

Dear Sir,

Greetings from!

As the finest leading enablers in connectivity and smart digital solutions for businesses, we are excited to offer our award-winning ultra-flexible, anytime, anywhere, advanced cloud communication suite. We offers a range of solutions that include Hosted Call Connect, Multilevel IVR and Hosted Contact Center.

Hosted Call Connect: A Complete Virtual PBX Environment

- Outbound and inbound calling with call patching
- User management with role-based access
- API and webhook, detailed call logs and call management dashboard

Multi-Level IVR: A Comprehensive Call Management Suite

- Outbound and inbound call management suite with customized routing function
- Sticky agent coupled with barging / whispering / transfer
- API and webhook integration with number masking for secure interactions

Hosted Contact Centre: A Complete Call Center Management Suite

- It offers inbound and outbound calling, progressive and preview dialing
- Built-in CRM integrations for seamless experience
- Sentiment analysis and word-cloud powered analytics

Benefits: Work Smarter and Deliver Better Customer Experiences

- Enable anytime, anywhere communication
- Build Smart call flow strategy for agents
- Ensure privacy and protection for agents and clients
- Frictionless customer experience with intelligent assistant and sticky agents
- Leverage CRM-integrated contact management
- Get customized comprehensive dashboard

Please find below the pricing details of IVR and Toll-free Services

Service	Description	Price	Quantity	Monthly Effective Price	Total
Tollfree 1800 Numbers	Tollfree Numbers with 150 Free Every Number Monthly minutes	2850	14	39,900/Month	39,900-/-
Setup Charges (OTC)	One time charges for Tollfree service and DID setup and reservation	5000	14		70,000-/-
Click to Call Service Outbound	Monthly calls (Per Agent 200 Minute Free Call )	2650	14*3=42	1,11,300/ Month	1,11,300-/-
Tollfree Incoming Call Charges	Effectuated after Free monthly minutes (150)	0.90	Per 60 Second		
DID Reservation & Extended API Charges	DID Reservation & Extended API Charges	500	42	21000/Month	21000-/-
IVRS For Bulk Call	Send Automated Call IVRS	0.60	Per 60 Second		

Per 60 Second

Note: GST EXTRA

One Time Cost: 70,000

Per Agent Cost: 4100/ Month

Calling Solution Method: Internet VOIP

That's not all! Here are more reasons to choose Us

- We are hyper-focused on small and medium businesses
- We enable you with a highly qualified and certified deployment team
- We are a one-stop shop for Connectivity, SaaS, Cloud and Security services
- We have proven record when it comes to customer trust

For more details, you can reply to this mail or call on the below number