

## NURUL AMALINA BINTI FADZIM

NO 56, TAMAN 20 JALAN DATO KAYAMAN 02450 BUKIT KETERI, PERLIS

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# **Personal Particulars**

**Age** : 24 years old **Date of Birth** : 24 September 1992

**Nationality** : Malaysia **Gender** : Female

**Marital Status** : Single **IC No** : 920924-09-5102

**Permanent Residence**: Malaysia **Religion** : Islam

**Place of Birth** : Kangar, Perlis

# **Educational Background & Qualification**

2015 –2017: Universiti Teknologi MARA, Puncak Alam, Selangor.

Bachelor in Customer Service Management (Hons.)

CGPA: (3:11)

2011 – 2014: Universiti Teknologi MARA, Sungai Petani, Kedah.

Diploma in Office Management and Technology

CGPA: (3:06)

2005-2009 : Sekolah Menengah Kebangsaan Dato Jaafar Hassan

Sijil Pelajaran Malaysia (SPM)2B 4C 2D

## **Working Experience**

## MPH Bookstores

> Customer Services and Promoter

#### **Courses And Seminar Extended**

**2012** Public Speaking Seminar, 'Sofistikatedkah Ideamu', at UiTM Kampus Sungai Petani, organized by Andromedas, OMB44A, Final Year Student of Diploma in Office Management.

Seminar Inspirasi Gaya dan Imej, at Dewan Perdana, UiTM Kampus Sungai Petani, Kedah, organized by OMSA, Diploma in Office Management.

- 2011 Participate in "Modul Latihan Program Pembangunan dan Kepimpinan Pelajar Peringkat Diploma" Organized by UiTM, Kedah.
- **2009** Program Motivasi Kecemerlangan Pelajar, at Sekolah Menengah Dato Jaafar Hassan, Kangar Perlis, organized by Sekolah Menengah Dato Jaafar Hassan.

### **Honors and Achievements**

## **Diploma in Office Management**

Dean's Award - April 2013

## **Computer Skills**

Microsoft Office - MS Words, Power Point, Excel, SPSS

### **Interpersonal Skills**

- 1. Eager to learn something new.
- 2. *Self-reliance*, hardworking and friendly
- *3. Able to work hard*
- 4. Able to adapt to any situation or condition in the working environment.

5. Intermediary language: - Malay language - Speaking and Writing

English language - Speaking and writing

Basic in Mandarin

### **Interests and Activities**

Interested in doing administration task, Reading any materials

#### **Extracurricular Activities**

2015 Participants of The Tempurung Adventure, at Gua Tempurung, Perak, UiTM Kampus Puncak Alam, organized by Faculty of Business Event Management UiTM Kampus Puncak Alam. (19-20 September 2015)

Volunteer of "BackPackers" Program, at Pasar Seni Kuala Lumpur, organized by Event Management. (31 October 2015).

Committee Member of 'Personality Enrichment' at AV Room, FSK 6, UiTM Kampus Puncak Alam, organized by Smart B team.

2013 Marketing and Publication "School Attack" Program, at Sekolah Kebangsaan Bandar Baru Sungai Lalang (2), Kedah, organized by Office Management and Technology. (23 Februari 2013).

Participants in Mandarin Teater, at Dewan Perdana, UiTM Kedah, organized by Departmet of Language Studies, UiTM Kedah.

Facilitator of Road to Success Program, at UiTM Kedah, organized by Faculty of Business Management, UiTM Kedah.

**2012** Committee Member of "Keseda" at, UiTM Kedah. (19 December 2012).

Participants of OMSA Night Program, at Dewan Mini, UiTM Kampus Kedah, organized by Office Management Student Association (OMSA), Diploma in Office Management and Technology, UiTM Kedah.

Participants in Mandarin Dikir Barat, KASA 2012, at Dewan Perdana, UiTM Kedah, organized by Department of Language Studies, UiTM Kedah.

**2011** Participants of Family Day Program, at Stadium Mini, UiTM Kedah, organized by Office Management Student Association (OMSA), Diploma in Office Management and Technology, UiTM Kedah.

Participants of Juniors Day, at Stadium Mini, UiTM Kedah, organized by Office Management Student Association (OMSA), Diploma in Office Management and Technology, UiTM Kedah.

#### Miscellaneous

**Resume Text**: I really look forward for a workplace. I don't mind to work from below and I am hardworking person and love to learn something new. I able to adapt easily with new environment and new people.

#### References

1. Name : Madam Norliza binti Saiful Bahry

**Position** : Lecturer

Bachelor in Customer Services Management (Hon.)

Faculty of Business Management.

**Institution** : Universiti Teknologi MARA (UiTM),

Kampus Puncak Alam, 40150, Shah Alam.

Selangor Darul Ehsan.

**Mobile** :012-6212420

2. Name : Ms. Azlyantiny binti Mohamad

**Position** : Lecturer

Bachelor in Office System Management (Hon.)

Faculty of Business Management

**Institution** : Universiti Teknologi MARA (UiTM),

Kampus Sungai Petani,

Kedah Darul Aman.

**Mobile** : 012-6966432

 $\textbf{E-mel} \qquad : \underline{\textit{azlyantiny}@\textit{kedah.uitm.edu.my}}$