

Terms and Condition

1. Introduction

Welcome to Lynsa! These Terms and Conditions govern your use of our platform, including our website, mobile application, and services. By registering or using our services, you agree to be bound by these terms. If you do not agree, please do not use our platform.

2. Eligibility

You must be at least 18 years old to use our platform. If you are under 18, parental consent is required.

By using the platform, you confirm that the information provided during registration is accurate, complete, and up to date.

3. Account Registration and Security

- You are responsible for maintaining the confidentiality of your login credentials and any activities under your account.
- You agree to notify us immediately in case of unauthorized account access or security breaches.
- Lynsa reserves the right to suspend or terminate accounts found violating these terms.

4. Services Provided

- **Guaranteed Response Feature:** The platform connects users with industry leaders and ensures responses within a specific timeframe. Partial refunds for unfulfilled responses may be considered at our discretion.
- **Paid Services:** Certain features (e.g., premium connections, leader access) require payment. Details are provided at the point of purchase.
- **Community Standards:** We aim to maintain a respectful, professional environment. Harassment, abuse, or spam is prohibited.

5. User Responsibilities

As a user of Lynsa, you agree to:

- Provide accurate professional and demographic information for your profile.
- Use the platform solely for professional networking and personal growth.
- Avoid posting or sharing content that is unlawful, harmful, defamatory, obscene, or violates intellectual property rights.
- Respect others' privacy and avoid unsolicited messaging beyond platform guidelines.

6. Payment Terms Subscription and Fees: Payments for premium features must be made in advance. Fees are non-refundable unless otherwise stated.

- Billing Information: You are responsible for providing valid payment details. Failure to do so may result in service interruption.
- Taxes: You are responsible for any taxes applicable to your purchases.

7. Privacy and Data Use

- We are committed to protecting your personal data. Please refer to our Privacy Policy for details on how your information is collected, stored, and used.
- By using our platform, you consent to the collection of your demographic and professional information to enhance your experience.
- We may share anonymized, aggregated data with third-party partners to improve our services.

8. Intellectual Property

All content, trademarks, and intellectual property on the platform are owned by Lynsa or licensed to us. Users may not copy, modify, or distribute any platform content without explicit permission.

By submitting content to the platform (e.g., profiles, messages), you grant Lynsa a non-exclusive, worldwide license to use, reproduce, and display the content for platform purposes for making it more efficient.

9. Limitation of Liability

Lynsa is not responsible for:

- The accuracy or reliability of information shared by users or leaders.
- Direct, indirect, or consequential damages arising from the use of the platform.
- Missed opportunities or lack of connections beyond the guaranteed response feature.
- The platform is provided on an "as is" and "as available" basis.

10. Termination of Services

We reserve the right to suspend or terminate your account if:

- You violate these Terms and Conditions.
- Your actions harm other users or the platform.
- Payment for premium services is not completed.
- You may terminate your account at any time by contacting customer support.

11. Prohibited Activities

Users may not:

- Use the platform to solicit personal or non-professional services.
- Misrepresent their identity, qualifications, or affiliations.
- Attempt to hack, reverse-engineer, or disrupt platform services.
- Collect data from the platform using automated tools (e.g., bots, crawlers).

12. Modifications to Terms

Lynsa reserves the right to update these terms at any time. Changes will be communicated via email or platform notifications.

Continued use of the platform after updates constitutes agreement to the revised terms.

13. Dispute Resolution

Any disputes arising from the use of the platform will be governed by the laws India.

Users agree to resolve disputes through mediation or arbitration before pursuing legal action.

14. Additional Terms for Leaders

If you register as an industry leader:

- You agree to provide meaningful, professional responses to inquiries.
- Compensation for guaranteed responses will be processed as per platform policies.
- Failure to meet response deadlines may result in penalties or removal from the leader program

15. The product is still in Beta phase and might encounter some error, while we ensure total privacy of your information and data. Payment for the platform is regulated by Razorpay and we don't store any information about the user's financial data like card number, cvv etc.

16. Contact Information

For questions or concerns regarding these Terms and Conditions, please contact us at:

Email: team@lynsa.in

Contact no: +91 9934844725