

Mayur Waghela

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EXPERIENCE

Marlabs

Business Intelligence Developer

August 2023 – January 2024, **Chicago, IL**

- Spearheaded the optimization of PowerApps deployments for a Healthcare Company, achieving a 15% reduction in latency and a significant improvement in user experience.
- Developed insightful Power BI dashboards, driving 50% increase in logistics efficiency, and fostering widespread adoption.
- Collaborated closely with stakeholders to assess and coordinate updates, patches, and new features using C# and JavaScript impacting the Dynamics 365 CRM, enhancing system functionality and efficiency.
- Integrated SharePoint with Dynamics 365, facilitating seamless data exchange and improving overall system efficiency.
- Developed queries using T-SQL, improving data extraction, and contributing to a 25% increase in reporting performance.
- Successfully ingested data into Azure Data Lake from MS Access using connectors, APIs to improve analysis capabilities.

Illinois Institute of Technology

Desk Analyst

August 2022 – May 2023, **Chicago, IL**

- Achieved a 98% satisfaction rate by resolving support requests, ensuring optimal performance for 40+ workstations.
- Minimized downtime and disruptions through thorough network, software, and hardware troubleshooting.

TechNoir Solutions

IT Support Analyst Intern

May 2022 – August 2022, **Chicago, IL**

- Resolved 50+ IT issues, cutting operational delays by 50%, and boosted customer retention by 15% with Salesforce tracking.

Accenture

Business Intelligence Developer

September 2019 – August 2021, **Mumbai, India**

- Streamlined operational manual reporting tasks using Python scripts, SQL and Excel VBA macros, saving 40 hours/week.
- Enabled informed decision-making and business growth by developing visually impactful reports and KPIs using Power BI.
- Optimized Dynamics 365 CRM functionalities by 25% using C#, JavaScript, enhancing system performance and UI.
- Increased efficiency by 50% and reduced process delays by implementing approval workflows using Power Automate.
- Enhanced end-user satisfaction by 20% through the design and deployment of dashboards, views, and forms for Model Driven PowerApps solutions.
- Facilitated data extraction, transformation, and loading for analysis in Power BI by designing and executing end-to-end ETL pipelines in Azure Data Factory.
- Configured SharePoint sites, lists, libraries, and web parts, optimizing functionality and user experience.
- Maintained a 98% delivery success rate by managing and successfully completing 180 project tickets on time using JIRA.
- Achieved a 95% on-time delivery rate for project deliveries by gaining proficiency in agile project management methods.

INVOLVEMENT & PROJECTS

Freelancer - Power Platform Consultant

January 2023 – December 2023, **Chicago, IL**

Developed a mobile app with Power Platform Tools, yielding a 90% efficiency boost for field engineers' timesheet submissions in a hydroelectric plant. Engineered Power Automate flows with Dataverse, SharePoint to realize a 40% efficiency gain.

EDUCATION

Illinois Institute of Technology

Masters, Information Technology, GPA: 3.5

May 2023, **Chicago, IL**

University of Pune

Bachelors of Engineering, Computer Science, GPA: 3.5

June 2019, **Pune, India**

CERTIFICATIONS

Microsoft Certified: Azure Fundamentals **AZ-900**, Power Platform Fundamentals **PL-900**

Udemy Certified: Expert in Configuring Microsoft 365 Dynamics, Microsoft Dynamics 365 Workflows Mastery

PUBLICATIONS/PATENTS

Published Survey Paper titled "[Exploring Different Techniques on Content-Based Image Retrieval](#)" in International Journal called "International Journal of Research Advent Technology (**IJRAT**)" Special Issue, E-ISSN: 2321- 9637 in February 2019

SKILLS

Programming languages: Python, JavaScript, C#, C++, HTML5, CSS

Core Competencies: Power Platform (PowerApps, Power Automate, Power BI, Power Virtual Pages), Microsoft Dynamics 365, Tableau, Azure Cloud Services, SharePoint, Business Intelligence, Data Analysis, Data Visualization, APIs, CI/CD

Data Management: MySQL, Microsoft SQL Server, PL/SQL, Azure SQL Database, PostgreSQL, MongoDB

Tools: Postman, XrmToolbox, Numpy, Pandas, Microsoft Excel, Microsoft Visual Studio Code

Project Management: Jira, Confluence, Git, Agile, Azure AD, SCRUM