

Mayank Jain

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Summary

Experienced in **developing and leading** insurance initiatives using Duck Creek Policy. Adept at both **technical execution** (automation, optimization) and **team leadership** (mentorship, management). Proven ability to **solve problems, drive efficiency, and generate insights**. Seeking new challenges in the insurance technology space, open to both development and management roles.

Experience

🔹 Product Specialist

Cognizant

30 Sep 2023 - Present

- Led a team of 3 developers in the implementation of complex insurance policies using Duck Creek Policy, Author Manuscripts, and Server.
- Mentored and trained new team members on Duck Creek platform, best practices, and problem-solving techniques.
- Solved critical production issues in real-time, minimizing business disruptions and ensuring system stability.
- Developed automated scripts and workflows using C# and XSLT to streamline policy administration processes. Debugged and Developed Functionalities using .Net
- Collaborated with business analysts and underwriters to translate business requirements into functional Duck Creek configurations.

🔹 Jr. Product Specialist

Cognizant

25 Sep 2021 – 29 Sep 2023

- Transitioned to Duck Creek: Initiated training on the Duck Creek platform, focusing on core modules like Policy, Author Manuscripts, and Server.
- Contributed to early projects: Assisted experienced developers on Duck Creek customization projects, gaining practical experience in configuration and automation. Participated in UAT and production environment testing procedures, learning QA processes and deployment pipelines.
- Independently developed and implemented various insurance product on the Duck Creek platform, demonstrating strong proficiency in Policy, Author Manuscripts, and Server modules.
- Troubleshooted and resolved complex user issues related to policy configuration and functionality.
- Proactively identified and addressed potential system inefficiencies, proposing and implementing improvements
- Deep Dived in Example UTIL, Example Express , Debugger , Shredding , Trace Monitor , etc.

Intern

Cognizant

6 Mar 2021 – 15 Sep 2021

- Developed internal applications using C#, .NET, and SQL Server, gaining valuable experience in software development lifecycle.
- Collaborated with designers and testers to ensure quality and functionality of developed applications.
- Extracted and analyzed data from various sources to generate reports and insights for stakeholders.

Education

Swami Keshwanand Inst. Of Tech. Mgt. & Gramothan, Jaipur

Bachelor of Technology

2017 – 2021

Skills

- Insurance • Insurance Claims • Author(Tool) • HTML • .NET • Cascading Style Sheets (CSS) • Visual Studio • JavaScript • NUnit • Angular • .NET Framework • SLA Management • SQL • MS EXCEL

Licenses & Certifications



Microsoft Azure AZ-900 - Udemy

UC-5b6addf8-5736-425e-be30-f51910d3ad4a



Microsoft Certified: Azure Fundamentals - Microsoft

I364-8162

Honors & Awards



GenC Next - Cognizant

Feb 2023

GenC Digital Honors provides eligible associates (GenCs), an opportunity to apply for a GenC Next / GenC Pro role, also allows them to upskill during the program and help ready them to take on a new role with different, more challenging demands.