

NORFATTERA IZZATY BINTI MAZRI



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Seri Murni, Selayang, 68100
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CAREER OBJECTIVE

To contribute all possible knowledge and skill for the benefit of the organisation through mutual goal with the assigned workforces.



REFERENCES

Mr Mohamad Ferdaouse Bin Ismail
Manager of Plantation Sustainability
Quality Management (PSQM)
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WORK EXPERIENCE

○ Feb 2015-Aug 2015

Sime Darby Plantation Sdn. Bhd. INTERNSHIP

- ✓ Positioning at Lean Six Sigma unit under Plantation Sustainability and Quality Management department.
- ✓ Handled Continuous Improvement Project (CIP)
- ✓ Perform and analyse calculation using MiniTab Software

○ April 2013-Sept 2013

NSK Supermarket CASHIER

- ✓ Handled customer issues
- ✓ Balanced money in cash register with sales data which require mathematical skill.
- ✓ Help customer in persons that can improve communication skill.

○ January 2011- May 2011

Pizza Hut Restaurant SERVER

- ✓ Greet and seat 50 guests per day to create welcoming yet comfortable atmosphere.
- ✓ Communicate with guests to ensure excellent experience.
- ✓ Provide assistance to co-workers to establish collaborative environment work.
- ✓ Organise tables quickly and efficiently to enable efficient turn over time



EDUCATION

Sept 2012- July 2016

Universiti Teknikal Malaysia Melaka

Bachelor of Technology Management
(Innovation Technology) With Honours

- CGPA: 3.32
- Dean List Semester 4 and 8

June 2011- Jan 2012

Kolej Matrikulasi Melaka

Science Stream



SKILLS

Statistical Package for Science Social (SPSS)

7/10

MiniTab Software

6/10

MS Office

10/10

Arabic
★★★★☆

English
★★★★★

Malay
★★★★★



EXTRA CURRICULAR ACTIVITIES

Mobility Program in University

Gadjah Mada, Indonesia (2015)

- Participating and learn about the ecopreneurship as the theme and shared knowledge between the participant from Japan, Australia, Austria and India.

International Innovation Festival

2014 Assistant Director (Sponsorship)

- Conduct an event regarding an innovation that involves the participant from PhD level until Primary School
- Find a sponsorship to sponsor the event from private sector and government sector.