IZAN KHAN

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EDUCATION

Bachelor of Arts

Augustana College ● Rock Island, IL

Class of 2022

Computer Science & Data Analytics Major

GPA: 3.59/4.00

Dean's list - Winter 2019 - Spring 2020 - Spring 2021- Spring 2022 (x4)

SKILLS

Tools & Programming Languages: Java, C++, HTML, CSS, JavaScript, Room, MongoDB, IT, Microsoft Office (Word, Excel, PowerPoint, Visio), Proprietary, Web development, UIKit, SwiftUI, MySQL, Android Studio, Algorithms, Data Structure, Agile, SDLCA, AWS Cloud Computing

Languages: Fluent in English, Hindi, Urdu, Punjabi

Honors and Awards

GOLD MEDAL - IOL (International Linguistics Olympiad)

Silver Medal – IOL (International Olympiad in Informatics)

Augustana Presidential Scholarship - \$28,000 per annum.

WORK EXPERIENCE

Application Support, Von Maur, Davenport, USA

Present

- ⇒ Scheduled, tested, and executed software releases of iOS apps, ATS, POS, TESS, and custom applications.
- ⇒ Provided systems maintenance support including troubleshooting, problem analyses and assessments for hardware and software systems and assigned projects.
- ⇒ Coordinated system/security updates with the Infrastructure team.
- ⇒ Performed software testing as necessary, and documents testing results in the software testing plans.
- ⇒ Worked with end users, developers, and other parties to support software products throughout the product's lifecycle.

IT Intern, YMCA of the Iowa Mississippi Valley, Davenport, USA

February 2022 - May 2022

- ⇒ Installed, configured, and maintained the hardware and peripherals that were deployed. Communicate with team members to resolve problems.
- ⇒ Interacted with clients about their business needs and information technology requirements, as well as assisting with User Acceptance Testing (UAT).
- ⇒ Worked alongside an experienced IT director to learn the principles of IT based projects in a fast-paced business environment.
- ⇒ Develop customized reports in response to government, vendor, internal/external partner, and management requests for data analysis.

HR Intern, Arc of The Quad Cities Area, Rock Island, Illinois

August 2021 - December 2021

- ⇒ Completed investigations of past employees and gathered documentation for pending legal matters.
- ⇒ Worked directly with Payroll/Finance Dept.
- ⇒ Assisted in employee relation issues such as disciplinary action.

IT Intern, Rationale Solutions, Lahore, Pakistan

May 2019 – December 2019

- ⇒ Performed technical designs and implementation of 6+ complex iOS apps.
- ⇒ Assisted team members with projects, presentations, and departmental goals.
- ⇒ Conducted design and development to build and optimize deep learning software.

Web Developer, Rationale Solutions, Lahore, Pakistan

August 2019 - Present

- ⇒ Write original coding for website to create an ecommerce marketplace
- ⇒ Provide effective troubleshooting and remediation to easily fix potential coding issues and work on site improvements.
- ⇒ Integrate coding sources with other team members to complete existing projects and design aesthetically pleasing interface

CAMPUS INVOLVEMENT and EXTRA-CURRICULARS

Executive Board Member - Beta Omega Sigma ($B\Omega\Sigma$) Vice President – Augustana Ping Pong Club

February 2019 – May 2022 September 2021 – May 2022