

MOHD FADHIL BIN YUSUFF

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SUMMARY

Experienced in process development, detail-oriented and dependable, with an uncompromising work ethic.

WORK EXPERIENCES

Jabatan Perangkaan Malaysia, Pulau Pinang

Statistical Assistants, February 2016 – Present

- Get new information for updating household income and expenditure.
- Conduct field work and get respondent information by telephone.
- Get information for updating number of households

Pentas Car Rental & Travel Sdn. Bhd.

Sales Executive, February 2015 – February 2016

- Dealing with customer enquiries about availability and cost of vehicles.
- Taking bookings and explaining the terms of rental or leasing agreement.
- Doing maintenance on the vehicles.
- Receive telephone calls and handle customer issues or direct message to appropriate personnel.
- Attend calls nad support customers efficiently.
- Handled customer disputes and tried to maintain customer confidence in the company.

Philips Lumileds Lightings Company, Penang

Product Development Engineer, Nov 2013 – February 2015.

- Leads the development of silicone over-molding and side-coating for the fabrication of the Flash and Automotive products.
- Conducts DOE to optimize the process parameters.
- Responsible for the implementation of FMEA for the pilot line.
- Performs Gauge R&R studies on measurement tools.
- Experience in TOWA molding tools, Vitrox inspection equipment, and Vertex measurement tools.

Agilent Technologies Microwave Products (M) Sdn. Bhd., Penang

Intern, June 2012 – August 2012

- Troubleshoot faulty digital multi meter (DMM).
- Microsoft visual basic

SKILLS

Design of Experiment (DOE)	Measurement Systems Analysis (MSA)
Failure Mode and Effects Analysis (FMEA)	Statistical Process Control (SPC)
Production Parts Approval Process (PPAP)	Advanced Product Quality Planning (APQP)

Software:	Microsoft Office	AutoCAD	Minitab
	LT Spice	Microwind & Dsch	Tina
	Multism	Microsoft Visual Basic	
Hardware:	Fabrication tool	EASy68K	Arduino

LANGUAGE PROFICIENCY

Malay:	Oral & Written (Excellent)
English:	Oral & Written (Good)
Mandarin:	Oral & Written (Fair)

EDUCATION

July 2010 – July 2013
Universiti Teknologi Mara
Bachelor of Engineering (HONS.) Electronics Engineering
Cumulative GPA: 3.08

January 2007- May 2010
Universiti Teknologi Mara
Diploma Electrical (Electronic) Engineering
Cumulative GPA: 2.83

2005
Sekolah Menengah Kebangsaan (A) Al-Mashoor (L)
Malaysian Certificate of Education
3A, 4B, 3C

REFEREES

Yusrizal Bin Yonos
Lead Engineer
Philips Lumileds Lightings Company
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