Mayur Mehta

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PROFESSIONAL SUMMARY

Technical Program Manager with over 6 years of experience leading cross-functional teams in delivering enterprise-scale analytics, ERP, and SaaS programs. Proven track record of improving $20M+ marketing spend forecasting, automating $1B+ in payments, and reducing approval cycles by 80% through Agile governance. Adept at aligning stakeholders and driving impact that accelerates delivery and optimizes operational efficiency.

PROFESSIONAL EXPERIENCE

Technical Program Manager - Analytics Operations   Dec 2022 - Mar 2025
Robert Half Inc
  • Directed 40-member cross functional analytics team, delivering data pipelines, attribution models, and executive dashboards that improved visibility and forecasting for over $20M in marketing spend.
  • Established global data governance framework that improved data consistency 30% driving change manage- ment across 200 stakeholders enabling accurate attribution of marketing spend.
  • Improved GenAI call-intelligence accuracy from 65% to 90%, driving over 1,000 incremental leads annually and lifting marketing ROI through more reliable closed-loop attribution.
  • Delivered a 20% uplift in system adoption by using SQL analysis to spotlight underperforming teams, equipping leadership with targeted insights that accelerated change-management success.
  • Cut approval cycles from 2 weeks to 3 days by embedding Agile intake governance, standardizing documentation, and aligning Product, Business, and Engineering teams.

Co-founder and Technical Program Manager   Aug 2023 - Jan 2025
Monospace (LilacMosaic Technologies)
  • Secured investor readiness by converting user insights into 3 validated personas and JTBD artifacts, aligning roadmap with fundraising strategy and accelerating launch by 3 months.
  • Validated AI design recommendation feature with 10+ beta users, generating adoption insights that shaped 4 core MVP modules and accelerated product-market fit and GTM readiness.
  • Boosted delivery velocity 30% by embedding structured program management, mentoring over 15 engineers/designers, and unifying stakeholders to accelerate release timelines.

Technical Project Manager   Jan 2019 - Dec 2022
Akamai Technologies Inc
  • Led global tax automation, saving $4M and ensuring compliance in over 30 markets by integrating OneSource SaaS with Oracle EBS, reducing audit risk and accelerating international scalability.
  • Accelerated reimbursements and scaled expense management to over 8,000 users by integrating SAP Concur with Oracle AP, automating 99% of checks and improving reporting timeliness 20%.
  • Achieved 99.99% payment efficiency and strengthened compliance controls by automating $1B in global payments with host-to-host XML transmissions, failover recovery, and secure SFTP connections.
  • Reduced inefficiencies 25% and resolved over 100 bottlenecks by aligning KPIs/OKRs to backlog priorities, accelerating delivery cycles and improving ROI on engineering capacity.

Business Systems Analyst Co-Op   Jan 2019 - Jun 2019
Akamai Technologies Inc
  • Improved delivery by 20% through KPI dashboards that guided leadership prioritization and risk visibility.
  • Delivered 30+ KPI dashboards to senior leadership, enhancing risk visibility and prioritization decisions.

SKILLS AND CERTIFICATIONS

  • **Certifications:** CSM, PMP, AWS Cloud Practitioner, Digital Product Management (University of Virginia)
  • **Methodologies:** Agile (Scrum/Kanban), Waterfall, Software Development Life Cycle (SDLC)
  • **Data Analytics:** Excel, SQL, Domo, Tableau, Cognos, Python, Looker
  • **Enterprise Apps:** Oracle EBS, SAP Concur, Invoca, Hubspot, Thomson Reuters OneSource, Salesforce
  • **Collaboration Tools:** Jira, Smartsheet, Confluence, Notion, Miro, Visio, Lucidchart, MS Project

EDUCATION

Master of Science (MS) in **Engineering Management (GPA 3.9)**   Sep 2017 - Jul 2019
Northeastern University   *Boston, USA*
Bachelor of Engineering (BE) in **Computer Science**   Sep 2009 - Jun 2015
University of Mumbai   *Mumbai, India*