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ABOUT ME

Forward-thinking UX/UI & Graphic Designer with a certificate in UX/UI from Georgia Institute of Technology, an MBA from Keller Graduate School of Management and a BFA in Graphic Design from The Art Institute of Atlanta, with experience in Adobe CC, Invision, definition & ideation, prototyping and testing, interaction design, branding and HTML/CSS.

EDUCATION

GEORGIA INSTITUTE OF TECHNOLOGY

UX/UI Certificate Program Atlanta, GA | 2020

KELLER GRADUATE SCHOOL OF MANAGEMENT

Master of Business Administration – Business Administration and Management Atlanta, GA | 2012

THE ART INSTITUTE OF ATLANTA

Bachelor of Fine Arts - Graphic Design Atlanta, GA | 2004

SKILLS + TOOLS

DESIGN SKILLS

User Experience Design
User Interface Design
Product Design
Visual Design
Interaction Design
Graphic Design
Branding + Identity
Typography

PERSONAL SKILLS

Great Communicator
Problem Solver
Critical Thinker
Detail-Oriented
Leadership
Great Time Management
Organized
Collaborative

UX METHODS

Research & Analysis
User Personas
Ideation
Wireframing
Prototyping
Usability Testing
Evaluation & Iteration

TOOLS





WORK EXPERIENCE

COX AUTOMOTIVE

Advertising Operations Lead
Digital Media Designer
Atlanta, GA | December 2011 - March 2020

- Created desktop and mobile-based ad units ranging from dataset driven flash ads to complex, user-centered UX/UI rich media, from concept to completion.
- Partnered with auto manufacturers, including Toyota, Honda, Audi, Chevrolet, and Hyundai in designing advertising strategies that increase brand power and drive consumer traffic.
- Worked with cross-functional groups to maximize new product testing, implementation and troubleshooting.
- Strengthened cross-departmental relationships to identify key growth opportunities within operations.
- Oversaw training and coaching for all new employees that has exceeded new hire performance goals by over 20% since 2015.

COX AUTOMOTIVE

Customer Operations Digital Media Designer Atlanta, GA | May 2007 - December 2011

- Partnered with dealerships in designing online advertising strategies that increased brand power and drove consumer traffic.
- Tested and implemented new digital products to enhance site performance and customer visibility.
- Executed the development of an onboarding system from concept to completion that improved new employee performance over 30%.
- Collaborated with leadership, team members, and various departments to outline departmental needs, and developed a successful strategy to exceed those goals quarterly.