



# AZWA GHAZALI

BUKIT PAUH, KAMPUNG  
TANGGOL, 21700,  
KUALA BERANG, HULU  
TERENGGANU,  
TERENGGANU.  
014-8287252  
fatinazwa.js@gmail.com

## EXPERIENCE

### FULL-TIME/CONTRACT

Aug 2015-Jan 2016  
(6 months contract)

*\*Related fields:*  
**customer service,  
consultation and  
training, mobile  
technology**

#### SAMSUNG MALAYSIA ELECTRONICS (SME) SDN BHD **Samsung Experience Consultant (SEC)**

- Trained the retail assistants in brand store, conducted one-to-one consultation with buyers, handled customers' inquiries, attended monthly nationwide meeting and product training, maintain distinguished relationship with dealers

June 2014-Aug 2014  
(2.5 months )

*\*Related fields:*  
**administration and  
managerial tasks,  
statistics**

#### PEJABAT PENDIDIKAN DAERAH HULU TERENGGANU **Intern ( Academic Department)**

- Completed a mini project on statistical data analysis of STPM result(2009-2013), performed managerial tasks such as proposal documentation, communicated with many parties in PPDHT community

### PART-TIME ( AFTER SPM, DURING STUDY PERIOD AND SEMESTER BREAK)

Cashier and sales assistant

**XIRI ENTERPRISE SDN BHD**  
**HERMOSA ENTERPRISE@KOPERASI IIUM SDN BHD**

Dropship Agent

**SYRARAHMAT (APPAREL INDUSTRY)**  
**OLIGASI FASHION (APPAREL INDUSTRY)**

Hotel restaurant runner

**SRI MANJA HOTEL KUANTAN**

## EDUCATION

**International Islamic University Malaysia**  
**(IIUM) (2016)**

- Bachelor of Mathematical Science
- CGPA:3.17

**Centre for Foundation Studies IIUM(2011)**

- Foundation in Physical Science,
- CGPA: 3.56

**SM Sains Dungun(2009)**

- SPM,
- 8A 2B, Science Stream

## PROFICIENCY

### WRITING

-English  
-Bahasa Malaysia

### SPEAKING

-English  
-Bahasa Malaysia  
-Mandarin(beginner)  
-Japanese(beginner)

### IT

-Microsoft  
Office, Maple, C++  
-Basic Smartphone related  
tasks and problems  
-Internet application: Cloud  
storage, websites, FB Ads

## ACHIEVEMENTS

- CERTIFIED ASSOCIATE AND SPECIALIST FOR CONSULTANTS CERTIFICATION PROGRAMME
- ATTENDED SAMSUNG MOBILE CONVENTION 2015
- DEAN'S LIST , 1ST & 2ND SEMESTER OF DEGREE
- NETBALL PLAYER, KULLIYAH OF SCIENCE INTEGRATION MONTH GAME, 2014, BRONZE
- PARTICIPANT, BOWLING TOURNAMENT, HOSTEL RESIDENTS, 2012
- VICE PRESIDENT, LEMBAGA KOPERASI SEKOLAH, SM SAINS DUNGUN, 2009
- VICE PRESIDENT, JAPANESE LANGUAGE AND CULTURE SOCIETY, SM SAINS DUNGUN, 2009

## REFERENCES

### **SEC TEAM LEADER**

Adeline Loh  
IM Marketing - Retail  
Operation  
Samsung Malaysia Electronics  
(SME) Sdn. Bhd.  
Suite E-09-01, Level 9, East  
Wing,  
ICON Jalan Tun Razak, No. 1,  
Jalan 1/68F, 50400  
Kuala Lumpur, Malaysia  
E: adeline.loh@samsung.com

### **INDUSTRIAL TRAINING SUPERVISOR**

En. Hasmasuhaimi Bin  
Sulaiman @ Hashim  
Pen. Pegawai Pengurusan  
Kurikulum (Teknik &  
Vokasional)  
Pejabat Pendidikan Daerah  
Hulu Terengganu,  
21700, Kuala Berang, Hulu  
Terengganu.  
votekhtrg@gmail.com

### **LECTURER/HEAD OF DEPARTMENT:**

Dr. Pah Chin Hee,  
Head Of Department Of  
Mathematics  
International Islamic  
University Malaysia,  
Kuantan, Pahang.  
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