Mayank Suchade

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Career Summary

Creative problem-solving in any form has always been something that excites me. Having spent years in customer service, I have developed a sense of empathy and understanding of customer experience that helps me develop user-friendly web applications, which are founded on efficient, clean code.

Skills

Front-End Stack: React JS , Redux , SCSS , HTML, CSS, JavaScript (ES6 and ES2017)

Back-End Stack: , Node.js , Express , MongoDB and MySQL

Version Control and Other tools: Git (GitHub, bitbucket), JIRA

Other Skills: REST API, Adobe Photoshop, Adobe Illustrator, Adobe XD and Sketch

Projects

plan-react-app(Github Link : *https://github.com/mayanksuchde/plan-react-app*)
Tool for react developers to plan and strategies the component architecture before beginning the coding to get a bird-eye perspective of the data flow through state and props between the components.

Matching Pairs memory game (Github Link: *https://github.com/mayanksuchde/rick-and-morty-game*)
A game where user has to unfold all cards by finding the pair of cards in the shuffled bunch. When user clicks on card it reveals itself and user can only reveal 2 cards a time. If the 2 revealed cards are same the pair is found if not the revealed cards get hidden again.

Work Experience

Customer Service Representative

Teleperformance – Toronto, Ontario   September 2018 to Dec 2018

- Provided an excellent customer service while taking inbound calls regarding troubleshooting queries or any other mobile carrier related queries.
- Provided and promoted all the product information that customers needed.
- Negotiated with the customer regarding prices issues and advocated for the customer with supervisors when it came to customer's issues.

Associate Geographic Technician

Here Maps Solutions India Pvt. Limited – Mumbai, India   October 2014 to March 2015

- Developed 3D building models and navigational maps for smartphones and companies such as Mercedes Benz, BMW, and Microsoft via ArcGIS and proprietary software
- By adopting Agile methodology and daily scrum meeting we were able to have a better communication with team mates and were able to increase team's productivity by 25%.

Education

Web Development Diploma Candidate,   Winter-2019
BrainStation, Toronto ,ON

Internet Programming and Database Management,   May-2017
Lambton College, Toronto, ON

Bachelor's in Science(Information Technology),   April-2014
University of Mumbai, Mumbai ,India