

Incident Analysis Dashboard



- Vendors
- ☐

Infosys
- ☐

MBFS
- ☐

MBJIT
- ☐

NTT
- ☐

Others
- ☐

RASS
- ☐

TAF

Infosys Incidents

1467

NTT Incidents

2009

RASS Incidents

976

TAF Incidents

884

Others Incidents

2123

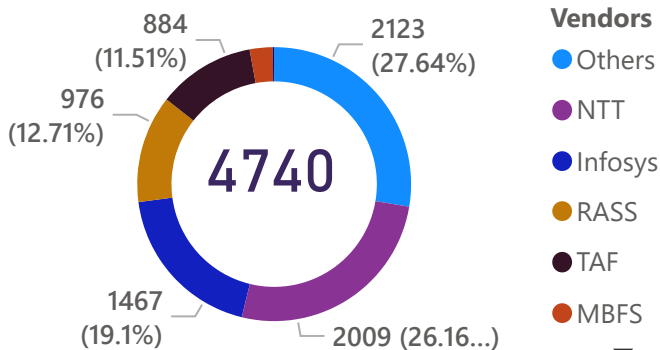
MBFS Incidents

209

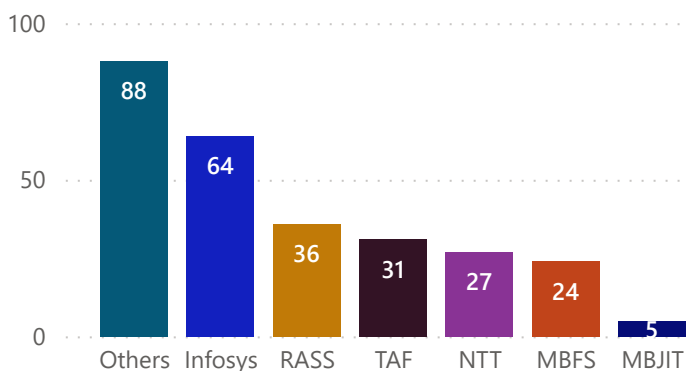
MBJIT Incidents

12

Incidents by Vendors



Assignment Groups by Vendor



Ticket Handled by Summary

Vendor	Touched By Group
Infosys	DMO_USA_CyberArk_ASSIGNMENT
Infosys	MBJ_KM_READ
Infosys	MBJ-928-Aftersales-2L
Infosys	MBJ-928-ARL-2L
Infosys	MBJ-928-AutoStore-2L
Infosys	MBJ-928-CONCUR-2L
Infosys	MBJ-928-DAW-2L
Infosys	MBJ-928-DealerPortal-2L
Infosys	MBJ-928-DFE-2L

Incident Summary

Incident No.

All

Number	Vendor	Assignment Group	Catego...	Priority	Incident state	Short description
INC0984219	TAF	MBJ-928-Infra-DWP	Incident	3 - Moderate	1Closed	[MBJ-MPC][Application][DDX][Password: Who is Who]Partner can't rece
INC0878312	TAF	MBJ-928-Infra-DWP	Incident	4 - Low	1Canceled	[CISM0061382266] [Master ticket] Narashino ODBC issue
INC0885843	TAF	MBJ-928-Infra-DWP	Incident	4 - Low	1Closed	[MPC application][SWT]Request to reinstate access to SWT IA1
INC0890787	TAF	MBJ-928-Infra-DWP	Incident	4 - Low	1Closed	FW: Rene, Gerstenlauer IT shop account
INC0903083	TAF	MBJ-928-Infra-DWP	Incident	4 - Low	1Closed	[MBJ-MPC][Software]DTS9.3 IT Shop package results in scdm workflow
INC0910262	TAF	MBJ-928-Infra-DWP	Incident	4 - Low	1In Progress	[CISM0061504486] 【御願い】 自動翻訳アプリの導入お願い
INC0910861	TAF	MBJ-928-Infra-DWP	Incident	4 - Low	1Canceled	[CISM0058817294]Would it be possible to repair damaged SD Card use
INC0916738	TAF	MBJ-928-Infra-DWP	Incident	4 - Low	1In Progress	[CISM0060329802]Citrix Receiver→Citrix Workspaceへの切り替え
INC0935298	TAF	MBJ-928-Infra-DWP	Incident	4 - Low	1Closed	[MBJ-MPC][Application][DDX] DXCloud server error
INC0942278	TAF	MBJ-928-Infra-DWP	Incident	4 - Low	1Closed	[MBJ-MPC][Application][DDX]Unable to access DXCloud



Clear Filters