Task 1:-

Data preparation and customer analytics

Conduct analysis on your client's transaction dataset and identify customer purchasing behaviours to generate insights and provid commercial recommendations.

The background information for this task:-

- ♦ I am part of Quantium's retail analytics team and have been approached by our client, the Categor y Manager for Chips, who wants to better understand the types of customers who purchase Chips and their purchasing behaviour within the region.
- ◆ The insights from my analysis will feed into the supermarket's strategic plan for the chip catego ry in the next half year.

Here is task:-

- ♦ I need to present a strategic recommendation to Julia that is supported by data which she can then use for the upcoming category review however to do so I need to analyse the data to understand the curr ent purchasing trends and behaviours. The client is particularly interested in customer segments and th eir chip purchasing behaviour. Consider what metrics would help describe the customers' purchasing behaviour.
 - Examine transaction data check for missing data, anomalies, outliers and clean them
 - Examine customer data similar to above transaction data
 - Data analysis and customer segments create charts and graphs, note trends and insights
 - Deep dive into customer segments determine which segments should be targetted

```
In [1]: import pandas as pd
import numpy as np

# for data visualization
import matplotlib.pyplot as plt
%matplotlib inline
import seaborn as sns
import warnings
warnings.filterwarnings('ignore')
```

Importing Dataset

```
In [2]: purchase_data = pd.read_csv('QVI_purchase_behaviour.csv')
   purchase_data.head()
```

Out[2]:

PREMIUM_CUSTOMER	LIFESTAGE	LYLTY_CARD_NBR	
Premium	YOUNG SINGLES/COUPLES	1000	0
Mainstream	YOUNG SINGLES/COUPLES	1002	1
Budget	YOUNG FAMILIES	1003	2
Mainstream	OLDER SINGLES/COUPLES	1004	3
Mainstream	MIDAGE SINGLES/COUPLES	1005	4

In [3]: transaction_data = pd.read_excel('QVI_transaction_data.xlsx') transaction_data.head()

Out[3]:

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES
0	43390	1	1000	1	5	Natural Chip Compny SeaSalt175g	2	6.0
1	43599	1	1307	348	66	CCs Nacho Cheese 175g	3	6.3
2	43605	1	1343	383	61	Smiths Crinkle Cut Chips Chicken 170g	2	2.9
3	43329	2	2373	974	69	Smiths Chip Thinly S/Cream&Onion 175	g 5	15.0
4	43330	2	2426	1038	108	Kettle Tortilla ChpsHny&Jlpno Chili 150g	3	13.8

Data Exploration

```
# Basic Information of dataset(QVI_purchase_behaviour)
        purchase_data.info()
In [4]:
        <class 'pandas.core.frame.DataFrame'>
        RangeIndex: 72637 entries, 0 to 72636
        Data columns (total 3 columns):
             NContuNhunll Count Dtype
           EX637 GARDnNBR int64
         1 V16BSTAGE-null object
             PREMIUM CUSTOMER 72637 non-null object
        dtypes: int64(1), object(2)
        memory usage: 1.7+ MB
        # Basic Information of dataset(QVI_transaction_data)
In [5]:
        transaction_data.info()
        <class 'pandas.core.frame.DataFrame'>
        RangeIndex: 264836 entries, 0 to 264835
        Data columns (total 8 columns):
             Column
                             Non-Null Count
                                               Dtype
             DATE
                             264836 non-null int64
         1
             STORE NBR
                            264836 non-null int64
                LYLTY CARD NBR 264836 non-null int64
             TXN ID
                             264836 non-null int64
         4
           PROD NBR
                             264836 non-null int64
             PROD NAME
                             264836 non-null object
         6
             PROD QTY
                             264836 non-null int64
             TOT SALES
                            264836 non-null float64
        dtypes: float64(1), int64(6), object(1)
        memory usage: 16.2+ MB
```

In [6]: # Statistical Summary of QVI_purchase_behaviour data
purchase_data.describe().T

Out[6]:

count mean std min 25% 50% 75% max
72637.0 136185.93177 89892.932014 1000.0 66202.0 134040.0 203375.0 2373711.0
LYLTY_CARD_NBR

In [7]: # Statistical Summary of QVI_transaction_data data
transaction_data.describe().T

Out[7]:

	count	mean	std	min	25%	50%	75%	max
DATE	264836.0	43464.036260	105.389282	43282.0	43373.0	43464.0	43555.00	43646.0
STORE_NBR	264836.0	135.080110	76.784180	1.0	70.0	130.0	203.00	272.0
LYLTY_CARD_NBR	264836.0	135549.476404	80579.978022	1000.0	70021.0	130357.5	203094.25	2373711.0
TXN_ID	264836.0	135158.310815	78133.026026	1.0	67601.5	135137.5	202701.25	2415841.0
PROD_NBR	264836.0	56.583157	32.826638	1.0	28.0	56.0	85.00	114.0
PROD_QTY	264836.0	1.907309	0.643654	1.0	2.0	2.0	2.00	200.0
TOT_SALES	264836.0	7.304200	3.083226	1.5	5.4	7.4	9.20	650.0

Checking missing values

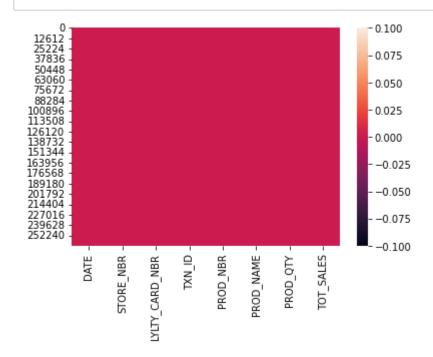
In [8]: ### Checking missing values of QVI_purchase_behaviour data
sns.heatmap(purchase_data.isnull())
plt.show()



```
In [9]: purchase_data.isnull().sum()
```

Out[9]: LYLTY_CARD_NBR 0
LIFESTAGE 0
PREMIUM_CUSTOMER 0
dtype: int64

```
In [10]: ### Checking missing values of QVI_transaction_data
sns.heatmap(transaction_data.isnull())
plt.show()
```



```
In [11]: transaction_data.isnull().sum()
```

```
Out[11]: DATE
                            0
         STORE_NBR
                            0
         LYLTY_CARD_NBR
                            0
         TXN_ID
                            0
         PROD_NBR
                            0
         PROD_NAME
                            0
         PROD_QTY
                            0
         TOT_SALES
                            0
         dtype: int64
```

••• As we can see there is no missing values in both dataset.

Analyzing and Removing Outliers

In [12]: ### Merging both dataset
merged_data = pd.merge(purchase_data, transaction_data, on = 'LYLTY_CARD_NBR', how = 'right')
merged_data.head()

Out[12]:

•	LYLTY_CARD_NBR	LIFESTAGE	PREMIUM_CUSTOMER	DATE	STORE_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY
	0 1000	YOUNG SINGLES/COUPLES	Premium	43390	1	1	5	Natural Chip Compny SeaSalt175g	2
	1 1307	MIDAGE SINGLES/COUPLES	Budget	43599	1	348	66	CCs Nacho Cheese 175g Smiths Crinkle	3
	2 1343	MIDAGE SINGLES/COUPLES	Budget	43605	1	383	61	Cut Chips Chicken 170g	2
	3 2373	MIDAGE SINGLES/COUPLES	Budget	43329	2	974	69	Smiths Chip Thinly S/Cream&Onion 175g Kettle Tortilla	5
	4 2426	MIDAGE SINGLES/COUPLES	Budget	43330	2	1038	108	ChpsHny&Jlpno Chili 150g	3
									>

•♦• We can see "DATE" column is not in proper format, so we will change it.

In [13]: print(len(merged_data))
 print(len(transaction_data))

264836

264836

```
In [14]: | ### Basic Information of merged data
         merged data.info()
          <class 'pandas.core.frame.DataFrame'>
         Int64Index: 264836 entries, 0 to 264835
         Data columns (total 10 columns):
               Column
                                  Non-Null Count
                                                     Dtype
               LYLTY_CARD_NBR 264836 non-null int64
           1
               LIFESTAGE
                          264836 non-null object
                  PREMIUM CUSTOMER 264836 non-null object
           2
           3
                                264836 non-null int64
               DATE
              STORE_NBR
                               264836 non-null int64
           4
                          264836 non-null int64
264836 non-null int64
264836 non-null object
               TXN ID
              PROD NBR
           6
           7
               PROD NAME
                              264836 non-null int64
264836 non-null float64
           8
               PROD OTY
               TOT SALES
          dtypes: float64(1), int64(6), object(3)
         memory usage: 22.2+ MB
         Date column is not in proper format. so, date column should be datetime format
In [15]: from datetime import date, timedelta
          start = date(1899, 12, 30)
         new date format = []
         for date in merged data["DATE"]:
         delta = timedelta(date)
         new date format.append(start + delta)
In [16]: merged data["DATE"] = pd.to datetime(pd.Series(new date format))
         print(merged data["DATE"].dtype)
         datetime64[ns]
```

Analyzing the product name column (PROD_NAME) to make sure all items are chips

```
In [17]: merged data['PROD NAME'].unique()
Out[17]: array(['Natural Chip
                                      Compny SeaSalt175g',
                 'CCs Nacho Cheese
                                      175g',
                 'Smiths Crinkle Cut Chips Chicken 170g',
                 'Smiths Chip Thinly S/Cream&Onion 175g',
                 'Kettle Tortilla ChpsHny&Jlpno Chili 150g',
                 'Old El Paso Salsa
                                       Dip Tomato Mild 300g',
                  'Smiths Crinkle Chips Salt & Vinegar 330g',
                 'Grain Waves
                                      Sweet Chilli 210g',
                 'Doritos Corn Chip Mexican Jalapeno 150g',
                 'Grain Waves Sour
                                      Cream&Chives 210G',
                 'Kettle Sensations
                                      Siracha Lime 150g',
                                      270g', 'WW Crinkle Cut
                 'Twisties Cheese
                                                                   Chicken 175g',
                 'Thins Chips Light& Tangy 175g', 'CCs Original 175g',
                 'Burger Rings 220g', 'NCC Sour Cream &
                                                            Garden Chives 175g',
                 'Doritos Corn Chip Southern Chicken 150g',
                 'Cheezels Cheese Box 125g', 'Smiths Crinkle
                                                                   Original 330g',
                 'Infzns Crn Crnchers Tangy Gcamole 110g',
                 'Kettle Sea Salt
                                      And Vinegar 175g',
                 'Smiths Chip Thinly Cut Original 175g', 'Kettle Original 175g',
                 'Red Rock Deli Thai Chilli&Lime 150g',
                 'Pringles Sthrn FriedChicken 134g', 'Pringles Sweet&Spcy BBQ 134g',
                                      Salsa & Mzzrlla 150g',
                 'Red Rock Deli SR
                 'Thins Chips
                                      Originl saltd 175g',
                 'Red Rock Deli Sp
                                      Salt & Truffle 150G',
                 'Smiths Thinly
                                      Swt Chli&S/Cream175G', 'Kettle Chilli 175g',
                 'Doritos Mexicana
                                      170g',
                 'Smiths Crinkle Cut French OnionDip 150g',
                 Holatusel Chikoo75g',
                 SDpreme 880g'ÇhpTwisties Chicken270g',
                 RomithChibkeny105g',
                 'Smiths Crinkle Cut Tomato Salsa 150g',
                 'Kettle Mozzarella Basil & Pesto 175g',
                 'Infuzions Thai SweetChili PotatoMix 110g',
                 Ckmetaberseasātġoasog',
                 ManiNhCheenele50gt,
                 CKetken Hongy, Soy
                 'Thins Chips Seasonedchicken 175g',
                 'Smiths Crinkle Cut Salt & Vinegar 170g',
                 'Infuzions BBQ Rib
                                      Prawn Crackers 110g',
                 'GrnWves Plus Btroot & Chilli Jam 180g',
                 'Tyrrells Crisps
                                      Lightly Salted 165g',
```

```
'Kettle Sweet Chilli And Sour Cream 175g',
'Doritos Salsa
                     Medium 300g', 'Kettle 135g Swt Pot Sea Salt',
'Pringles SourCream Onion 134g',
'Doritos Corn Chips Original 170g',
Bungeries Och ees Dip Chnky Tom Ht300g', 'Cobs
POhd SwtP6bbl$a&$a/Cream Chips 110g',
$\doawood\delta\oders, Mild
TNatorbib & Spipe Co 75g',
'Smiths Crinkle Cut Chips Original 170g',
'Cobs Popd Sea Salt Chips 110g',
'Smiths Crinkle Cut Chips Chs&Onion170g',
'French Fries Potato Chips 175g',
                      Dip Tomato Med 300g',
'Old El Paso Salsa
 'Doritos Corn Chips Cheese Supreme 170g',
'Pringles Original Crisps 134g',
'RRD Chilli&
                     Coconut 150g',
                     Chips 200g',
'WW Original Corn
'Thins Potato Chips Hot & Spicy 175g',
'Cobs Popd Sour Crm &Chives Chips 110g',
'Smiths Crnkle Chip Orgnl Big Bag 380g',
'Doritos Corn Chips Nacho Cheese 170g',
'Kettle Sensations BBQ&Maple 150g',
'WW D/Style Chip
                     Sea Salt 200g',
'Pringles Chicken
                     Salt Crips 134g',
'WW Original Stacked Chips 160g',
'Smiths Chip Thinly CutSalt/Vinegr175g', 'Cheezels Cheese 330g',
'Tostitos Lightly
                     Salted 175g',
'Thins Chips Salt & Vinegar 175g',
'Smiths Crinkle Cut Chips Barbecue 170g', 'Cheetos Puffs 165g',
'RRD Sweet Chilli & Sour Cream 165g',
'WW Crinkle Cut
                     Original 175g',
'Tostitos Splash Of Lime 175g', 'Woolworths Medium
                                                      Salsa 300g',
'Kettle Tortilla ChpsBtroot&Ricotta 150g',
'CCs Tasty Cheese
                     175g', 'Woolworths Cheese Rings 190g',
                     Chipotle 175g', 'Pringles Barbeque 134g',
'Tostitos Smoked
'WW Supreme Cheese
                     Corn Chips 200g',
'Pringles Mystery
                     Flavour 134g',
'Tyrrells Crisps
                     Ched & Chives 165g',
'Snbts Whlgrn Crisps Cheddr&Mstrd 90g',
'Cheetos Chs & Bacon Balls 190g', 'Pringles Slt Vingar 134g',
'Infuzions SourCream&Herbs Veg Strws 110g',
'Kettle Tortilla ChpsFeta&Garlic 150g',
```

```
'Infuzions Mango
                                      Chutny Papadums 70g',
                 'RRD Steak &
                                      Chimuchurri 150g',
                 'RRD Honey Soy
                                      Chicken 165g',
                 'Sunbites Whlegrn
                                     Crisps Frch/Onin 90g',
                'RRD Salt & Vinegar 165g', 'Doritos Cheese
                                                                  Supreme 330g',
                'Smiths Crinkle Cut Snag&Sauce 150g',
                 'WW Sour Cream &OnionStacked Chips 160g',
                 'RRD Lime & Pepper
                                     165g',
                 'Natural ChipCo Sea Salt & Vinegr 175g',
                 'Red Rock Deli Chikn&Garlic Aioli 150g',
                                      Pork Belly 150g', 'RRD Pc Sea Salt
                 'RRD SR Slow Rst
                                                                               165g',
                                        Bolognese 150g', 'Doritos Salsa Mild 300g'],
                 'Smith Crinkle Cut
               dtype=object)
In [18]: split prods = merged data["PROD NAME"].str.replace(r'([0-9]+[gG])','').str.replace(r'[^\w]',' ').str.split()
In [19]:
         word counts = {}
         def count words(line):
         for word in line:
             if word not in word counts:
               word counts[word] = 1
             else:
               word counts[word] += 1
         split prods.apply(lambda line: count words(line))
         print(pd.Series(word counts).sort values(ascending = False))
         Chips
                     49770
         Kettle
                     41288
         Smiths
                     28860
         Salt
                     27976
         Cheese
                     27890
         Sunbites
                      1432
         Рc
                      1431
         Garden
                      1419
         NCC
                       1419
         Fries
                      1418
         Length: 198, dtype: int64
```

```
print("\n ---- Statistical Summary of Merged Data ---- \n")
In [20]:
         print(merged data.describe())
         print("\n ---- Basic Information of Merged Data ---- \n")
         print(merged data.info())
          ---- Statistical Summary of Merged Data ----
                LYLTY_CARD_NBR
                                   STORE_NBR
                                                     TXN_ID
                                                                  PROD_NBR \
                  2.648360e+05 264836.00000 2.648360e+05 264836.000000
         count
         mean
                  1.355495e+05
                                      135.08011 1.351583e+05
                                                                  56.583157
         std
                  8.057998e+04
                                       76.78418 7.813303e+04
                                                                  32.826638
         min
                  1.000000e+03
                                       1.00000 1.000000e+00
                                                                   1.000000
         25%
                                       70.00000 6.760150e+04
                  7.002100e+04
                                                                  28.000000
         50%
                  1.303575e+05
                                      130.00000 1.351375e+05
                                                                  56.000000
         75%
                  2.030942e+05
                                      203.00000 2.027012e+05
                                                                  85.000000
         max
                  2.373711e+06
                                     272.00000 2.415841e+06
                                                                114.000000
                     PROD QTY
                                     TOT SALES
            count 264836.000000 264836.000000
                      1.907309
                                      7.304200
         mean
                      0.643654
                                      3.083226
         std
         min
                      1.000000
                                      1.500000
         25%
                      2.000000
                                      5.400000
         50%
                      2.000000
                                      7.400000
         75%
                      2.000000
                                      9.200000
                   200.000000
                                   650.000000
         max
          ---- Basic Information of Merged Data ----
         <class 'pandas.core.frame.DataFrame'>
         Int64Index: 264836 entries, 0 to 264835
         Data columns (total 10 columns):
          #
               Column
                                 Non-Null Count
                                                     Dtype
                                    264836 non-null int64
              LYLTY CARD NBR
                                   264836 non-null object
          1
              LIFESTAGE
                 PREMIUM_CUSTOMER 264836 non-null object
          2
          3
              DATE
                                 264836
                                        non-null datetime64[ns]
          4
                                         non-null int64 264836
              STORE NBR
                                 264836
          5
              TXN ID
                                 non-null int64 264836 non-null
              PROD_NBR
                                int64
```

```
7 PROD_NAME 264836 non-null object
8 PROD_QTY 264836 non-null int64
9 TOT_SALES 264836 non-null float64
```

dtypes: datetime64[ns](1), float64(1), int64(5), object(3)

memory usage: 22.2+ MB

None

```
In [21]: merged_data["PROD_QTY"].value_counts(bins=4).sort_index()
```

Out[21]: (0.8, 50.75] 264834 (50.75, 100.5] 0 (100.5, 150.25] 0 (150.25, 200.0] 2 Name: PROD_QTY, dtype: int64

♦ From above binning we see that "PROD_QTY" values above 50.75

In [22]: merged_data.sort_values(by="PROD_QTY", ascending=False).head()

Out[22]:

LYLTY_CARD_NBR	LIFESTAGE	PREMIUM_CUSTOMER	DATE	STORE_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QT
226000	OLDER FAMILIES	Premium	20 <u>1</u> 8-	226	226201	4	Dorito Corn Chp Supreme 380g	20
							Dorito Corn	
226000	OLDER FAMILIES	Premium	2019- 20	226	226210	4	380g	20
		_					Pringles	
201060	YOUNG FAMILIES	Premium	39198	201	200202	26	Sweet&Spcy BBQ 134g	
							Pringles	
219004	YOUNG SINGLES/COUPLES	Mainstream	12 <u>9</u> 18-	219	218018	25	SourCream Onion 134g	
							Infuzions BBQ	
261331	YOUNG SINGLES/COUPLES	Mainstream	39195	261	261111	87	Rib Prawn Crackers 110g	
	226000 226000 201060 219004	226000 OLDER FAMILIES 226000 OLDER FAMILIES 201060 YOUNG FAMILIES 219004 YOUNG SINGLES/COUPLES 261331 YOUNG	226000 OLDER FAMILIES Premium 226000 OLDER FAMILIES Premium 201060 YOUNG FAMILIES Premium YOUNG SINGLES/COUPLES YOUNG Mainstream	226000 OLDER FAMILIES Premium 2018- 226000 OLDER FAMILIES Premium 2019- 201060 YOUNG FAMILIES YOUNG Mainstream 2018- 201060 YOUNG FAMILIES	226000 OLDER FAMILIES Premium 2018- 19 2019- 206 226 226000 OLDER FAMILIES Premium 2019- 20 20 20 20 20 20 20 20 20 20 20 20 20 2	226000 OLDER FAMILIES Premium 2018- 2009- 2019- 201060 226 226201 201060 YOUNG FAMILIES Premium 2019- 2	226000 OLDER FAMILIES Premium 2018- 226000 OLDER FAMILIES Premium 2019- 226 226210 4 201060 YOUNG FAMILIES Premium 2019- 201060 YOUNG FAMILIES Premium 2019- 201060 YOUNG FAMILIES Premium 2019- 2010 200202 26 219004 YOUNG Mainstream 2018- 219004 SINGLES/COUPLES YOUNG Mainstream 2018- 261331 YOUNG Mainstream 2019- 261331 YOUNG M	226000 OLDER FAMILIES Premium 2018- 226 226201 4 380g

♦ Two outliers of value 200 in PROD_QTY will be removed. Both entries are by the same customer and will be examined by this customer's transactions.

```
In [23]: merged data = merged data[merged data["PROD QTY"] < 6]</pre>
In [24]: len(merged_data[merged_data["LYLTY_CARD_NBR"]==226000])
Out[24]: 0
In [25]: | merged_data["DATE"].describe()
Out[25]: count
                                  264834
         unique
                                     364
                    2018-12-24 00:00:00
         top
         freq
                                     939
         first
                    2018-07-01 00:00:00
         last
                    2019-06-30 00:00:00
         Name: DATE, dtype: object
          ♦ There are 365 days in a year but in the DATE column there are only 364 unique values so one is missing.
In [26]: pd.date range(start=merged data["DATE"].min(),
                        end=merged data["DATE"].max()).difference(merged data["DATE"])
Out[26]: DatetimeIndex(['2018-12-25'], dtype='datetime64[ns]', freq=None)
                 ♦ Using the difference method we see that 2018-12-25 was a missing date
In [27]: check null date = pd.merge(pd.Series(pd.date range(start=merged data["DATE"].min(),
                                                              end = merged data["DATE"].max()),
                                               name="DATE"), merged data, on = "DATE", how = "left")
```

Sales of December 2018



```
In [29]: check_null_date["DATE"].value_counts().sort_values().head()
Out[29]: 2018-12-25 1
```

2018-11-25 648 2018-10-18 658 2019-06-13 659 2019-06-24 662

Name: DATE, dtype: int64

The day with no transaction is a Christmas Day (25th December). That is when the store is closed. So there is no anomaly in this.

Analyzing Packet sizes

```
In [30]: | merged_data["PROD_NAME"] = merged_data["PROD_NAME"].str.replace(r'[0-9]+(G)','g')
         pack_sizes = merged_data["PROD_NAME"].str.extract(r'([0-9]+[gG])')[0].str.replace("g","").astype("float")
         print("\n ---- Statistical Summary ---- \n")
         print(pack sizes.describe())
         print("\n ---- Value Counts ---- \n")
         print(pack sizes.value counts())
         print("\n ---- Histogram of Packet sizes ---- \n")
         pack_sizes.plot.hist()
         plt.show()
          ---- Statistical Summary -----
         count
                   258770.000000
                      182.324276
         mean
                       64.955035
         std
         min
                       70.000000
         25%
                      150.000000
         50%
                      170.000000
         75%
                      175.000000
         max
                     380.000000
         Name: 0, dtype: float64
          ---- Value Counts ----
         175.0
                   64929
         150.0
                   41633
         134.0
                   25102
         110.0
                   22387
         170.0
                   19983
         165.0
                   15297
         300.0
                   15166
         330.0
                   12540
         380.0
                    6416
```

270.0

200.0

135.0

250.0

210.0

90.0

6285

4473

3257

3169

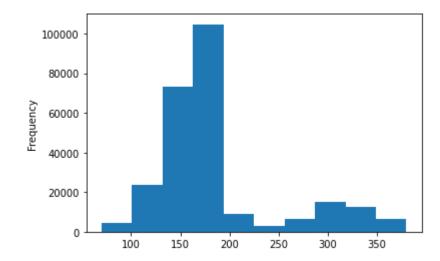
3167

3008

190.0	2995
160.0	2970
220.0	1564
70.0	1507
180.0	1468
125.0	1454

Name: 0, dtype: int64

---- Histogram of Packet sizes -----



```
In [31]: merged_data["PROD_NAME"].str.split().str[0].value_counts().sort_index()
Out[31]: Burger
                        1564
         CCs
                        4551
         Cheetos
                        2927
         Cheezels
                        4603
         Cobs
                        9693
         Dorito
                        3183
         Doritos
                       24962
         French
                        1418
         Grain
                        6272
         GrnWves
                        1468
         Infuzions
                       11057
         Infzns
                         3144
         Kettle
                       41288
         NCC
                        1419
         Natural
                        6050
         Old
                        9324
         Pringles
                       25102
         RRD
                       11894
         Red
                        5885
         Smith
                        2963
         Smiths
                       28860
         Snbts
                        1576
         Sunbites
                        1432
         Thins
                       14075
         Tostitos
                        9471
         Twisties
                        9454
         Tyrrells
                        6442
         WW
                       10320
         Woolworths
                        4437
         Name: PROD_NAME, dtype: int64
```

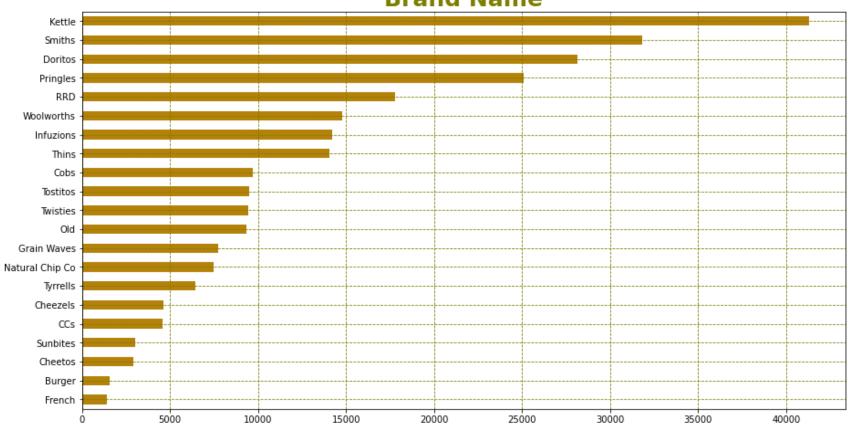
♦ Some product names are written in more than one way. Example : Dorito and Doritos, Grains and GrnWv es, Infusions and Ifzns, Natural and NCC, Red and RRD, Smith and Smiths and Snbts and Sunbites.

```
In [32]: merged_data["PROD_NAME"].str.split()[merged_data["PROD_NAME"].str.split().str[0] == "Red"].value_counts()
Out[32]: [Red, Rock, Deli, Sp, Salt, &, Truffle, g]
                                                            1498
         [Red, Rock, Deli, Thai, Chilli&Lime, 150g]
                                                            1495
         [Red, Rock, Deli, SR, Salsa, &, Mzzrlla, 150g]
                                                            1458
         [Red, Rock, Deli, Chikn&Garlic, Aioli, 150g]
                                                            1434
         Name: PROD NAME, dtype: int64
In [33]: | merged data["Cleaned Brand Names"] = merged data["PROD NAME"].str.split().str[0]
In [34]: def clean brand names(line):
             brand = line["Cleaned Brand Names"]
             if brand == "Dorito":
                  return "Doritos"
             elif brand == "GrnWves" or brand == "Grain":
                  return "Grain Waves"
             elif brand == "Infzns":
                  return "Infuzions"
             elif brand == "Natural" or brand == "NCC":
                  return "Natural Chip Co"
              elif brand == "Red":
                  return "RRD"
              elif brand == "Smith":
                  return "Smiths"
             elif brand == "Snbts":
                  return "Sunbites"
              elif brand == "WW":
                  return "Woolworths"
              else:
                  return brand
```

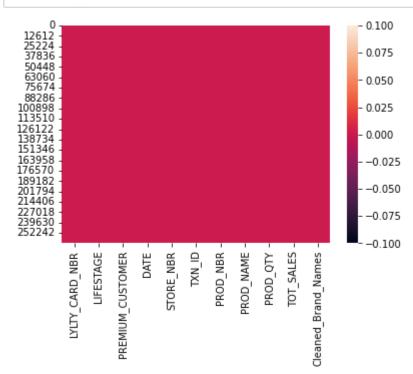
In [35]: merged data["Cleaned Brand Names"] = merged data.apply(lambda line: clean brand names(line), axis=1)

```
In [36]: merged_data["Cleaned_Brand_Names"].value_counts(ascending=True).plot.barh(figsize=(15,8), color='darkgoldenrod')
    plt.title("Brand Name", fontsize=25, fontweight='bold', color='olive')
    plt.grid(color='olive', linestyle='--')
    plt.savefig("Brand Names.png", bbox_inches="tight")
    plt.show()
```





In [37]: sns.heatmap(merged_data.isnull())
 plt.show()



```
In [38]: merged_data.isnull().sum()
```

```
Out[38]: LYLTY_CARD_NBR
                                  0
         LIFESTAGE
                                  0
         PREMIUM_CUSTOMER
                                  0
         DATE
                                  0
         STORE_NBR
                                  0
         TXN_ID
                                  0
         PROD_NBR
                                  0
         PROD_NAME
                                  0
         PROD_QTY
                                  0
         TOT_SALES
                                  0
         Cleaned_Brand_Names
         dtype: int64
```

Questions:-

- ♦ Who spends the most on chips (total sales), describing customers by lifestage and how premium the ir general purchasing behaviour is ?
 - ♦ How many customers are in each segment ?
 - ♦ How many chips are bought per customer by segment ?
 - ♦ What is the average chip price by customer segment ?

In [39]: grouped_sales = pd.DataFrame(merged_data.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["TOT_SALES"].agg(["sum", "me
grouped_sales.sort_values(ascending=False, by="sum")

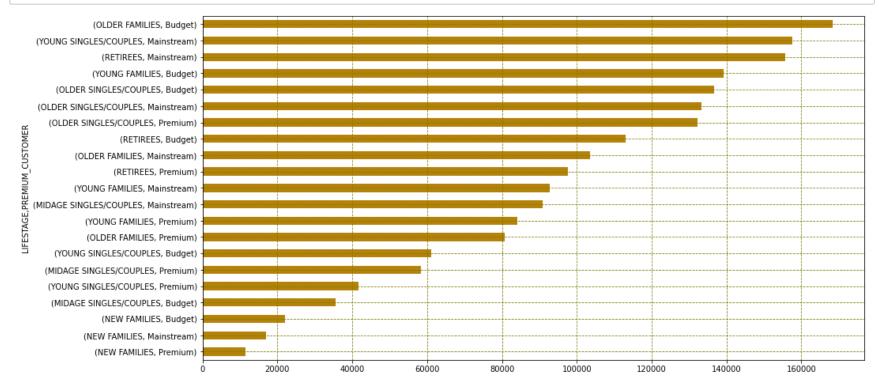
Out[39]:

			sum	mean
	LIFESTAGE	PREMIUM_CUSTOMER		
-	OLDER FAMILIES	Budget	168363.25	7.269570
	YOUNG SINGLES/COUPLES	Mainstream	157621.60	7.558339
	RETIREES	Mainstream	155677.05	7.252262
	YOUNG FAMILIES	Budget	139345.85	7.287201
	OLDER SINGLES/COUPLES	Budget	136769.80	7.430315
		Mainstream	133393.80	7.282116
		Premium	132263.15	7.449766
	RETIREES	Budget	113147.80	7.443445
	OLDER FAMILIES	Mainstream	103445.55	7.262395
	RETIREES	Premium	97646.05	7.456174
	YOUNG FAMILIES	Mainstream	92788.75	7.189025
	MIDAGE SINGLES/COUPLES	Mainstream	90803.85	7.647284
	YOUNG FAMILIES	Premium	84025.50	7.266756
	OLDER FAMILIES	Premium	80658.40	7.208079
	YOUNG SINGLES/COUPLES	Budget	61141.60	6.615624
	MIDAGE SINGLES/COUPLES	Premium	58432.65	7.112056
	YOUNG SINGLES/COUPLES	Premium	41642.10	6.629852
	MIDAGE SINGLES/COUPLES	Budget	35514.80	7.074661
	NEW FAMILIES	Budget	21928.45	7.297321
		Mainstream	17013.90	7.317806
		Premium	11491.10	7.231655

```
In [40]: grouped_sales["sum"].sum()
```

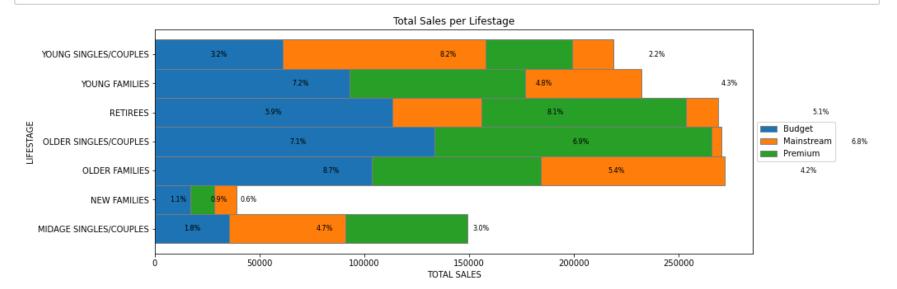
Out[40]: 1933115.0000000002

```
In [41]: grouped_sales["sum"].sort_values().plot.barh(figsize=(15,8), color='darkgoldenrod')
    plt.grid(color='olive', linestyle='--')
    plt.show()
```



```
In [42]: # Values of each group bars1 = grouped sales[grouped sales.index.get level values("PREMIUM CUSTOMER") ==
         "Budget"]["sum"] bars2 = grouped sales[grouped sales.index.get level values("PREMIUM CUSTOMER")
         "Mainstream"]["sum"] bars3 = grouped sales[grouped sales.index.get level values("PREMIUM CUSTOMER") ==
         "Premium"]["sum"]
         bars1_text = (bars1 / sum(grouped_sales["sum"])).apply("{:.1%}".format) bars2_text = (bars2 /
         sum(grouped sales["sum"])).apply("{:.1%}".format)
                                                                   bars3_text
                                                                                                (bars3
         sum(grouped_sales["sum"])).apply("{:.1%}".format)
         # Names of group and bar width names = grouped sales.index.get level values("LIFESTAGE").unique()
         # The position of the bars on the x-axis r = np.arange(len(names))
         plt.figure(figsize=(13,5))
         # Create brown bars
         budget bar = plt.barh(r, bars1, edgecolor='grey', height=1, label="Budget")
         # Create green bars (middle), on top of the firs ones
         mains bar = plt.barh(r, bars2, left=bars1, edgecolor='grey', height=1, label="Mainstream")
         # Create green bars (top)
         tmp bar = np.add(bars1, bars2)
         prem bar = plt.barh(r, bars3, left=bars2, edgecolor='grey', height=1, label="Premium")
         for i in range(7):
             budget width = budget bar[i].get width()
             budget main width = budget width + mains bar[i].get width()
             plt.text(budget width/2, i, bars1 text[i], va='center', ha='center', size=8)
             plt.text(budget width + mains bar[i].get width()/2, i, bars2 text[i], va='center', ha='center', size=8)
             plt.text(budget main width + prem bar[i].get width()/2, i, bars3 text[i], va='center', ha='center', size=8)
                                         plt.yticks(r,
               Custom
                          X
                                axis
                                                            names)
         plt.ylabel("LIFESTAGE")
                                     plt.xlabel("TOTAL
                                                           SALES")
         plt.legend(loc='center left', bbox_to_anchor=(1.0, 0.5))
         plt.title("Total Sales per Lifestage")
         plt.savefig("lifestage_sales.png", bbox_inches="tight")
```

Show graphic plt.show()



```
In [43]: stage_agg_prem = merged_data.groupby("LIFESTAGE")["PREMIUM_CUSTOMER"].agg(pd.Series.mode).sort_values()
    print("\n ----- Top contributor per LIFESTAGE by PREMIUM category ----- \n")
    print(stage_agg_prem)
```

---- Top contributor per LIFESTAGE by PREMIUM category -----

LIFESTAGE

NEW FAMILIES

OLDER FAMILIES

OLDER SINGLES/COUPLES

YOUNG FAMILIES

MIDAGE SINGLES/COUPLES

RETIREES

YOUNG SINGLES/COUPLES

Mainstream

Mainstream

Mainstream

Name: PREMIUM_CUSTOMER, dtype: object

The top 3 total sales contributor segment are (in order):-

- 1. Older families (Budget) \$156,864
- 2. Young Singles/Couples (Mainstream) \$147,582
- 3. Retirees (Mainstream) \$145,169

In [44]: unique_cust = merged_data.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["LYLTY_CARD_NBR"].nunique().sort_values(asc
pd.DataFrame(unique_cust)

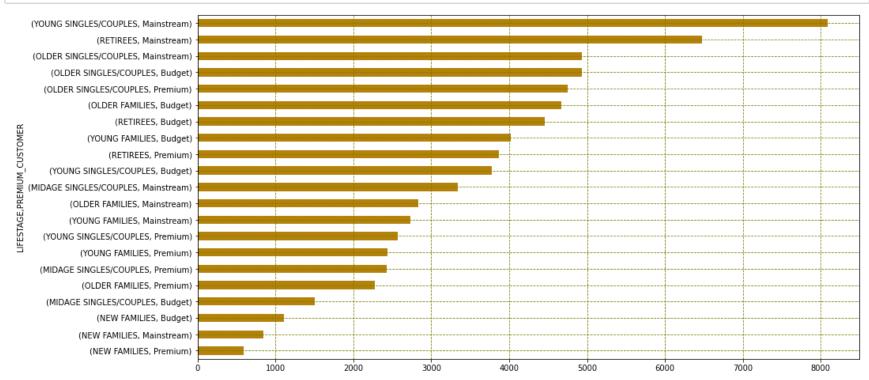
Out[44]:

LYLTY_CARD_NBR

LIFESTAGE PREMIUM_CUSTOMER

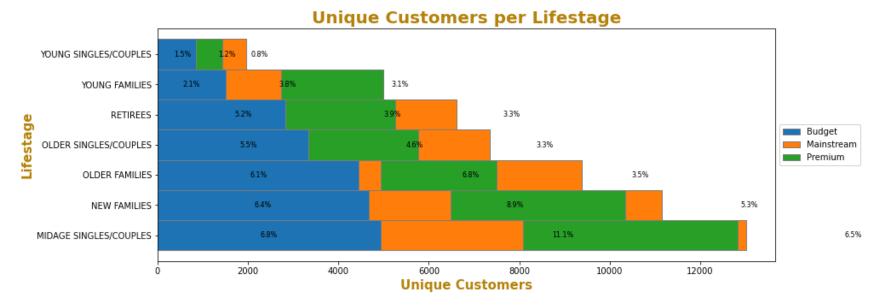
YOUNG SINGLES/COUPLES	Mainstream	8088
RETIREES	Mainstream	6479
OLDER SINGLES/COUPLES	Mainstream	4930
	Budget	4929
	Premium	4750
OLDER FAMILIES	Budget	4675
RETIREES	Budget	4454
YOUNG FAMILIES	Budget	4017
RETIREES	Premium	3872
YOUNG SINGLES/COUPLES	Budget	3779
MIDAGE SINGLES/COUPLES	Mainstream	3340
OLDER FAMILIES	Mainstream	2831
YOUNG FAMILIES	Mainstream	2728
YOUNG SINGLES/COUPLES	Premium	2574
YOUNG FAMILIES	Premium	2433
MIDAGE SINGLES/COUPLES	Premium	2431
OLDER FAMILIES	Premium	2273
MIDAGE SINGLES/COUPLES	Budget	1504
NEW FAMILIES	Budget	1112
	Mainstream	849
	Premium	588

In [45]: unique_cust.sort_values().plot.barh(figsize=(15,8), color='darkgoldenrod')
 plt.grid(color='olive', linestyle='--')
 plt.show()



```
In [46]: #
                     Values
                                                   each
                                                                  group
                                                                                  ncust bars1
         unique_cust[unique_cust.index.get_level_values("PREMIUM_CUSTOMER") == "Budget"] ncust bars2 =
        unique cust[unique cust.index.get level values("PREMIUM CUSTOMER") == "Mainstream"] ncust bars3 =
        unique cust[unique cust.index.get level values("PREMIUM CUSTOMER") == "Premium"]
         ncust bars1 text = (ncust bars1 / sum(unique cust)).apply("{:.1%}".format) ncust bars2 text =
         (ncust bars2 / sum(unique cust)).apply("\{:.1\%\}".format) ncust bars3 text = (ncust bars3 /
         sum(unique cust)).apply("{:.1%}".format)
         # # Names of group and bar width #names = unique cust.index.get level values("LIFESTAGE").unique()
         # # The position of the bars on the x-axis \#r = np.arange(len(names))
        plt.figure(figsize=(13,5))
         # # Create brown bars
         budget bar = plt.barh(r, ncust bars1, edgecolor='grey', height=1, label="Budget")
         # # Create green bars (middle), on top of the firs ones
        mains bar = plt.barh(r, ncust bars2, left=ncust bars1, edgecolor='grey', height=1, label="Mainstream")
        # # Create green bars (top)
        prem bar = plt.barh(r, ncust bars3, left=ncust bars2, edgecolor='grey', height=1, label="Premium")
         for i in range(7):
             budget width = budget bar[i].get width() budget main width = budget width + mains bar[i].get width()
             plt.text(budget width/2, i, ncust bars1 text[i], va='center', ha='center', size=8) plt.text(budget width +
            mains bar[i].get width()/2,
                                                     ncust bars2 text[i],
                                                                           va='center',
                                             i,
                                                                                                ha='center',
             plt.text(budget main width + prem bar[i].get width()/2, i, ncust bars3 text[i], va='center', ha='center', si
         # Custom X axis plt.yticks(r, names) plt.ylabel("Lifestage", fontsize=15, fontweight='bold',
                                  plt.xlabel("Unique
         color='darkgoldenrod')
                                                         Customers",
                                                                        fontsize=15,
                                                                                        fontweight='bold',
        color='darkgoldenrod') plt.legend(loc='center left', bbox to anchor=(1.0, 0.5))
         plt.title("Unique Customers per Lifestage", fontsize=20, fontweight='bold', color='darkgoldenrod')
        plt.savefig("lifestage_customers.png", bbox_inches="tight")
         # View
```

plt.show()



The high sales amount by segment "Young Singles/Couples - Mainstream" and "Retirees - Mainstream" are due to their large number of unique customers, but not for the "Older - Budget" segment. Next we'll analyze if the "Older - Budget" segment has:

High Frequency of Purchase and Average Sales per Customer compared to the other segment.

In [47]: freq_per_cust = merged_data.groupby(["LYLTY_CARD_NBR", "LIFESTAGE", "PREMIUM_CUSTOMER"]).count()["DATE"]
freq_per_cust.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"]).agg(["mean", "count"]).sort_values(ascending=False, by= Out[47]: mean count LIFESTAGE PREMIUM_CUSTOMER **OLDER FAMILIES** Mainstream 5.031438 2831 Budget 4.954011 4675 Premium 4.923009 2273 Budget 4.760269 YOUNG FAMILIES 4017 Premium 4.752569 2433 Mainstream 4.731305 2728 OLDER SINGLES/COUPLES Premium 3.737684 4750 Budget 3.734429 4929 Mainstream 3.715619 4930 MIDAGE SINGLES/COUPLES Mainstream 3.555090 3340 Budget 3.412887 4454 **RETIREES** Premium 3.382231 3872 MIDAGE SINGLES/COUPLES Premium 3.379679 2431 Budget 3.337766 1504 **RETIREES** Mainstream 3.313166 6479 Mainstream 2.738516 849 **NEW FAMILIES** Premium 2.702381 588 Budget 2.702338 1112 YOUNG SINGLES/COUPLES Mainstream 2.578388 8088 Budget 2.445621 3779 Premium 2.440171 2574

^{• • •} The above table describes the "Average frequency of Purchase per segment" and "Unique custom

er per segment". The top three most frequent purchase is contributed by the "Older Families" lifestage segment. We can see now that the "Older - Budget" segment contributes to high sales partly because of the combination of:

High Frequency of Purchase and, Fairly high unique number of customer in the segment

In [48]: grouped_sales.sort_values(ascending=False, by="mean")

Out[48]:

		sum	mean
LIFESTAGE	PREMIUM_CUSTOMER		
MIDAGE SINGLES/COUPLES	Mainstream	90803.85	7.647284
YOUNG SINGLES/COUPLES	Mainstream	157621.60	7.558339
RETIREES	Premium	97646.05	7.456174
OLDER SINGLES/COUPLES	Premium	132263.15	7.449766
RETIREES	Budget	113147.80	7.443445
OLDER SINGLES/COUPLES	Budget	136769.80	7.430315
NEW FAMILIES	Mainstream	17013.90	7.317806
	Budget	21928.45	7.297321
YOUNG FAMILIES	Budget	139345.85	7.287201
OLDER SINGLES/COUPLES	Mainstream	133393.80	7.282116
OLDER FAMILIES	Budget	168363.25	7.269570
YOUNG FAMILIES	Premium	84025.50	7.266756
OLDER FAMILIES	Mainstream	103445.55	7.262395
RETIREES	Mainstream	155677.05	7.252262
NEW FAMILIES	Premium	11491.10	7.231655
OLDER FAMILIES	Premium	80658.40	7.208079
YOUNG FAMILIES	Mainstream	92788.75	7.189025
MIDAGE SINGLES/COUPLES	Premium	58432.65	7.112056
	Budget	35514.80	7.074661
YOUNG SINGLES/COUPLES	Premium	41642.10	6.629852
	Budget	61141.60	6.615624

^{•••} Highest average spending per purchase are contributed by the Midage and Young "Singles/Couple s". The difference between their Mainstream and Non-Mainstream group might seem insignificant (7.6 vs

6.6), but we'll find out by examining if the difference is statistically significant.

Out[49]: True

••• P-Value is close to 0. There is a statistically significant difference to the Total Sales betwee n the "Mainstream Young Midage" segment to the "Budget and Premium Young Midage" segment.

Next, let's look examine what brand of chips the top 3 segments contributing to Total Sales are buying.

```
In [50]: merged_data.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["Cleaned_Brand_Names"].agg(pd.Series.mode).sort_values()
```

MIDAGE SINGLES/COUPLES Budget YOUNG FAMILIES Premium Mainstream Budget RETIREES Premium Mainstream Kettle Mainstream Kettle Mainstream Kettle Budget Vettle Budget Vettle OLDER SINGLES/COUPLES Premium Kettle YOUNG SINGLES/COUPLES Mainstream Kettle OLDER SINGLES/COUPLES Mainstream Kettle OLDER FAMILIES Mainstream Kettle Budget NEW FAMILIES Premium Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Budget Mettle Mainstream Kettle Mainstream Kettle Budget Kettle Mainstream Kettle NEW FAMILIES Premium Kettle NEW FAMILIES Mainstream Kettle Mainstream Kettle NEW FAMILIES NEW FAMILIE	Out[50]:	LIFESTAGE	PREMIUM_CUSTOMER	
Mainstream Kettle Budget Kettle RETIREES Premium Kettle Mainstream Kettle Budget Kettle Budget Kettle OLDER SINGLES/COUPLES Premium Kettle YOUNG SINGLES/COUPLES Mainstream Kettle OLDER SINGLES/COUPLES Mainstream Kettle OLDER FAMILIES Mainstream Kettle Budget Kettle NEW FAMILIES Premium Kettle Mainstream Kettle Budget Kettle Mainstream Kettle Mainstream Kettle Budget Kettle Budget Kettle Mainstream Kettle Budget Kettle Budget Kettle Mainstream Kettle Budget Kettle Mainstream Kettle		MIDAGE SINGLES/COUPLES	Budget	Kettle
Budget Kettle Premium Kettle Mainstream Kettle Budget Kettle OLDER SINGLES/COUPLES Premium Kettle YOUNG SINGLES/COUPLES Mainstream Kettle OLDER SINGLES/COUPLES Mainstream Kettle OLDER FAMILIES Mainstream Kettle Budget Kettle NEW FAMILIES Premium Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Budget Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle		YOUNG FAMILIES	Premium	Kettle
RETIREES Premium Kettle Mainstream Kettle Budget Kettle OLDER SINGLES/COUPLES Premium Kettle YOUNG SINGLES/COUPLES Mainstream Kettle OLDER SINGLES/COUPLES Mainstream Kettle OLDER FAMILIES Mainstream Kettle Budget Kettle NEW FAMILIES Premium Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Mainstream Kettle Middle Singles/Couples Premium Kettle OLDER SINGLES/COUPLES Budget Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle			Mainstream	Kettle
Mainstream Budget Kettle OLDER SINGLES/COUPLES Premium Kettle YOUNG SINGLES/COUPLES Mainstream Kettle OLDER SINGLES/COUPLES Mainstream Kettle OLDER FAMILIES Mainstream Kettle Budget Kettle NEW FAMILIES Premium Kettle Mainstream Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle			Budget	Kettle
Budget Kettle OLDER SINGLES/COUPLES Premium Kettle YOUNG SINGLES/COUPLES Mainstream Kettle OLDER SINGLES/COUPLES Mainstream Kettle OLDER FAMILIES Mainstream Kettle Budget Kettle NEW FAMILIES Premium Kettle Mainstream Kettle Budget Kettle Mainstream Kettle Mainstream Kettle Middle Singles/Couples Premium Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle		RETIREES	Premium	Kettle
OLDER SINGLES/COUPLES Premium Kettle YOUNG SINGLES/COUPLES Mainstream Kettle OLDER SINGLES/COUPLES Mainstream Kettle OLDER FAMILIES Mainstream Kettle Budget Kettle NEW FAMILIES Premium Kettle Mainstream Kettle Budget Kettle Mainstream Kettle Middle Singles/Couples Premium Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle			Mainstream	Kettle
YOUNG SINGLES/COUPLES Mainstream Kettle OLDER SINGLES/COUPLES Mainstream Kettle OLDER FAMILIES Mainstream Kettle Budget Kettle NEW FAMILIES Premium Kettle Mainstream Kettle Budget Kettle Mainstream Kettle Middle Singles/Couples Premium Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle			Budget	Kettle
OLDER SINGLES/COUPLES Mainstream Kettle OLDER FAMILIES Mainstream Kettle Budget Kettle NEW FAMILIES Premium Kettle Mainstream Kettle Budget Kettle Mainstream Kettle Middle Singles/Couples Premium Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle		OLDER SINGLES/COUPLES	Premium	Kettle
OLDER FAMILIES Budget NEW FAMILIES Premium Mainstream Kettle Mainstream Budget Kettle Mainstream Kettle Mainstream Kettle Middet		YOUNG SINGLES/COUPLES	Mainstream	Kettle
Budget Kettle NEW FAMILIES Premium Kettle Mainstream Kettle Budget Kettle Budget Kettle MIDAGE SINGLES/COUPLES Premium Kettle Mainstream Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle		OLDER SINGLES/COUPLES	Mainstream	Kettle
NEW FAMILIES Premium Mainstream Budget Kettle MIDAGE SINGLES/COUPLES Premium Kettle Mainstream Kettle Mainstream Kettle OLDER SINGLES/COUPLES Budget YOUNG SINGLES/COUPLES Premium Kettle		OLDER FAMILIES	Mainstream	Kettle
Mainstream Kettle Budget Kettle MIDAGE SINGLES/COUPLES Premium Kettle Mainstream Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle			Budget	Kettle
Budget Kettle MIDAGE SINGLES/COUPLES Premium Kettle Mainstream Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle		NEW FAMILIES	Premium	Kettle
MIDAGE SINGLES/COUPLES Premium Kettle Mainstream Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle			Mainstream	Kettle
Mainstream Kettle OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle			Budget	Kettle
OLDER SINGLES/COUPLES Budget Kettle YOUNG SINGLES/COUPLES Premium Kettle		MIDAGE SINGLES/COUPLES	Premium	Kettle
YOUNG SINGLES/COUPLES Premium Kettle			Mainstream	Kettle
·		OLDER SINGLES/COUPLES	Budget	Kettle
OLDED FAMILIES Durantum S. 111		YOUNG SINGLES/COUPLES	Premium	Kettle
OLDER FAMILIES Premium Smiths		OLDER FAMILIES	Premium	Smiths
YOUNG SINGLES/COUPLES Budget Smiths		YOUNG SINGLES/COUPLES	Budget	Smiths
Name: Cleaned_Brand_Names, dtype: object		Name: Cleaned_Brand_Nam	nes, dtype: object	

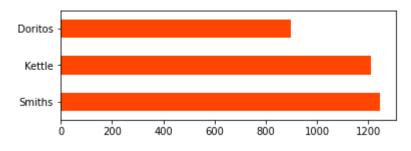
```
In [51]: for stage in merged_data["LIFESTAGE"].unique():
             for prem in merged data["PREMIUM CUSTOMER"].unique():
                 print("-----,stage, '-', prem,"----\n")
                 summary = merged_data[(merged_data["LIFESTAGE"] == stage)
                                      & (merged_data["PREMIUM_CUSTOMER"] == prem)]["Cleaned_Brand_Names"].value_counts()
                 print(summary)
                 plt.figure()
                 summary.plot.barh(figsize=(6,2), color='orangered')
                 plt.show()
         ----- YOUNG SINGLES/COUPLES - Premium ------
         Kettle
                    838
         Smiths
                    826
         Doritos
                    570
         Name: Cleaned_Brand_Names, dtype: int64
          Doritos
          Smiths
           Kettle
```

0 100 200 300 400 500 600 700 800

----- YOUNG SINGLES/COUPLES - Budget -----

Smiths 1245 Kettle 1211 Doritos 899

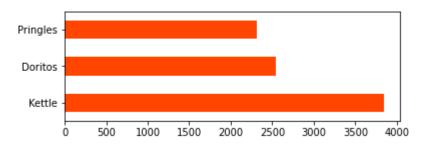
Name: Cleaned_Brand_Names, dtype: int64



------ YOUNG SINGLES/COUPLES - Mainstream ------

Kettle 3844 Doritos 2541 Pringles 2315

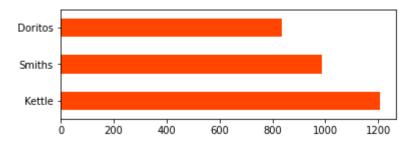
Name: Cleaned_Brand_Names, dtype: int64



----- MIDAGE SINGLES/COUPLES - Premium -----

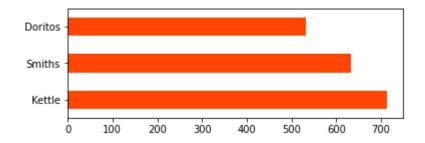
Kettle 1206 Smiths 986 Doritos 837

Name: Cleaned_Brand_Names, dtype: int64



----- MIDAGE SINGLES/COUPLES - Budget -----

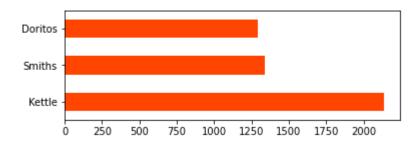
Kettle 713 Smiths 633 Doritos 533



----- MIDAGE SINGLES/COUPLES - Mainstream -----

Kettle 2136 Smiths 1337 Doritos 1291

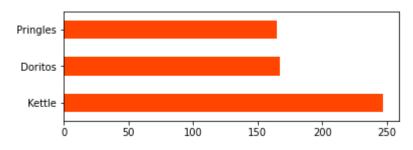
Name: Cleaned_Brand_Names, dtype: int64



----- NEW FAMILIES - Premium ------

Kettle 247 Doritos 167 Pringles 165

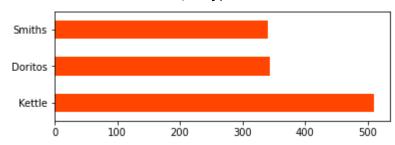
Name: Cleaned_Brand_Names, dtype: int64



----- NEW FAMILIES - Budget -----

Kettle 510 Doritos 343 Smiths 341

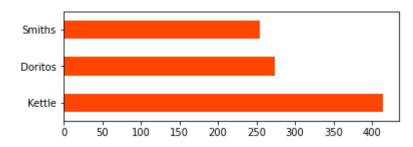
Name: CleanedBrandNames, dtype: int64



----- NEW FAMILIES - Mainstream -----

Kettle 414 Doritos 274 Smiths 254

Name: Cleaned_Brand_Names, dtype: int64



----- OLDER FAMILIES - Premium ------

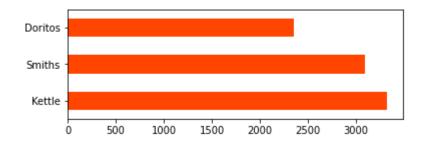
Smiths 1515 Kettle 1512 Doritos 1065



----- OLDER FAMILIES - Budget -----

Kettle 3320 Smiths 3093 Doritos 2351

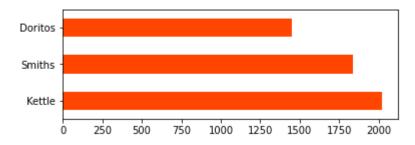
Name: Cleaned_Brand_Names, dtype: int64



----- OLDER FAMILIES - Mainstream ------

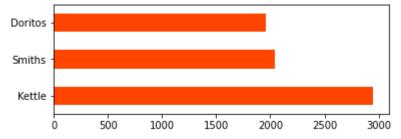
Kettle 2019
Smiths 1835
Doritos 1449

Name: Cleaned_Brand_Names, dtype: int64



----- OLDER SINGLES/COUPLES - Premium ------

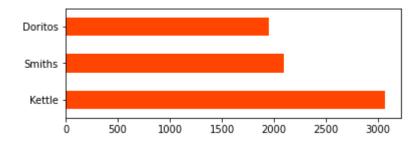
Kettle 2947 Smiths 2042 Doritos 1958



----- OLDER SINGLES/COUPLES - Budget -----

Kettle 3065 Smiths 2098 Doritos 1954

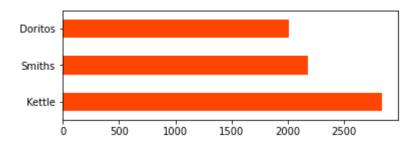
Name: Cleaned_Brand_Names, dtype: int64



----- OLDER SINGLES/COUPLES - Mainstream ------

Kettle 2835 Smiths 2180 Doritos 2008

Name: Cleaned_Brand_Names, dtype: int64

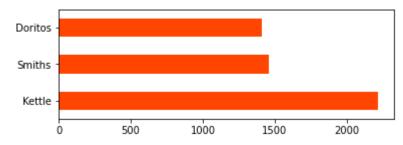


----- RETIREES - Premium ------

Kettle 2216

Smiths 1458 Doritos 1409

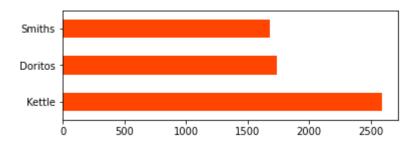
Name: Cleaned_Brand_Names, dtype: int64



----- RETIREES - Budget -----

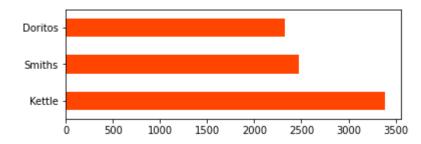
Kettle 2592 Doritos 1742 Smiths 1679

Name: Cleaned_Brand_Names, dtype: int64



----- RETIREES - Mainstream ------

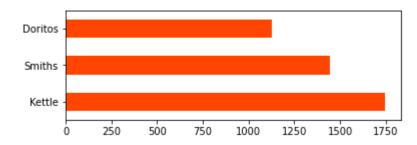
Kettle 3386
Smiths 2476
Doritos 2320



----- YOUNG FAMILIES - Premium ------

Kettle 1745 Smiths 1442 Doritos 1129

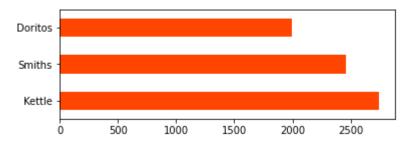
Name: Cleaned_Brand_Names, dtype: int64



----- YOUNG FAMILIES - Budget -----

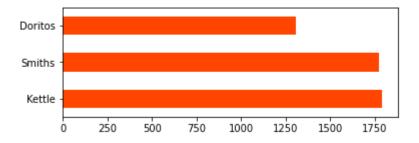
Kettle 2743 Smiths 2459 Doritos 1996

Name: Cleaned_Brand_Names, dtype: int64



------ YOUNG FAMILIES - Mainstream ------

Kettle 1789 Smiths 1772 Doritos 1309



••• Every segment had Kettle as the most purchased brand. Every segment except "YOUNG SINGLES/COUPLES M ainstream" had Smiths as their second most purchased brand. "YOUNG SINGLES/COUPLES Mainstream" had Dori tos as their second most purchased brand.

In [52]: from mlxtend.frequent_patterns import apriori from mlxtend.frequent_patterns import association_rules temp = merged_data.reset_index().rename(columns = {"index": "transaction"}) temp["Segment"] = temp["LIFESTAGE"] + ' - ' + temp['PREMIUM_CUSTOMER'] segment_brand_encode = pd.concat([pd.get_dummies(temp["Segment"]), pd.get_dummies(temp["Cleaned_Brand_Names"])], frequent_sets = apriori(segment_brand_encode, min_support=0.01, use_colnames=True) rules = association_rules(frequent_sets, metric="lift", min_threshold=1) set_temp = temp["Segment"].unique() rules[rules["antecedents"].apply(lambda x: list(x)).apply(lambda x: x in set_temp)] C:\Users\Admin\AppData\Local\Programs\Python\Python310\lib\site-packages\mlxtend\frequent_patterns\fpcommon.p y:11: DeprecationWarning: DataFrames with non-bool types result in worse computationalperformance and their s upport might be discontinued in the future.Please use a DataFrame with bool type warnings.warn(

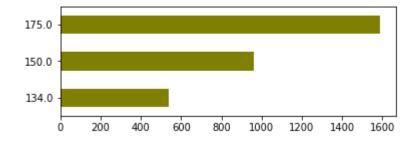
Out[52]:

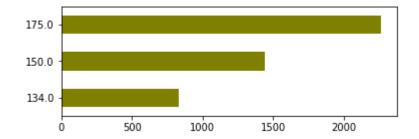
	antecedents	consequents	antecedent support	consequent support	support	confidence	lift	leverage	conviction
1	(OLDER FAMILIES - Budget)	(Smiths)	0.087451	0.120162	0.011679	0.133549	1.111409	0.001171	1.015451
3	(OLDER SINGLES/COUPLES - Budget)	(Kettle)	0.069504	0.155901	0.011573	0.166513	1.068064	0.000738	1.012731
5	(OLDER SINGLES/COUPLES - Premium)	(Kettle)	0.067038	0.155901	0.011128	0.165991	1.064716	0.000676	1.012097
7	(RETIREES - Mainstream)	(Kettle)	0.081055	0.155901	0.012785	0.157738	1.011779	0.000149	1.002180
8	(YOUNG SINGLES/COUPLES - Mainstream)	(Kettle)	0.078744	0.155901	0.014515	0.184329	1.182344	0.002239	1.034852

•♦• By looking at our a-priori analysis, we can conclude that Kettle is the brand of choice for mos t segment.

Next, we'll find out the pack size preferences of different segments

134.0 537 150.0 961 175.0 1587 Name: Pack_Size, dtype: int64



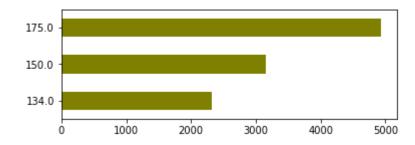


----- YOUNG SINGLES/COUPLES - Mainstream -----

134.0 2315 150.0 3159

175.0 4928

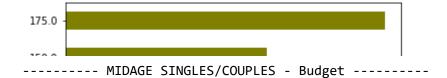
Name: Pack_Size, dtype: int64



----- MIDAGE SINGLES/COUPLES - Premium -----

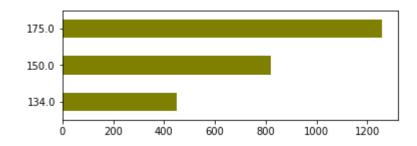
134.0 781 150.0 1285

175.0 2034



134.0 449 150.0 821 175.0 1256

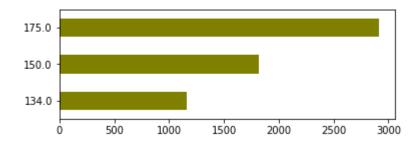
Name: Pack_Size, dtype: int64



----- MIDAGE SINGLES/COUPLES - Mainstream -----

134.0 1159 150.0 1819 175.0 2912

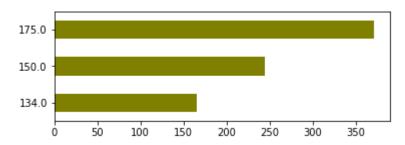
Name: Pack_Size, dtype: int64



----- NEW FAMILIES - Premium -----

150.0 245 175.0 371

Name: Pack_Size, dtype: int64



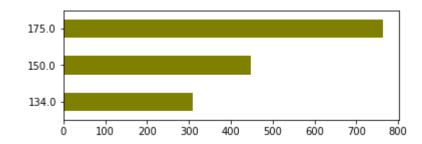
----- NEW FAMILIES - Budget -----

134.0 309

150.0 448

175.0 763

Name: Pack_Size, dtype: int64

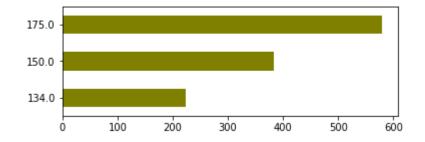


----- NEW FAMILIES - Mainstream -----

134.0 224

150.0 384

175.0 579

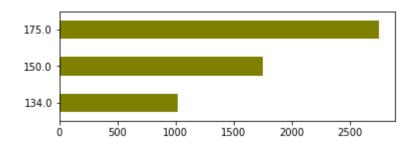


----- OLDER FAMILIES - Premium -----

134.0 1014 150.0 1750 175.0

2747

Name: Pack_Size, dtype: int64

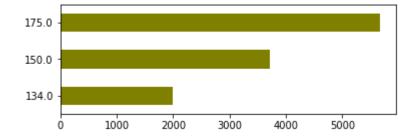


----- OLDER FAMILIES - Budget -----

134.0 1996

150.0 3708

175.0 5662

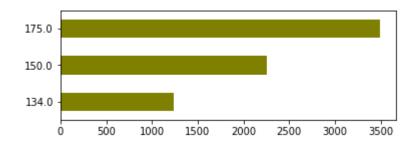


----- OLDER FAMILIES - Mainstream ------

134.0 1234 150.0 2261

175.0 3489

Name: Pack_Size, dtype: int64

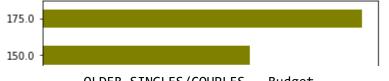


----- OLDER SINGLES/COUPLES - Premium -----

134.0 1744

150.0 2854

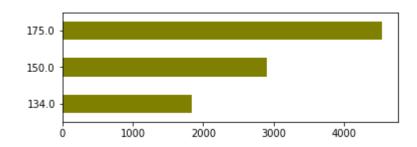
175.0 4382



----- OLDER SINGLES/COUPLES - Budget -----

134.0 1843 150.0 2899 175.0 4535

Name: Pack_Size, dtype: int64

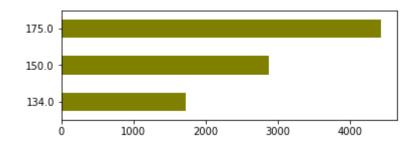


----- OLDER SINGLES/COUPLES - Mainstream -----

134.0 1720 150.0 2875

175.0 4422

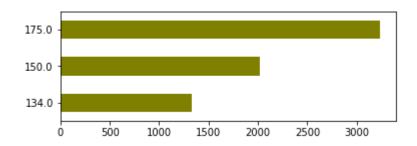
Name: Pack_Size, dtype: int64



----- RETIREES - Premium -----

150.0 2015 175.0 3232

Name: Pack_Size, dtype: int64



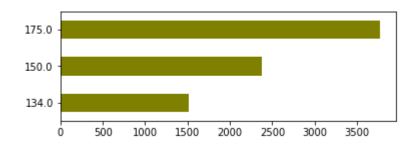
----- RETIREES - Budget -----

134.0 1517

150.0 2381

175.0 3768

Name: Pack_Size, dtype: int64

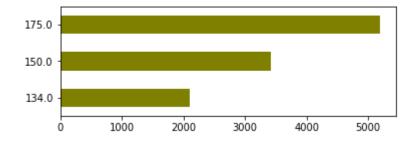


----- RETIREES - Mainstream ------

134.0 2103

150.0 3415

175.0 5187

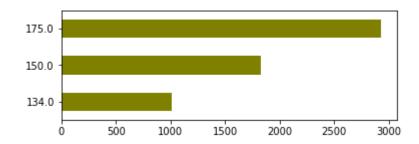


----- YOUNG FAMILIES - Premium -----

134.0 1007 150.0 1832

175.0 2926

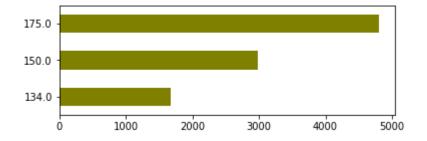
Name: Pack_Size, dtype: int64



----- YOUNG FAMILIES - Budget -----

134.0 1674

150.0 2981 175.0 4800

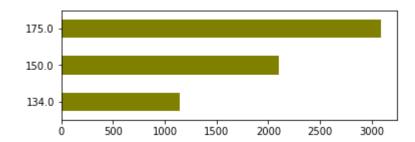


----- YOUNG FAMILIES - Mainstream ------

134.0 1148

150.0 2101

175.0 3087



```
In [54]:
         (temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["PROD_QTY"].sum()
          / temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["LYLTY_CARD_NBR"].nunique()).sort_values(ascending=False)
Out[54]: PREMSUMGEUSTOMER
                                                      9.804309
         MADERTFAMELIES
                                                      9.639572
         Budget
                                                      9.578091
         Premium
         ROUNGEFRAMILIES
                                                      9.238486
                                                      9.209207
         Premium
                                                      9.180352
         Mainstream
         PLEERUMINGLES/COUPLES
                                                      7.154947
                                                      7.145466
         Budget
                                                      7.098783
         Mainstream
                                                      6.796108
         MIDAGE SINGLES/COUPLES Mainstream
                                                      6.458015
         BETTEES
         Premium
                                                      6.426653
         MIDAGE SINGLES/COUPLES Premium
                                                      6.386672
                                  Budget
                                                      6.313830
         RETIREES
                                  Mainstream
                                                      6.253743
         NEW FAMILIES
                                  Mainstream
                                                      5.087161
                                  Premium
                                                      5.028912
```

Budget

Budget

Premium

Mainstream

5.009892

4.776459

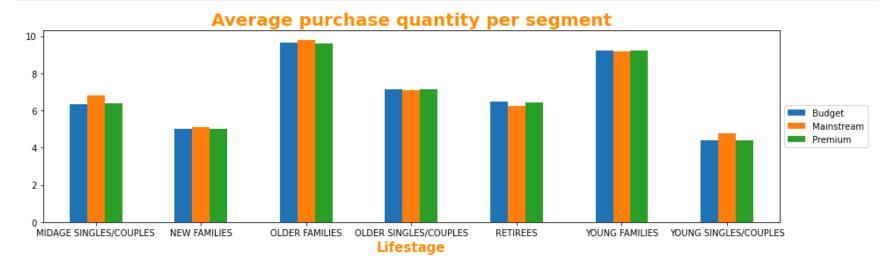
4.411485

4.402098

dtype: float64

YOUNG SINGLES/COUPLES

In [55]: (temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["PROD_QTY"].sum()
 / temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["LYLTY_CARD_NBR"].nunique()).unstack().plot.bar(figsize=(15,4)
 plt.title("Average purchase quantity per segment", fontsize=20, fontweight='bold', color='darkorange')
 plt.xlabel("Lifestage", fontsize=15, fontweight='bold', color='darkorange')
 plt.legend(loc="center left", bbox_to_anchor=(1.0, 0.5))
 plt.savefig("Average purchase quantity per segment.png", bbox_inches="tight")
 plt.show()



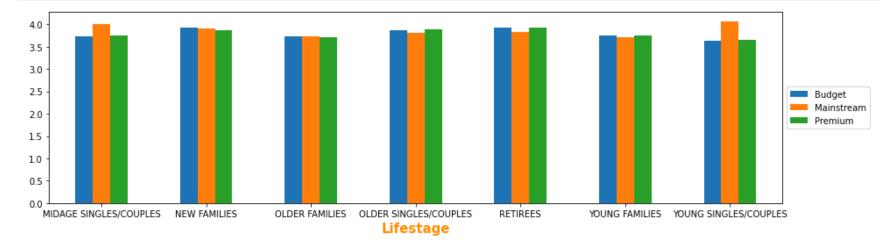
```
In [56]: #Average chips price per transaction by segments

print("\n ----- Average chips price per transaction by segments ----- \n")
temp["Unit_Price"] = temp["TOT_SALES"] / temp["PROD_QTY"]
temp.groupby(["Segment"]).mean()["Unit_Price"].sort_values(ascending=False)

----- Average chips price per transaction by segments -----
Out[56]: Segment YOUNG SINGLES/COUPLES -
Mainstream MIDAGE SINGLES/COUPLES - 4.071485
Mainstream RETIREES - Budget 4.000101
RETIREES - Premium NEW FAMILIES - 3.924883
```

Budget NEW FAMILIES - Mainstream 3.921323 OLDER SINGLES/COUPLES -Premium 3.919251 OLDER SINGLES/COUPLES - Budget NEW 3.916581 FAMILIES - Premium RETIREES - 3.887220 Mainstream OLDER SINGLES/COUPLES - 3.877022 Mainstream YOUNG FAMILIES - Budget 3.871743 MIDAGE SINGLES/COUPLES - Premium 3.833343 YOUNG FAMILIES - Premium OLDER 3.803800 FAMILIES Budget MIDAGE 3.753659 _ SINGLES/COUPLES -Budget OLDER 3.752915 FAMILIES - Mainstream YOUNG FAMILIES 3.752402 Mainstream OLDER FAMILIES - 3.733344 Premium YOUNG SINGLES/COUPLES - 3.728496 Premium YOUNG SINGLES/COUPLES - 3.727383 Unit_Price, dtype: 3.707097 Budget Name: float64 3.704625 3.645518 3.637681

In [57]: temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"]).mean()["Unit_Price"].unstack().plot.bar(figsize=(15,4), rot=0)
 plt.xlabel("Lifestage", fontsize=15, fontweight='bold', color='darkorange')
 plt.legend(loc="center left", bbox_to_anchor=(1,0.5))
 plt.show()



In [58]: z = temp.groupby(["Segment", "Cleaned_Brand_Names"]).sum()["TOT_SALES"].sort_values(ascending=False).reset_index z[z["Segment"] == "YOUNG SINGLES/COUPLES - Mainstream"] Out[58]: Segment Cleaned_Brand_Names TOT SALES YOUNG SINGLES/COUPLES - Mainstream 35423.6 Kettle 21705.9 YOUNG SINGLES/COUPLES - Mainstream Doritos YOUNG SINGLES/COUPLES - Mainstream Pringles 16006.2 YOUNG SINGLES/COUPLES - Mainstream 15265.7 Smiths YOUNG SINGLES/COUPLES - Mainstream Infuzions 8749.4 YOUNG SINGLES/COUPLES - Mainstream Old 8180.4 YOUNG SINGLES/COUPLES - Mainstream **Twisties** 7539.8 65 7238.0 YOUNG SINGLES/COUPLES - Mainstream Tostitos 7217.1 YOUNG SINGLES/COUPLES - Mainstream Thins YOUNG SINGLES/COUPLES - Mainstream Cobs 6144.6 YOUNG SINGLES/COUPLES - Mainstream RRD 4958.1 124 YOUNG SINGLES/COUPLES - Mainstream Tyrrells 4800.6 129 **Grain Waves** 4201.0 YOUNG SINGLES/COUPLES - Mainstream YOUNG SINGLES/COUPLES - Mainstream Cheezels 3318.3 189 YOUNG SINGLES/COUPLES - Mainstream Natural Chip Co 2130.0 246 YOUNG SINGLES/COUPLES - Mainstream Woolworths 1929.8 898.8 YOUNG SINGLES/COUPLES - Mainstream Cheetos 318 850.5 YOUNG SINGLES/COUPLES - Mainstream CCs 327

French

Sunbites

Burger

429.0

391.0

243.8

Insights from Data:-

YOUNG SINGLES/COUPLES - Mainstream

YOUNG SINGLES/COUPLES - Mainstream

YOUNG SINGLES/COUPLES - Mainstream

- i. Older families (Budget) \$156,864
- ii. Young Singles/Couples (Mainstream) \$147,582
- iii. Retirees (Mainstream) \$145,169
- ••• Young Singles/Couples (Mainstream) has the highest population, followed by Retirees (Mainstream). W hich explains their high total sales.
- ••• Despite Older Families not having the highest population, they have the highest frequency of purchase, which contributes to their high total sales.
- ••• Older Families followed by Young Families has the highest average quantity of chips bought per purc hase.
- ••• The Mainstream category of the "Young and Midage Singles/Couples" have the highest spending of chip s per purchase. And the difference to the non-Mainstream "Young and Midage Singles/Couples" are statist ically significant.
- ••• Chips brand Kettle is dominating every segment as the most purchased brand.
- ••• Observing the 2nd most purchased brand, "Young and Midage Singles/Couples" is the only segment with a different preference (Doritos) as compared to others' (Smiths).
- •♦• Most frequent chip size purchased is 175gr followed by the 150gr chip size for all segments.

Future Recommendations:-

- ••• Older Families: Focus on the Budget segment. Strength: Frequent purchase. We can give promotion s that encourages more frequency of purchase. Strength: High quantity of chips purchased per visit. We can give promotions that encourage them to buy more quantity of chips per purchase.
- ••• Young Singles/Couples: Focus on the Mainstream segment. This segment is the only segment that h ad Doritos as their 2nd most purchased brand (after Kettle). To specifically target this segment it mig ht be a good idea to collaborate with Doritos merchant to do some branding promotion catered to "Young Singles/Couples Mainstream" segment. Strength: Population quantity. We can spend more effort on making sure our promotions reach them, and it reaches them frequently.
- • Retirees: Focus on the Mainstream segment. Strength: Population quantity. Again, since their population quantity is the contributor to the high total sales, we should spend more effort on making sur eour promotions reaches as many of them as possible and frequent.
- ••• General: All segments has Kettle as the most frequently purchased brand and 175gr (regardless of brand) followed by 150gr as the preferred chip size. When promoting chips in general to all segments it is good to take advantage of these two points.

• • • • • • •