Tuong-Van Thi Ngo

5424 Silver Dr Santa Ana, CA 92703 (657) 372-9405 maythingo@aim.com

Skills

- Vietnamese proficiency
- Cash register operation
- Flexible schedule
- Adaptive team member
- Guest and client satisfaction
- Dependable and reliable
- Valid California driver license

Experience

SEPT 2019 - PRESENT

California Department of Food and Agriculture, Anaheim, CA - Agricultural Tech I

- Placed and serviced traps for early detection of exotic agricultural pests
- Identified and obtained samples of exotic agricultural pests
- Drive and maintain work vehicles and equipment
- Proficiently use GPS to arrive at sites
- Provided knowledge to homeowners about the pest detection/emergency project program

NOV 2018 - DEC 2018 and MAR 2019 - APR 2019

Treb Inc, Costa Mesa, CA - *Photographer, Cashier, and Greeter*

- Led guests to the photo area and assist with posing
- Explained price and package details to customers
- Processed cash, credit, debit and vouchers
- Managed guest expectations by relaying information regarding hours, wait times and specials
- Took photos timely with image requirements
- Provided knowledgeable service when answering questions and greeted all customers with friendliness

Education

SEPT 2015 - JUN 2019

University of California, Irvine, Irvine, CA - B.S. Biological Science

Coursework

Insect Diversity

- Processes in Evolution and Ecology Habitats and Organisms
- Animal Color and Vision
- Limnology and Freshwater Biology
- Field Freshwater Ecology