

Mayur M. Kanade
Electronics Engineering (B.E.)
DOB: 25/08/1991

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Result oriented and self-driven IT professional having 4+ years of technical experience in IT industry, providing 1st and 2nd level technical support to various users.

1+ years of experience in providing support to customers by strategically managing calls and implementing process with interpersonal communications.

Proficient in problem solving skills with excellent interpersonal skills.

PROFESSIONAL EXPERIENCE

Delivery Associate(CSE) Patel Roadways March 19 - December 19

- Managing and coordinating with various branches across India to provide deliveries.
- Aligning schedule deliveries of big companies

AD Engineer Vara United (ICICI Bank) October 16 - January 19

- User ID Creation, Modification, Providing various access to bank employees.
- Creating Technical Specification document for various process.

Application Support Engineer HSB InfoTech (Barclays) October 15 - May 16

- Provide Navision related support to finance users.
- Troubleshooting of SQL based ETL application on daily basis.

Desktop Engineer Aasco Reality September 14 - October 15

- Provide Software, Hardware and Network Support
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.

PROGRAMMING LANGUAGES

- React and Python.

SKILLS

- HTML, Bootstrap, Django, API.

EDUCATION

- B.E. in Electronics Engineering from FAMT, May 2014.
- Diploma in Electronics & Telecommunication from VESP May 2011.
- SSC from SVM May 2007.

HOBBIES AND INTERESTS

- Sports, Trekking and Travelling.