**Mayur M. Kanade Contact:** +919867938189

**Electronics Engineering (B.E.) Email ID:** [mayurkanade44@gmail.com](mailto:mayurkanade44@gmail.com)

**DOB:** 25/08/1991 **Address:** Lower Parel (W), Mumbai

Result oriented and self-driven IT professional having 4+ years of technical experience in IT industry, providing 1st and 2nd level technical support to various users.

## 1+ years of experience in providing support to customers by strategically managing calls and implementing process with interpersonal communications.

## Proficient in problem solving skills with excellent interpersonal skills.

**Professional Experience**

## Delivery Associate(CSE) Patel Roadways March 19 - December 19

* Managing and coordinating with various branches across India to provide deliveries.
* Aligning schedule deliveries of big companies

## AD Engineer Vara United (ICICI Bank) October 16 - January 19

* User ID Creation, Modification, Providing various access to bank employees.
* Creating Technical Specification document for various process.

## Application Support Engineer HSB InfoTech (Barclays) October 15 - May 16

* Provide Navision related support to finance users.
* Troubleshooting of SQL based ETL application on daily basis.

## Desktop Engineer Aasco Reality September 14 - October 15

* Provide Software, Hardware and Network Support
* Performing troubleshooting on assigned ticket and resolve the problem within SLA.

**Programming Languages**

* React and Python.

**SKills**

* HTML, Bootstrap, Django, API.

**Education**

* B.E. in Electronics Engineering from FAMT, May 2014.
* Diploma in Electronics & Telecommunication from VESP May 2011.
* SSC from SVM May 2007.

**Hobbies and Interests**

* Sports, Trekking and Travelling.