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# AutoSRE - Incident Analyzer

Analyze incidents, fetch similar past issues, and recommend resolutions automatically!

Enter Incident Summary:

java.lang.NullPointerException: An error occurred\n at com.example.module.Class.method(Class.java:25)\n at com.example.module.OtherClass.anotherMethod(OtherClass.java:50)\n at java.base/java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1128)\n at java.base/java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:628)\n at java.base/java.lang.Thread.run(Thread.java:829)App crash after update

Analyze Incident



Root Cause Identified!

Based on the incident summary, I would determine the most likely root cause as:

"The Java null pointer exception (NullPointerException) was caused by a null reference being passed to Class.method() at line 25 in com.example.module.Class, which was triggered by an update to the code or dependencies."

This conclusion is based on the error message pointing to a specific line of code (line 25) and method (method), indicating that the issue is related to a null reference being passed to this method. The fact that it occurred after an update suggests that the issue may have been introduced by changes made to the code or dependencies, rather than being a previously existing problem.



# **Similar Past Incidents**

**Incident 1:** Date: 2023-06-10 Incident\_Number: INC2245 Incident\_Category: Software Incident\_Summary: App crash after update Incident\_Details: The latest version of the app crashes on launch. Incident\_RCA: Incompatible library update Incident\_Impact: Mobile users unable to use the app Incident\_Resolution: Rolled back to previous stable version Incident\_Errors: FATAL EXCEPTION Incident\_Exception: NullPointerException Incident\_Full\_Exception: java.lang.NullPointerException Incident\_Stacktrace:

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java.lang.NullPointerException: An error occurred at com.example.module.Class.method(Class.java:25) at com.example.module.OtherClass.anotherMethod(OtherClass.java:50) at java.base/java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1128) at java.base/java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:628) at java.base/java.lang.Thread.run(Thread.java:829)

**Incident 2:** Date: 2025-01-10 Incident\_Number: INC1901 Incident\_Category: Software Incident\_Summary: App crash after update Incident Details: The latest version of the app crashes on launch. Incident RCA: Incompatible library update Incident\_Impact: Mobile users unable to use the app Incident\_Resolution: Rolled back to previous stable version Incident\_Errors: FATAL EXCEPTION Incident\_Exception: NullPointerException Incident\_Full\_Exception: java.lang.NullPointerException Incident\_Stacktrace: java.lang.NullPointerException: An error occurred at com.example.module.Class.method(Class.java:25) at com.example.module.OtherClass.anotherMethod(OtherClass.java:50) at java.base/java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1128) at java.base/java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:628) at java.base/java.lang.Thread.run(Thread.java:829)

**Incident 3:** Date: 2023-01-15 Incident\_Number: INC2052 Incident\_Category: Software Incident\_Summary: App crash after update Incident\_Details: The latest version of the app crashes on launch. Incident\_RCA: Incompatible library update Incident\_Impact: Mobile users unable to use the app Incident\_Resolution: Rolled back to previous stable version Incident Errors: FATAL EXCEPTION Incident Exception: NullPointerException Incident\_Full\_Exception: java.lang.NullPointerException Incident\_Stacktrace: java.lang.NullPointerException: An error occurred at com.example.module.Class.method(Class.java:25) at com.example.module.OtherClass.anotherMethod(OtherClass.java:50) at java.base/java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1128) at java.base/java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:628) at java.base/java.lang.Thread.run(Thread.java:829)



Recommended Resolution

Here are some effective resolution steps to address the NullPointerException:

# **Step 1: Review recent code changes**

- Inspect the codebase for any recent updates, modifications, or additions that may have introduced the null reference.
- Verify that all new code is properly tested and reviewed to ensure it does not introduce null pointer exceptions.

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# Step 2: Analyze method method at line 25

- Review the method signature and implementation in com.example.module.Class at line 25.
- Check if the method is expecting a non-null argument, and if so, verify that the calling code is providing a valid, non-null reference.

#### Step 3: Inspect dependencies and libraries

- Verify that all dependencies and libraries used by the application have not been updated to introduce null pointer exceptions.
- Review any recent changes to third-party libraries or frameworks that may be causing issues.

# **Step 4: Use debugging tools**

- Enable Java debugging options (e.g., -Djava.compiler=None for Eclipse) to help identify the exact line of code where the NullPointerException occurs.
- Run your application with a debugger (e.g., Eclipse's built-in debugger or IntelliJ IDEA's built-in debugger) to step through the code and inspect variables at runtime.

# Step 5: Test and isolate the issue

- Create a minimal, reproducible test case to demonstrate the error.
- Isolate the problematic code by temporarily commenting out surrounding code or testing individual components.

# Step 6: Fix null pointer exceptions

- In the method at line 25, check if the method is expecting a non-null argument and modify it to handle null values correctly (e.g., using if (obj != null) or
  Optional.ofNullable(obj).orElse(null) ).
- Update the calling code to ensure that it passes valid, non-null references to the method.

# **Step 7: Verify fixes and retest**

- Rebuild and test your application to ensure that the issue is resolved.
- Perform additional testing to verify that the fix does not introduce new issues.

By following these steps, you should be able to identify and resolve the root cause of the NullPointerException and prevent similar issues from occurring in the future.

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Built with 💚 using LangChain, Ollama, Chroma, HuggingFace, and Streamlit.