RESUME

Name :Nihayatul Samirah Binti Subri

Address :1242, Jalan Makmur, Taman Sejahtera,

09600, Lunas, Kedah.

Phone (Mobile) :019-2219104

E-mail : nihayatulsamirah@gmail.com

Age :27 Years

I/C Number :890902-14-5792

Date Of Birth :02 September 1989

Place Of Birth :Hospital Universiti Kuala Lumpur

Gender :Female

Religion :Islam

Marital Status :Married

Nationality :Malaysia



EDUCATIONAL BACKGROUND & QUALIFICATION

2010-2012 :UITM KAMPUS KOTA BHARU, KELANTAN

Bachelor in Business Management (Hons) (Marketing)

Current CGPA: 2.73

2007-2010 :KOLEJ UNITI (FRANCHISE UITM), PORT DICKSON, NEGERI SEMBILAN

Diploma in Business Studies

Current CGPA: 2.75

2005-2006 :SMT ERT SETAPAK, K.LUMPUR

Sijil Pelajaran Malaysia (SPM)

2A, 3B, 2C, 1D, 3E

2002-2004 :SMK BUKIT RAHMAN PUTRA, SUNGAI BULOH, SELANGOR

Penilaian Menengah Rendah (PMR)

2A, 3B, 3C

1996-2001 :SEKOLAH KEBANGSAAN SUNGAI PETANI, KEDAH

Ujian Penilaian Sekolah Rendah (UPSR)

2A, 2B, 1C

CURRICULAR ACTIVITIES

- 1. Timbalan Naib Presiden Kelab Inspirasi Uitm Kampus Kota Bharu, Kelantan. (2010 2012)
- 2. Participate Lawn Bowl at Karnival Sukan Mahasiswa Uitm Semalaysia Kali Ke 17 (2010)
- 3. Fasilitator Uitm Kampus Kota Bharu, Kelantan.(2011 2012)
- 4. Biro Aktiviti Program Khidmat Masyarakat Hamony Together (2010)
- 5. Biro Kebajikan Program Konvensyen Pembimbing Rakan Sebaya. (2011)
- 6. Biro Logistik Program Jalinan Kasih Inspirasi (2011)
- 7. Biro Persegaran Lawatan Intelek Kelab Rakan Siswa UPM bersama Kelab Inspirasi (2011)

WORKING EXPERIENCE		
Company Name	:TALENT SUITES SDN BHD	
Position	:Human Resources (Graduates Management)	
Date Joined And Left	:26 May 2016 until now	
Job Description	:1.Preparing filing and documentation.	
	2.Handling sourcing and recruitment. Call the graduate, reviewing resumes, email	
	application and preparing offer letter.	
	3. Sourcing and deal with the host company and email the list graduate that they	
	request.	
	4.Put and blast the advertisement in FB group Jawatan Kosong, Jabatan Tenaga	
	Kerja and others.	
	5. Collect the attendance and monthly performance and leave form every 26th of the	
	month. Key in the attendance and leave form of graduate in the template excel for	
	payroll.	
	6.Searching and find the training center for the training and accommodation for the	
	graduate.	
	7.Send the notify letter to the host company before the graduate on job training at the	
	host company.	
Company Name	:IF KITCHEN	
Position	:Administration Executive	
Date Joined And Left	:26 November - 25 May 2016	
Job Description	:1.Responsible for all administrative tasks in office.	
	2.Using the SQL accounting systems.	
	3.Liase with the suppliers. Manage delivery order, purchase order and invoice.	
	4. Organize and maintain file and records.	
	5. Handling all incoming and outgoing calls, mails, couriers and others.	
	6.Keep track of incoming and outgoing stock inventory.	
	7.Handling the complaints and problems from customers.	
Company Name	:EASY RHB BANK TESCO ALMA	
Position	:Assistant Sales Manager	
Date Joined And Left	:August 2012 -August 2014	
Job Description	:1.Solicit and promote maximum sales of Easy by Rhb products such as the personal	
	loan, ASB loan, debit cards, insurance and savings.	
	Provide guidance and direction to a team of sales executives towards the achievement of key results.	
	3.Promote campaign and communicate accurate information to the public.	
	4.Ensure high standard of customer service in line with the quality and standard set by	
	the Bank.	
	5.Ensure compliance to the policies and procesures set by the Bank.	
Company Name	:HOTEL SERI MALAYSIA KULIM	
Position	:Sales Coordinator	
Date Joined And Left	: Jan 2012 - Jun 2012	
Job Description	:1.Responsible to coordinate all sales activities and daily operations of the Sales	
	Department.	
	2.Liaise with guests through phone, emails and faxs.	
	3. Follow up reservations and event orders in a timely accurate.	
	4. Handle sales inquiries and attent to clients needs.	

Company Name :TESCO WAREHOUSE BUKIT BERUNTUNG

Position:Customer ServiceDate Joined And Left:June 2010 - July 2010

Job Description :1.Handling the phone and emails about the inquiries and arrangement stock by the

vendors.

2.Opens customer accounts by recording account information.3.Maintains customer records by updating account information.

4. Handle and resolve customer complaints.

ACHIEVEMENT

Sales Performance for 3 consecutive months with 'A' Segmentation Rating at Easy Rhb Bank

SKILL		
TYPES	DETAILS	LEVEL AND PERFORMANCE
Language	→ Able to speak and write in:	
	►Malay ►English	9 / 10 6 / 10
Computer	→Typing, Microsoft Office Word, Excel, Power Po	9 / 10
	→Internet, Google, Social Network	9 / 10
Teamwork	Able to interact and work with members with different personalities, background and perspecti	9 / 10
Leadership	Have the knowledge and experience in managing group to achieve their objective	9/ 10

ADDITIONAL INFORMATION		
Transportation	Have a own transport	
Expactation Salary	RM2300 (Negotiable)	
Availability	2 weeks notice	

REFERENCES

1.Madam Che Manisah Che Mohd Yusof

Caunselor UiTM Kampus Seri Iskandar Perak

Mobile Number: 019-2672010

2.Mohd Ridwan Bin Yaakub

Manager Koperasi Guru-Guru Melayu Kedah Berhad (KGMKB)

Mobile Number: 019-6217866