# Matteo Bagattini

## Senior Software Developer

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# **Professional Summary**

I define myself as a pragmatic person and developer. I am empathetic, knowledgeable and helpful. I'm a good listener, and I use this skill to understand the stakeholders' needs and translate them into clean, readable code. I'm currently taking some time off work to sharpen my tools, studying software architecture and preparing myself for the next endeavor.

## **Work History**

Job title: Senior Software Developer, Technical Sales Engineer, Trainer

Company: Sant'Ambrogio Servizi Industriali srl, Milano

Dates: June 2009 - March 2025

In Sant'Ambrogio, I worked for 16 years on <u>NextGen</u>, a mechanical calculation program. NextGen is the leading software in Italy in its category, and one of the most appreciated across the EU. There are currently less than 10 off-the-shelf software of this type on sale, and I've heavily contributed in making NextGen one of the best on the market.

- I've led the design and development of many fundamental portions of the software, often supervising and mentoring junior resources
- I designed a helpdesk system that over the years we integrated with the program and helped support hundreds of users
- I've designed and developed the back-office software used to manage customers, prospects, licenses, knowledge base articles, mass-mailing, integrating everything with the helpdesk and accounting platforms
- I supported the sales manager as a technical figure, presenting the software to prospects and helping achieving a significant growth in sales
- I've designed and developed the marketing and support website for the program, curating several advertising campaigns, leading to over a thousand visitors per month and funneling hundreds of trial versions requests
- I've trained hundreds of users to the use of the software, both in pre and post sale phases
- I presented the software at fairs and conferences, both in Italy and in the EU
- The technologies I adopted were mainly in the .NET stack. I largely preferred working in the back-end environment, using C# for APIs and calculation libraries. On the front-end side, I used MVC for the web, WinForms and WPF for desktop. SQL Server was the DB of choice, while a few services running on cloud were hosted on Azure.

Latest update: March 2025

## Work History, past experiences

Job title: Senior Software Developer, Associate

Company: Blugeco srl, Arese Dates: May 2006 - May 2009

I've been one of the associates that founded this IT services company. I had the opportunity to grow in an entrepreneurial role while improving as a software engineer. I learned the basics of software architecture, developing software for the desktop and the web.

**Job title:** Software Developer **Company:** Skillnet srl, Milano

Dates: December 2006 - April 2009

I've been the sole developer for the company, creating for them the web portal that lets their customers buy and manage domains, hosting and housing spaces, DNS, mailboxes.

Job title: Software Developer

Company: Freelance

Dates: September 1999 - November 2006

I've begun my professional journey building static websites, gradually moving to server-side languages like Asp and Php, learning to interact with MSSQL and MySQL databases. I moved to desktop development using Visual Basic 6, ready to jump on the .NET train from its very first release. I've worked for Librerie Feltrinelli spa on their Intranet development, a large project written in classic ASP and later migrated to ASP.NET. With Studio Di Cesare sas, I've developed Elite, a widely adopted desktop suite for legal firms.

## **Education**

School: Technical Industrial Institute "Emilio Alessandrini", Abbiategrasso

**Graduation:** Diploma as Mechanical Expert Technician, year 1999, grade 98/100

#### Skills

- C#, SQL, .NET (WinForms/WPF, ASP.NET MVC, Razor, Web API, Blazor, MAUI, Entity Framework)
- Clean coding, software architecture, code testing, system integrations
- Communication, problem solving, empathy, open-mindedness, critical thinking, pragmatism

## Languages

Italian (native speaker), English (professional proficiency)

#### **Passions**

In my spare time I like to cook, mix cocktails, immerse myself in sci-fi stories, play with Lego or my Ibanez, woodwork, burn electronic circuits and enjoy time with my wife and my son. Whenever I can, I spend my holidays biking around Europe.

Latest update: March 2025