

May Yan

mayyan531@gmail.com • www.linkedin.com/in/yanm34 • mayyan531.github.io/maywebsite/ • 289 380 8812 • Hamilton, ON

EDUCATION

McMaster University

Hamilton, ON

Bachelor of Engineering / Software Engineering CO-OP

September 2022 - Present

- Granted the Engineering Award of Excellence for having an admission average exceeding 95%
- Relevant courses: Data Structures and Algorithms, Software Design I, Computer Architecture, Object-Oriented Programming, Digital Systems and Interfacing, Databases, Concurrent System Design, Linear Optimization, Signals and Systems, Software Requirements, Probability and Statistics for Engineering

PROJECTS

PRIORITY CLARITY

December 2023

- Collaborated effectively within a small team environment to develop Priority Clarity, a DeltaHacks Submission
- Self learned HTML, CSS, and Javascript to create an aesthetic and useful online planner

TALKING TABLE

April 2023

- Collaborated in a team of four to create product that would record one's voice and play it back to aid people with visual impairments
- Coded in C++ to utilize an Arduino in conjunction with a ISD1820 module

EXPERIENCE

SALES ASSOCIATE

Newmarket, ON

Uniqlo Canada

July 2023 - August 2024

- Collaborated seamlessly with a large team of up to 20 fostering a positive and cohesive work environment to achieve sales targets up to 20 000 dollars a day and deliver exceptional customer service
- Effectively managed customer inquiries, processing transactions, and addressing concerns with professionalism
- Leveraged strong organizational skills to manage inventory levels, restock merchandise, and ensure the visual presentation of the store

IT TECHNICAL ASSISTANT

Hamilton, ON

McMaster University

November 2022 - April 2023

- Demonstrated quick learning by swiftly grasping new concepts and technologies essential for providing technical support and assistance
- Reorganized inventory using management services such as Meraki
- Developed critical thinking skills while learning to troubleshoot laptops, desktops, printers, and other peripherals
- Used Jira to track and monitor project tasks

ARTISAN

Aurora, ON

The Alley

October 2019 - July 2022

- Worked in a team fostering a positive and welcoming atmosphere for patrons.
- Utilized exceptional communication skills to engage with customers, actively listen to their needs, and provide personalized assistance, ensuring a memorable and satisfying experience
- Worked independently to get the store ready for opening and often during open hours

SKILLS

LANGUAGES: Python, Java, C/C++, Bash, HTML/CSS, SQL, Javascript, Verilog

TECHNOLOGIES AND TOOLS: Git, UNIX, CAD, MATLAB, Quartus