SAKSHI GUPTA

QUALITY ENGINEER-ISTQB Certified

PROFILE

- **3.8 years** of **IT experience** as **Manual Tester** in software testing with domain knowledge of Life Insurance and Services.

- Strong in test case (Positive and Negative) writing/reviewing and execution.

- Well versed with SDLC, STLC, risk tracking and defect reporting process

- Experience in Testing/QA Methodologies and techniques/tools

- Sound understand of Testing processes, Agile,

CONTACT

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TECHNICAL SKILLS

Testing	Manual Testing (Black Box), Software Testing, Functional Testing, Exploratory Testing, Smoke Testing, Sanity Testing, Re-testing, Regression Testing, Web AppTesting, Integration Testing, End to End Testing
Testing Tools	Postman
Database	SQL, SQL Server
Product Management	JIRA, Zypher, Agile (Scrum), TFS
Languages	HTML, CSS, Core Java
Business Domain	Insurance, Life Insurance

ACADEMIC CREDENTIALS

B.Tech (Computer Science and Engineering) from Quantum School of Technology, UTU, Uttarakhand with **70%** in 2017

Intermediate (12th Standard) from UP Board with **77.8%** in 2013

High School (10th Standard) from UP Board with **71%** in 2011

ACADEMIC CREDENTIALS

Software Testing Training (Manual and Automation) from QA Campus in 2017

Training Program in Red Hat (Linux) from DUCAT

NCC Certified with 'A' Grade

WORK EXPERIENCE

➤ **CresTech Software Systems Private Limited**

(August'18 – Till Date)
Designation: Quality Engineer

Roles and Responsibility: Tester (QA)
- Understand requirements, design test cases based on the requirements.
- Review the project requirements to ensure completeness of requirements from testing perspective.
- Identify, Record, Document thoroughly and track bugs
- Perform functional testing, smoke testing, regression testing, negative testing, and browser compatibility testing on web-based applications.
- Executing Tests, Debugging, Analysing Results, Defect Reporting & Tracking.
- Execute Test Cases, analyze results and report defects.
- Validated that user expectations are achieved during the testing process
- Active participation in the client meetings
- Assist Test Lead in creating and documenting Project Test Plan
- Notify Test Lead upon identifying any issues that can affect the project schedule.
- Coach other associates on a variety of skills including how to create test cases, test coverage comprehensiveness, technical assistance, test environment usage, testing processes, test data setup, document issues, and how to evaluate risk with uncovered defects.

➤ **Vayam Technologies Ltd-Product based Company**

(August'17 – July'18)
Designation: Software Engineer

Roles and Responsibility: Tester (QA)
- Perform manual testing, identify and report bugs.
- Preparing test cases based on the functional document received.
- Solved consumers query and involved in documentation work.
- Executed test cases as per functional specification document

CURRENT ASSIGNMENTS

➤ **Project name**: Digital Solutions New Business
  Client   : **Max Life Insurance**
  Description   : Max Life Insurance has mApp and mSales Application for the Prospect Customers and new Business In B2B/B2C Solutions. These Applications handles the configurations of new life Insurance products in various channels such as Agency, Banca Insurance, and Peerless etc. The Entire Customer Journey includes Agent Log-in, Selection of Individual/Group policies for Traditional, ULIPs and Sales Story Plans. Customer can get the Benefit Illustration and update the mandatory Details, Upload the Obligatory Documents and proceed for the Payments. I am working as an individual contributor for these two Applications, Where I do take care of Entire Customer Journey which includes the proper configuration of the product based on the business requirement.
  Role & Responsibility: Manual Tester
- Perform system integration testing, Functional testing, Regression testing, Smoke Testing on web-based application.
- Setting up the Product Boundary Values, Benefit Illustration Text and Numeric Data. Acceptance of Customer details uploading the documents, Payment Gateway/Payment Processing.
- Record defects in the defect tracking system (JIRA)
- Creation of Test Cases and Test Execution based on business Requirement Document.
- Testing the application for Functionality and user interface.
- Ensure Successful End-to-End Journey Testing.
- Identify the test data by utilizing available data within the project team and making/creating necessary modifications for the new project, using Components when possible.
- Testing for New Product Set-ups & existing Product features.
- Conduct Post-release testing

PREVIOUS ASSIGNMENTS

- ➢ **Project name :** COMPRO SIMS 2019 (Nov'18 – Aug'19)
  Client   : COMPRO Technologies Ltd
  Description   : The project aimed at developing a precise and robust examination system for assessing the learning of a user through e-learning tools for Microsoft Office 2019.
  Role & Responsibility: Manual Tester
  - Interacted with Reviewers for bug review and participated in QA meetings.
  - Involved in Functional Testing, GUI Testing, Smoke Testing, Regression Testing, Negative Testing, Browser Compatibility Testing.
  - Actively involved in Defect Tracking and Reporting in JIRA.
  - Involved to interact with Customer about the Requirements.
  - Actively Executed PPT Module among rest of the modules.

- ➢ **Project name :** Computerization of HPBoSE (March'18 – July'18)
  Description   : The Himachal Pradesh Board of School Education, Dharamshala came into existence in 1969 with its head-quarter at Shimla later shifted to Dharamshala. At present, the Board conducts examination for the following classes and courses: 8th (Private Capacity), 10th, 10+1, 10+2, J.B.T and T.T.C. As many as 5 Lakh candidates annually appear in the examination conducted by the Board.
  Role & Responsibility: Manual Tester
  - Perform System testing.
  - Identify bugs and errors.
  - Creation of Test Cases.
  - Involved in Test Execution.
  - Testing the application for Functionality and user interface.
  - Effective Coordination between Development Team and Testing Team.

- ➢ **Project name** : DJB- CCG (Delhi Jal Board) (Aug'17 – Nov'17)
  Description   : Delhi Jal Board has been meeting the needs of potable water in the National Capital Territory of Delhi for more than five decades. DJB is the Organization whereas CCG is the Billing section of the DJB.
  Role & Responsibility:
  - Handled direct customers query and solved their problems.
  - Conveying the customer requirements and queries to the team.

- ➢ **Project name** : Health-Cord(PHRS) (Nov'17 – Feb'18)
  Description   : PHRS, aim is to build scalable, cost-effective and highly interoperable platform on health informatics to collect and integrate healthcare data from Healthcare Eco System, with a vision to improve information based patient care. Healthe-cord.com can maximize the productivity of clinician, physician and hospital systems to provide patient-centered coordinated care. Healthe-cord.com provides Personal Health Records to help track patient health data and support medical decisions.
  Role & Responsibility:
  - Perform system testing
  - Review of the Test Cases written by the Team Members
  - Identify bugs and errors.
  - Creation and Execution of Test Cases.
  - Testing the application for Functionality and user interface.