1. Importing Dependencies

```
In [1]: import pandas as pd
import numpy as np
import altair as alt

In [2]: alt.data_transformers.disable_max_rows()

Out[2]: DataTransformerRegistry.enable('default')
```

2. Importing Processed Data

```
In [3]: df = pd.read_csv('processed_data.csv')
    df.columns = [c.strip().lower().replace(' ', '_') for c in df.columns]
    df.shape
Out[3]: (30000, 29)
```

3. Feature Engineering

```
In [4]: # Standardizing column names for consistency
        df.columns = [col.strip().lower() for col in df.columns]
In [5]: # Credit Utilization: how much of the limit is being used
        df['utilization'] = (df['bill_amt1'] / df['limit_bal'].replace(0, np.nan)
In [6]: # Payment Summaries and Billing of 6 Months
        bill_cols = [f'bill_amt{i}' for i in range(1, 7)]
        pay_cols = [f'pay_amt{i}' for i in range(1, 7)]
        df['avg_bill_6m'] = df[bill_cols].mean(axis=1)
        df['total_pay_6m'] = df[pay_cols].sum(axis=1)
In [7]:
       # Billing Trend: upward or downward over 6 months
        months = np.arange(1, 7)
        def slope_row(r):
            y = r[bill_cols].values.astype(float)
            valid = \sim np.isnan(y)
            if valid.sum() < 3:</pre>
                return np.nan
            return np.polyfit(months[valid], y[valid], 1)[0]
        df['slope'] = df[bill_cols].apply(slope_row, axis=1)
```

```
In [8]: # Normalizing main indicators
         def minmax s(x):
             s = x.fillna(0).astype(float)
             return (s - s.min()) / (s.max() - s.min())
         df['util_norm'] = minmax_s(df['utilization'])
         df['slope norm'] = minmax s(df['slope'].clip(lower=0))
         df['bill norm'] = minmax s(df['avg bill 6m'].clip(lower=0))
 In [9]: # Composite Risk Score (weighted mix)
         w util, w slope, w bill = 0.5, 0.3, 0.2
         df['risk score'] = (
             w util * df['util norm'] +
             w_slope * df['slope_norm'] +
             w_bill * df['bill_norm']
          ).clip(0, 1)
In [10]: # Risk Categories
         df['risk_flag'] = pd.cut(
             df['risk_score'],
             bins=[-0.01, df['risk_score'].quantile(0.7),
                    df['risk_score'].quantile(0.9), 1.01],
             labels=['Low', 'Medium', 'High'],
             include_lowest=True
In [11]: df[['utilization', 'avg_bill_6m', 'total_pay_6m', 'slope', 'risk_score',
Out[11]:
            utilization
                        avg_bill_6m total_pay_6m
                                                         slope risk_score risk_flag
          0
             0.195650
                        1284.000000
                                           689.0
                                                   -844.571429
                                                                0.015447
                                                                              Low
            0.022350
                        2846.166667
                                           5000.0
                                                    247.857143
                                                                0.003128
                                                                              Low
            0.324878
                       16942.166667
                                          11018.0 -1854.714286
                                                                0.029026
                                                                              Low
          3
            0.939800 38555.666667
                                          8388.0 -4743.257143
                                                                0.081582
                                                                           Medium
            0.172340 18223.166667
                                         59049.0 2231.514286
                                                                0.024240
                                                                              Low
```

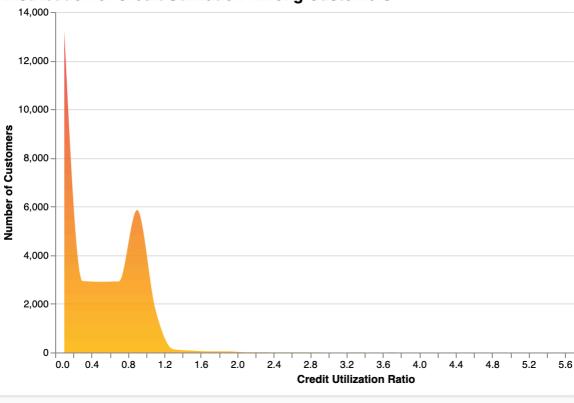
4. Risk Analytics

A. Distribution of Credit Utilization Among Customers

```
In [14]: util_plot = alt.Chart(df).mark_area(
    interpolate='monotone',
    color=alt.Gradient(
        gradient='linear',
        stops=[
            alt.GradientStop(color='#FFB703', offset=0),
            alt.GradientStop(color='#E63946', offset=1)
        ],
        x1=1, x2=1, y1=1, y2=0
```

```
),
    opacity=0.85
).encode(
    alt.X('utilization:Q', bin=alt.Bin(maxbins=40), title='Credit Utiliza
    alt.Y('count()', title='Number of Customers')
).properties(
    title='Distribution of Credit Utilization Among Customers',
    width=600,
    height=340
).configure_title(fontSize=16, anchor='start')
util_plot
```

Out [14]: Distribution of Credit Utilization Among Customers



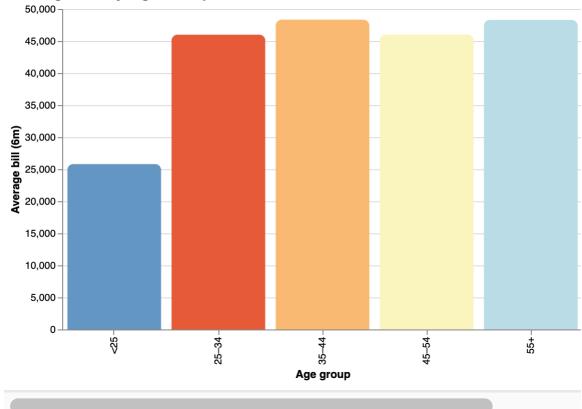
This chart shows how customers are using their available credit limits. Each bar represents a group of customers based on their **credit utilization ratio**, which is the proportion of their credit limit that they've used.

- Most customers stay within moderate utilization levels, which indicates healthy financial behavior.
- A smaller number of customers show very high utilization which is a possible sign of credit stress or dependency.
- The overall shape of the distribution helps us understand the general spending and repayment balance in the customer base.

In short, **lower utilization** often reflects better financial management, while **high utilization** may require closer monitoring.

B. Average Bill by Age Group

Out [16]: Average Bill by Age Group



This bar chart compares average monthly bill amounts across different age groups.

 Younger customers tend to have smaller average bills, which could reflect lower incomes or lighter credit usage.

 Middle-aged and older customers often show higher bill amounts, possibly due to higher credit access or spending needs.

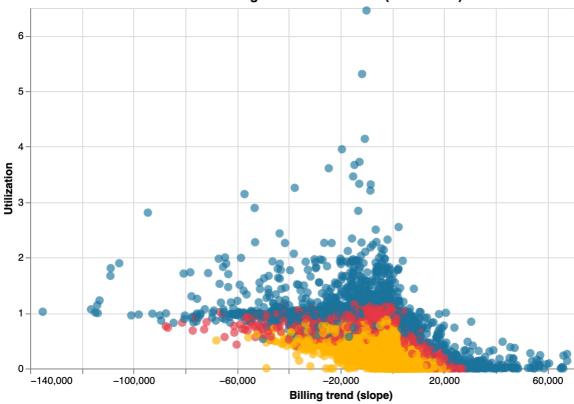
• The differences across age groups help highlight spending habits and potential customer segmentation opportunities.

Overall, this view offers insight into how **age influences billing behavior** and financial engagement.

C. Billing Trend vs Utilization

Out[17]:

Billing Trend vs Utilization (Risk Zones)



This scatter plot examines the relationship between customers' **billing trends** and their **credit utilization** levels.

- Customers with rising bills and high utilization are grouped toward the higherrisk zones.
- Customers with **stable or decreasing bills** and moderate utilization usually fall in lower-risk zones.

 The chart uses color-coded zones to make it easier to identify risk behavior visually.

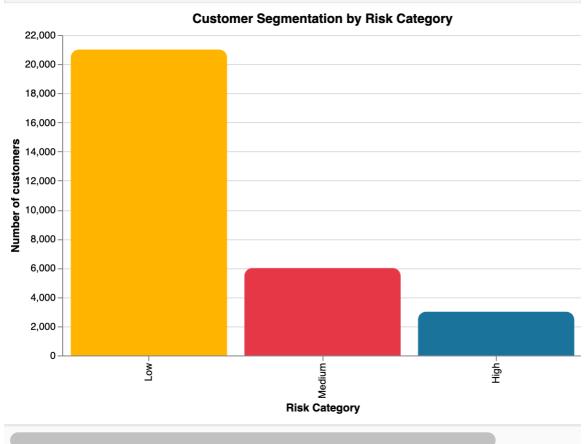
This visualization helps connect **spending growth** and **credit reliance** to overall financial risk.

D. Customer Segmentation by Risk Category

```
In [18]:
```

```
risk_segment = alt.Chart(df).mark_bar(cornerRadiusTopLeft=8, cornerRadius
    x=alt.X('risk_flag:N', title='Risk Category', sort=['Low','Medium','H
    y=alt.Y('count():Q', title='Number of customers'),
    color=alt.Color('risk_flag:N', scale=alt.Scale(domain=['Low','Medium'
    tooltip=['risk_flag', 'count()']
).properties(title='Customer Segmentation by Risk Category', width=520, h
    risk_segment
```

Out[18]:



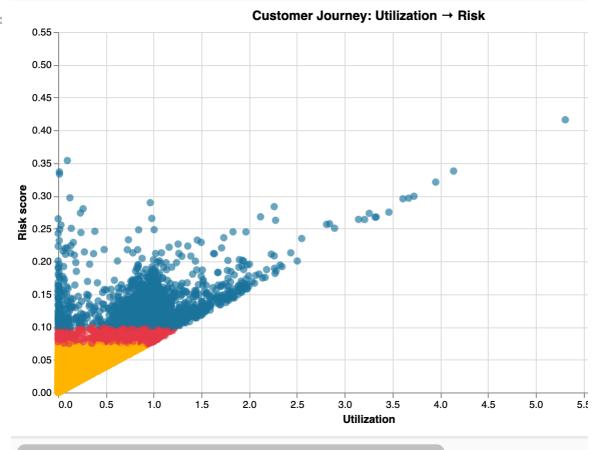
This bar chart breaks down the customer base into **Low**, **Medium**, and **High** risk segments.

- A larger share of low-risk customers indicates strong financial health across the dataset.
- The presence of medium- and high-risk groups signals areas that may need early intervention or closer analysis.
- Each bar reflects the number of customers falling within that specific risk band.

Such segmentation helps institutions focus attention and resources where they're needed most.

E. Customer Journey: Utilization → Risk

Out[19]:



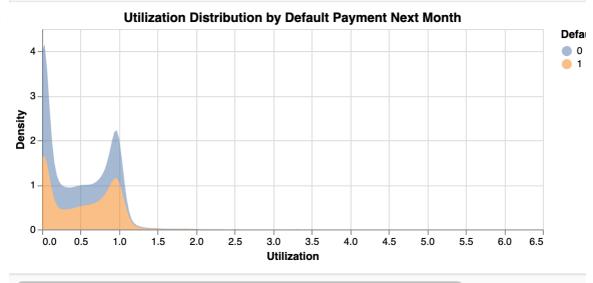
This scatter chart shows how a customer's **credit utilization** connects to their **risk score**.

- As utilization increases, risk scores also tend to rise.
- Low utilization usually aligns with low risk, while very high utilization correlates with high risk.
- The color of each point represents the customer's risk category providing a quick view of how spending behavior translates into risk levels.

In essence, this visualization illustrates how credit usage patterns lead to changes in overall financial risk.

F. Utilization Distribution by Default Payment Next Month

Out [20]:



This chart compares the credit utilization levels of customers who **defaulted on their next payment** versus those who did not.

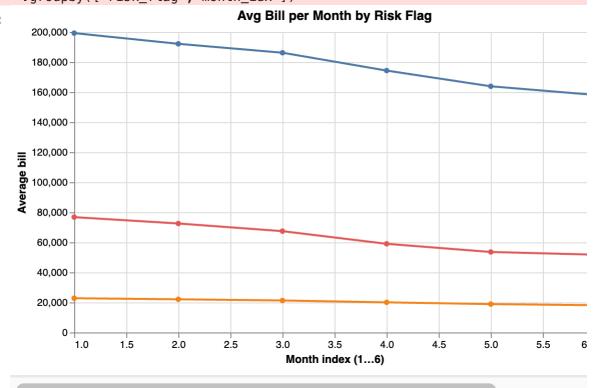
G. Avg Bill per Month by Risk Flag

```
.agg(avg_bill=('bill_amt','mean'))
.reset_index())

ts = alt.Chart(avg_ts).mark_line(point=True).encode(
    x=alt.X('month_idx:Q', title='Month index (1...6)', scale=alt.Scale(dom y=alt.Y('avg_bill:Q', title='Average bill'),
    color=alt.Color('risk_flag:N', title='Risk Flag')
).properties(width=520, height=300, title='Avg Bill per Month by Risk Flats)

ts
```

Out [21]:



This line chart tracks the **average monthly bill amount** over six months for customers in different risk categories.

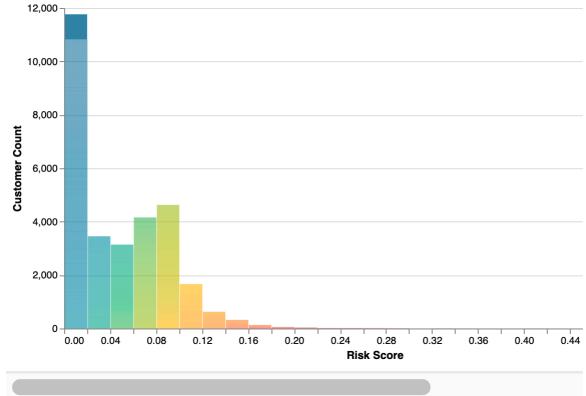
- Low-risk customers show steady billing patterns across months.
- Medium- and high-risk customers often exhibit higher fluctuations or sharper increases.
- The comparison highlights how consistency in billing behavior tends to align with lower financial risk.

The plot offers a timeline view of how customer risk correlates with payment stability.

H. Composite Risk Score Distribution

```
In [22]: risk_hist = (
             alt.Chart(df)
             .transform_filter(alt.datum.risk_score != None)
             .mark bar(opacity=0.9)
              .encode(
                  x=alt.X('risk_score:Q', bin=alt.Bin(maxbins=35), title='Risk Scor
                  y=alt.Y('count():Q', title='Customer Count'),
                  color=alt.Color(
                      'risk_score:Q',
                      scale=alt.Scale(
                          domain=[0, 0.1, 0.2],
                          range=['#1A759F', '#FFB703', '#E63946'],
                          clamp=True
                      ),
                     title='Risk Score'
                  ),
                  tooltip=[alt.Tooltip('risk_score:Q', format='.2f'), 'count()']
              .properties(
                  title='Composite Risk Score Distribution',
                  width=620,
                  height=320
             )
              .configure_title(fontSize=16, anchor='start')
         risk_hist
```

Out [22]: Composite Risk Score Distribution



This histogram shows how customers are distributed across the full range of **risk** scores.

- The gradient smoothly transitions from **low to high risk**, with blue for safer customers and red for riskier ones.
- Most customers cluster toward the lower-risk end, while a small group appears on the higher-risk tail.
- This overall picture helps identify where the majority of the portfolio lies and where attention may be needed.

The visualization provides a final, comprehensive look at the **risk landscape of all customers**.