Mayuresh Oak

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PROFESSIONAL SUMMARY

Machine learning engineer specializing in Agentic AI and LLM-based automation, with over 8 years of experience in developing machine learning algorithms, speech, and Natural Language Processing (NLP). Proficient in programming languages such as Python, Java, and C++, as well as machine learning frameworks like TensorFlow, PyTorch, and Keras. I am legally eligible to work in Canada, Canada PR holder.

EXPERIENCE

Samsung Electronics Mar 2016 – Apr 2025

Staff Engineer

- Built LLM automation workflows to preprocess and generate structured datasets from unstructured text, incorporating text preprocessing techniques such as tokenization, lemmatization, and stop word removal to enhance ASR training data.
- Leveraged large language models (LLMs) with Langchain and vector databases in Retrieval-Augmented Generation (RAG) setups, enabling efficient ingestion and transformation of raw data for ASR model training.
- Developed and optimized LLM prompts for zero-shot and few-shot learning settings to perform linguistic tasks such as Named Entity Recognition (NER) and Part-of-Speech (POS) tagging on noisy ASR outputs.
- Led Al lifecycle for US English Hindi, Turkish and Vietnamese ASR, including data collection, model training, evaluation, and deployment, improving multilingual performance across diverse dialects.
- Designed and deployed Kubeflow pipelines to streamline training, testing, and delivery of ASR models, accelerating iterative experimentation.

Chief Engineer

- Commercialized a state-of-the-art Conformer-RNNT algorithm for Automatic Speech Recognition, significantly enhancing the accuracy of Bixby.
- Spearheaded the commercialization of ondevice ASR for Vietnamese for S24 launch in a short span of 5 months, and successfully handed over the project to the Samsung Vietnam team.
- Explored various audio augmentation techniques for improving accent recognition, speed and reverberant speech recognition to improve ASR performance in real world.
- Led a team of data engineers and DevOps engineers to create tools for collaborative grading and data generation, reducing turnaround time for ASR market issues by 50%.
- Directed a team of ML engineers in developing NLP models for ASR hypothesis correction, using dependency parsing and semantic structure modeling to enhance user experience.
- Researched LLM-based approaches for ASR post-processing, including domain-specific prompt engineering and hypothesis reranking using GPT-style models.

Lead Engineer / Senior Software Engineer

- Enhanced ASR model accuracy and performance by conducting thorough testing, evaluation, and issue resolution.
- Accelerated model training speed by 70% through the development and implementation of automated distributed pipelines for ASR model building.
- Trained, validated and deployment of ASR models for US and British English working closely with Language experts to cater to Samsung's Bixby users across devices.
- Optimized ASR model training by implementing ETL data pipelines to periodically integrate trending data.
- Implemented ASR evaluation processes by designing distributed pipelines, resulting in 50% improvement in evaluation speed.

ASHIDA Electronics PVT. LTD Jan 2013 – Jul 2014

Software Engineer

- Designed and developed in-house TCP/IP communication library with support to different International communication standards like IEC-103, IEC-104 for SCADA system.

TECHNICAL SKILLS

Languages/Frameworks: Python, C++, SQL, JavaScript, HTML, XML, JSON, CSS, Flask, tensorflow, PyTorch,m scikit-learn **DevOps and API Tools**: Git, Docker, Kubernetes, Kubeflow, Airflow, Postman, Microservices

Others: Natural Language Processing, Agile, Automatic Speech Recognition (ASR), Design Patterns EDUCATION

Rochester Institute of Technology

MS in Computer Engineering

University of Mumbai

B.E. in Electronics and Telecommunication

Artificial Intelligence and NLP Aug 2014 – May 2016

ECE

August 2009 - May 2012

PUBLICATIONS

Rapid Enhancement of NLP systems by Acquisition of Data in Correlated Domains, INTERSPEECH 2020: Show Tell Contribution Mayuresh Oak, Anil K. Behera, Titus Thomas, R. Ptucha, C. Alm, Emily Prud'hommeaux, C. Homan submitted "Generating Clinically Relevant Texts: A Case Study on Life-changing Events" to Computational Linguistics and Clinical Psychology Workshop, 2016