

Pedro A. Mayorquin

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Professional Summary: Mathematics graduate with strong analytical and problem-solving skills, currently transitioning into the tech industry with a focus on data and software solutions. Experienced in working with SQL, data processing, and basic web technologies, with hands-on projects in data analysis, database management, and programming. Passionate about leveraging both data and software development to create scalable and impactful solutions.

Substitute Teacher | Swing Education, Los Angeles | February 2023 - Present

- Provide substitute teaching services across multiple public and public charter schools, implementing lesson plans, managing classroom dynamics, and adapting teaching strategies to diverse student needs.
- Utilized PowerSchool to track attendance, monitor student progress, and ensure accurate data entry for school administrators.
- Collaborate with school staff and administrators to address student concerns, coordinate lesson plans, and support student learning and development.
- Improved student grades by 10% through Spanish-language support, fostering better understanding while maintaining English coursework expectations

Stockroom Supervisor | Sandro Paris, Los Angeles | October 2013 - January 2017

- Managed stockroom operations, including receiving and shipping, inventory control, and staff training.
- Streamlined stockroom operations, reducing inventory loss from over 6% to below 2% through improved inventory management practices.
- Assisted in the expansion of Southern California operations by organizing and optimizing stockrooms for new store openings.

Lead Cashier | American Eagle Outfitters, Los Angeles | October 2011 - October 2013

- Provided personalized customer service, operated cash register, and maintained store environment.
- Consistently achieved individual and team sales targets, including:
- A credit card application submission rate of 2% of all transactions, meeting company standards.
- A rewards card sign-up rate of 30-35% of all transactions, contributing to increased customer retention.

Driver | Uber / Uber Eats, Los Angeles | November 2015 - Present

- Maintained a customer rating of 4.98 to 5.00 based on the most recent 500 customer ratings, demonstrating excellent interpersonal and customer service skills.
 - Developed an in-depth understanding of gig economy operations, including driver-partner workflows, customer expectations, and logistical challenges.
 - Consistently ranked in the top 5% of earners among drivers who worked an average of 20 hours per week, showcasing strong knowledge of optimal earning trends and efficient route planning.
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Education:

Bachelor of Science in Mathematics | California State University, Los Angeles

Associates of Science in Computer Science | West Los Angeles College

Skills:

- SQL & Database Management (PostgreSQL, MySQL)
- Data Processing & ETL (Extract, Transform, Load)
- Programming (Python, Java, JavaScript)
- Web Technologies (HTML, CSS, JavaScript, React)
- Data Visualization (Tableau, Power BI, Excel)
- Cloud & APIs (AWS basics, Firebase, REST APIs)
- Problem-Solving & Analytical Thinking
- Version Control (Git, GitHub)
- Automation & Scripting (Python, Bash)
- Technical Documentation & Reporting