



ZAINOL FIKRI BIN MOHAMED HANAFIAH

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48 years old

Married

690324-08-5145

- 25 years of working experience in engineering field with 20 years related to the maintenance and management of building and its facilities.
 - Experience in liaising with authorities, government bodies and private sectors.
 - Comprehensive knowledge of costing preparation for tenders and proposals.
 - Various exposures in technical/professional trainings/courses/seminars.
 - Good cross-cultural communication skills.
 - Passion for continuous learning and personal growth.
 - Highly motivated and driven, with strong desire to excel.
 - Honest, Dedicated, Intelligent, Committed, Responsible.

Employment History

1) WANGSA ULTIMA SDN BHD

(JUL 2016 – OCT 2017)

Head of Operation

Responsible for overseeing the overall management, operation and upgrading works of more than 800 PETRONAS Service Stations throughout Semenanjung Malaysia with more than 60 technical and non-technical personnel.

2) STAGNO TECH SDN BHD

(APR 2011 – JUN 2016)

• *Verifier* (Dec 2011 – Jun 2016)

Responsibilities:

- (i) as an Inspector to monitor and verify Stagno Tech's comprehensive management, operation and maintenance of building and facilities systems at Ministry of Finance's Lot 2G1 buildings (Jabatan Kastam Diraja Malaysia & Jabatan Akauntan Negara Malaysia) in Putrajaya.
- (ii) assisting JKR Putrajaya in preparing and verifying of site's budgets and payments as well as site's technical job-scopes and liaising with buildings' owners.
- (iii) assisting JKR Putrajaya in maintenance monitoring of other government buildings in Putrajaya.
- (iv) well-versed in JKR's FM2008 contract.

- **Operations Manager** (Apr – Nov 2011)

Responsible for overall operation & maintenance of Petrosains located at Level 4, Suria KLCC along with 4 other mini sites such as Dinotrek, Streetsmart and Playsmart located in Seberang Perai, Kuantan, Johor Bharu and Kota Kinabalu, with more than 40 technical and non-technical personnel.

3) **AMBANG WIRA SDN BHD**

(JUL 2009 – MAR 2011)

- **Operations Manager**

Responsibilities:

- overseeing overall operation & maintenance of more than 10 buildings; namely Menara Kuala Lumpur, Bank Negara, JKR-HQ, Prime Minister Office, Telekom JB, Bintulu Port, KWSP Kota Bharu, New World Park Penang, Menara OCBC, Darul Ehsan Medical Centre, KLCC Parking, Cheras Leisure Mall, etc with more than 80 technical and non-technical personnel.
- preparing operational & maintenance budgets for all related sites.
- monitoring operational & maintenance cash flows for all related sites.
- assisting Assistant General Manager (Operations) in all related duties and tasks.
- became Acting Facility Manager for JKR-HQ and Menara Kuala Lumpur sites.

4) **JOHNSON CONTROLS (M) SDN BHD**

(MAY 2006 – JUN 2009)

- **Account Manager** (Jan – Jun 2009)

Responsibilities:

- overseeing overall management, operation and maintenance of building and facilities systems of Menara Weld in Kuala Lumpur with 6 technical and 2 non-technical personnel.
- preparing site's operational & maintenance budget.
- monitoring site's operational & maintenance cash flow.

- **Mobile Account Manager** (Feb – Dec 2008)

Responsibilities:

- overseeing Sony plant in Bangi and Ansell plant in Shah Alam for overall management, operation and maintenance, with total of 34 technical and 2 non-technical personnel.
- setting-up CMMS and KPIs for Sony's Plant Maintenance Department.
- overseeing financial and procurement aspects of Ansell site.

- **Facilities Manager** (May 2006 – Jan 2008)

Responsible for overall management, operation and maintenance of mechanical systems in IIUM Gombak campus with 28 technical and 2 non-technical personnel. Managed to get contract extension for another year.

5) **AMBANG WIRA SDN BHD**

(OCT 2004 – APR 2006)

- **Facility Manager** (Nov 2005 – Apr 2006)

Responsible for the overall management, operation and maintenance of Palace of Justice (POJ) building in Putrajaya with 14 technical and 40 non-technical personnel. Managed to get contract extension for another year.

- **Assistant Operation Manager** (Jul – Oct 2005)

Responsible for assisting Chief Operating Officer and Operation Manager to oversee overall operation and maintenance (under the comprehensive building and facility management services) of more than 30 buildings (Wisma Persekutuan & Bangunan Gunasama Kerajaan) for Southern and Sarawak zones as well as the CIQ Complex in Tanjung Kupang, Johor.

• **Assistant Business Development Manager** (Oct 2004 – Jun 2005)

Responsibilities:

- (i) preparing tenders & proposals for government bodies and private sectors, company's registrations with government agencies as well as various development matters for companies under the group of AWC Facility Solutions Berhad (AWSB's parent company).
- (ii) involvement in many tenders and proposals for public and private sectors.

Managed to get the group of companies being listed in the Top 10 for most tender participations, successfully securing the tender for Civil & Structural maintenance of Petronas Twin Towers.

6) **INFINITE CREST SDN BHD**

(OCT 1997 – JUN 2004)

Business Development/Technical Manager

Responsibilities:

- (i) overseeing the whole aspects of purchasing & contractual.
- (ii) preparing tenders & proposals for government bodies and private sectors, company's registrations with government agencies as well as various development and technical matters.
- (iii) assisting the Operations Manager in carrying out facility management activities.
- (iv) involvement in many tenders and proposals for public and private sectors

Successfully implementing the Building Security System for Rohas Perkasa building in Kuala Lumpur.

Starting with LYROZ CORPORATION SDN BHD from Oct 1997 until Nov 1999, transferred to INFINITE CREST SDN BHD starting from Dec 1999.

7) **TOTAL SOLUTION TECHNOLOGY SDN BHD (TST)**

(JAN 1993 – SEP 1997)

• **Assistant Manager** (Apr – Sep 1997)

Transferred to TOTAL PRODUCTIVITY DEVELOPMENT SDN BHD (TPD) in April 1997. TPD is a JV company between TST and Mgruppen Partner of Sweden. Responsible for organizing/conducting Maintenance Engineering courses (public/in-house) involving FMM, Selangor HRDC, Johor/Pahang/Sarawak Skills Development Centres and other corporate bodies/private sectors. Managed to have close relationships with all parties & conduct trainings efficiently.

• **Sr. Application Engineer** (Jan 1993 – Mar 1997)

Responsibilities:

- (i) conducting sales/demos/presentations/promotions/trainings and services of SKF Condition Monitoring/Predictive Maintenance technology for companies throughout Malaysia and Indonesia (System Engineer).
- (ii) training of new technicians, performing trouble-shooting jobs and vibration investigations. Promoted to Sr. Application Engineer in 1995.

8) **MABUCHI MOTOR (M) SDN BHD**

(SEP – NOV 1992)

Production Engineer

Responsibilities:

- (i) managing and controlling manpower.
- (ii) controlling and minimizing defective products.
- (iii) supervising maintenance of production lines.

Managed to reduce product defective percentage to a minimum level & supervised manpower effectively.

Qualifications

B.Sc. in Mechanical Engineering

Case Western Reserve University, Cleveland, Ohio, United States

Graduated in 1992

American Associate Degree (AAD) in Engineering (Mechanical)

MARA Community College, Kuantan, Pahang D.M.

Graduated in 1989

Awards / Achievements

- 2-week Study Tour to United Kingdom, 2010
- Petronas Scholarship, 1988 - 1992
- Dean's Honor List, 1990
- Best Male Student, MRSM Balik Pulau, 1983 - 1986
- SRP 8A1, 1984

Skills

Building & facilities management services, Vibration condition monitoring services, Tender/proposal preparation, Costing management for tender/proposal, Project Management, Microsoft Office – Word/PowerPoint/Excel, Word Perfect, Lotus 123, Adobe Photoshop

Languages

Bahasa Malaysia & English

Preferences

Expected Monthly Salary : RM 9,000.00 (negotiable)

Availability : From 1st November 2017

References

1. Encik Muhammad Fariz Bin Tajuddin (Manager)
Stagno Tech Sdn Bhd
012-3297836
2. Puan Azizah Binti Kassim (Director)
Green 3 Sdn Bhd
019-2679260
3. Puan Norshahida Binti Nordin (Director)
Bold Resources
011-10000700