

```
In [35]: import pandas as pd
from sklearn import metrics
from sklearn.model_selection import train_test_split
from sklearn.metrics import recall_score
from sklearn.metrics import classification_report
from sklearn.metrics import confusion_matrix
from sklearn.tree import DecisionTreeClassifier
```

```
In [36]: df = pd.read_csv("customer_churn.csv")
```

```
In [37]: df.head(5)
```

```
Out[37]:
```

	Unnamed: 0	SeniorCitizen	MonthlyCharges	TotalCharges	Churn	gender_Female	gender_Male
0	0	0	29.85	29.85	0	1	0
1	1	0	56.95	1889.50	0	0	1
2	2	0	53.85	108.15	1	0	1
3	3	0	42.30	1840.75	0	0	1
4	4	0	70.70	151.65	1	1	0

5 rows × 52 columns



```
In [38]: df = df.drop("Unnamed: 0",axis = 1)
```

```
In [39]: df.head(5)
```

```
Out[39]:
```

	SeniorCitizen	MonthlyCharges	TotalCharges	Churn	gender_Female	gender_Male	Partners
0	0	29.85	29.85	0	1	0	0
1	0	56.95	1889.50	0	0	1	1
2	0	53.85	108.15	1	0	1	1
3	0	42.30	1840.75	0	0	1	1
4	0	70.70	151.65	1	1	0	0

5 rows × 51 columns



creating x and y variables

```
In [40]: x = df.drop("Churn", axis = 1)
```

```
In [41]: x
```

Out[41]:

	SeniorCitizen	MonthlyCharges	TotalCharges	gender_Female	gender_Male	Partner_N
0	0	29.85	29.85	1	0	
1	0	56.95	1889.50	0	1	
2	0	53.85	108.15	0	1	
3	0	42.30	1840.75	0	1	
4	0	70.70	151.65	1	0	
...
7027	0	84.80	1990.50	0	1	
7028	0	103.20	7362.90	1	0	
7029	0	29.60	346.45	1	0	
7030	1	74.40	306.60	0	1	
7031	0	105.65	6844.50	0	1	

7032 rows × 50 columns



```
In [42]: y = df["Churn"]
```

```
In [43]: y
```

Out[43]:

0	0
1	0
2	1
3	0
4	1
...	..
7027	0
7028	0
7029	0
7030	1
7031	0

Name: Churn, Length: 7032, dtype: int64

```
In [44]: df["Churn"].value_counts()
```

Out[44]:

0	5163
1	1869

Name: Churn, dtype: int64

In [45]: ▶ df

Out[45]:

	SeniorCitizen	MonthlyCharges	TotalCharges	Churn	gender_Female	gender_Male	P
0	0	29.85	29.85	0	1	0	
1	0	56.95	1889.50	0	0	1	
2	0	53.85	108.15	1	0	1	
3	0	42.30	1840.75	0	0	1	
4	0	70.70	151.65	1	1	0	
...
7027	0	84.80	1990.50	0	0	1	
7028	0	103.20	7362.90	0	1	0	
7029	0	29.60	346.45	0	1	0	
7030	1	74.40	306.60	1	0	1	
7031	0	105.65	6844.50	0	0	1	

7032 rows × 51 columns



In []: ▶

In [46]: ▶ x_train, x_test, y_train, y_test = train_test_split(x, y, test_size = 0.25

Decision Tree classifier

In [47]: ▶ model_dt = DecisionTreeClassifier(criterion = "gini", max_depth = 6, min_s

In [48]: ▶ model_dt.fit(x_train,y_train)

Out[48]: DecisionTreeClassifier(max_depth=6, min_samples_leaf=8)

In a Jupyter environment, please rerun this cell to show the HTML representation or trust the notebook.

On GitHub, the HTML representation is unable to render, please try loading this page with nbviewer.org.

In [50]: ▶ y_pred = model_dt.predict(x_test)

In [51]: ▶ y_pred

Out[51]: array([1, 0, 0, ..., 0, 0, 0], dtype=int64)

```
In [57]: print(classification_report(y_test,y_pred,labels = [0,1]))
```

	precision	recall	f1-score	support
0	0.83	0.89	0.86	1283
1	0.63	0.50	0.56	475
accuracy			0.79	1758
macro avg	0.73	0.70	0.71	1758
weighted avg	0.77	0.79	0.78	1758

```
In [55]: confusion_matrix(y_test,y_pred)
```

```
Out[55]: array([[1143, 140],
                [ 237, 238]], dtype=int64)
```

Recall = TP/(TP+FN)

Accuracy = (TP+TN)/TOTAL

Precision = TP/(TP+FP)

```
In [ ]: 
```

Random Forest Classifier

```
In [82]: from sklearn.ensemble import RandomForestClassifier
```

```
In [87]: model_rf = RandomForestClassifier(n_estimators = 100, criterion = "gini",
```

```
In [88]: model_rf.fit(x_train,y_train)
          y_pred_rf = model_rf.predict(x_test)
```

```
In [89]: y_pred_rf
```

```
Out[89]: array([1, 0, 0, ..., 0, 0, 0], dtype=int64)
```

```
In [ ]: 
```

```
In [90]: ▶ print(classification_report(y_test,y_pred_rf,labels = [0,1]))
```

	precision	recall	f1-score	support
0	0.82	0.92	0.87	1283
1	0.68	0.45	0.54	475
accuracy			0.79	1758
macro avg	0.75	0.69	0.70	1758
weighted avg	0.78	0.79	0.78	1758

```
In [ ]: ▶
```

```
In [91]: ▶ # saving model  
import pickle
```

```
In [93]: ▶ filename = "model.sav"  
pickle.dump(model_rf, open(filename, "wb"))
```

```
In [96]: ▶ load_model = pickle.load(open(filename, "rb"))
```

```
In [ ]: ▶
```

```
In [ ]: ▶ from flask import Flask, request, jsonify
import joblib
import numpy as np

app = Flask(__name__)

# Load the trained models
rf_model = joblib.load('random_forest_model.pkl')
dt_model = joblib.load('decision_tree_model.pkl')

@app.route('/predict', methods=['POST'])
def predict():
    data = request.get_json()

    # Extract features from request data
    features = np.array([data['feature1'], data['feature2'], data['feature3']])

    # Predict using both models
    rf_prediction = rf_model.predict(features)
    dt_prediction = dt_model.predict(features)

    # Return predictions as JSON
    return jsonify({
        'RandomForestPrediction': int(rf_prediction[0]),
        'DecisionTreePrediction': int(dt_prediction[0])
    })

if __name__ == '__main__':
    app.run(debug=True)
```