

ALFFERA DEANNA WONG @ RAZAK



Age: 24 years

Date of Birth: 29.07.1992

IC No. : 920729-12-5038

Status: Single

Contact no: 016-2397176

E-mail: alfferadeanna@gmail.com

**Address: d/a masrayah mensing p/s 159 hospital kota belud
89157 sabah**

Qualities

- Independent, people oriented, willing to take risks and willing to learn new things to improve.

Skill

- Communication skill : Good communication and customer service skill

: Language	Writers	Speaks
Malay	8	8
English	5	5

- IT literacy skill : Microsoft Office
- Word 9 Excel 7 Power Point 8
- People-Related skill

: Enthusiastic team player

: Good interpersonal skills.

: knowing how and when to show empathy

: Seeking a responsible job with an opportunity for professional challenges.

Education

Secondary Education

Level : Penilaian Menengah Rendah (PMR) (1B,3C,3D,1E) Year : 2007

: Sijil Pelajaran Malaysia (SPM) (1A-,2B+,1B,2C+,1C,1D) Year : 2009

: Sijil Tinggi Pelajaran Malaysia (STPM) (B-,C+,C-,C) Year : 2011

Institution: Sekolah Menengah Kebangsaan Taun Gusi, Kota Belud Sabah.

Further Education

Level : Degree in Hospitality Tourism and Management
Institution : UNITAR International University
Year : 2012-2015
CGPA : 3.05

Work Experience

May 2015- August 2015

➤ Sri Pelancongan Sabah

- Job description : As a trainee. I learned how the companies determine what product or service to sell and how to respond to the demands of competitors. I also got the opportunity work in 3 departments during my internship, first I was attached in event department where I learned how to manage the event during the Sunset Music Festival. Secondly, I was attached at Publicity and Publication department where I got the chance to learn how to do the filing the file. The last department I was attached is Trade and Merchandising which is we call it KadaiKu, in this department I was learn how to communicate the tourist from Japan, United State, or other. I also got the chance to sell the product for the tourist who came to the KadaiKu..

June 2015 – September 2015

➤ Fruto Juice Bar

- Job description : As a mixologist. Makes and serve drinks to customer.

August 2016 – February 2017

➤ Kiara Kolej

- SL1M Management Trainee : Doing all administration task such as filling, activate new students and help student for applying PTPTN.

Co-Curriculum

- Kelab pencinta alam
- Pengakap

Societies / Activity

- COMMUNITY SERVICE (college activity)
- YOUTH LEADERSHIP PROGRAMME
- TUN FUAD FOUNDATION AT OUTWARD BOUND SABAH (OBS) 2014
- SUSTAINABLE ENVIRONMENT ECONOMY DEVELOPMENT (SEED) 2014
- EXPLORATION AND PRODUCTION CAREER DAY 2011

Reference

Miss Emyliana Ibrahim
Assistant registrar
Kolej Kiara
Telephone No: 019-8808699