

LILY ELINA BINTI ABU BAKAR

BACHELOR (HONS) OF SCIENCE COMPUTER AND INFORMATION TECHNOLOGY (INFORMATION SECURITY)

PERSONAL INFORMATION	EDUCATIONAL BACKGROUND	
ADDRESS: NO 22, JLN SEJAMBAK 12, TAMAN BUKIT DAHLIA, 81700 PASIR GUDANG, JOHOR NRIC: 940304015878 MOBILE: 019-6155795 EMAIL: lilyelina49@gmail.com NOTICE PERIOD: Anytime EXPECTED SALARY: RM 1200	2013-2017 UNIVERSITI TUN HUSSEIN ONN MALAYSIA (UTHM) Undergraduate CGPA: 3.16 2012-2013 KOLEJ MATRIKULASI TANGKAK, JOHOR CGPA: 2.80 2007-2011 MRSM MUADZAM SHAH & KUALA LIPIS, PAHANG SPM: 3A 3B 3C PMR: 6A 2B	

INTERNSHIP EXPERIENCE

Attachment: ICT Department, Customer Service Team and Infrastructure Team.

Position: Practical Trainee Duration: 11 July 2016 – 23 December 2016 (6 months)

Customer Service Team:

- Great exposure on the delivery call helpdesk, assist user by phone to solve the IT problem.
- Enhance the knowledge about hardware and software of the computer architecture.

Infrastructure Team:

- Involve in the development to improve the network communication for the company.
- And also my project which propose Advantage of Unified Communication to the company.



MALAYSIA MARINE AND HEAVY ENGINEERING SDN.BHD.

Plo 3, Jalan Pekeliling, P.O. Box 77 81700 Pasir Gudang, Johor, Malaysia.

PROJECT INVOLVEMENT

YEAR	PROJECT	DESCRIPTION
2016	Final Year Project: Crime Hotspot Observation System	The system to expose the information crimes that occur around the area. The database and the criminal report with generate the infographic which in the map on the system.
2016	Internship Project: Propose the advantage of a Unified Communication	To increase the productivity of the network complexity and beside that, to centralizing the communication of the company by reduce the proprietary hardware.

COMPUTER SKILLS & LANGUAGE SKILLS

- Expert in Microsoft Office
- Programming languages:
 - ➤ C#
 - ➢ Bloodshed Dev C++
 - PhpMyAdmin
 - > HTML /Css

No.	Language	Writing Skill	Speaking Skill
1.	Malay	10	10
2.	English	8	8

1-10 Poor-Efficient

EXTRACURRICULAR EXCELLENCE

No.	Programme	Position	Level	Year
1.	Minggu Haluan Siswa Sarjana Muda	Facilitator	University	2015
	(Orientation Week Degree)			
2.	Karnival Kerjaya (Keusahawaan)	Participant	University	2015
3.	EC-Council Network Security Administrator (ENSA)	Participant	University	2015
4.	The Adventures of Great Escape (ICT Club Programme)	Participant	University	2015
5.	Program Seminar 'Demi Masa Depanmu'	Participant	University	2016

WORK EXPERIENCES

INTISARI MULIA ENGINEERING SDN.BHD. PUTRA HEIGHT, SUBANG (DEC 2011- FEB 2012)

- Position as a general clerk officer.
- Works as accountant assistant manage invoices of company.
- Enhancing the soft skills by interacting with industry oil and gas people.
- Specialized in:
 - o Organization Management
 - o Professional Etiquette

AEON (M) BERHAD (JAN 2017-MARCH 2017)

- Position as a sales assistant
- Helps the company to increase their sales and manage the retail documentation management.
- Enhance my soft skill to communicate with customer.
- Deal and handle the documentation of customer to use Aeon Credit.

PERSONAL REFEREE

	Phone: 07 – 4533 711 Email: azma@uthm.edu.my
Phone: 019 - 2810906	University Tun Hussein Onn Malaysia
Group Leader Audio Visual Aeon Co.(M) BHD Cawangan Permas Jaya	Senior Lecturer Faculty of Science Computer and Information Technology
En Fandi Bin Aa'zali	Dr Nurul Azma Binti Abdullah