



NEELIMA AWASTHI

SENIOR ANALYST

CONTACT

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Address: Rajendra Path, Singrauli, MP (486886)

SKILLS

- Network Technologies:
Cisco Routers and switches - IOS ASR / IOS XE device
- TCP/IP networking
- Firewall technologies: Palo Alto, Cisco
- SDWAN
- Protocols- RIP, BGP, MPLS
- Access Control List (ACL), Network Address Translation (NAT), Port Address Translation (PAT)
- Multicast
- VPN, DMVPN
- Routing and Switching

EDUCATION

DEGREE NAME :

Bachelors of Engineering (B.E)
Electronics and communication
RGPV: 2011 - 2015 / CGPA: 8.45

DEGREE NAME :

M Tech, Digital
Communication-2018
RGPV

OBJECTIVE

Network Engineer with 5+ years of experience in network design, escalation support, network administration, and systems administration. Skilled in delivering technical support, managing network operations, and maintaining enterprise-wide area networks across multi-platform and high uptime Data Center environments.

CERTIFICATION

- ✓ **Certified: Microsoft Technology Associate:** Networking Fundamentals [MICROSOFT] -2014
- ✓ **Microsoft Certified Professional** :2014
- ✓ **Certified: Fortinet NSE 1 and NSE 2_:** [Network Security Expert](#)
- ✓ **Silver Peak Sales Professional:** SSP:SDWAN
- ✓ **Silver Peak Sales Expert** :SSX:SDWAN
- ✓ **Silver Peak Technical Sales Professional-SDWAN (STSP-SDWAN)**
- ✓ **Certified: Platinum, Gold and Silver Certification of Employability Enhancement Training Program (EETP) @ Bharat Sanchar Nigam Limited.**
- ✓ **Training of Robotics @ IIT Kanpur**

WORK EXPERIENCE:

[COMPANY: IN2IT TECHNOLOGIES](#)

Term: Apr 2019 - current / NOIDA, UTTAR PRADESH

[Senior Analyst](#)

[PROJECT: Liquid Telecom \(South Africa\)](#)

- Service Delivery: IP Planning/IPCONFIG
- Internal Project: SITA (State International Technology Agency)_WCG (Western Cape Town).

[Role - Lead](#)

- Worked for WCG project, responsible for planning as well as escalation of services and releasing orders within TAT.
- Planning and configuration of Broadband & Non-Broadband services including Neo Metro link, Neo-Carrier metro, Neo Carrier NLD, Neo-One Layer, Neo VPN, Neo One Internet.
- Worked on Cisco and Juniper Devices, AMDOCS Cramertool, IBM BPM, NEC, CAMBRIDGE, DRAGONWAVE, WhatsApp monitoring, ServiceNOW.

[COMPANY: TATA COMMUNICATIONS LTD](#)

Aug 2015 - Jun 2018 / PUNE, MAHARASHTRA

[Customer Service Executive](#)

[Project : Liquid Intelligent Technologies \(South Africa\)](#)

[Service Assurance: IP SOC](#)

- L2 troubleshooting of Enterprise customer circuit for different services maintaining customer SLA.
- Handling escalated issues and following up till closure meeting customer expectations
- Fault Isolation & troubleshooting for making the link up. Providing online support to Engineers onsite for getting issue resolved
- Ticketing tool: SNOW, REMEDY.
- Troubleshoot connectivity issues involving VLAN's, IP, QoS etc monitoring and manage the IP network.