MAYANK UPADHAYAY

QA TEST LEAD

CONTACT

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📍 sec 82,Kendriya vihar-2, Noida

EDUCATION

2007-2010
NIIT

- BSC.IT

2011-2014
IP UNIVERSITY

- MCA

SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

LANGUAGES

- English (Fluent)
- Hindi (Fluent)

PROFILE

- Have 2.2 years experience in analysis and business development.
- Have 1.8 years experience in QA & Technology (QA & Testing). Python, Java Script,JIRA, JSON,API,Logs verification. Azure server, SQL
- I have handled about five live projects. From client form different geographic location. Likewise Switzerland, USA etc.
- Having experience in managing projects, pre-designed software, handling team etc…
- Have worked on payment getaway also.
- Have worked on html, D-html, Magento,
- Have worked on different crm designed by company and execute then successfully.
- Have manage the organization for different projects likewise, backhand projects national and international, offline and online projects.
- Have worked on Technical support for United State Of America customers

WORK EXPERIENCE

- **BDM-Durizontech**   2014-2015

- **TSE-Global IT**   2015-2016
  ·Title   : Technical Support
  ·Client   : USA
  ·Duration : 25 July 15 to 27 July 2016
  ·My role   : Provide the Technical Support to the customers.Manage the customer's data
  Resolving customers query

New Start-up (Self-Employed)   2017-2021

·BRAND : JMD HANSONS
·Title   : Manufacturing & Designing New LED Technology
·Product   : LED Smart Bulb (Inverter Bulb, Wi-Fi-Bulb)
·Duration : March 2017 to December 2021
·Location : Lead Generation & sales in Delhi, Bihar, Indore
·My Role : Provide the best features and technology of LED Lights
             - Provide latest Technology Lights in low cost.
             -Inspire with **Narendra Modi project** of LED Lights

Craftsvilla pvt ltd.   2022-2023
QA & Testing
Automation Testing
Manual Testing
Functional Testing

Platiga Technology-(Plotch.ai)   2023-2024
Sr.QA Test lead

Automation Testing
Manual Testing
Regressive Testing
Define test cases
Logs verification
QA Report
Pro-active on issue resolution
API

WORKED ON PROJECTS

Project 1- Blue Air, Romania
- Title   :Customer Support
- Client   : US& Delhi
- Duration : 15 Feb 2014 to 30 August 2014
- My role   : Managing the client Data & Team
  - Handle the CRM designed by client
  - Generate the daily Report
  - Communicate with client and resolve the Live Error
  - Produce the less Error report
  - Manage the account etc..

Project -2 : FISCAL
- Title   : CRM Design
- Client   : Kolkata
- Duration : 1 mar 2014 to 30 OCT 2014
- My role   : Managing the client Data & Origination
  - Handle the CRM designed by client
  - Generate the daily Report and creation of MDB files
  - Communicate with client and resolve the Live Error
  - Produce the less Error report
  - import the data in to data base using java command
  - Manage the account etc..

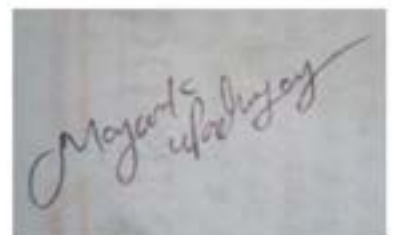Project -3   : E commerce website
- Title   : Lingerie Store
- Client   : Switzerland
- Duration   : 15 June 2014 to 15 NOV 2014
- My role   - Implement custom module.
  - Implement home page.
  - communicate with client
  - Give the presentation for their website
  - Generate the modules
  - Import all types of product and import product image.
  - Execute the file on magneto framework
  - Provide the Template Successfully
- Technology : Magneto

- Project: 4–
- Worked for –Meesho, craftsvilla, Jagran,Snapdeal, Paytm, Airtel, IDFC First Bank, Spice money, Idea master, ONDC platform
- Shopify-plotch connector
- Node Retail app
- Jagran app
- Snap deal app
- Craftsvilla app
- Meesho app
- Work Handled:
- Automation Testing
- Manual Testing
- Regressive Testing
- Define test cases
- Logs verification
- QA Report
- JIRA
- JSON
- LOGS
- Pro-active on issue resolution

PERSONAL DETAILS:

DATE OF BIRTH	: 18 JAN 1990
GENDER	: MALE
MARITAL STATUS	: MARRIED
LOCATION	: NOIDA
LANGUAGE KNOWN	: HINDI, ENGLISH
NATIONALITY	: INDIAN

I TRULY CONFIRM THAT THE ABOVE INFORMATION IS CORRECT TO THE BEST OF MY KNOWLEDGE.

MAYANK UPADHAYAY