Internet and WWW

INTERNET

- Global system of interconnected computer networks
- Use the standard Internet Protocol Suite (TCP/IP)
- It is a *network of networks*
- Carries a vast range of information resources and services
 - Inter-linked hypertext documents of the WWW
 - Infrastructure to support electronic mail

FEATURES OF INTERNET

- Sharing of information globally
- Search engines
- E-mail services
- Chat facility
- Permits launching of one's own web site
- It provides a platform to advertise and market products
- Several distance education courses are available
- Online shopping
- BBS News Services
- Organizations can collect and compile information from their offices spread over a huge geographical area
- Shareware software can be downloaded

Advantages of Internet

- 1. Faster Communication
- 2. Abundant Information Resources
- Inexhaustible Education
- 4. Entertainment for Everyone
- 5. Social Networking and Staying Connected
- 6. Online Services and E-commerce

Disadvantages of Internet

Theft of Personal Information

Spamming

Malware Threats

Age-inappropriate Content

Social Isolation, Obesity, and Depression

Applications of Internet Electronic mail

- Method of exchanging <u>digital</u> messages from an author to one or more recipients.
- Transmitting data, text files, digital photos, and audio and video file
- Store-and-forward model
- E-mail -asynchronous form of communication
- Telephone -synchronous form of communication
- Three components
 - Message envelope
 - Message header contains control information, including, an originator's <u>email address</u> and one or more recipient addresses, subject header field and a message submission date/time stamp
 - Message body

Figure 23.6 Format of an email

Behrouz Forouzan De Anza College Cupertino, CA 96014

> Firouz Mosharraf Com-Net Cupertino, CA 95014

Firouz Mosharraf Com-Net Cupertino, CA 95014 Jan. 5, 2005

Subject: Network

Dear Mr. Mosharraf We want to inform you that our network is working properly after the last repair.

Yours truly, Behrouz Forouzan Mail From: forouzan@deanza.edu RCPT To: firouz@net.edu

From: Behrouz Forouzan

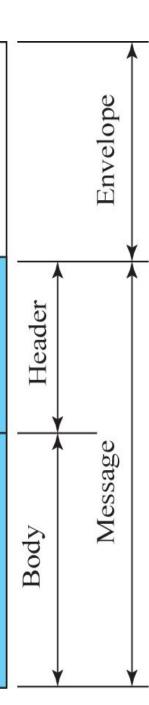
To: Firouz Mosharraf

Date: 1/5/05

Subject: Network

Dear Mr. Mosharraf We want to inform you that our network is working properly after the last repair.

Yours truly, Behrouz Forouzan



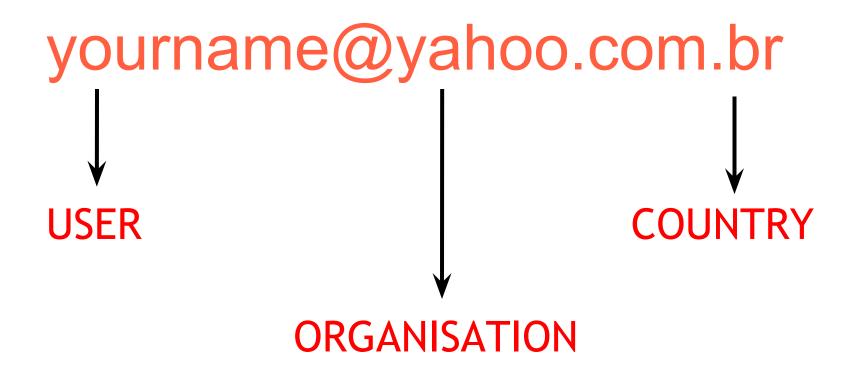
E-mail

Parts of an email address: dwalker@surfcity-hb.org

- user name : dwalker (you create your own) (each is unique)
- @ symbol : unique to email addresses
- email provider's name: surfcity-hb
- domain : .org

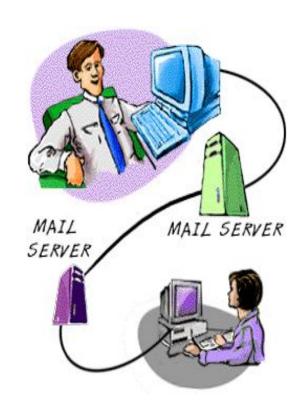
Password: Something easy to remember, but difficult to guess

The email address needs to be followed by the symbol @ (means "at"), the organization's name, followed by the domain, and finally the country.



How does Email Work?

- Email travels via the Internet from one computer to another.
- Computers known as mail servers direct outgoing mail and store incoming the mail.
- Once email reaches your mail server, it waits in an electronic mail box, the "Inbox" for you to collect it.



Things You Can Do with Email

- Compose and Send: write an email and send it to others.
- Reply: reply to an email that you received.
- Forward: pass on an email that you received to others.
- Attachment: You can send files with your email such as: pictures, music, software and documents

Two Ways People Check Email

- 1. Web-Based Email
- Login to a web site
- Messages stay on the mail server
- Can be accessed from any computer with internet connection
- 2. Using Email Software
- Open and login to your email software application (e.g. Outlook)
- The application retrieves your messages from the mail server and saves them to your computer's hard drive

Telnet

- User command and an underlying TCP/IP protocol for accessing remote computers.
- 'telecommunications network'
- An administrator or another user can access someone else's computer remotely
- HTTP and FTP protocols allow you to request specific files from remote computers, but not to actually be logged on as a user of that computer
- With Telnet, you log on as a regular user with whatever privileges you may have been granted to the specific application and data on that computer

Telnet

- A Telnet command request looks like this (the computer name is made-up):
 - telnet the.libraryat.whatis.edu
- The result of this request would be an invitation to log on with a userid and a prompt for a password
- Telnet is most likely to be used by program developers and anyone who has a need to use specific applications or data located at a particular <u>host</u> computer.
- Now the telnet has been replaced to SSH(the Secure Shell)

Uses of telnet service

- Allows to use the power of remote computer (powerful server)
- A software available on remote computer can be used
- Remote computer's database or archive can be used
- Used to log in to own computer from the remote computer

File Transfer Protocol (FTP)

- Standard network protocol used to copy a file from one host to another over a TCP-based network.
- FTP is built on a client-server architecture and utilizes separate control and data connections between the client and server
- If you are using a public--or anonymous--FTP server
- To do FTP, a user invokes one of two commands
- **Get**-The command for transferring a file from another server to your own computer.
- **Put**-The command for moving a file from your computer to another one.

Resources available via FTP:

Freeware:

- The author continues to carry the copyright to the software ,but permits you to use the program for free
- Can share freeware with others ,as long as you don't sell it

Public Domain:

- The creator carries no copyright, and has released it for anyone to use
- There are no limits on distribution or sale and anyone can modify the program

Shareware:

 The author continues to carry the copyright to the software ,but you're permitted short-term use of the program for evaluation purposes

Electronic Commerce

- Buying and selling of products or services over electronic system
- Electronic funds transfer ,supply chain management ,online transaction processing,..
- Online retailers e-tail
 - B2B (Buying tires)
 - B2C(Amazon.com)
 - C2B (job board)
 - C2C(eBay.com)

Electronic Business

- Application of information and communication technologies (ICT) in support of all the activities of business
- E-business is broader in scope and e-commerce is just an aspect or a subset of it
- E-commerce only covers business transactions such as buying and selling of goods and services over the internet
- E-commerce essentially involves monetary trade while in e-business, money transactions are not necessary
- E-business involves marketing, product design, consumer service evaluation, and more
 - Pure-Play
 - Brick and Click

Video Conferencing

- Set of interactive telecommunication technologies which allow two or more locations to interact via two-way video and audio transmissions simultaneously
- To connect remote users with each other as if they were in the same room
- Each user needs a computer, webcam, microphone, and internet connection for participation in video conferencing

Video Conferencing

Dedicated systems

- Have all required components packaged into a single piece of equipment, usually a console with a high quality remote controlled video camera. (PT cameras)
- The console contains all electrical interfaces, the control computer, and the software or hardware-based codec
- There are several types of dedicated videoconferencing devices:
 - Large group videoconferencing
 - Small group videoconferencing.
 - Individual videoconferencing

Desktop systems

- Are add-ons (hardware boards, usually) to normal PCs, transforming them into videoconferencing devices.
- A range of different cameras and microphones can be used with the board, which contains the necessary codec and transmission interfaces.
- Most of the desktops systems work with the <u>H.323</u> standard.

Video Conferencing

Echo cancellation

- Echo can be defined as the reflected source wave interference with new wave created by source.
- AEC (<u>Acoustic Echo Cancellation</u>) is an <u>algorithm</u> which is able to detect when sounds or utterances reenter the audio input of the videoconferencing codec, which came from the audio output of the same system, after some <u>time delay</u>.
- If unchecked, this can lead to several problems including:
 - ✓ The remote party hearing their own voice coming back at them
 - Strong <u>reverberation</u>, rendering the voice channel useless as it becomes hard to understand
 - Howling created by feedback

Video Conferencing

Technical and other issues

 'virtual' entry by <u>computer hackers</u> and criminals into company premises and corporate boardrooms, via their own videoconferencing systems

Eye Contact:

 Some telepresence systems have cameras located in the screens that reduce the amount of <u>parallax</u> observed by the users.

Appearance Consciousness:

Signal latency:

- The information transport of digital signals in many steps need time.
- In a telecommunicated conversation, an increased <u>latency</u> larger than about 150–300 ms becomes noticeable and is soon observed as unnatural and distracting.

Internet service provider

- **Internet access provider(IAP)**, is a company that offers its customers access to the Internet.
- The ISP connects to its customers using a data transmission technology appropriate for delivering Internet Protocol packets or frames, such as dial-up, DSL, cable modem, wireless or dedicated high-speed interconnects.
- ISPs may provide services such as remotely storing data files on behalf of their customers, as well as other services unique to each particular ISP.

Virtual ISPs

- A Virtual ISP (VISP) is an operation which purchases services from another ISP ("wholesale ISP")
- Allow the VISP's customers to access the Internet using services and infrastructure owned and operated by the wholesale ISP.

Free ISPs

- Provide service free of charge.
- Many free ISPs display advertisements while the user is connected; like commercial television
- Other free ISPs, often called freenets, are run on a nonprofit basis, usually with volunteer staff.

Domain name server

- Standard technology for managing the names of Web sites and other Internet domains.
- DNS technology allows you to type names into your Web browser like compnetworking.about.com
- Your computer to automatically find that address on the Internet.

Domain Name System (DNS):

- Allows the IP address to be translated to words.
- Eg whatismyip.com \square 192.168.1.1
- A **DNS server** is any computer registered to join the Domain Name System.
- A DNS server runs special-purpose networking software, features a public <u>IP</u> <u>address</u>, and contains a database of network names and addresses for other Internet hosts.

Internet Address

- IP address is a numerical label assigned to each device participating in a **computer network** participating in a computer network that uses the **Internet Protocol** for communication.
- An IP address serves two principal functions: host or network interface <u>identification</u>An IP address serves two principal functions: host or network interface identificationand location <u>addressing</u>.
- "A <u>name</u> indicates what we seek. An address indicates where it is. A route indicates how to get there."

World Wide Web

hetween two or more computers

- Way of accessing information over the medium of the Internet.
- The Web uses the HTTP protocol, only one of the languages spoken over the Internet, to transmit data.
- The Internet refers to the physical connection of the paths

Uniform Resource Locator

- Where an identified resource is available and the mechanism for retrieving it
- The best-known example of the use of URLs is for the addresses of web pages on the World Wide Web, such as http://www.example.com/.

HTTP protocol

- HyperText Transfer Protocol, the underlying protocol used by the World Wide Web.
- HTTP defines how messages are formatted and transmitted, and what actions Web servers and browsers should take in response to various commands.
- The other main standard that controls how the World Wide Web works is HTML, which covers how Web pages are formatted and displayed.
- HTTP is called a *stateless* protocol because each command is executed independently

Search engine

- A web search engine is designed to search for information on the World Wide Web and FTP servers.
- The search results are generally presented in a list of results and are often called hits.
- The information may consist of web pages, images, information and other types of files. Search engines operate algorithmically or are a mixture of algorithmic and human input.

Web browser

- software application for retrieving, presenting, and traversing information resources on the World Wide Web.
- Hyperlinks present in resources enable users to easily navigate their browsers to related resources.
- Eg Internet Explorer, Netscape Navigator, Opera, FireFox, Chrome, Mozilla

Internet Explorer

1.Standards support

2.Non-standard extensions

introduced the need for a "quirks mode" to allow for rendering improper elements meant for Internet Explorer in these other browsers.

- quirks mode refers to a technique used by some web browsers refers to a
 technique used by some web browsers for the sake of maintaining backward
 compatibility refers to a technique used by some web browsers for the sake of
 maintaining backward compatibility with web pages designed for older browsers
- innerHTML property, which provides access to the HTML string within an element;
 - the XMLHttpRequest object, which allows the sending of HTTP request and receiving of HTTP response

3.Favicon

It allows web pages to specify a 16-by-16 pixel image for use in bookmarks.

4. Usability and accessibility

Pop-up blocking and tabbed browsing were added respectively in IE6 and E7

5.Cache

Internet Explorer caches visited content in the <u>Temporary Internet Files</u> folder to allow quicker access (or offline access) to previously visited pages.

The content is indexed in a database file, known as Index.dat.

6.Group Policy

30

Administrators of can apply and enforce a variety of settings on computers that affect the user interface (suc

Nescape Navigator

Opera

- displaying web sites, sending and receiving e-mail messages, managing contacts, chatting on IRC(Internet Relay Chat), downloading files

 Features include tabbed browsing, page zooming, mouse gestures, and an integrated download manager.

 Its security features include built-in phishing and malware
- protection, **SSL/TLS** (Secure Sockets Layer / Transport Layer) **encryption** when browsing **HTTPS** websites, and the ability to easily, delete private data such as **HTTP cookies**

Firefox

Mozilla Firefox is a <u>free and open source web browser</u> descended from the <u>Mozilla Application Suite</u> and managed by <u>Mozilla Corporation</u>.

Principal Firefox features include <u>tabbed browsing</u>, <u>spell checking</u>, <u>incremental find</u>(As the user types text, one or more possible matches for the text are found and immediately presented to the user.), <u>live bookmarking</u>(allow users to dynamically monitor changes to their favorite news sources), a <u>download manager</u>, <u>private browsing</u>(browse the Internet without leaving any traces in the browsing history),...

CHROME

Google Chrome is a **web browser** developed by **Google**

Google Chrome aims to be secure, fast, simple and stable.

Chrome's strength is its application performance and <u>JavaScript</u> processing speed, both of which were independently verified by multiple websites to be the swiftest among the major browsers of its time

Web Servers

A web server can be referred to as either the <u>hardware</u> (the computer) or the <u>software</u> (the computer application) that helps to deliver content that can be accessed through the <u>Internet</u>.

Every Web server has an <u>IP address</u> and possibly a <u>domain name</u>. For example, if you enter the <u>URL</u> http://www.pcwebopedia.com/index.html in your <u>browser</u>, this sends a request to the Web server whose domain name is pcwebopedia.com.

The server then fetches the page named index.html and sends it to your browser.

Apache

- •From server-side programming language support to authentication schemes.
- A sample of other features include <u>Secure Sockets Layer</u> and <u>Transport Layer Security</u>, a
 URL rewriter (also known as a <u>rewrite engine</u>), custom log files, and filtering support.
- Popular compression methods on Apache include the external extension module, implemented to help with reduction of the size (weight) of web pages served over <u>HTTP</u>.
- Virtual hosting allows one Apache installation to serve many different actual websites.
- For example, one machine with one Apache installation could simultaneously serve www.example.com, www.example.org, test47.test-server.example.edu, etc.
- •Apache features configurable error messages, <u>DBMS</u>-based authentication databases.
- •It supports password authentication.
- •Apache has a built in search engine and an HTML authorizing tool and supports <u>FTP</u>.

Internet Information Services (IIS)

- HTTP modules Used to perform tasks specific to HTTP in the request-processin pipeline, such as responding to information and inquiries sent in client headers, returning HTTP errors, and redirecting requests.
- Security modules —specifying authentication schemes, performing URL authorization, and filtering requests.
 - For example, you can selectively deny or allow access to specific files or folders (addressed by means of a URL) to nominated users.
- Content modules processing requests for static files, returning a default page when a client does not specify a resource in a request, and listing the contents of a directory.
- Compression modules compressing responses, applying Gzip compression transfer coding to responses, and performing pre-compression of static content.
- Caching modules —storing processed information in memory on the server and using cached content in subsequent requests for the same resource.
- Logging and Diagnostics modules passing information and processing status to HTTP.sys for logging, reporting events, and tracking requests currently executing in worker processes.

Proxy server

A proxy server is a <u>server</u> that acts as an intermediary between a workstation user and the Internet so that the enterprise can ensure security, administrative control, and <u>caching</u> service.

A **proxy server** is a server that acts as an intermediary for requests

- from clients seeking resources from other servers.

 A client connects to the proxy server, requesting some service, such as a file,
- connection, web page, or other resource available from a different server and the proxy server evaluates the request as a way to simplify and control its complexity.
- A proxy server receives a request for an Internet service from a user.
 If it passes filtering requirements, the proxy server, assuming it is also a cach
- If it passes filtering requirements, the proxy server, assuming it is also a <u>cache</u> <u>server</u>, looks in its local <u>cache</u> of previously downloaded Web pages.
- If it finds the page, it returns it to the user without needing to forward the request to the Internet.
- If the page is not in the cache, the proxy server, acting as a client on behalf of the user, uses one of its own IP addresses to request the page from the server out on the Internet.
- When the page is returned, the proxy server relates it to the original request and forwards it on to the user.

Proxy server

A proxy server has a variety of potential purposes, including:

- To keep machines behind it anonymous, mainly for security
- To speed up access to resources (using caching). Web proxies are commonly used to **cache** web pages from a web server¹
- To prevent downloading the same content multiple times (and save bandwidth).
- To log / audit usage, e.g. to provide company employee Internet usage reporting
- To scan transmitted content for malware before delivery.
- To scan outbound content, e.g., for data loss prevention.
- Access enhancement/restriction