

Mayank Suchade

LinkedIn: [Mayank Suchade](#)

Github username: [mayanksuchde](#)

Phone Number: (647)745-8615

WebSite: [mayank-suchade.com](#)

Career Summary

Creative problem-solving in any form has always been something that excites me. Having spent years in customer service, I have developed a sense of empathy and understanding of customer experience that helps me develop user-friendly web applications, which are founded on efficient, clean code.

Skills

Front-End Stack: React JS , Redux , SCSS , HTML, CSS, JavaScript (ES6 and ES2017)

Back-End Stack: Node.js, Express, MongoDB and MySQL

Version Control and Other tools: Git (GitHub, bitbucket), JIRA

Other Skills: REST API, Adobe Photoshop, Adobe Illustrator, Adobe XD, and Sketch

Projects

plan-react-app(Github Link: <https://github.com/mayanksuchde/plan-react-app>)

Tool for react developers to plan and strategies the component architecture before beginning the coding to get a bird-eye perspective of the data flow through state and props between the components.

Matching Pairs memory game (Github Link: <https://github.com/mayanksuchde/rick-and-morty-game>)

A game where the user has to reveal all cards by finding the pair of cards in the shuffled bunch. When the user clicks on a card it reveals itself and the user can only reveal 2 cards a time. If the 2 revealed cards are same the pair is found if not the revealed cards get hidden again.

Work Experience

Customer Service Representative

Teleperformance – Toronto, Ontario

September 2018 to Dec 2018

- Provided excellent customer service while taking inbound calls regarding troubleshooting queries or any other mobile carrier-related queries.
- Provided and promoted all the product information that customers needed.
- Negotiated with the customer regarding prices issues and advocated for the customer with supervisors when it came to customer's issues.

Associate Geographic Technician

Here Maps Solutions India Pvt. Limited – Mumbai, India

October 2014 to March 2015

- Developed 3D building models and navigational maps for smartphones and companies such as Mercedes Benz, BMW, and Microsoft via ArcGIS and proprietary software
- By adopting Agile methodology and daily scrum meeting we were able to have better communication with teammates and were able to increase the team's productivity by 25%.

Education

Web Development Diploma Candidate,
BrainStation, Toronto ,ON

Winter-2019

Internet Programming and Database Management,
Lambton College, Toronto, ON

May-2017

Bachelor's in Science(Information Technology),
University of Mumbai, Mumbai ,India

April-2014