

SK ASIF AKRAM

Frontend Developer

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🌐 <https://github.com/SeikhAsifAkram>

EXPERIENCE

Customer Care Executive

First Rite I.T Services Pvt Ltd, Kolkata

📅 09/2019 – 03/2020

📍 Kolkata, WB

- Evaluated interactions between associates and customers to assess personnel performance.
- Took ownership of customers issues to follow problems through to resolution.
- Strengthened customer relationships by listening to customer concerns and giving priority to service requirements.

Telesales Executive

Dreizac Infosul Pvt Ltd , Kolkata

📅 09/2018 – 05/2019

📍 Kolkata, WB

- Generated minimum of 10 new leads each day.
- Explained product prices and packages as well as answered questions and addressed concerns of customers.
- Delivered scripted sales talks to customers reached via manual and automatic dialing systems.
- Increased customer satisfaction by resolving issues.

PROJECTS

E-Commerce Platform using ReactJS

Self-Learning Project

📅 08/2022 – Present

- Building e-commerce site in React using React Router, Firebase to have multiple pages on our site and have user sign ins.
- Will add Redux in our application for scalability.
- Will add Payments using stripe API so that users can make an actual transaction online.

SUMMARY

- I am interested in Computers and everything around it's orbit. Fascinated by the web development like app building and website building. My fascination eventually lead me to dive into the world of Web Development. Well versed in numerous programming languages including HTML, CSS, Javascript, ReactJs and adding new skills to my list regularly. I am looking for a job to make a career in this field.

EDUCATION

Bachelor Of Arts - History

Ignou Kolkata

📅 2018 – 2021

Percentage : 57%

Class XII - Computer Science

Kendriya Vidyalaya

📅 2014

Percentage : 60%

SKILLS

HTML CSS Javascript Bootstrap
jQuery SASS Git Github
ReactJS Python

LANGUAGES

- English
- Hindi
- Bengali
- Learning Marathi

BOOKS

- Relentless
- Atomic Habits
- The Alchemist