located around the world.

### 8 steps to an unlock

1	<b>Getting Started</b> Your sales rep will send you the <b>required documentation</b> . Once we receive it, we will then prepare your quote.	
2	<b>Quote Approved? Yes!</b> You will receive an email with the <b>voucher(s) list</b> attached and submit a case via the Advanced Services Portal instructions in the email.	
3	<b>Ready to unlock?</b> It's time to open a case! Sign in (or register) to the <a href="#">Advanced Services Portal</a> and enter the case information.	
4	<b>Case Validation</b> We will review the case and make sure we can unlock/extract the device. <i>*Don't send in the device until you receive our confirmation. The device won't be accepted into the lab without it.</i>	
5	<b>How To Ship</b> Once your case is confirmed, you'll receive an email with a <b>CAS Work Order</b> and shipping instructions. If you are dropping it off, a CAS specialist will contact you to schedule an appointment. <i>*Print the CAS Work Order and send/bring it together with the device.</i>	
6	<b>Case Updates</b> You will receive notifications about every change in the case status via email. You can also log in to the portal at any time to actively <b>monitor the progress of the case</b> , or you can get in touch with our CAS team.	
7	<b>Finished</b> Once we've finished, we will <b>send the device back to you or arrange a pickup</b> .	
8	<b>Final Step</b> Once you have received the shipment/collected the device, <a href="#">log in to the portal</a> to acknowledge receipt of the device and the USB encryption password protecting the extracted data.	



## About Cellebrite

Cellebrite is the global leader of Digital Intelligence solutions for law enforcement, government and enterprise organizations. Cellebrite delivers an extensive suite of innovative software solutions, analytic tools, and training designed to accelerate digital investigations and address the growing complexity of handling crime and security challenges in the digital era. Trusted by thousands of leading agencies and companies in more than 150 countries, Cellebrite is helping fulfill the joint mission of creating a safer world.

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- To learn more visit us at [www.cellebrite.com](https://www.cellebrite.com)
  - Contact Cellebrite globally at [www.cellebrite.com/contact](https://www.cellebrite.com/contact)