

Cheng-Chun Shih

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Summary

Systems analyst and programmer with 7 years of experience evaluating, analysing, coding and performance tuning. Trained over users on new system.

Skills

• Negotiation • Problem solving • Empathy • Training

Work Experience

MITAKE- *Internal System Planner*

Aug 2016 - Present

- Implemented ERP system to support company's operation become more efficiency and improved information 30% more accuracy.
- Evaluated software development project plans and recommended adjustments.
- Prepared and presented SOP and training manual for all end-users in best practices to minimize errors and protect key data.
- Troubleshoot and resolved problems with Easyflow, Workflow ERP, CRM and PLM.
- Wrote a VBA crawler to use the data and data analysis on the stock exchange, Google Finance, Financial Times, etc.

UNITECH- *Software Engineer*

Jul 2011 - Jul 2016

- Modified existing ERP systems, including personnel salary, purchasing, financial system ,SQL to enhance performance and add new features from user's demand.
- Developed overtime system with team, provided more than 3000 users to use, reduced the workload of personnel at the end of the month by 50%.
- Wrote system analysis files, ERD, UML, produce test case reports.
- Led two new colleagues to know how to developed program by using Delphi, SQL, SP, Trigger, Crystal Report and domain knowledge.
- Opened SQL Server 2008 practical lecturer 1.5 hours course and planned exam questions

DATA SYSTEM- *TIPTOP Service Engineer*

Jul 2010 - Dec 2010

- Resolve problems and taught MIS how to use the right business process.
- TIPTOP system program customization and adjustment.

Activity and Honors

- As team leader, led the University project team members to complete a graduation project and awarded the title of Excellent in the campus competition.

Education

Department of Information Management, University of Chung Hua (2006-2010)

Computer Skills

MS SQL, My SQL, Oracle, Delphi, ASP.net, C#, Java, VBA, Linux, HTML, JavaScript, Bootstrap

Licenses

Oracle Database SQL Certified Expert

Oracle Database 10G Administrator Certified Associate

ERP Application Engineer for Distribution Module Data Systems Workflow ERP, Release 5.X

Elementary ERP Planner