**Comments for English web on “Book an Appointment” system – Frontend**

**19 January 2022**

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| **Error/Issue** | **Solution** |
|  | Under the “Book an Appointment” system, the progress bar / timeline (Clinic – Time – Information – Done) should be designed properly like in this link: <https://www.zuko.io/blog/progress-bars-in-online-forms>. Design the progress bar similar to “OceanFinance” in the link. Like this: |
|  | In the STEP 1 of the Book an Appointment system, the word “Clinic” should be changed to “Testing Center”. |
|  | In the STEP 1 of the “Book an Appointment” system, the word “Time” should be changed to “Date & Time”. |
|  | Under “Book an Appointment” navigation, under STEP 1, replace the current map with the new Bhutan map. Refer the attached map.  Recreate the map in vector format and spread the map across the page. Keep the names of the Dzongkhags on the map. The colour of the names of the Dzongkhags should be light gray.  The search bar and the “Go Next” bar can be made little longer. |
|  | The drop-down list of Dzongkhags needs to be redesigned, like this: <https://www.justinmind.com/blog/drop-down-list-design/>. In this link, I like the drop-down list under “Search Jobs”. Like this: |
|  | Functionality Issue: Under STEP 1 of “Book an Appointment” system, when selecting particular Dzongkhag, the name of the Dzongkhag is not reflected in this text. For example, I selected “Paro” Dzongkhag, but the text in this paragraph is showing “Bumthang” Dzongkhag. So, you will need to change this functionality. |
|  | Under STEP 1 of “Book an Appoitment” system, the list of filters (highlighted in yellow), should be expanded and written as: Hospitals | Primary Health Center | Subpost | HISC | Private Diagnostic Center | NGO/CBO  QA comment :- here selected category must be highlighted |
|  | List of testing centers for the following Dzongkhags are NOT showing. Please add them all.   1. Zhemgang, 2. Wangdue 3. Tsirang 4. Trongsa 5. T/yagtse 6. T/gang 7. Thimphu 8. Sarpang 9. Samste |
|  | Under STEP 1 of “Book an Appoitment” system, while displaying the list of testing centers in particular Dzongkhag, be careful with spelling typos. I also made spelling typos in the exel sheet of “List of Healthcare Centers in 20 Dzongkhag of Bhutan”. So, correct as in the following:  Wangdicholing  Jakar  Pema Wangchuk  pwangchuk73@gmail.com |
|  | Under STEP 1 of “Book an Appointment” system, while displaying the list of testing centers, the “PHONE NUMBER” (highlighted in yellow) should be changed to “MOBILE NUMBER”. The area under “TELEPHONE” (highlighted in green) should be left blank instead of duplicating the mobile numbers. |
|  | Under STEP 1 of “Book an Appointment” system, while displaying the list of testing centers, write “Paro Dzongkhag” instead of just “Paro”. |
|  | Under STEP 1 of “Book an Appointment” system, while displaying the list of testing centers, the user should be able to click any area of the slected testing center to proceed to the next stage. Right now we can only proceed if we click on the name of the texting center. |
|  | Under STEP 1 of “Book an Appointment” system, while displaying the list of testing centers, change the sample pictures from the file “Sample Pictures for Testing Centers” which I’m sending you through email with this comments document. |
|  | Under STEP 2 of “Book an Appointment” system, change the text highlighted in yellow to “in less than a day.” |
|  | Under STEP 2 of “Book an Appointment” system, the application to select Date and Time should be developed like the sample given here. I got this example from this link: <https://stackoverflow.com/questions/14527260/jquery-calendar-time-selection-suggestion>  The topic of this application should be **“Select the date and time of your appointment”.**  Timing slots for government testing centers and private or NGO/CBOs are all same, that is, from 9AM – 5PM. The timing slot should have 30 minustes gap for each person booking an appointment with 1-2PM as lunch break. I’ve attached “Time Slot Selection” in a separate document to be emailed to you with this comments document.  Notice the scrollbar for selecting time. |
|  | Under STEP 3 of “Book an Appointment” system, change the text highlighted in yellow to “in less than a day.” |
|  | Under STEP 3 of “Book an Appointment” system, remove the numbering arrows. |
|  | Under STEP 3 of “Book an Appointment” system, we need to redesign the survey response.  Make it like this: |
|  | Add this new question below the above question. It will look like this: |
|  | As instructed a few weeks ago, the design of the “appointment Confirmation” page has to be chaged like this: |