



**NORAZAH BINTI AWANG**

D/A ALINAH BTE KASSIM,  
SURIA CAPITAL HOLDING BHD,  
1<sup>ST</sup> & 2<sup>ND</sup> FLOOR MENARA JUBLI, GAYA ROAD,  
88300 KOTA KINABALU, SABAH.  
CONTACT NO. : 014-9525764  
EMAIL: norazah\_awang@yahoo.com

**OBJECTIVES**

1. To have a better position and acquire more knowledge, experiences, and to improve my soft skill for my future job.
2. To stabilize the standard of living especially in finance.

**PERSONAL PARTICULAR**

Age	: 26 Years Old	Gender	: Female
Date of Birth	: June 20th, 1991	Material Status	: Single
Place of Birth	: Queen Elizabeth Hospital, Kota Kinabalu, Sabah.	Religion & Race	: Islam & Brunei
		Citizenship	: Malaysian

**SKILLS**

1. I'm fast learner and Multi-tasking person.
2. Manage to serve and handle customer complain, enquiries, and problems.
3. Knows how to do promoting and customer service interaction.
4. Able to use computer programme in Microsoft Office 2010.
5. Able to communicate in Bahasa Malaysia and English.

**EDUCATION BACKGROUND**

Sept 2012 – August 2015	<b>UNITAR INTERNATIONAL UNIVERSITY, KOTA KINABALU, SABAH.</b> Level : Bachelor of Hospitality and Management (Tourism)(Hons) CGPA : 3.51 (Second-Upper-Class)
May 2009 – Nov 2010	<b>SEKOLAH MENENGAH KEBANGSAAN TANSAU PENAMPANG, TG.ARU KOTA KINABALU, SABAH.</b> Level : Sijil Tinggi Persekolahan Malaysia (STPM) CGPA : 2.41

Jan 2007 – Dec 2008

**SEKOLAH MENENGAH KEBANGSAAN TANSAU PENAMPANG,  
TG.ARU KOTA KINABALU, SABAH.**

Level : Sijil Pelajaran Malaysia (SPM)

Grade : 1(2A), 1 (3B), 2(4B), 1(5C), 3 (7D), and 2 (8E)

**JOB EXPERIENCES.**

---

1. Organization : Skim Latihan 1 Malaysia (**SL1M**) at Jabatan Air Daerah Papar.  
Position : Customer Service (Billing Department).
2. Organization : Ministry Of Tourism, Culture and Environment Sabah.  
Position : Front Office Assistant.
3. Organization : Fruto Juice Bar, Kota Kinabalu.  
Position : Mixologist, Promoter and Cashier.
4. Organization : Boutique Koleksi Faraheen Sabah.  
Position : Promoter and Cashier.
5. Organization : CNF Marketing.  
Position : Worker.
6. Organization : KFC Restaurant, Putatan.  
Position : Cashier and Operation Assistant.

**REFERENCES.**

---

1. Mr. Sulaiman Suhib,  
Admin Office of Billing Department,  
Jabatan Air Daerah Papar,  
Phone No.:016-8425388
2. Mr. Rosli Awing@ Ag Besar  
Assistant of Engineer /J29  
Jabatan Air Daerah Papar,  
Phone No.: 013-8661466
3. Mr. Tinus Manggam,  
Head of Administrator,  
Ministry Of Tourism, Culture, and Environment Sabah (KEPKAS),  
Phone No.: 088-253666