

# RESUME

## **ERMA ZAIRIN BINTI HARMAN @ ABAS** BLOCK M7-04-402, PANGSAPURI SERI MERANTI. BANDAR SRI DAMANSARA 52200 KUALA LUMPUR

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## **OBJECTIVE**

To develop a lifetime in an organization that gives the opportunities to handle a challenge and adventurous task, in a highly challenging environment and at the same time could contribute to the organization's growth and expansion. Continuously focus and excellent and competency by improving skills and knowledge, contributing and growing together with a mission oriented corporation.

## **PERSONAL PARTICULARS**

NRIC / Color

: 760714-08-5328 / Blue

Age

: 41 years

Date of birth

: 14th July 1976

Sex

: Female

Religion / Race

: Islam / Malay

Nationality

: Malaysian

Marital Status

: Married

## **EDUCATIONAL BACKGROUND**

June'15 – June'16 : Hospitality Management Diploma

American Hotel & Lodging Educational Institute - AHLEI

Sponsored by: MAHTEC

(Malaysian Association of Hotels Training and Education Center)

1996 – 1998

: Diploma Computer & Management

Institut Teknologi Cosmopoint

1989 – 1993

: Sijil Pelajaran Malaysia

Sek. Men. Sultan Idris Shah II, Gerik, Perak

## **WORKING EXPERIENCE**

1. Company : Naganuri Sdn. Bhd.

Location : Setapak, Kuala Lumpur

Position : Admin Assistant From – To : Dec'96 to Jun'97

Position : Admin & Human Resource Assistant

From - To : July'97 to Dec'98

2. Company : Tekun Asas Sdn. Bhd.

Location :- Perai, Penang

Position : Admin Clerk
From - To : Jan'99 to Mac'99

Position : Admin Assistant From – To : Mac'99 to Apr'00

Position : Supervisor (Administration)

From - To : Apr'00 to Oct'08

3. Company : Malayan Electro Chemical Ind. Co. Sdn. Bhd.

Location : Perai, Penang

Position : Admin & Human Resource Assistant

From - To : Oct'08 to Dec'10

Position : Admin & Human Resource Executive

From - To : Dec'10 to Mac'13

4. Company : Belum Rainforest Management Sdn. Bhd.

Location : Gerik, Perak

Position : Admin & Human Resource Executive

From – To : Apr' 13 to now

#### JOB DESCRIPTION

- ✓ Carrying out effective recruitment exercises/strategies and administer employment interviews in timely and efficient manner and compile and compute recruitment status and statistic accurately.
- ✓ Plan and conduct new employee orientation.
- ✓ Responsible for timely and accurate payroll computation.
- ✓ Designs and implements processes for staff benefits, policies and reward systems.
- ✓ Check and monitor leave data, overtime/ex-gratia claim, medical expenses, etc. into the system accurately and promptly and also check and monitor leave utilization is in accordance to company policy/employees' entitlement.
- ✓ Upkeep and maintain employment records of employees in orderly manner and registration for EPF and SOCSO and deregistration for SOCSO are made promptly and effective administration and coordination of performance appraisal, medical attention procedures and benefits for employees.
- ✓ Ensures all insurance coverage and claims including SOCSO claims, monitoring and follows through to ensure all claims are submitted within deadlines and approved amounts received by Company.
- ✓ Responsible to develop Training Need Analysis (TNA) as per department goal.
- ✓ Identify and manage training and development needs for employees and conducting/preparing for company training and also source for relevant trainings and liaise with Training Provider.
- ✓ Assisting Manager in handling daily work such as preparing and typing letter, memo and fax and appointment schedule with customers or suppliers and also P&C documents.
- ✓ Handling in making hotel bookings and flight ticket for all company activities such as for annual dinner, training and etc for management staff.
- ✓ Responsible in handling ISO documentation and updating the latest issue and develops SOP and related documentation in accordance to ISO standards.
- Coordinate and act in all Administration area especially related to BRR operational active vehicle licensing, governmental bodies and others. Attends to Government department inspectors / auditors, external and internal auditors as and when required.
- ✓ Advises the Sport Club and organizes Annual Staff activities and Annual HR
  Activity Plan.
- ✓ Assisting Manager is preparing HR budgets and other related reports.
- ✓ Any other duties as may be assigned by superior.

#### **LANGUAGES**

Competent in both – Bahasa Melayu& English

#### **SKILLS**

- ✓ Familiar with computer literate in Ms Office application such as Ms Word, Ms Excell & Ms Power Point.
- ✓ Knowledge in ISO Documentation.
- ✓ Knowledge in Employment Act & Industrial Relations Act.
- ✓ Knowledge in Socso Act & EPF Act.
- ✓ A good customer services.

#### **PERSONAL STRENGTH**

- ✓ An active, dedicated, ambitious and disciplined person.
- ✓ Able to manage time efficiently and very committed with my work to reach targeted goals.
- ✓ Motivated and able to shoulder responsibilities with high degree of initiative and aspiration to excel.
- ✓ Willing and keen to develop new skills.
- ✓ Able to work independently and under pressure.
- ✓ Dynamic team player, sense of responsibility and excellent coordinating skills.

## DATE OF EMPLOYMENT

1 month notice

## **REFERENCE**

Encik Johari B Abdul Jalil General Manager Mobile: 019 – 666 7226

Encik Raja Kamal Bashah B Raja Abu Bakar Resort Operation Manager Mobile: 012-556 6776

Encik Ahmad Azman B Osman Tajuludin Human Resource Manager

Mobile: 012 - 437 4601