

Air-Hostess Vocabulary Ladders (Interview & Cabin Use)

1. Help a passenger

- **Basic:** help
 - **C1:** assist
 - **C2:** facilitate
- Use:**

I facilitate a smooth boarding experience for passengers.

2. Take care of passengers

- **Basic:** take care
 - **C1:** look after
 - **C2:** attend to
- Use:**

I attend to passengers' needs throughout the flight.

3. Deal with a problem

- **Basic:** deal with
 - **C1:** handle
 - **C2:** address
- Use:**

I calmly address passenger concerns.

4. Stay calm

- **Basic:** stay calm
 - **C1:** remain calm
 - **C2:** remain composed
- Use:**

I remain composed in stressful situations.

5. Understand passengers' feelings

- **Basic:** understand feelings
- **C1:** show care
- **C2:** demonstrate empathy

Use:

I demonstrate empathy toward anxious passengers.

6. Pay attention

- **Basic:** pay attention
- **C1:** be careful
- **C2:** stay attentive

Use:

I stay attentive to cabin safety at all times.

7. Follow rules

- **Basic:** follow rules
- **C1:** obey procedures
- **C2:** remain compliant

Use:

I remain fully compliant with safety regulations.

8. Work with team

- **Basic:** work together
- **C1:** cooperate
- **C2:** collaborate

Use:

I collaborate effectively with the cabin crew.

9. Speak clearly

- **Basic:** speak clearly
- **C1:** explain properly
- **C2:** communicate effectively

Use:

I communicate effectively during safety demonstrations.

10. Be ready for changes

- **Basic:** be ready
- **C1:** adjust quickly
- **C2:** remain adaptable

Use:

I remain adaptable to sudden schedule or cabin changes.
