

Mayank Suchade

LinkedIn: [Mayank Suchade](#)

Github username: [mayanksuchde](#)

Phone Number: (647)745-8615

WebSite: [mayank-suchade.com](#)

Career Summary

Creative problem-solving in any form has always been something that excites me. Having spent years in customer service and developing a sense of empathy and understanding of customer experience, along with the experience of working in an agile team environment and understanding of IT industry's best practices helps me develop user-friendly web applications, which are founded on efficient, clean, reusable code.

Skills

Front-End Stack: React JS , Redux , SCSS , HTML, CSS, JavaScript (ES6 and ES2017), Webpack, Socket.io, D3

Back-End Stack: Node.js, Express, MongoDB, GraphQL, Shopify and MySQL

Version Control and Other tools: Git (GitHub, bitbucket), JIRA

Other Skills: Agile Methodologies, REST API , Adobe Photoshop, Adobe XD, and Sketch

Projects

Pet Sitter (Github Link : <https://github.com/hatchways/team-brioche>)

Tech-Stack: React, Material UI, MongoDB, Express, SocketIO

This app allows Dog owners to search potential pet sitters based on availability and city they live in. Dog owners can check the profile and reviews of the sitter and request a booking for required dates. Sitter can then approve or deny the request and initialize the payment process accordingly. Please checkout github repo for more information.

Plan-react-app(Github Link: <https://github.com/mayanksuchde/plan-react-app>)

Tech-Stack: React, Material UI, D3.js

Tool for react developers to plan and strategies the component architecture before beginning the coding to get a bird-eye perspective of the data flow through state and props between the components.

Education

Web Development Diploma Candidate,
BrainStation, Toronto ,ON

Internet Programming and Database Management,
Lambton College, Toronto, ON

Bachelor's in Science(Information Technology),
University of Mumbai, Mumbai ,India

Work Experience

Shift Supervisor

Tim Hortons - Collingwood,Ontario

October 2019 to July 2021

- Monitored, planned and observed day to day activities of employees, and kept management updated on all significant issues.
- Resolve customer complaints and train and make sure employees are providing best possible service to customer even in a fast paced environment.

Technical Support Representative

Teleperformance – Toronto, Ontario

September 2017 to Dec 2018

- Provided excellent customer service while taking inbound calls regarding troubleshooting queries or any other mobile carrier-related queries.
- Provided and promoted all the product information that customers needed.
- Negotiated with the customer regarding prices issues and advocated for the customer with supervisors when it came to customer's issues.