

# **AI-Augmented B2B Growth Funnel Diagnosis**

## **1. Context & Objective**

This project explores a real-world growth diagnosis scenario for a B2B consulting firm working with MSMEs. Multiple outbound email campaigns were launched across different personas, generating leads but showing weak progression from SQL to client conversion.

The objective of this exercise is to diagnose where and why funnel breakdowns occur, and to redesign messaging and prompting strategies that improve trust, relevance, and decision clarity at critical stages of the funnel. The focus is not on lead volume, but on identifying and pulling the right growth levers through structured analysis and AI-augmented strategy.

## **2. Prompt Engineering for Mass Personalization**

### **2.1 Persona 1 Prompt**

You are a B2B growth strategist writing outbound emails for a consulting firm that helps regulated pharma SMEs improve sales velocity through system-led trust building.

TARGET PERSONA:

Chief Operating Officer (COO) at a mid-sized Pharma SME (50–200 employees) facing slow and unpredictable MQL → SQL conversion cycles due to trust and compliance concerns.

TASK:

Generate a personalised outbound email using the AIDCA framework. Clearly label each section of the email with its corresponding AIDCA stage.

STRUCTURE THE OUTPUT AS FOLLOWS:

[Attention]

Open with a pharma-specific operational signal that reflects slow decision-making in regulated B2B buying environments.

[Interest]

Reference a relevant benchmark, pattern, or observed signal across similar pharma SMEs to demonstrate relevance and contextual understanding.

[Desire]

Explain how improving early-stage qualification and trust can reduce MQL → SQL conversion time without increasing lead volume or risk.

[Conviction]

Build credibility using the following Cialdini principles:

- Authority: Experience working with regulated or compliance-heavy industries
- Social Proof: Anonymised outcomes or patterns observed across similar organisations

[Action]

End with a low-friction CTA offering a 2–3 minute case snapshot and an optional 15-minute diagnostic call.

NEGATIVE PROMPT:

Avoid generic growth language, irrelevant statistics, exaggerated claims, or informal tone.

Do not overexplain basic concepts a COO would already understand.

Avoid promotional or sales-heavy phrasing.

OUTPUT REQUIREMENT:

The email should be concise, consultative, and boardroom-appropriate.

AI should prioritise signal, relevance, and decision clarity over creativity or verbosity.

## 2.2 Persona 2 Prompt

You are a B2B growth strategist writing outbound emails for a D2C consulting firm that helps scaling brands improve experimentation quality and attribution clarity.

TARGET PERSONA:

CTO / Head of Growth at a D2C brand (₹10–50 Cr ARR) dealing with fragmented attribution, unclear ROI across experiments, and increasing pressure to scale spend efficiently.

**TASK:**

Generate a personalised outbound email using the AIDCA framework.  
Clearly label each section of the email with its corresponding AIDCA stage.

**STRUCTURE THE OUTPUT AS FOLLOWS:**

**[Attention]**

Surface a sharp signal about how fragmented attribution and tool sprawl often mask true experiment performance in scaling D2C funnels.

**[Interest]**

Highlight a pattern observed across growing D2C brands where velocity increases but signal quality degrades, leading to misinformed decisions.

**[Desire]**

Explain how consolidating attribution and experiment analysis can produce cleaner, decision-ready data without adding new tools or overhead.

**[Conviction]**

Build credibility using the following Cialdini principles:

- Authority: System-level understanding of D2C experimentation, attribution, and growth loops
- Scarcity: Emphasise the opportunity cost of running experiments without clear signal as spend scales

**[Action]**

End with a low-friction CTA offering a brief experiment audit that identifies where signal is being lost across the funnel.

**NEGATIVE PROMPT:**

Avoid buzzwords, generic D2C growth clichés, exaggerated ROI claims, or sales-heavy language.

Do not suggest adding more tools.

Maintain a sharp, technical, and peer-level tone.

**OUTPUT REQUIREMENT:**

The email should feel analytical and precise, optimised for clarity and decision-making.  
AI should prioritise signal, logic, and relevance over creativity or verbosity.

### 3. Funnel Debugging & Prompt-Based Fixes

#### 3.1 Simulated Funnel Snapshot

Campaign	Lead → MQL (%)	MQL → SQL (%)	SQL → Client (%)	Observed Drop-off Reason	Campaign Message Summary
Pharma Outreach – Compliance-Led Growth Messaging	42%	11%	4%	Prospects showed initial interest but hesitated to move forward due to lack of strong compliance-specific proof and credibility signals required in regulated pharma decision-making.	Messaging focused on growth acceleration and lead generation benefits but did not sufficiently highlight compliance alignment, regulated-industry experience, or system credibility.
D2C Cold Outreach – Generic Growth Pitch	18%	7%	2%	High open rates but very low replies and engagement, indicating that the message failed to feel relevant or differentiated for scaling D2C teams.	Broad growth and scaling language was used without addressing attribution challenges, experimentation clarity, or ROI visibility, leading to weak message–market fit.
Founder-Led Referral Follow-up	55%	29%	6%	Prospects expressed intent and curiosity but delayed conversion due to unclear engagement structure, next steps, and perceived execution risk.	The campaign clearly articulated the problem and value proposition but lacked a strong, low-risk CTA explaining how collaboration would begin and what outcomes to expect.

### **3.2 Row 1 Diagnosis & Fix Prompt**

**FAILURE DIAGNOSIS:**

The campaign shows strong initial interest (high MQL) but fails to convert to SQL due to a lack of contextual trust and compliance-specific credibility required in regulated pharma decision-making.

**LAYER OF FAILURE:**

Lack of context.

**FIX PROMPT:**

You are a B2B growth strategist rewriting outbound emails for regulated pharma SMEs where trust and compliance credibility are critical to progression from MQL to SQL.

**TASK:**

Rewrite the email to specifically strengthen the Conviction stage of the AIDCA framework.

**AIDCA TARGET:**

[Conviction]

**INSTRUCTIONS:**

- Anchor the message in compliance-safe systems, regulated workflows, and risk-aware execution.
- Reference anonymised pharma-specific case snapshots or patterns (without revealing sensitive data).
- Demonstrate Authority by using precise, industry-familiar language rather than generic growth claims.
- Use Social Proof to show that similar regulated organisations have progressed safely through this stage of engagement.

**CIALDINI PRINCIPLES APPLIED:**

- Authority
- Social Proof

**JUSTIFICATION:**

This revision directly addresses the trust drop at the MQL → SQL stage by replacing generic growth promises with compliance-aligned proof and contextual credibility, reducing perceived execution risk for pharma decision-makers.

### **3.3 Row 2 Diagnosis & Fix Prompt**

**FAILURE DIAGNOSIS:**

The campaign generates leads but fails to create meaningful engagement, indicating a message-market misfit at the top of the funnel where the message does not feel relevant or differentiated to D2C growth leaders.

**LAYER OF FAILURE:**

Wrong tone.

**FIX PROMPT:**

You are a growth strategist rewriting outbound messages for scaling D2C brands where attention is scarce and generic growth messaging is ignored.

**TASK:**

Rewrite the email to specifically improve the Attention and Interest stages of the AIDCA framework.

**AIDCA TARGET:**

[Attention] and [Interest]

**INSTRUCTIONS:**

- Open with a sharp, operator-level signal related to attribution decay, experiment noise, or misleading ROAS in scaling D2C funnels.
- Replace generic growth language with system-level observations that a CTO or Head of Growth would recognise from lived experience.
- Use Authority to demonstrate understanding of experimentation loops and attribution mechanics.
- Use Scarcity to highlight the cost of continuing experimentation without clean signal as spend scales.

#### CIALDINI PRINCIPLES APPLIED:

- Authority
- Scarcity

#### JUSTIFICATION:

This revision rebuilds relevance at the top of the funnel by aligning the message with the mental models and real constraints of D2C growth leaders, increasing the likelihood of engagement and qualification.

### **3.4 Row 3 Diagnosis & Fix Prompt**

#### FAILURE DIAGNOSIS:

The campaign successfully builds interest and intent but fails to convert SQLs into clients due to unclear next steps and perceived risk at the point of commitment.

#### LAYER OF FAILURE:

Weak CTA.

#### FIX PROMPT:

You are a growth strategist optimising late-stage outreach where prospects already understand the problem but hesitate to commit due to uncertainty around engagement structure and outcomes.

#### TASK:

Rewrite the email to strengthen the Action stage of the AIDCA framework while reinforcing conviction.

#### AIDCA TARGET:

[Action] (supported by [Conviction])

#### INSTRUCTIONS:

- Replace vague calls-to-action with a clearly defined, low-risk next step.
- Specify what the first engagement looks like, its duration, and what the prospect will receive.
- Reduce perceived risk by clarifying boundaries, expectations, and optionality.
- Use Authority to frame the engagement structure as a proven, repeatable process.

- Use Reciprocity by offering immediate value (e.g., a diagnostic, teardown, or insight) before any long-term commitment.

CIALDINI PRINCIPLES APPLIED:

- Authority
- Reciprocity

JUSTIFICATION:

This revision removes decision friction at the final stage by making the next step explicit, low-risk, and value-forward, increasing the likelihood of conversion from SQL to client.

## **4. Dashboard Design with Boardroom Intent**

### **4.1 Conceptual Dashboard Wireframe**

Section A: Funnel Conversion Overview

This section provides a high-level view of how prospects move through the funnel across campaigns.

Metrics displayed:

- Lead → MQL conversion rate
- MQL → SQL conversion rate
- SQL → Client conversion rate
- Campaign-wise comparison of funnel performance

Leadership question answered:

Where in the funnel are we losing momentum and focus?

Section B: Campaign-wise AIDCA Diagnosis

This section maps campaign performance to specific stages of the AIDCA framework to identify where messaging or trust is breaking down.

Metrics displayed:

- Campaign name



- Primary AIDCA stage failing (Attention, Interest, Desire, Conviction, Action)
- Observed behavioural signal (e.g., high opens but low replies)
- Message–Market Fit diagnosis

Leadership question answered:

Is the problem with targeting, messaging relevance, trust, or conversion structure?

### Section C: Strategic Decision & Intervention Panel

This section translates insights into clear leadership actions.

Metrics displayed:

- Recommended intervention (Retargeting, Nurturing, Messaging Redesign)
- AIDCA stage to optimise
- Suggested prompt strategy focus (e.g., trust-led, signal-led, CTA-led)

Leadership question answered:

What should leadership intervene on immediately, and how?

## 5. Strategic Summary

This project demonstrated how AI prompting, when used intentionally, can reshape the narrative of a growth campaign from surface-level messaging to decision-driven communication. Rather than treating prompts as copy generators, I used them as strategic tools to diagnose where trust, relevance, or conviction was breaking down across the funnel.

By aligning each prompt to specific AIDCA stages and Message-Market Fit failures, the focus shifted from generating more leads to improving the quality of progression between stages. This approach highlighted that growth is rarely constrained by volume, but by clarity, credibility, and decision structure at critical moments in the funnel.

As a Growth Analyst, I would bring a mindset of iterative diagnosis - using data, behavioural signals, and AI-assisted reasoning to continuously test assumptions

and refine strategy. AI, in this context, acts as a thinking partner that accelerates insight, not a replacement for judgment.

The goal is not automation for its own sake, but designing systems that help leadership intervene with precision and intent.