

RESUME

CONTACT INFO

ZUR AIDA AZLIN BINTI ZAINUDDIN
Bachelor of Science (Industrial Statistics)(Hons.)
Universiti Tun Hussein Onn Malaysia
(Minor in Management and Logistics)

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PERSONAL DETAILS

Gender	: Female	Date of Birth	: 24 July 1993
Nationality	: Malaysia	I/C No.	: 930724-03-6318

OBJECTIVE

Seeking for a job in an established organization that will be able to give me opportunity to apply and improve my statistical and management skills and begin my professional career.

EDUCATION BACKGROUND

2012 – 2016	University Tun Hussein Onn Malaysia, Johor Faculty of Science, Technology and Human Development Bachelor of Science (Industrial Statistics) (hons.) CGPA: 3.63 Achievement: Dean's Award and Naib Cancellor Award
2011 – 2012	Kolej Matrikulasi Negeri Sembilan Science Course CGPA: 3.11
2006 – 2010	Sekolah Menengah Kebangsaan Kampung Laut Sijil Pelajaran Malaysia (SPM 2010) Science Course 4A 3B 2C

LANGUAGE PROFICIENCY

- **Bahasa Melayu** (Excellent in Speaking and Writing)
- **English** (Good in Speaking and Writing)

SKILLS

1. COMPUTERS

Able to use and monitor,

- Statistical software (SPSS, R and Minitab)
- Basic Computer Programming software (C++)
- Microsoft Office (Word, Excel, Power Point, Project)
- Big Data Programming

2. PERSONAL TRAITS

- Willing to give full cooperation to the company and learn something new
- Willing to work away from hometown
- Able to work independently, fast learner and can work under pressure

WORKING EXPERIENCE

Mar – Oct 2017

**KHAZANAH NASIONAL SL1M GREEN PROGRAMME:
MULTIMEDIA UNIVERSITY (MMU) CYBERJAYA
SL1M Trainee**

- 1 MONTH SOFT SKILLS TRAINING (5 MAR – 4 APR 2017)
 1. Soft Skills Class
 2. Big Data Programming
- 6 MONTHS ON JOB TRAINING (10 APR – OCT 2017)
SERV TECHNOLOGY SDN BHD, MaGIC CYBERJAYA
Analytics Assistant
 - Handle customer database

Mar – Oct 2016

**TELEKOM MALAYSIA BERHAD
Customer Service Professional (VADS)**

- Handle inbound call from TM customer about technical problem and opened the report for technician

Jun - Sept 2015

**PEJABAT PENDIDIKAN DAERAH KOTA BHARU
Internship (IT Assistant)**

- Analyze data of students and staffs
- Handle IT program for staffs

REFERENCES

Arief Imran Bin Hassan Ashari
Supervisor (SL1M Trainee)
Serv Technology Sdn Bhd
Phone : 019-9884788
Email : arief.imran1@gmail.com

Tuan Ismail Bin Tuan Ibrahim
Supervisor (Internship)
Pejabat Pendidikan Daerah Kota Bharu
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