Majd Hokan

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QA Engineer with **3+ years** of experience specializing in manual and functional testing of web applications. Proven ability to enhance software quality through meticulous test case execution, systematic bug tracking via Jira, and thorough regression testing. Building foundational skills in test automation with Selenium and Postman. A detail-oriented team player with strong communication skills, committed to ensuring product reliability and supporting efficient Agile development cycles.

Technical Skills

Testing Types & Methodologies

- Manual Testing (Web Applications)
- Regression Testing
- Load / Performance Testing
- End-to-End (E2E) Testing
- SDLC / STLC
- Agile/Scrum Methodologies

Tools & Technologies

- **Bug Tracking**: GitHub & Jira
- **Automation**: Selenium, Postman/API Testing, Git/GitHub
- **Performance Testing**: Basic Load Testing Concepts

Programming/Scripting

- JavaScript

WORK EXPERIENCE

Safee Fleet Management   Software *Quality Assurance Engineer*

Remote   **June 2022 – Oct 2025**

- **Manual & Regression Testing**: Executed comprehensive manual test cases and regular regression suites for web applications, safeguarding existing functionalities against new deployments and ensuring high-quality releases.

- **Defect Management**: Identified, documented, and tracked **over 150+ bugs** using **Jira**, creating detailed reports and collaborating with developers to ensure swift resolution, which reduced critical post-release issues by an estimated **30%**.

- **Performance & Endpoint Validation**: Conducted basic load testing and performed thorough endpoint testing to validate system performance, scalability, and API response accuracy under varying conditions.

- **Test Design & Process**: Authored clear, structured test cases covering functional and edge-case scenarios. Participated in daily Scrum meetings and sprint retrospectives, contributing to process improvements in the QA workflow.

- **Automation Exposure**: Gained foundational exposure to test automation concepts and tools, including **Selenium WebDriver** and **Postman** for API testing, to support future automation initiatives and enhance test efficiency.

EDUCATION

University of Aleppo
Aleppo, Syria
Engineer's Degree in Mechanical Engineering
Oct 2017 – Sep 2022