# Online study lounge system based on SOA

*Liting Lyu (6603324), Yueyue He (6603671), Muzhe Peng (6603646), Wangzhihui Mei (6603385)*

## 1  Progress

In order to better description the service, the model is further designed according to the proposal. The must-have modules have finished designing, which includes Updates Issue module, Search module and Message Processing Module. The technology of Business Process Modeling Notation(BPMN) and corresponding Extensive Markup Language(XML) are used to denote well-organized and predictable process, Case Management Model and Notation(CMMN) is used to describe the unpredictable process. More details are included in the appendix.

Slight adjustment is made to make the function of the service more appropriate, which is:
Deleting the Updates Searching module in the Search service. Because the online study lounge system should focus more on helping users form good habits for study, however it seems unnecessary to search for a certain updates, this module will divert users' attention more on friends making.

## 2  Next plan

1.Design the good-to-have services
2.Try to apply more technology.

### Q&A Module

For Q&A module, We have developed Question Service and Answer Service along with interaction with Follow Service, Push Service. Down-top design was used to build the system, dividing the application into two layer: basic layer and business logic layer. The SOA pattern was referred in building the System, dividing Question Services and Answer Services into atomic services. BPMN model was used to describe the business process model of the Q&A module in the view of users. Also, We use CMMN model to describe the case model of the moduel. The according xml files are offered. Generating Question Services consists search question service, add/edit/follow question services and follow question service, we considered the general business model of the service and combined them into a whold model. In CMMN Model, We connected Question Service and Answer Service, to show the whole service chain.

# Appendix

## Project Title: Online study lounge system based on SOA

*Group Members (Group number): Liting Lyu (6603324), Yueyue He (6603671), Muzhe Peng (6603646), Wangzhihui Mei (6603385)*

**Question Service BPMN Model and XML**



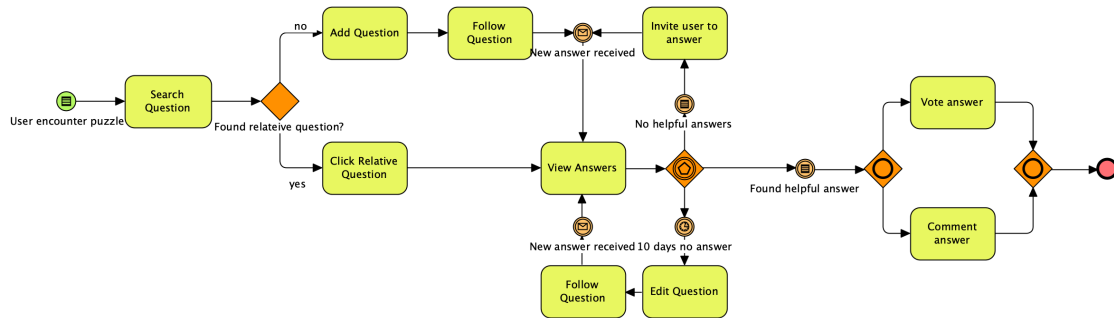**Fig. 1.** Question Service

```xml
<process id="_1" isExecutable="false" name="QuestionService">
    <task completionQuantity="1" id="BP06_BP12" isForCompensation="
        false" name="Search Question">
            <incoming>BP06_BP22</incoming>
            <outgoing>BP06_BP24</outgoing>
    </task>
    <startEvent id="BP06_BP13" isInterrupting="true" name="User
        encounter puzzle">
            <outgoing>BP06_BP22</outgoing>
            <conditionalEventDefinition id="
                ID_14404272_1627_3203_7600_000000200040">
                    <condition/>
            </conditionalEventDefinition>
    </startEvent>
    <sequenceFlow id="BP06_BP22" name="" sourceRef="BP06_BP13"
        targetRef="BP06_BP12"/>
    <exclusiveGateway gatewayDirection="Unspecified" id="BP06_BP23"
        name="Found relateive question?">
            <incoming>BP06_BP24</incoming>
            <outgoing>BP06_BP29</outgoing>
            <outgoing>BP06_BP30</outgoing>
    </exclusiveGateway>
    <sequenceFlow id="BP06_BP24" name="" sourceRef="BP06_BP12"
        targetRef="BP06_BP23"/>
    <task completionQuantity="1" id="BP06_BP27" isForCompensation="
        false" name="Add Question">
```

```xml
        <incoming>BP06_BP29</incoming>
        <outgoing>BP06_BP40</outgoing>
</task>
<task completionQuantity="1" id="BP06_BP28" isForCompensation="
    false" name="Click Relative Question">
        <incoming>BP06_BP30</incoming>
        <outgoing>BP06_BP43</outgoing>
</task>
<sequenceFlow id="BP06_BP29" name="no" sourceRef="BP06_BP23"
    targetRef="BP06_BP27"/>
<sequenceFlow id="BP06_BP30" name="yes" sourceRef="BP06_BP23"
    targetRef="BP06_BP28"/>
<task completionQuantity="1" id="BP06_BP37" isForCompensation="
    false" name="View Answers">
        <incoming>BP06_BP43</incoming>
        <incoming>BP06_BP44</incoming>
        <incoming>BP06_BP88</incoming>
        <outgoing>BP06_BP71</outgoing>
</task>
<task completionQuantity="1" id="BP06_BP39" isForCompensation="
    false" name="Follow Question">
        <incoming>BP06_BP40</incoming>
        <outgoing>BP06_BP42</outgoing>
</task>
<sequenceFlow id="BP06_BP40" name="" sourceRef="BP06_BP27"
    targetRef="BP06_BP39"/>
<intermediateCatchEvent id="BP06_BP41" name="New answer received">
        <incoming>BP06_BP42</incoming>
        <incoming>BP06_BP62</incoming>
        <outgoing>BP06_BP44</outgoing>
        <messageEventDefinition id="
            ID_54404272_1627_3203_7600_000000200041"/>
</intermediateCatchEvent>
<sequenceFlow id="BP06_BP42" name="" sourceRef="BP06_BP39"
    targetRef="BP06_BP41"/>
<sequenceFlow id="BP06_BP43" name="" sourceRef="BP06_BP28"
    targetRef="BP06_BP37"/>
<sequenceFlow id="BP06_BP44" name="" sourceRef="BP06_BP41"
    targetRef="BP06_BP37"/>
<endEvent id="BP06_BP45" name="">
        <incoming>BP06_BP69</incoming>
</endEvent>
<inclusiveGateway gatewayDirection="Unspecified" id="BP06_BP51"
    name="Gateway">
        <incoming>BP06_BP73</incoming>
        <outgoing>BP06_BP55</outgoing>
        <outgoing>BP06_BP65</outgoing>
</inclusiveGateway>
<task completionQuantity="1" id="BP06_BP53" isForCompensation="
    false" name="Comment answer">
        <incoming>BP06_BP55</incoming>
        <outgoing>BP06_BP68</outgoing>
```

```xml
</task>
<sequenceFlow id="BP06_BP55" name="" sourceRef="BP06_BP51"
    targetRef="BP06_BP53"/>
<task completionQuantity="1" id="BP06_BP60" isForCompensation="
    false" name="Invite user to answer">
        <incoming>BP06_BP77</incoming>
        <outgoing>BP06_BP62</outgoing>
</task>
<sequenceFlow id="BP06_BP62" name="" sourceRef="BP06_BP60"
    targetRef="BP06_BP41"/>
<task completionQuantity="1" id="BP06_BP64" isForCompensation="
    false" name="Vote answer">
        <incoming>BP06_BP65</incoming>
        <outgoing>BP06_BP67</outgoing>
</task>
<sequenceFlow id="BP06_BP65" name="" sourceRef="BP06_BP51"
    targetRef="BP06_BP64"/>
<inclusiveGateway gatewayDirection="Unspecified" id="BP06_BP66"
    name="Gateway2">
        <incoming>BP06_BP67</incoming>
        <incoming>BP06_BP68</incoming>
        <outgoing>BP06_BP69</outgoing>
</inclusiveGateway>
<sequenceFlow id="BP06_BP67" name="" sourceRef="BP06_BP64"
    targetRef="BP06_BP66"/>
<sequenceFlow id="BP06_BP68" name="" sourceRef="BP06_BP53"
    targetRef="BP06_BP66"/>
<sequenceFlow id="BP06_BP69" name="" sourceRef="BP06_BP66"
    targetRef="BP06_BP45"/>
<eventBasedGateway gatewayDirection="Unspecified" id="BP06_BP70"
    instantiate="false" name="">
        <incoming>BP06_BP71</incoming>
        <outgoing>BP06_BP76</outgoing>
        <outgoing>BP06_BP78</outgoing>
        <outgoing>BP06_BP80</outgoing>
</eventBasedGateway>
<sequenceFlow id="BP06_BP71" name="" sourceRef="BP06_BP37"
    targetRef="BP06_BP70"/>
<intermediateCatchEvent id="BP06_BP72" name="Found helpful answer">
        <incoming>BP06_BP78</incoming>
        <outgoing>BP06_BP73</outgoing>
        <conditionalEventDefinition id="
            ID_01527216_1627_3203_7600_000000200061">
                <condition/>
        </conditionalEventDefinition>
</intermediateCatchEvent>
<sequenceFlow id="BP06_BP73" name="" sourceRef="BP06_BP72"
    targetRef="BP06_BP51"/>
<intermediateCatchEvent id="BP06_BP74" name="No helpful answers">
        <incoming>BP06_BP76</incoming>
        <outgoing>BP06_BP77</outgoing>
```

```xml
            <conditionalEventDefinition id="
                ID_01527216_1627_3203_7600_000000200062">
                    <condition/>
            </conditionalEventDefinition>
    </intermediateCatchEvent>
    <intermediateCatchEvent id="BP06_BP75" name="10 days no answer">
            <incoming>BP06_BP80</incoming>
            <outgoing>BP06_BP82</outgoing>
            <timerEventDefinition id="
                ID_01527216_1627_3203_7600_000000200063"/>
    </intermediateCatchEvent>
    <sequenceFlow id="BP06_BP76" name="" sourceRef="BP06_BP70"
        targetRef="BP06_BP74"/>
    <sequenceFlow id="BP06_BP77" name="" sourceRef="BP06_BP74"
        targetRef="BP06_BP60"/>
    <sequenceFlow id="BP06_BP78" name="" sourceRef="BP06_BP70"
        targetRef="BP06_BP72"/>
    <sequenceFlow id="BP06_BP80" name="" sourceRef="BP06_BP70"
        targetRef="BP06_BP75"/>
    <task completionQuantity="1" id="BP06_BP81" isForCompensation="
        false" name="Edit Question">
            <incoming>BP06_BP82</incoming>
            <outgoing>BP06_BP84</outgoing>
    </task>
    <sequenceFlow id="BP06_BP82" name="" sourceRef="BP06_BP75"
        targetRef="BP06_BP81"/>
    <task completionQuantity="1" id="BP06_BP83" isForCompensation="
        false" name="Follow Question">
            <incoming>BP06_BP84</incoming>
            <outgoing>BP06_BP87</outgoing>
    </task>
    <sequenceFlow id="BP06_BP84" name="" sourceRef="BP06_BP81"
        targetRef="BP06_BP83"/>
    <intermediateCatchEvent id="BP06_BP86" name="New answer received">
            <incoming>BP06_BP87</incoming>
            <outgoing>BP06_BP88</outgoing>
            <messageEventDefinition id="
                ID_41527216_1627_3203_7600_000000200064"/>
    </intermediateCatchEvent>
    <sequenceFlow id="BP06_BP87" name="" sourceRef="BP06_BP83"
        targetRef="BP06_BP86"/>
    <sequenceFlow id="BP06_BP88" name="" sourceRef="BP06_BP86"
        targetRef="BP06_BP37"/>
</process>
```

# Answer Service BPMN Model and XML



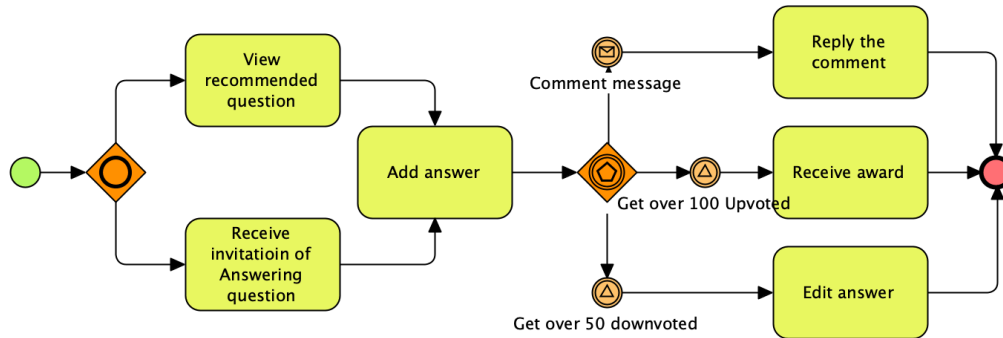**Fig. 2.** Answer Service

```xml
<process id="_4" isExecutable="false" name="AnswerService">
<task completionQuantity="1" id="BP80_BP02" isForCompensation="
    false" name="View recommended question" startQuantity="1">
        <incoming>BP80_BP27</incoming>
        <outgoing>BP80_BP05</outgoing>
</task>
<task completionQuantity="1" id="BP80_BP04" isForCompensation="
    false" name="Add answer" startQuantity="1">
        <incoming>BP80_BP05</incoming>
        <incoming>BP80_BP29</incoming>
        <outgoing>BP80_BP11</outgoing>
</task>
<sequenceFlow id="BP80_BP05" name="" sourceRef="BP80_BP02"
    targetRef="BP80_BP04" />
<eventBasedGateway gatewayDirection="Unspecified" id="BP80_BP10"
    instantiate="false" name="">
        <incoming>BP80_BP11</incoming>
        <outgoing>BP80_BP17</outgoing>
        <outgoing>BP80_BP16</outgoing>
        <outgoing>BP80_BP34</outgoing>
</eventBasedGateway>
<sequenceFlow id="BP80_BP11" name="" sourceRef="BP80_BP04"
    targetRef="BP80_BP10" />
<task completionQuantity="1" id="BP80_BP12" isForCompensation="
    false" name="Reply the comment" startQuantity="1">
        <incoming>BP80_BP19</incoming>
        <outgoing>BP80_BP40</outgoing>
</task>
<intermediateCatchEvent id="BP80_BP13" name="Comment message">
        <incoming>BP80_BP17</incoming>
        <outgoing>BP80_BP19</outgoing>
```

```xml
        <messageEventDefinition id="
            ID_47301753_1627_3203_7600_000000200121" />
</intermediateCatchEvent>
<sequenceFlow id="BP80_BP17" name="" sourceRef="BP80_BP10"
    targetRef="BP80_BP13" />
<sequenceFlow id="BP80_BP19" name="" sourceRef="BP80_BP13"
    targetRef="BP80_BP12" />
<task completionQuantity="1" id="BP80_BP23" isForCompensation="
    false" name="Receive invitatioin of Answering question"
    startQuantity="1">
    <incoming>BP80_BP28</incoming>
    <outgoing>BP80_BP29</outgoing>
</task>
<startEvent id="BP80_BP24" name="">
    <outgoing>BP80_BP26</outgoing>
</startEvent>
<inclusiveGateway gatewayDirection="Unspecified" id="BP80_BP25"
    name="">
    <incoming>BP80_BP26</incoming>
    <outgoing>BP80_BP27</outgoing>
    <outgoing>BP80_BP28</outgoing>
</inclusiveGateway>
<sequenceFlow id="BP80_BP26" name="" sourceRef="BP80_BP24"
    targetRef="BP80_BP25" />
<sequenceFlow id="BP80_BP27" name="" sourceRef="BP80_BP25"
    targetRef="BP80_BP02" />
<sequenceFlow id="BP80_BP28" name="" sourceRef="BP80_BP25"
    targetRef="BP80_BP23" />
<sequenceFlow id="BP80_BP29" name="" sourceRef="BP80_BP23"
    targetRef="BP80_BP04" />
<sequenceFlow id="BP80_BP16" name="" sourceRef="BP80_BP10"
    targetRef="BP80_BP14" />
<intermediateCatchEvent id="BP80_BP14" name="Get over 100 Upvoted">
    <incoming>BP80_BP16</incoming>
    <outgoing>BP80_BP32</outgoing>
    <signalEventDefinition id="
        ID_27301753_1627_3203_7600_000000200122" />
</intermediateCatchEvent>
<task completionQuantity="1" id="BP80_BP31" isForCompensation="
    false" name="Receive award" startQuantity="1">
    <incoming>BP80_BP32</incoming>
    <outgoing>BP80_BP41</outgoing>
</task>
<sequenceFlow id="BP80_BP32" name="" sourceRef="BP80_BP14"
    targetRef="BP80_BP31" />
<intermediateCatchEvent id="BP80_BP33" name="Get over 50 downvoted"
    >
    <incoming>BP80_BP34</incoming>
    <outgoing>BP80_BP36</outgoing>
    <signalEventDefinition id="
        ID_27301753_1627_3203_7600_000000200123" />
</intermediateCatchEvent>
```

```xml
        <sequenceFlow id="BP80_BP34" name="" sourceRef="BP80_BP10"
            targetRef="BP80_BP33" />
        <task completionQuantity="1" id="BP80_BP35" isForCompensation="
            false" name="Edit answer" startQuantity="1">
            <incoming>BP80_BP36</incoming>
            <outgoing>BP80_BP42</outgoing>
        </task>
        <sequenceFlow id="BP80_BP36" name="" sourceRef="BP80_BP33"
            targetRef="BP80_BP35" />
        <endEvent id="BP80_BP37" name="">
            <incoming>BP80_BP40</incoming>
            <incoming>BP80_BP41</incoming>
            <incoming>BP80_BP42</incoming>
        </endEvent>
        <sequenceFlow id="BP80_BP40" name="" sourceRef="BP80_BP12"
            targetRef="BP80_BP37" />
        <sequenceFlow id="BP80_BP41" name="" sourceRef="BP80_BP31"
            targetRef="BP80_BP37" />
        <sequenceFlow id="BP80_BP42" name="" sourceRef="BP80_BP35"
            targetRef="BP80_BP37" />
    </process>
```

**Q&A Service CMMN Model and XML**



**Fig. 3.** Q&A Service CMMN Model

```xml
<bpmn:process id="Process_3" isExecutable="true">
```

```xml
<bpmn:task id="Task_1" name="Fill in personal information">
    <bpmn:incoming>SequenceFlow_3</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_4</bpmn:outgoing>
</bpmn:task>
<bpmn:startEvent id="StartEvent">
    <bpmn:outgoing>SequenceFlow_1</bpmn:outgoing>
</bpmn:startEvent>
<bpmn:sequenceFlow id="SequenceFlow_1" sourceRef="StartEvent"
    targetRef="ExclusiveGateway_1" />
<bpmn:sequenceFlow id="SequenceFlow_2" sourceRef="ExclusiveGateway_1"
    targetRef="ExclusiveGateway_2" >
<bpmn:conditionExpression
    xsi:type="bpmn:tFormalExpression">N</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:exclusiveGateway id="ExclusiveGateway_1" name="Wether to register">
    <bpmn:incoming>SequenceFlow_1</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_2</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_8</bpmn:outgoing>
</bpmn:exclusiveGateway>
<bpmn:sequenceFlow id="SequenceFlow_4" sourceRef="Task_1"
    targetRef="Task_2" />
<bpmn:exclusiveGateway id="ExclusiveGateway_2" name="Wether have registered">
    <bpmn:incoming>SequenceFlow_2</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_3</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_6</bpmn:outgoing>
</bpmn:exclusiveGateway>
<bpmn:sequenceFlow id="SequenceFlow_3" sourceRef="ExclusiveGateway_2"
    targetRef="Task_1" >
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Y</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_2" name="Bind e-mail or mobile phone">
    <bpmn:incoming>SequenceFlow_4</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_5</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_5" sourceRef="Task_2"
    targetRef="EndEvent"/>
<bpmn:endEvent id="EndEvent">
    <bpmn:incoming>SequenceFlow_5</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_7</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_12</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_17</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_21</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_22</bpmn:incoming>
</bpmn:endEvent>
<bpmn:sequenceFlow id="SequenceFlow_6" sourceRef="ExclusiveGateway_2"
    targetRef="Task_3">
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">N</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_3" name="Remind users">
    <bpmn:incoming>SequenceFlow_6</bpmn:incoming>
```
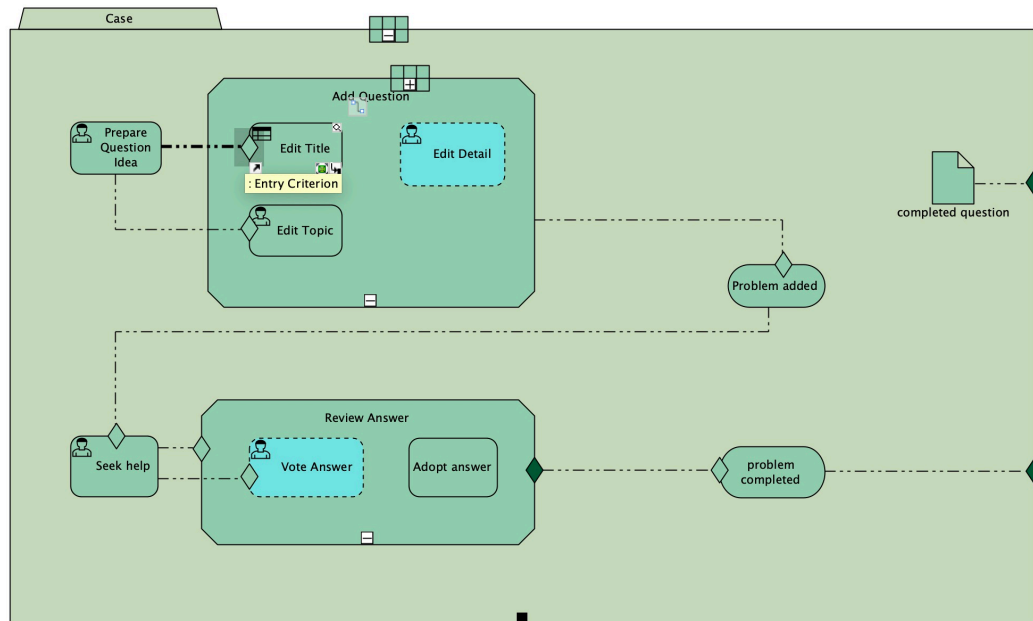
```xml
        <bpmn:outgoing>SequenceFlow_7</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_7" sourceRef="Task_3"
    targetRef="EndEvent"/>
<bpmn:sequenceFlow id="SequenceFlow_8" sourceRef="ExclusiveGateway_1"
    targetRef="Task_4">
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Y</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_4" name="Login">
    <bpmn:incoming>SequenceFlow_8</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_11</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_11" sourceRef="Task_4"
    targetRef="Task_5" />
<bpmn:task id="Task_5" name="Enter the App">
    <bpmn:incoming>SequenceFlow_11</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_12</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_12" sourceRef="Task_5"
    targetRef="EndEvent" />
<bpmn:boundaryEvent id="BoundaryEvent_1" attachedToRef="Task_4">
    <bpmn:outgoing>SequenceFlow_9</bpmn:outgoing>
    <bpmn:errorEventDefinition />
</bpmn:boundaryEvent>
<bpmn:sequenceFlow id="SequenceFlow_9" sourceRef="BoundaryEvent_1"
    targetRef="Task_6" >
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Incorrect password or username</bpmn:
            conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_6" name="Inform the user">
    <bpmn:incoming>SequenceFlow_9</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_22</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_22" sourceRef="Task_6"
    targetRef="EndEvent" />
<bpmn:boundaryEvent id="BoundaryEvent_2" attachedToRef="Task_4">
    <bpmn:outgoing>SequenceFlow_10</bpmn:outgoing>
    <bpmn:signalEventDefinition />
</bpmn:boundaryEvent>
<bpmn:sequenceFlow id="SequenceFlow_10" sourceRef="BoundaryEvent_2"
    targetRef="Task_7" >
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">retrieve password</bpmn:
            conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_7" name="Select authentication method">
    <bpmn:incoming>SequenceFlow_10</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_13</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_13" sourceRef="Task_7"
```

```xml
        targetRef="ExclusiveGateway_3" />
<bpmn:exclusiveGateway id="ExclusiveGateway_3">
    <bpmn:incoming>SequenceFlow_13</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_14</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_18</bpmn:outgoing>
</bpmn:exclusiveGateway>
<bpmn:sequenceFlow id="SequenceFlow_14" sourceRef="ExclusiveGateway_3"
    targetRef="Task_8" >
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Mobile</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_8" name="Receive verification message">
    <bpmn:incoming>SequenceFlow_14</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_15</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_15" sourceRef="Task_8"
    targetRef="Task_9" />
<bpmn:task id="Task_9" name="Fill in the verification code">
    <bpmn:incoming>SequenceFlow_15</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_16</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_16" sourceRef="Task_9"
    targetRef="Task_10" />
<bpmn:task id="Task_10" name="Change and save password">
    <bpmn:incoming>SequenceFlow_16</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_17</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_17" sourceRef="Task_10"
    targetRef="EndEvent" />
<bpmn:sequenceFlow id="SequenceFlow_18" sourceRef="ExclusiveGateway_3"
    targetRef="Task_11" >
    <bpmn:conditionExpression xsi:type="bpmn:tFormalExpression">Mail</bpmn:
        conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_11" name="Receive verification mail">
    <bpmn:incoming>SequenceFlow_18</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_19</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_19" sourceRef="Task_11"
    targetRef="Task_12" />
<bpmn:task id="Task_12" name="Fill in the verification code">
    <bpmn:incoming>SequenceFlow_19</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_20</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_20" sourceRef="Task_12"
    targetRef="Task_13" />
<bpmn:task id="Task_13" name="Change and save password">
    <bpmn:incoming>SequenceFlow_20</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_21</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_21" sourceRef="Task_13"
    targetRef="EndEvent" />
```

```xml
    </bpmn:process>
```

**Study Plan Management Service BPMN Model and XML**

```xml
        <bpmn:process id="Process_2" isExecutable="true">
<bpmn:task id="Task_1" name="Fill in the plan">
    <bpmn:incoming>SequenceFlow_2</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_3</bpmn:outgoing>
</bpmn:task>
<bpmn:startEvent id="StartEvent">
    <bpmn:outgoing>SequenceFlow_1</bpmn:outgoing>
</bpmn:startEvent>
<bpmn:sequenceFlow id="SequenceFlow_1" sourceRef="StartEvent"
    targetRef="ExclusiveGateway_1" />
<bpmn:sequenceFlow id="SequenceFlow_2" sourceRef="ExclusiveGateway_1"
    targetRef="Task_1">
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">New plan</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:exclusiveGateway id="ExclusiveGateway_1">
    <bpmn:incoming>SequenceFlow_1</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_2</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_7</bpmn:outgoing>
</bpmn:exclusiveGateway>
<bpmn:sequenceFlow id="SequenceFlow_3" sourceRef="Task_1"
    targetRef="Task_2" />
<bpmn:sequenceFlow id="SequenceFlow_7" sourceRef="ExclusiveGateway_1"
    targetRef="ExclusiveGateway_2">
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Modify existing plans</bpmn:
            conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_2" name="Set reminder time">
    <bpmn:incoming>SequenceFlow_3</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_4</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_4" sourceRef="Task_2"
    targetRef="IntermediateCatchEvent"/>
<bpmn:intermediateCatchEvent id="IntermediateCatchEvent">
    <bpmn:incoming>SequenceFlow_4</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_5</bpmn:outgoing>
    <bpmn:timeEventDefinition />
</bpmn:intermediateCatchEvent>
<bpmn:sequenceFlow id="SequenceFlow_5" sourceRef="IntermediateCatchEvent"
    targetRef="Task_3"/>
<bpmn:task id="Task_3" name="Remind users">
    <bpmn:incoming>SequenceFlow_5</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_6</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_6" sourceRef="Task_3"
    targetRef="EndEvent"/>
<bpmn:endEvent id="EndEvent">
    <bpmn:incoming>SequenceFlow_6</bpmn:incoming>
```

```xml
        <bpmn:incoming>SequenceFlow_10</bpmn:incoming>
        <bpmn:incoming>SequenceFlow_12</bpmn:incoming>
    </bpmn:endEvent>
    <bpmn:exclusiveGateway id="ExclusiveGateway_2">
        <bpmn:incoming>SequenceFlow_7</bpmn:incoming>
        <bpmn:outgoing>SequenceFlow_8</bpmn:outgoing>
        <bpmn:outgoing>SequenceFlow_11</bpmn:outgoing>
    </bpmn:exclusiveGateway>
    <bpmn:sequenceFlow id="SequenceFlow_8" sourceRef="ExclusiveGateway_2"
        targetRef="Task_4" />
    <bpmn:task id="Task_4" name="Modify the plan">
        <bpmn:incoming>SequenceFlow_8</bpmn:incoming>
        <bpmn:outgoing>SequenceFlow_9</bpmn:outgoing>
    </bpmn:task>
    <bpmn:sequenceFlow id="SequenceFlow_9" sourceRef="Task_4"
        targetRef="Task_5" />
    <bpmn:task id="Task_5" name="Modify the time">
        <bpmn:incoming>SequenceFlow_9</bpmn:incoming>
        <bpmn:outgoing>SequenceFlow_10</bpmn:outgoing>
    </bpmn:task>
    <bpmn:sequenceFlow id="SequenceFlow_10" sourceRef="Task_5"
        targetRef="EndEvent" />
    <bpmn:sequenceFlow id="SequenceFlow_11" sourceRef="ExclusiveGateway_2"
        targetRef="Task_6" />
    <bpmn:task id="Task_6" name="Delete the plan">
        <bpmn:incoming>SequenceFlow_11</bpmn:incoming>
        <bpmn:outgoing>SequenceFlow_12</bpmn:outgoing>
    </bpmn:task>
    <bpmn:sequenceFlow id="SequenceFlow_12" sourceRef="Task_6"
        targetRef="EndEvent" />
    <bpmn:textAnnotation id="TextAnnotation_1">
        <bpmn:text>Wait until the specified time</bpmn:text>
    </bpmn:textAnnotation>
    <bpmn:association id="Association_1" sourceRef="IntermediateCatchEvent"
        targetRef="TextAnnotation_1" />
</bpmn:process>
```

**Personal data management Service BPMN Model and XML**

```xml
<bpmn:process id="Process_1" isExecutable="true">
 <bpmn:task id="Task_1" name="View personal information">
    <bpmn:incoming>SequenceFlow_1</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_2</bpmn:outgoing>
 </bpmn:task>
<bpmn:startEvent id="StartEvent">
    <bpmn:outgoing>SequenceFlow_1</bpmn:outgoing>
 </bpmn:startEvent>
 <bpmn:sequenceFlow id="SequenceFlow_1" sourceRef="StartEvent"
    targetRef="Task_1" />
 <bpmn:sequenceFlow id="SequenceFlow_2" sourceRef="Task_1"
    targetRef="ExclusiveGateway_1" />
 <bpmn:exclusiveGateway id="ExclusiveGateway_1">
    <bpmn:incoming>SequenceFlow_2</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_3</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_6</bpmn:outgoing>
 </bpmn:exclusiveGateway>
 <bpmn:task id="Task_2" name="Change personal information">
    <bpmn:incoming>SequenceFlow_3</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_4</bpmn:outgoing>
 </bpmn:task>
 <bpmn:sequenceFlow id="SequenceFlow_4" sourceRef="Task_2"
    targetRef="Task_3" />
 <bpmn:task id="Task_3" name="Save the information">
    <bpmn:incoming>SequenceFlow_4</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_5</bpmn:outgoing>
 </bpmn:task>
 <bpmn:sequenceFlow id="SequenceFlow_5" sourceRef="Task_3"
    targetRef="EndEvent" />
 <bpmn:endEvent id="EndEvent">
    <bpmn:incoming>SequenceFlow_5</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_9</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_12</bpmn:incoming>
 </bpmn:endEvent>
 <bpmn:sequenceFlow id="SequenceFlow_9" sourceRef="Task_5"
    targetRef="EndEvent" />
 <bpmn:sequenceFlow id="SequenceFlow_12" sourceRef="Task_7"
    targetRef="EndEvent" />
 <bpmn:sequenceFlow id="SequenceFlow_3" sourceRef="ExclusiveGateway_1"
    targetRef="Task_2">
    <bpmn:conditionExpression
       xsi:type="bpmn:tFormalExpression">Edit personal information</bpmn:
          conditionExpression>
 </bpmn:sequenceFlow>
 <bpmn:sequenceFlow id="SequenceFlow_6" sourceRef="ExclusiveGateway_1"
    targetRef="ExclusiveGateway_2">
    <bpmn:conditionExpression
       xsi:type="bpmn:tFormalExpression">Apply for certification</bpmn:
          conditionExpression>
```

```
        </bpmn:sequenceFlow>
        <bpmn:exclusiveGateway id="ExclusiveGateway_2">
            <bpmn:incoming>SequenceFlow_6</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_7</bpmn:outgoing>
            <bpmn:outgoing>SequenceFlow_10</bpmn:outgoing>
        </bpmn:exclusiveGateway>
        <bpmn:sequenceFlow id="SequenceFlow_7" sourceRef="ExclusiveGateway_2"
            targetRef="Task_4" />
        <bpmn:sequenceFlow id="SequenceFlow_10" sourceRef="ExclusiveGateway_2"
            targetRef="Task_6" />
        <bpmn:task id="Task_4" name="Personal authentication">
            <bpmn:incoming>SequenceFlow_7</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_8</bpmn:outgoing>
        </bpmn:task>
        <bpmn:task id="Task_6" name="Institution authentication">
            <bpmn:incoming>SequenceFlow_10</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_11</bpmn:outgoing>
        </bpmn:task>
        <bpmn:sequenceFlow id="SequenceFlow_8" sourceRef="Task_4"
            targetRef="Task_5" />
        <bpmn:sequenceFlow id="SequenceFlow_11" sourceRef="Task_6"
            targetRef="Task_7" />
        <bpmn:task id="Task_5" name="Submit personal authentication materials">
            <bpmn:incoming>SequenceFlow_8</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_9</bpmn:outgoing>
        </bpmn:task>
        <bpmn:task id="Task_7" name="Submit institution authentication materials">
            <bpmn:incoming>SequenceFlow_11</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_12</bpmn:outgoing>
        </bpmn:task>
    </bpmn:process>
```

**Learning Report Service CMMN Model and XML**

```xml
<cmmn:case id="Case_1">
 <cmmn:casePlanModel id="CasePlanModel_1" name="Learning Report">
     <cmmn:planItem id="PlanItem_1" name="wait for request" definitionRef="
         TimerEventListener" />
     <cmmn:humanTask id="HumanTask_1" name="Task A">
         <cmmn:entryCriterion id="EntryCriterion_1" sentryRef="Sentry_1" />
         <cmmn:planningTable id="PlanningTable_1">
             <cmmn:discretionaryItem id="DiscretionaryItem_1" definitionRef="
                 HumanTask_2"/>
             <cmmn:discretionaryItem id="DiscretionaryItem_2" definitionRef="
                 HumanTask_3"/>
         </cmmn:planningTable>
     </cmmn:humanTask>
     <cmmn:sentry id="Sentry_1">
         <cmmn:planItemOnPart id="PlanItemOnPart_1" sourceRef="PlanItem_1">
             <cmmn:standardEvent>complete</cmmn:standardEvent>
         </cmmn:planItemOnPart>
     </cmmn:sentry>
     <cmmn:sentry id="Sentry_2">
         <cmmn:planItemOnPart id="PlanItemOnPart_1" sourceRef="PlanItem_1">
             <cmmn:standardEvent>complete</cmmn:standardEvent>
         </cmmn:planItemOnPart>
     </cmmn:sentry>
     <cmmn:sentry id="Sentry_3">
         <cmmn:planItemOnPart id="PlanItemOnPart_1" sourceRef="PlanItem_1">
             <cmmn:standardEvent>complete</cmmn:standardEvent>
         </cmmn:planItemOnPart>
     </cmmn:sentry>
     <cmmn:milestone id="Milestone_One" name="Milestone One">
       <cmmn:entryCriterion id="EntryCriterion_2" sentryRef="Sentry_2" />
     </cmmn:milestone>
   </cmmn:casePlanModel>
   </cmmn:case>

     <bpmn:process id="Process_3" isExecutable="true">
<bpmn:task id="Task_1" name="Fill in personal information">
   <bpmn:incoming>SequenceFlow_3</bpmn:incoming>
   <bpmn:outgoing>SequenceFlow_4</bpmn:outgoing>
</bpmn:task>
<bpmn:startEvent id="StartEvent">
   <bpmn:outgoing>SequenceFlow_1</bpmn:outgoing>
</bpmn:startEvent>
<bpmn:sequenceFlow id="SequenceFlow_1" sourceRef="StartEvent"
   targetRef="ExclusiveGateway_1" />
<bpmn:sequenceFlow id="SequenceFlow_2" sourceRef="ExclusiveGateway_1"
   targetRef="ExclusiveGateway_2" >
<bpmn:conditionExpression
   xsi:type="bpmn:tFormalExpression">N</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:exclusiveGateway id="ExclusiveGateway_1" name="Wether to register">
```

```xml
    <bpmn:incoming>SequenceFlow_1</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_2</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_8</bpmn:outgoing>
</bpmn:exclusiveGateway>
<bpmn:sequenceFlow id="SequenceFlow_4" sourceRef="Task_1"
    targetRef="Task_2" />
<bpmn:exclusiveGateway id="ExclusiveGateway_2" name="Wether have registered">
    <bpmn:incoming>SequenceFlow_2</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_3</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_6</bpmn:outgoing>
</bpmn:exclusiveGateway>
<bpmn:sequenceFlow id="SequenceFlow_3" sourceRef="ExclusiveGateway_2"
    targetRef="Task_1" >
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Y</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_2" name="Bind e-mail or mobile phone">
    <bpmn:incoming>SequenceFlow_4</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_5</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_5" sourceRef="Task_2"
    targetRef="EndEvent"/>
<bpmn:endEvent id="EndEvent">
    <bpmn:incoming>SequenceFlow_5</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_7</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_12</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_17</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_21</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_22</bpmn:incoming>
</bpmn:endEvent>
<bpmn:sequenceFlow id="SequenceFlow_6" sourceRef="ExclusiveGateway_2"
    targetRef="Task_3">
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">N</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_3" name="Remind users">
    <bpmn:incoming>SequenceFlow_6</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_7</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_7" sourceRef="Task_3"
    targetRef="EndEvent"/>
<bpmn:sequenceFlow id="SequenceFlow_8" sourceRef="ExclusiveGateway_1"
    targetRef="Task_4">
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Y</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_4" name="Login">
    <bpmn:incoming>SequenceFlow_8</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_11</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_11" sourceRef="Task_4"
    targetRef="Task_5" />
```

```xml
<bpmn:task id="Task_5" name="Enter the App">
    <bpmn:incoming>SequenceFlow_11</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_12</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_12" sourceRef="Task_5"
    targetRef="EndEvent" />
<bpmn:boundaryEvent id="BoundaryEvent_1" attachedToRef="Task_4">
    <bpmn:outgoing>SequenceFlow_9</bpmn:outgoing>
    <bpmn:errorEventDefinition />
</bpmn:boundaryEvent>
<bpmn:sequenceFlow id="SequenceFlow_9" sourceRef="BoundaryEvent_1"
    targetRef="Task_6" >
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Incorrect password or username</bpmn:
            conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_6" name="Inform the user">
    <bpmn:incoming>SequenceFlow_9</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_22</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_22" sourceRef="Task_6"
    targetRef="EndEvent" />
<bpmn:boundaryEvent id="BoundaryEvent_2" attachedToRef="Task_4">
    <bpmn:outgoing>SequenceFlow_10</bpmn:outgoing>
    <bpmn:signalEventDefinition />
</bpmn:boundaryEvent>
<bpmn:sequenceFlow id="SequenceFlow_10" sourceRef="BoundaryEvent_2"
    targetRef="Task_7" >
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">retrieve password</bpmn:
            conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_7" name="Select authentication method">
    <bpmn:incoming>SequenceFlow_10</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_13</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_13" sourceRef="Task_7"
    targetRef="ExclusiveGateway_3" />
<bpmn:exclusiveGateway id="ExclusiveGateway_3">
    <bpmn:incoming>SequenceFlow_13</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_14</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_18</bpmn:outgoing>
</bpmn:exclusiveGateway>
<bpmn:sequenceFlow id="SequenceFlow_14" sourceRef="ExclusiveGateway_3"
    targetRef="Task_8" >
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Mobile</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_8" name="Receive verification message">
    <bpmn:incoming>SequenceFlow_14</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_15</bpmn:outgoing>
</bpmn:task>
```

```xml
<bpmn:sequenceFlow id="SequenceFlow_15" sourceRef="Task_8"
    targetRef="Task_9" />
<bpmn:task id="Task_9" name="Fill in the verification code">
    <bpmn:incoming>SequenceFlow_15</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_16</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_16" sourceRef="Task_9"
    targetRef="Task_10" />
<bpmn:task id="Task_10" name="Change and save password">
    <bpmn:incoming>SequenceFlow_16</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_17</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_17" sourceRef="Task_10"
    targetRef="EndEvent" />
<bpmn:sequenceFlow id="SequenceFlow_18" sourceRef="ExclusiveGateway_3"
    targetRef="Task_11" >
    <bpmn:conditionExpression xsi:type="bpmn:tFormalExpression">Mail</bpmn:
        conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_11" name="Receive verification mail">
    <bpmn:incoming>SequenceFlow_18</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_19</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_19" sourceRef="Task_11"
    targetRef="Task_12" />
<bpmn:task id="Task_12" name="Fill in the verification code">
    <bpmn:incoming>SequenceFlow_19</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_20</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_20" sourceRef="Task_12"
    targetRef="Task_13" />
<bpmn:task id="Task_13" name="Change and save password">
    <bpmn:incoming>SequenceFlow_20</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_21</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_21" sourceRef="Task_13"
    targetRef="EndEvent" />
</bpmn:process>
```

**Study Plan Management Service BPMN Model and XML**

```xml
        <bpmn:process id="Process_2" isExecutable="true">
<bpmn:task id="Task_1" name="Fill in the plan">
    <bpmn:incoming>SequenceFlow_2</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_3</bpmn:outgoing>
</bpmn:task>
<bpmn:startEvent id="StartEvent">
    <bpmn:outgoing>SequenceFlow_1</bpmn:outgoing>
</bpmn:startEvent>
<bpmn:sequenceFlow id="SequenceFlow_1" sourceRef="StartEvent"
    targetRef="ExclusiveGateway_1" />
<bpmn:sequenceFlow id="SequenceFlow_2" sourceRef="ExclusiveGateway_1"
    targetRef="Task_1">
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">New plan</bpmn:conditionExpression>
</bpmn:sequenceFlow>
<bpmn:exclusiveGateway id="ExclusiveGateway_1">
    <bpmn:incoming>SequenceFlow_1</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_2</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_7</bpmn:outgoing>
</bpmn:exclusiveGateway>
<bpmn:sequenceFlow id="SequenceFlow_3" sourceRef="Task_1"
    targetRef="Task_2" />
<bpmn:sequenceFlow id="SequenceFlow_7" sourceRef="ExclusiveGateway_1"
    targetRef="ExclusiveGateway_2">
    <bpmn:conditionExpression
        xsi:type="bpmn:tFormalExpression">Modify existing plans</bpmn:
            conditionExpression>
</bpmn:sequenceFlow>
<bpmn:task id="Task_2" name="Set reminder time">
    <bpmn:incoming>SequenceFlow_3</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_4</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_4" sourceRef="Task_2"
    targetRef="IntermediateCatchEvent"/>
<bpmn:intermediateCatchEvent id="IntermediateCatchEvent">
    <bpmn:incoming>SequenceFlow_4</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_5</bpmn:outgoing>
    <bpmn:timeEventDefinition />
</bpmn:intermediateCatchEvent>
<bpmn:sequenceFlow id="SequenceFlow_5" sourceRef="IntermediateCatchEvent"
    targetRef="Task_3"/>
<bpmn:task id="Task_3" name="Remind users">
    <bpmn:incoming>SequenceFlow_5</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_6</bpmn:outgoing>
</bpmn:task>
<bpmn:sequenceFlow id="SequenceFlow_6" sourceRef="Task_3"
    targetRef="EndEvent"/>
<bpmn:endEvent id="EndEvent">
    <bpmn:incoming>SequenceFlow_6</bpmn:incoming>
```

```xml
        <bpmn:incoming>SequenceFlow_10</bpmn:incoming>
        <bpmn:incoming>SequenceFlow_12</bpmn:incoming>
    </bpmn:endEvent>
    <bpmn:exclusiveGateway id="ExclusiveGateway_2">
        <bpmn:incoming>SequenceFlow_7</bpmn:incoming>
        <bpmn:outgoing>SequenceFlow_8</bpmn:outgoing>
        <bpmn:outgoing>SequenceFlow_11</bpmn:outgoing>
    </bpmn:exclusiveGateway>
    <bpmn:sequenceFlow id="SequenceFlow_8" sourceRef="ExclusiveGateway_2"
        targetRef="Task_4" />
    <bpmn:task id="Task_4" name="Modify the plan">
        <bpmn:incoming>SequenceFlow_8</bpmn:incoming>
        <bpmn:outgoing>SequenceFlow_9</bpmn:outgoing>
    </bpmn:task>
    <bpmn:sequenceFlow id="SequenceFlow_9" sourceRef="Task_4"
        targetRef="Task_5" />
    <bpmn:task id="Task_5" name="Modify the time">
        <bpmn:incoming>SequenceFlow_9</bpmn:incoming>
        <bpmn:outgoing>SequenceFlow_10</bpmn:outgoing>
    </bpmn:task>
    <bpmn:sequenceFlow id="SequenceFlow_10" sourceRef="Task_5"
        targetRef="EndEvent" />
    <bpmn:sequenceFlow id="SequenceFlow_11" sourceRef="ExclusiveGateway_2"
        targetRef="Task_6" />
    <bpmn:task id="Task_6" name="Delete the plan">
        <bpmn:incoming>SequenceFlow_11</bpmn:incoming>
        <bpmn:outgoing>SequenceFlow_12</bpmn:outgoing>
    </bpmn:task>
    <bpmn:sequenceFlow id="SequenceFlow_12" sourceRef="Task_6"
        targetRef="EndEvent" />
    <bpmn:textAnnotation id="TextAnnotation_1">
        <bpmn:text>Wait until the specified time</bpmn:text>
    </bpmn:textAnnotation>
    <bpmn:association id="Association_1" sourceRef="IntermediateCatchEvent"
        targetRef="TextAnnotation_1" />
</bpmn:process>
```

**Personal data management Service BPMN Model and XML**

```xml
<bpmn:process id="Process_1" isExecutable="true">
 <bpmn:task id="Task_1" name="View personal information">
    <bpmn:incoming>SequenceFlow_1</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_2</bpmn:outgoing>
 </bpmn:task>
<bpmn:startEvent id="StartEvent">
    <bpmn:outgoing>SequenceFlow_1</bpmn:outgoing>
 </bpmn:startEvent>
 <bpmn:sequenceFlow id="SequenceFlow_1" sourceRef="StartEvent"
    targetRef="Task_1" />
 <bpmn:sequenceFlow id="SequenceFlow_2" sourceRef="Task_1"
    targetRef="ExclusiveGateway_1" />
 <bpmn:exclusiveGateway id="ExclusiveGateway_1">
    <bpmn:incoming>SequenceFlow_2</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_3</bpmn:outgoing>
    <bpmn:outgoing>SequenceFlow_6</bpmn:outgoing>
 </bpmn:exclusiveGateway>
 <bpmn:task id="Task_2" name="Change personal information">
    <bpmn:incoming>SequenceFlow_3</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_4</bpmn:outgoing>
 </bpmn:task>
 <bpmn:sequenceFlow id="SequenceFlow_4" sourceRef="Task_2"
    targetRef="Task_3" />
 <bpmn:task id="Task_3" name="Save the information">
    <bpmn:incoming>SequenceFlow_4</bpmn:incoming>
    <bpmn:outgoing>SequenceFlow_5</bpmn:outgoing>
 </bpmn:task>
 <bpmn:sequenceFlow id="SequenceFlow_5" sourceRef="Task_3"
    targetRef="EndEvent" />
 <bpmn:endEvent id="EndEvent">
    <bpmn:incoming>SequenceFlow_5</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_9</bpmn:incoming>
    <bpmn:incoming>SequenceFlow_12</bpmn:incoming>
 </bpmn:endEvent>
 <bpmn:sequenceFlow id="SequenceFlow_9" sourceRef="Task_5"
    targetRef="EndEvent" />
 <bpmn:sequenceFlow id="SequenceFlow_12" sourceRef="Task_7"
    targetRef="EndEvent" />
 <bpmn:sequenceFlow id="SequenceFlow_3" sourceRef="ExclusiveGateway_1"
    targetRef="Task_2">
    <bpmn:conditionExpression
       xsi:type="bpmn:tFormalExpression">Edit personal information</bpmn:
          conditionExpression>
 </bpmn:sequenceFlow>
 <bpmn:sequenceFlow id="SequenceFlow_6" sourceRef="ExclusiveGateway_1"
    targetRef="ExclusiveGateway_2">
    <bpmn:conditionExpression
       xsi:type="bpmn:tFormalExpression">Apply for certification</bpmn:
          conditionExpression>
```

```xml
        </bpmn:sequenceFlow>
        <bpmn:exclusiveGateway id="ExclusiveGateway_2">
            <bpmn:incoming>SequenceFlow_6</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_7</bpmn:outgoing>
            <bpmn:outgoing>SequenceFlow_10</bpmn:outgoing>
        </bpmn:exclusiveGateway>
        <bpmn:sequenceFlow id="SequenceFlow_7" sourceRef="ExclusiveGateway_2"
            targetRef="Task_4" />
        <bpmn:sequenceFlow id="SequenceFlow_10" sourceRef="ExclusiveGateway_2"
            targetRef="Task_6" />
        <bpmn:task id="Task_4" name="Personal authentication">
            <bpmn:incoming>SequenceFlow_7</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_8</bpmn:outgoing>
        </bpmn:task>
        <bpmn:task id="Task_6" name="Institution authentication">
            <bpmn:incoming>SequenceFlow_10</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_11</bpmn:outgoing>
        </bpmn:task>
        <bpmn:sequenceFlow id="SequenceFlow_8" sourceRef="Task_4"
            targetRef="Task_5" />
        <bpmn:sequenceFlow id="SequenceFlow_11" sourceRef="Task_6"
            targetRef="Task_7" />
        <bpmn:task id="Task_5" name="Submit personal authentication materials">
            <bpmn:incoming>SequenceFlow_8</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_9</bpmn:outgoing>
        </bpmn:task>
        <bpmn:task id="Task_7" name="Submit institution authentication materials">
            <bpmn:incoming>SequenceFlow_11</bpmn:incoming>
            <bpmn:outgoing>SequenceFlow_12</bpmn:outgoing>
        </bpmn:task>
    </bpmn:process>
```

**Learning Report Service CMMN Model and XML**

```xml
<cmmn:case id="Case_1">
 <cmmn:casePlanModel id="CasePlanModel_1" name="Learning Report">
    <cmmn:planItem id="PlanItem_1" name="wait for request" definitionRef="
        TimerEventListener" />
    <cmmn:humanTask id="HumanTask_1" name="Task A">
        <cmmn:entryCriterion id="EntryCriterion_1" sentryRef="Sentry_1" />
        <cmmn:planningTable id="PlanningTable_1">
           <cmmn:discretionaryItem id="DiscretionaryItem_1" definitionRef="
               HumanTask_2"/>
           <cmmn:discretionaryItem id="DiscretionaryItem_2" definitionRef="
               HumanTask_3"/>
        </cmmn:planningTable>
    </cmmn:humanTask>
    <cmmn:sentry id="Sentry_1">
        <cmmn:planItemOnPart id="PlanItemOnPart_1" sourceRef="PlanItem_1">
           <cmmn:standardEvent>complete</cmmn:standardEvent>
        </cmmn:planItemOnPart>
    </cmmn:sentry>
    <cmmn:sentry id="Sentry_2">
        <cmmn:planItemOnPart id="PlanItemOnPart_1" sourceRef="PlanItem_1">
           <cmmn:standardEvent>complete</cmmn:standardEvent>
        </cmmn:planItemOnPart>
    </cmmn:sentry>
    <cmmn:sentry id="Sentry_3">
        <cmmn:planItemOnPart id="PlanItemOnPart_1" sourceRef="PlanItem_1">
           <cmmn:standardEvent>complete</cmmn:standardEvent>
        </cmmn:planItemOnPart>
    </cmmn:sentry>
    <cmmn:milestone id="Milestone_One" name="Milestone One">
       <cmmn:entryCriterion id="EntryCriterion_2" sentryRef="Sentry_2" />
    </cmmn:milestone>
 </cmmn:casePlanModel>
</cmmn:case>
```