Rafidah Rosly

NETWORK AND MOBILE COMPUTING

CONTACT

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Address:

 N-G-6 PANGSAPURI TANJONG

TOKONG 10470 PENANG

CAREER OBJECTIVE

• To enhance my educational and professional skills in a stable and dynamic workplace.

PROFESSIONAL PROFILE

- Motivated, well-disciplined individual
- Finds joy in assisting others
- Able to work hard and willing to learn new things
- Self-independent, able to work under pressure

EXPERIENCE

INDUSTRIAL TRAINEE - 2013
Unit Sistem Dan Teknologi Maklumat Politeknik Sultan Abdul Halim Muad'zam Shah, Jitra Kedah Darul Aman.

- Assisted all POLIMAS staff with any logged IT related incident when called upon.
- Install and configure new IT equipment
- Resolve incidents with printers, copiers and scanners
- Resolve incidents and upgrade different types of software and hardware

INDUSTRIAL TRAINEE - 2016
Bahagian Teknologi Maklumat, Ibu Pejabat MARA, Jalan Raja Laut, Kuala Lumpur.

- Add, disable, reset, or delete user and staff accounts using the Active Directory Users
- Accurately record, update and document requests using the IT service desk system.

KITCHEN HELPER - 2017
Sri Pinang Catering
- Helps the cook to prepare food
- Maintain kitchen work areas, utensils in clean and orderly condition

EDUCATION

SMK CONVENT PULAU TIKUS
Sijil Pelajaran Malaysia

KOLEJ POLY-TECH MARA ALOR SETAR
Diploma In Computer System And Networking
(CGPA 3.420)

KOLEJ POLY-TECH MARA KUALA LUMPUR
Bsc (Hons) In Network And Mobile Computing
(CGPA : 3.03)

SKILLS

Microsoft office (Word | Excel | Power Point | Visio)
Visual Basic
Php
Blogging
Bahasa Melayu Article Writing

LANGUAGE & WRITING

- Fluent in Malay and English
- Writing in English and Malay

REFERENCE

MR. ZAID BIN MD YUSOF

Phone no : 03-92819700 (Office)

LECTURER

KOLEJ POLY-TECH MARA KUALA LUMPUR
Jalan 6/91, Taman Shamelin Perkasa, Cheras,
56100, Kuala Lumpur.