Mayur Hase

Programmer Analyst | Cognizant Technology Solutions

 Pune, Maharashtra   8055464465   mayurhase07@gmail.com   **mayur-hase** portfolio

PROFESSIONAL SUMMARY

IT professional with 3.5 years of experience supporting and automating AWS-based infrastructure for enterprise applications. Hands-on with EC2, RDS, IAM, VPC, and CloudWatch, with proven impact including 40% reduction in manual operations through scripting and 98% SLA Compliance. Strong background in Linux, SQL support, and ITSM-driven operations.

TECHNICAL SKILLS

Cloud & Infrastructure: AWS (EC2, S3, RDS, IAM, VPC, CloudWatch, Lambda), Linux (Ubuntu, CentOS)
Automation & DevOps: Shell scripting, Git, basic deployment automation, AWS monitoring & alerts
Databases: MySQL, PostgreSQL, SQL performance tuning & reporting
Security & Networking: IAM policies, security groups, encryption, VPC networking, VPN
IT Operations: ServiceNow, incident/change/problem management, ITIL processes

CERTIFICATION

AWS Certified Developer – Associate	2025
Microsoft Certified: Azure Fundamentals (AZ-900)	2025

EXPERIENCE

Programmer Analyst – PNM Resources (Client) | Cognizant | Aug 2022 – Present   **Pune, India**

- Managed AWS infrastructure supporting enterprise workloads, including EC2, RDS, S3, IAM, and Cloud Watch across multiple environments.
- Developed shell and Python automation to eliminate repetitive operational tasks, reducing manual intervention by 40% and lowering incident frequency.
- Implemented proactive CloudWatch monitoring and alerting integrated with ServiceNow, reducing incident response time and preventing repeat outages. Supported DevOps practices by managing code versioning with Git and automating test environment deployments.
- Designed and configured network infrastructure components, including load balancers, security groups, and firewalls.
- Managed incidents, changes, and problem records in ServiceNow, achieving 98% SLA compliance and aligning with ITIL processes.

ADDITIONAL RESPONSIBILITIES

- Created documentation for newly on boarded applications
- Provided training and knowledge transfer to new team members.
- Led team-building initiatives and productivity challenges

EDUCATION

Master Of Computer Application (MCA) - CGPA 8.11	2023
Jayawantrao Sawant College of Engineering [SPPU	
Bachelor of Computer Science (BCS) - 74%	2021
S.N. Arts, D.J.M. Commerce, B.N.S. Science College [SPPU]	

ADDITIONAL INFORMATION

Available for relocation or remote opportunities

Fluent in English, Hindi, and Marathi