

1) PERSONAL DETAILS

• Name : Noor Shila Binti Shahrim

• Age : 23

Date of Birth : 22 August 1993
 Identity Card : 930822-05-5176

Gender : Female Marital Status : Single

• Address : Lot 2951, KM 28, Jalan Sepang, Kampung

Kubang, 71800, Nilai, Negeri Sembilan

Nationality : MalaysiaContact Number : 017-7846532

• Email : shillashahrim@gmail.com

2) EDUCATION BACKGROUND

• Year 2013 - 2016 : Universiti Malaysia Perlis

Bachelor (hons) of Computer Network Engineering

CGPA : 2.89

• Year 2011 - 2012 :Kolej Matrikulasi Negeri Sembilan

• CGPA : 2.99

• Year 2009 - 2010 : SMK Dato Mohd Said

SPM : 6A 2B 2C

3) CAREER OBJECTIVE

- Having a career that I can apply my personal skills and at the same time I can enhance my skills and also improve my knowledge.
- To gain new experience in working in new environment.
- To learn something new and work well

4) SKILLS

- Good knowlegde in using computer. (Microsoft Office: Word, Excel and Power Point).
- Familiar and good in other languages of programming (Quartes II software, LabView and C Programming)
- Personal Strengths:
 - a) Self motivated
 - b) Easy adapt to any environment in workplace
 - c) Able to work independently

5) EXPERIENCE

Employer	Malaysia Airports Holding Berhad
Position	SL1M Trainee
Period	Nov (2016) – March (2017)
Duties/Responsibilities	Under Customer Experience
	Management (CEM)
	 Customer services
	 Assist and usher passenger

Employer	Universiti Sains Islam Malaysia (USIM)
Position	Intern
Period	June -September 2015 (3 Months)
Duties/Responsibilities	Server checking
	 Migration of PRTG Server
	 Monitoring network system

6) REFERENCES

• DR. Naimah Bt Yaakob

Final Year Project Supervisor/ Lecturer Universiti Malaysia Perlis (UniMAP) naimahyaakob@unimap.edu.my 013-3941147

PN Rosmawati Bt Mohamad Saufi

S.E Customer Experience Management (CEM) Malaysia Airports Holdings Berhad (MAHB) rosmawati@malaysiaairports.com.my 019-3794294