

- Passengers without valid visa to the arrival destination will not be permitted to board unless visa on arrival is permitted or visa is not required for such passengers as per the laws of the arrival destination.
- Please carry a print out of this E-ticket along with photo identity proof such as driving license, voter id or passport to the airline check-in counter. For infant passengers, it is mandatory to carry Date of Birth certificate.
- All charges and rules are indicative and may change on airlines discretion. Please confirm Fare rules, baggage rules and cancellation rules from the respective airlines.
- Passengers may send request for ticket cancellation for the complete journey (Origin to destination) .For Connecting/via flights / Special fare flight s, no partial cancellation will be accepted.
- In case an airlines cancels a flight, a stamped (or endorsed) copy of the e-ticket mentioning “Full refund is due”, needs to be forwarded to flights@irctc.co.in for the refund to be processed. IRCTC may not get any alert directly from the airlines for flight cancellation.
- For any amendment done directly from airlines, please send us both old and new endorsed tickets.
- Refunds endorsed by Airlines may take longer time to process by IRCTC.
- IRCTC additional cancellation / Amendment charges -INR 250 (Domestic Travel) and INR 500 (International Travel) per segment per passenger
- Please contact the airline for cancellation of tickets, within 24 hrs (Domestic Travel) and 72 hrs (International Travel) of scheduled departure time and intimate IRCTC for processing the refunds.
- Please check COVID related restriction before travel from your respective airline
- Payment Gateway charge is service fee applied by payment gateway for online payment, it will not be part of the Invoice/Ticket issued by IRCTC.
- Airline reserves the right of admission or boarding for onward/return/connecting flights, in case the customer fails to board any segment of the travel for his itinerary due to any reason. IRCTC shall not be responsible or liable for such refusal of admission or boarding.

Contact Information:

IRCTC Contact Information : Email: flights@irctc.co.in Toll Free: [1800 110 139](tel:1800110139)

Please reference the Airline PNR Number when communicating with the airline regarding this booking.

Airline Contact Information:

IndiGo :	9212783838	Website: For a detailed E-Ticket you may visit www.goindigo.in
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