

TENGGU AZIM SHAH BIN TENGGU ALIM SHAH

Bachelor of Information Technology (Hons.)



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Age: 25

CAREER FOCUS

Seeking a position in *Information Technology Field* and would like to contribute my knowledge, experience and ability to the best possibility for company's achievement, sheer determination and commitment. Adding new ideas and strategy to the company's vision and mission as to provide great service to stakeholder and enhance the quality and reputation of the company.

PROFILE

Skilled professional capable of handling the entire round of Information Technology cycles, and providing strategic guidance regarding IT technology and infrastructural enhancements to clients and organizations.

EDUCATION AND QUALIFICATIONS

Bachelor of Information Technology (Hons.)
- **Data Communications and Networking (CGPA 2.4)**

MULTIMEDIA UNIVERSITY (2010 - 2016)



Final Year Project – Online Library Notification System

- Focusing and solving existing Online Library Management System (OLMS) limitation as per system research on existing OLMS
- Online Library Notification System (OLNS) is added features for OLMS whereby will be built in Short Messaging System (SMS)
- SMS reminder will be sent to Library users on daily basis by a library staff

WORKING EXPERIENCE



Telekom Malaysia Berhad (March 2016 – June 2016)
(Intern)

Job Description

Exposure to TM ITIL Programme

- Systematic approach to high quality IT service delivery
- Documented best practice for IT Service Management

- Provides common language with well-defined terms
- Developed in 1980s by what is now The Office of Government Commerce
- itSMF also involved in maintaining best practice documentation in ITIL
- itSMF is global, independent, not-for-profit

Assist and Observe LEAN NOC Project by TM

- LEAN is short term for Lean Six Sigma. It is a methodology that relies on a collaborative team effort to improve performance by systematically removing non-value added activities through improvement of products for the benefit of customers by combining lean manufacturing/lean enterprise and Six Sigma to eliminate eight kinds of wastes which are Time, Inventory, Motion, Waiting, Over production.

SKILLS

Technical Skills

- PC Troubleshooting
- Network Troubleshooting
- Microsoft Office (Word, PowerPoint, Excel)
- Operating System (WINDOWS, LINUX)
- Programming (Java, PHP, HTML, CSS, SQL, MySQL, JavaScript)

Presentation: Ability to produce reports and presentations to a professional management and technical standard.

Organizational: Effective at time management and prioritizing tasks to achieve deadlines.

Interpersonal/Communication: Able to work well under pressured environment, strong team working, leadership and communication skills.

Language: Proficient in written and spoken English and Malay language.

INTERESTS

Movies: Drama, Science Fiction, Thriller

Sport: Golf, Soccer

Travel: Asia, Europe

REFERENCES

Puan Noor Ashani Binti Mohd Ghani

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