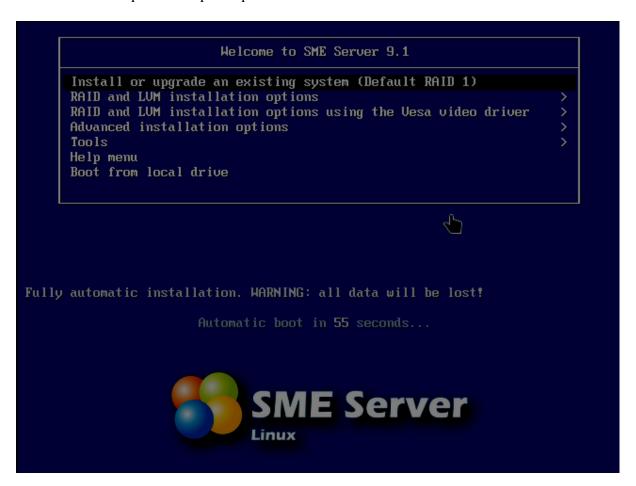
## **Installation de SME SERVER**

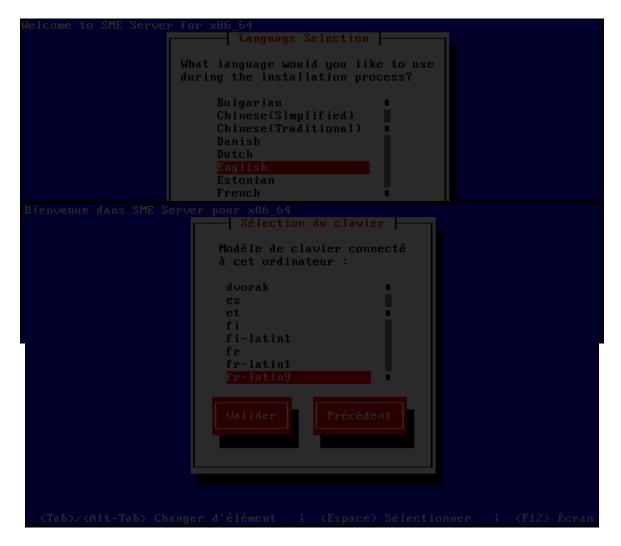
1- On choisi la première option qui est donc d'installer.



2- On skip



# 3- On choisi la langue française





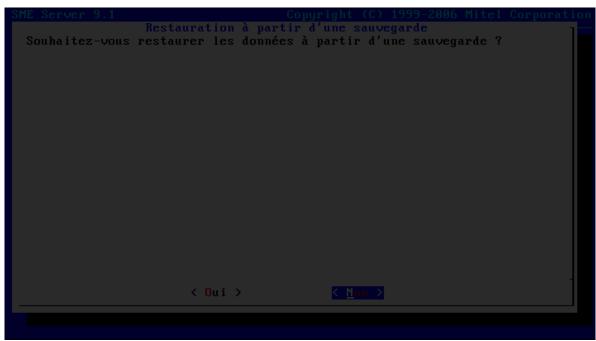
4- Ecrire les modification sur le disque



L'installation est désormais terminer, on redémarre

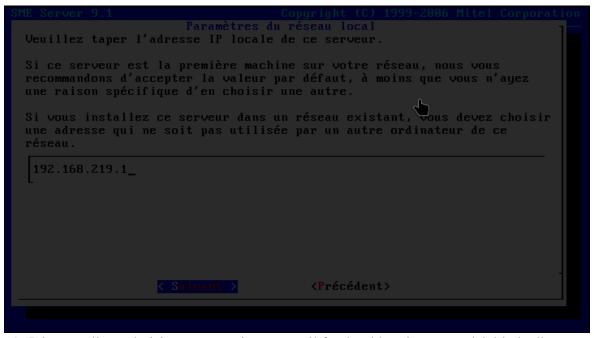


6- Une fois SME redémarrer il va nous demander si l'on veut restaurer, on choisi bien évidement non.



7- On entre notre mot de passe

8- On met une adresse ip local pour notre serveur



9- Ici nous allons choisir serveur uniquement, il faudra désactiver au préalable le dhcp sur pfsense.

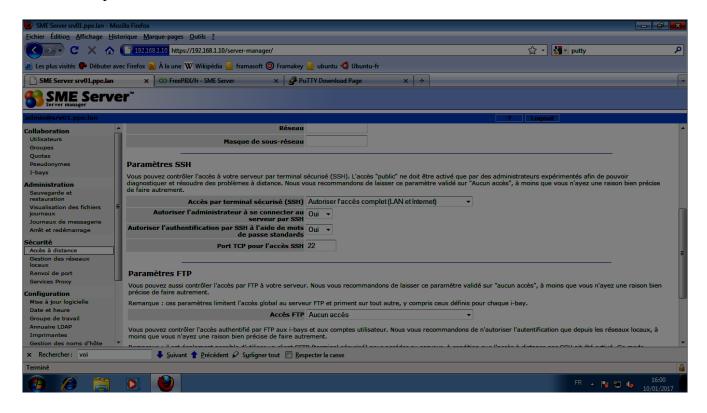


10- Mettre l'adresse de notre passerelle que l'on retrouve sur pfsense (adresse lan)



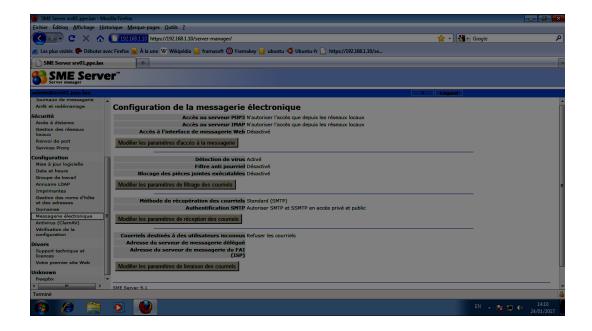
11- Notre SME server est désormais configurer, il est accessible sous le lien suivant : https://192.168.1.10/server-manager/

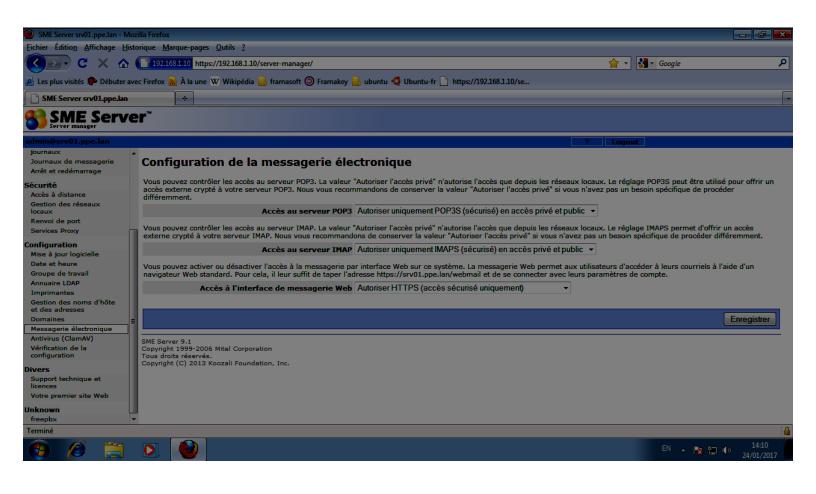
Pour accédez en ssh à notre serveur, il faut autorisé l'accès. Pour ce faire il faut se rendre dans « Sécurité » puis « Accès à distance »



# Activer la messagerie

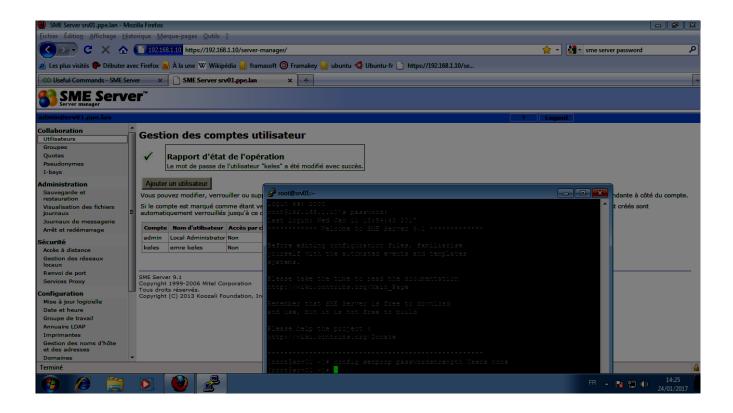
Pour activer le service de messagerie, il faut se rendre dans « Configuration » puis « Message électronique » et enfin il faut modifier les paramètres d'accès à la messagerie





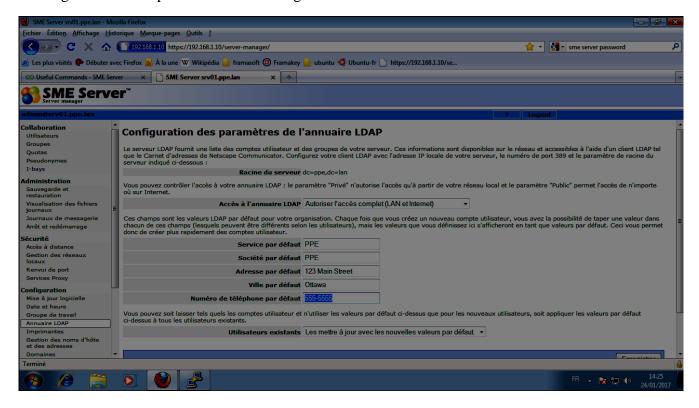
## Enlever la stratégie de mot de passe des comptes

Pour supprimer la stratégie des mot de passe, il suffit de faire une commande, donc pour se faire il faut soit se connecter directement sur son serveur ou passer via putty avec l'identifiant « root » et entrez cette commande : config setprop passwordstrength Users none et appliquer en faisant un : signal-event post-upgrade



### **Annuaire LDAP**

La configuration de ldap se fait dans « Configuration »  $\rightarrow$  « Annuaire LDAP »



## <u>Installation de Freepbx</u>

Pour installer la voip sur notre serveur, c'est très simple il suffit de copier le code ci-dessous et de le coller dans un fichier que l'on mettra à la racine de notre serveur qu'on appelera par exemple install.sh en lui donnent bien évidemment les droit (chmod 777).

#### CODE A COPIER:

```
#!/bin/sh
# Install latest stable Asterisk and latest FreePBX 2.11.x on SME Server
(http://contribs.org)
# Script by Hsing-Foo Wang - hsingfoo@gmail.com
clear
echo "Installing Asterisk and FreePBX..."
# Check if asterisk is already installed, and if not, enable epel repo
if required and install latest stable 1.8.x asterisk
# The epel repo is named asterisk-epel, for it could well be that the
regular epel repo has (user specified) includes/excludes
# and we do not want to override existing carefully crafted repo's
ASTERISK INSTALLED=$(rpm -q asterisk)
if [[! $ASTERISK INSTALLED == *rpm*]];then
       echo "Checking for the epel-asterisk repository..."
       EPEL_ASTERISK_SET=$(/sbin/e-smith/db yum_repositories gettype
epel-asterisk)
       if [[ $EPEL_ASTERISK_SET == *repository* ]];then
              echo "epel repository already exists, nothing to do"
       else
              /sbin/e-smith/db yum_repositories set epel-asterisk \
              repository Name 'Epel-asterisk - EL6' \
              BaseUrl
'http://download.fedoraproject.org/pub/epel/6/$basearch' \
              MirrorList
'http://mirrors.fedoraproject.org/mirrorlist?repo=epel-6&arch=$basearch'
              EnableGroups no GPGCheck yes GPGKey
http://dl.fedoraproject.org/pub/epel/RPM-GPG-KEY-EPEL Visible no status
disabled
              signal-event yum-modify
              echo "epel-asterisk repository added"
       echo "Installing latest stable asterisk 1.8 version and
dependencies from the epel repository"
       yum -y install iksemel speex spandsp asterisk asterisk-mysql
asterisk-sounds-core-en-ulaw php-posix asterisk-calendar asterisk-fax
asterisk-jabber asterisk-ldap asterisk-snmp asterisk-voicemail
--enablerepo=epel-asterisk
       #
```

```
echo "Get the additional sound files, unpack and symlink to
/var/lib/asterisk/sounds/en. Then remove the tgz archive"
       wget -P /usr/share/asterisk/sounds
http://downloads.asterisk.org/pub/telephony/sounds/asterisk-extra-sounds-en-ulaw-current.tar.gz
/usr/share/asterisk/sounds/asterisk-extra-sounds-en-ulaw-current.tar.gz
-C /usr/share/asterisk/sounds
       rm -f
/usr/share/asterisk/sounds/asterisk-extra-sounds-en-ulaw-current.tar.gz
       # create a symbolic link to the sounds directory, still need to
find out why /etc/asterisk/asterisk.conf astdatadir is not working
       # changed the template so astdatadir is now set to
/usr.share/asterisk. What's the difference if any?
       ln -sfn /usr/share/asterisk/sounds/ /var/lib/asterisk/sounds/en
else
       echo "Asterisk version $ASTERISK_INSTALLED already installed,
assuming the rest of the asterisk RPM's too..."
#
# Done with the easy bit...
echo "Download and install FreePBX (The hugely hacky way for the time
being)"
#Create the install directory, and make sure there is no old version for
the script will stop
FREEPBX_VERSION="2.11.0.38"
mkdir -p /usr/share/freepbx/sources
rm -f /usr/share/freepbx/sources/freepbx-$FREEPBX_VERSION.tgz
# FreePBX stable version 2.11.x for use with Asterisk 1.8. FPBX version
2.12.x is a different beast, don't even try it!
wget -P /usr/share/freepbx/sources
http://mirror.freepbx.org/freepbx-$FREEPBX VERSION.tgz
tar zxvf /usr/share/freepbx/sources/freepbx-$FREEPBX_VERSION.tgz -C
/usr/share/freepbx/sources
#ln -s /usr/share/freepbx/sources/freepbx
/usr/share/freepbx/sources/freepbx
# Correct path to php-asmanager.php
/etc/e-smith/events/actions/freepbx-dump-astdb refers to an old path on
line 18
require_once($amp_conf['AMPWEBROOT']."/admin/libraries/php-asmanager.php");
thus replacing /common/ with /libraries/
sed -i 's/common/libraries/g'
/etc/e-smith/events/actions/freepbx-dump-astdb #NOT WORKING!
echo "Get the SME FreePBX contrib and only extract actions, events and
```

```
templates"
wget -P/.
http://mirror.contribs.org/releases/obsolete/7.6/smecontribs/x86_64/RPMS/smeserver-freepbx-0.1-
32.el4.sme.noarch.rpm
cd / && rpm2cpio /smeserver-freepbx-0.1-32.el4.sme.noarch.rpm | cpio
-idmvu
rm -f /smeserver-freepbx-0.1-32.el4.sme.noarch.rpm
# Remove Flash Operator Panel stuff
rm -f /etc/e-smith/web/functions/fop
rm -f /etc/e-smith/web/panels/manager/cgi-bin/fop
rm -f -r /opt/freepbx/panel
rm -f
/etc/e-smith/templates/etc/httpd/fpbx-conf/httpd.conf/90FreePBX40Panel
config delete fop
                Allow from 127.0.0.1'
sed -i '13 a\
/etc/e-smith/templates/etc/httpd/fpbx-conf/httpd.conf/90FreePBX30Admin
# Change astdatadir to /usr/share/asterisk in
/etc/asterisk/asterisk.conf generated by a template
sed -i 's/astdatadir => \/var\/lib\/asterisk/astdatadir =>
\usr\share\asterisk/g'
/etc/e-smith/templates/etc/asterisk/asterisk.conf/10dirs
# Add freePBX log rotation to /etc/logrotate.d/asterisk (Hacky! I
know....)
sed -i 's/\/asterisk\/messages/\/asterisk\/messages
\/var\/log\/asterisk\/freepbx*/'
/etc/e-smith/templates/etc/logrotate.d/asterisk/All
# Symlink httpd-fpbx to deamontools in /etc/rc.d/init.d
ln -sfn /etc/rc.d/init.d/daemontools /etc/rc.d/init.d/httpd-fpbx
# Remove previous installation leftovers including databases!!! Contrib
templates will remain in place tho.
mysgladmin -f drop freepbxdb
mysqladmin -f drop asteriskcdrdb
config delete freepbx
config delete dahdi
config delete httpd-fpbx
rm -f /etc/freepbx.conf
rm -f /etc/amportal.conf
rm -r -f /opt/freepbx
#
echo ""
echo "If you see warnings above, no worries, this is your first install
so nothing to delete from a previous install"
echo ""
echo "Configuring FreePBX and doing some test which can take up to
several minutes, please be patient...."
sed -i '/install_amp/c echo "a" | ./install_amp --webroot /opt/freepbx
```

```
--dbname freepbxdb --debug >> /root/freepbx install.log 2>&1'
/etc/e-smith/events/actions/freepbx-checkinstall
#Fix chattr issue
#/var/lib/asterisk/bin/freepbx engine line 296 (about). change from
chattr -i $AMPWEBROOT/* 2>&1 >/dev/null to chattr -i $AMPWEBROOT/*
2>/dev/null !!!!Not working from the script but does work from the
command line. WHY??
sed -i 's/2>&1/2/g' /var/lib/asterisk/bin/freepbx_engine
# This is the real FreePBX install command. freepbx-checkinstall comes
from templates and starts the FreePBX installer
signal-event console-save
expand-template /etc/amportal.conf
signal-event freepbx-update
config setprop freepbx access public
signal-event remoteaccess-update
chown -R asterisk:asterisk /var/lib/php/fpbx-session
# Change FreePBX database settings that should have come from
/etc/amportal.conf, but that needs a new e-smith template for FreePBX >
1.9
FPBX SETTING PATH="/var/lib/asterisk/bin/freepbx setting"
$FPBX SETTING PATH DISABLE CSS AUTOGEN 1
$FPBX SETTING PATH CHECKREFERER 0
$FPBX_SETTING_PATH AUTHTYPE none
$FPBX SETTING PATH AMPEXTENSIONS deviceanduser
$FPBX_SETTING_PATH AMPWEBROOT /opt/freepbx
$FPBX SETTING PATH MODULEADMINWGET 1
$FPBX_SETTING_PATH DYNAMICHINTS 1
$FPBX_SETTING_PATH ARI_ADMIN_PASSWORD $(/sbin/e-smith/db configuration
getprop freepbx AriPassword)
$FPBX_SETTING_PATH AMPMGRPASS $(/sbin/e-smith/db configuration getprop
freepbx ManagerPassword)
#remove the default asterisk config files and replace them with symbolic
links to FreePBX's own config files
CONF_FILES=(features.conf iax.conf logger.conf sip.conf sip_notify.conf
ccss.conf extensions.conf confbridge.conf)
for symlink in "${CONF_FILES[@]}"
do
      rm -f /etc/asterisk/$symlink
      ln -s /opt/freepbx/admin/modules/core/etc/$symlink
/etc/asterisk/$symlink
done
ln -sfn /opt/freepbx/admin/modules/cdr/etc/cel.conf
/etc/asterisk/cel.conf
ln -sfn /opt/freepbx/admin/modules/cdr/etc/cel_odbc.conf
/etc/asterisk/cel odbc.conf
touch /etc/asterisk/cel_general_additional.conf
```

```
touch /etc/asterisk/cel_custom_post.conf
echo "Download and install most of the FreePBX modules."
# -f forces modules to install ignoring dependencies. There are
dependencies, but all are satisfied with this list."
ALL_MODULES=(recordings framework findmefollow directory donotdisturb
parking queues ringgroups setcid timeconditions vmblast printextensions
weakpasswords fax iaxsettings outroutemsg pinsets manager customappsreg
userman daynight pbdirectory phonebook dictate disa miscapps miscdests
phpinfo queueprio speeddial contactdir customcontexts extensionsettings
languages paging restart ivr backup accountcodepreserve presencestate
announcement bulkdids bulkextensions callback callforward callwaiting
conferences asteriskinfo campon hotelwakeup asterisk-cli blacklist
cidlookup endpointman)
for fpbx module in "${ALL MODULES[@]}"
do
       sudo -u asterisk /var/lib/asterisk/bin/module admin -f --repos
standard, extended, unsupported upgrade $fpbx_module
done
sudo -u asterisk /var/lib/asterisk/bin/retrieve conf
sudo -u asterisk /var/lib/asterisk/bin/module admin reload
amportal chown
# FreePBX sets ownership of /tmp to asterisk:asterisk. We do not want
that. Needs a better fix then this. Find the root cause.
chown -R root:root /tmp
echo
echo
echo "All done. The install log is over at /root/freepbx_install.log"
echo
echo "You can now go to the Server Manager to configure FreePBX"
echo "May the dial tone be with you."
echo
exit 0
#TO DO:
# Check CDR's, it seems CDR's are not logged correctly yet. MySQL issue?
# Check email for notifications, it's not working
# Check no repo's specified message from cron
$If you see warnings above, no worries, this is your first install so
nothing to delete from a previous install
#Configuring FreePBX and doing some test which can take up to several
minutes, please be patient....
#sed: can't read /var/lib/asterisk/bin/freepbx_engine: No such file or
```

touch /etc/asterisk/cel\_general\_custom.conf

## directory

#Please wait...

dans

### **#SETTING FILE PERMISSIONS**

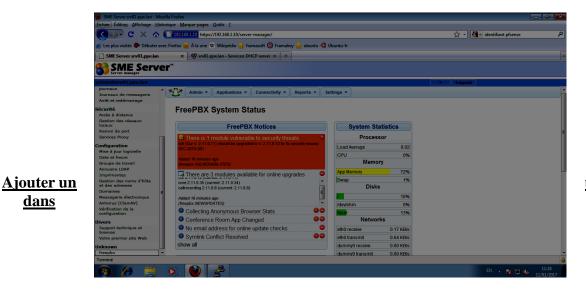
#chattr: Operation not supported while reading flags on /opt/freepbx/provisioning **#Permissions OK** 

Et maintenant on va sur notre serveur, on tape nano install.sh et colle tout ceci dedans. Une fois fait on met les droits et on le lance.

Une fois la première installe terminer on relancer une seconde fois le script. Et on termine en faisant une mise a jour et on rédémare, donc pour faire ceci il faut taper ces commandes :

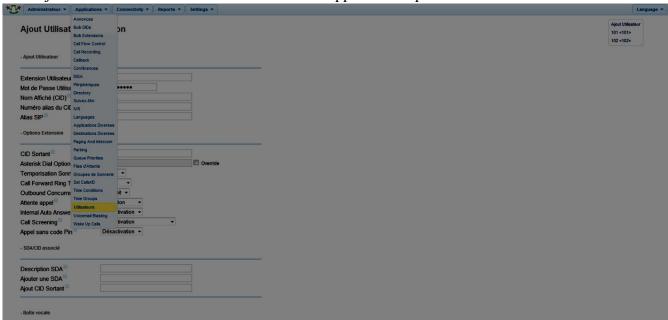
signal-event freepbx-update signal-event post-upgrade; signal-event reboot

Voilà Freepbx est désormais installé.



utilisateur **freepbx** 

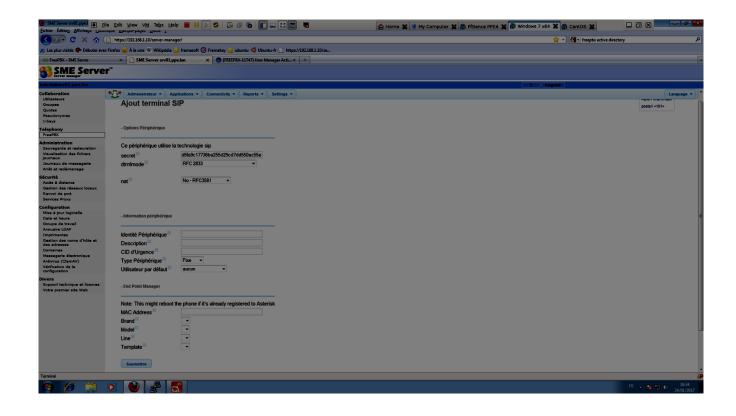
Pour ajouter un utilisateur il faut se rendre dans « Application » puis « utilisateurs »



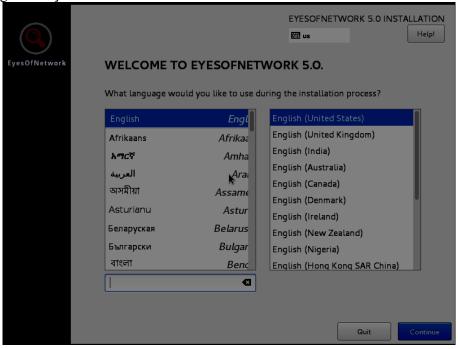
# **Ajout terminal SIP**

Pour ajouter un terminal sip il faut aller dans « Application » puis « périphériques »

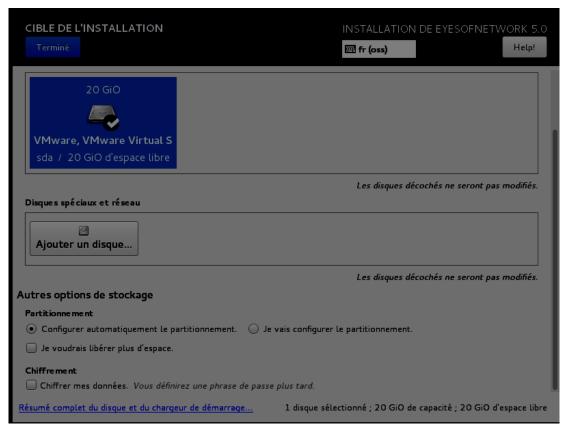




1- Choisir la langue française.



2- Choisir le disque ou l'eon sera installer



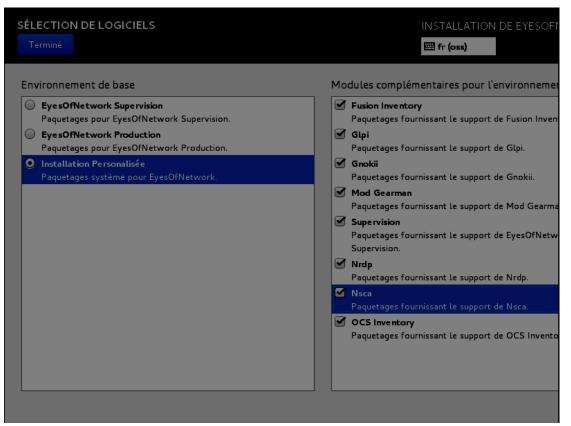
les

à

en

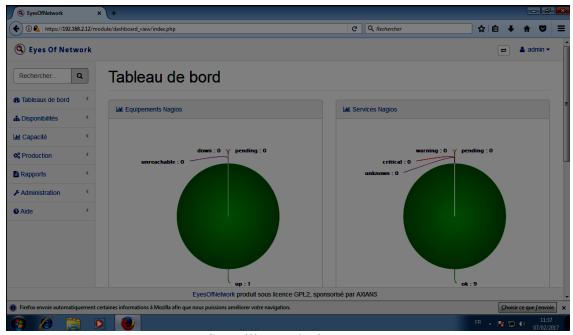
3- Choisir logiciels installer,

cliquent sur « Installation personnalisée » et cochez tout.



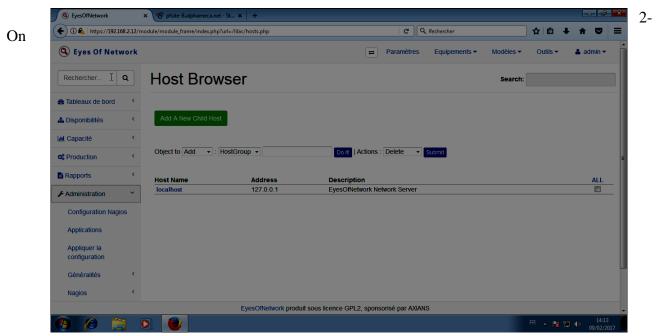
Activer le reseau et lancer l'installation.

5- L'installation est terminé, faite un ifconfig pour savoir l'adresse ip de eon et taper l'adresse dans la barre de recherche.

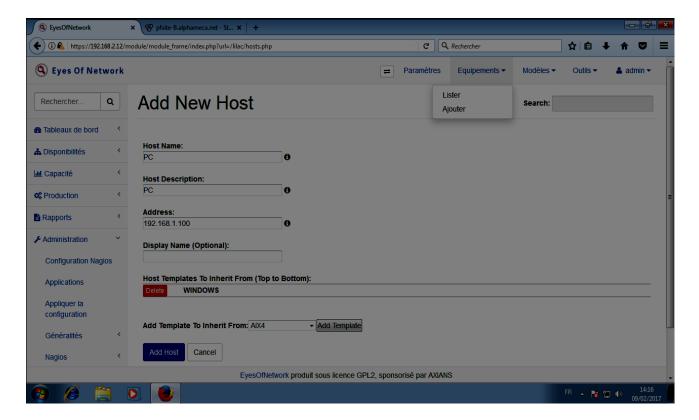


Surveiller un équipement

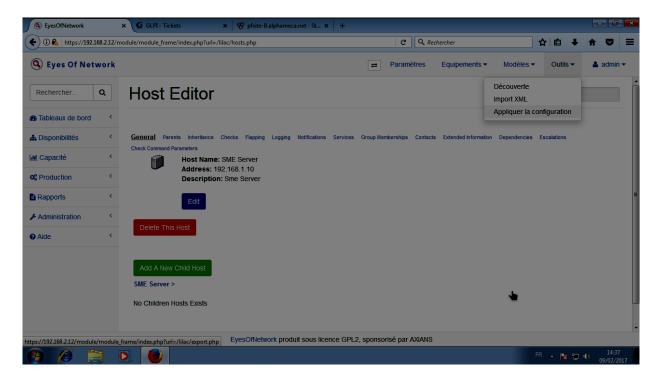
1- Cliquer sur Administration → Configuration Nagios et donc « Add a new child host »



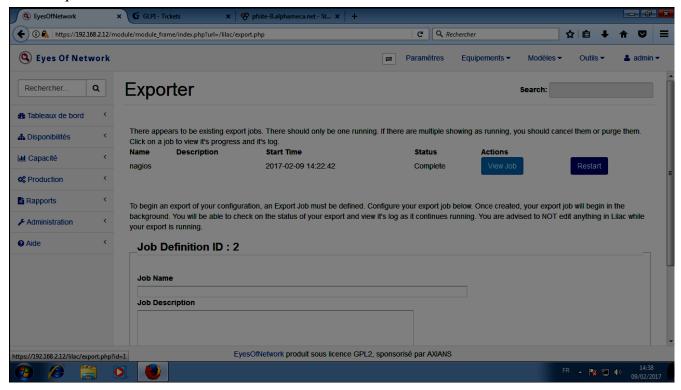
remplis les champs comme ceci pour administrer par exemple un pc windows



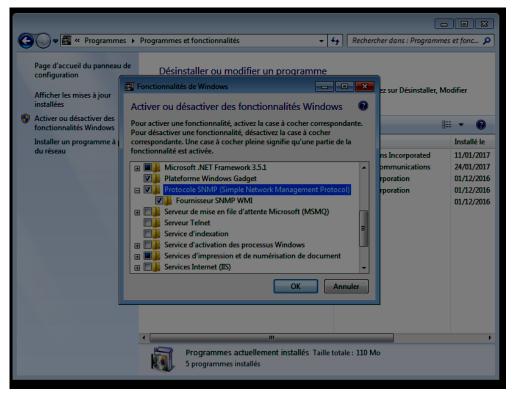
- Une fois valider on va devoir appliquer la configuration pour ce faire il faut se rendre dans «Outils » et « appliquer la configuration »



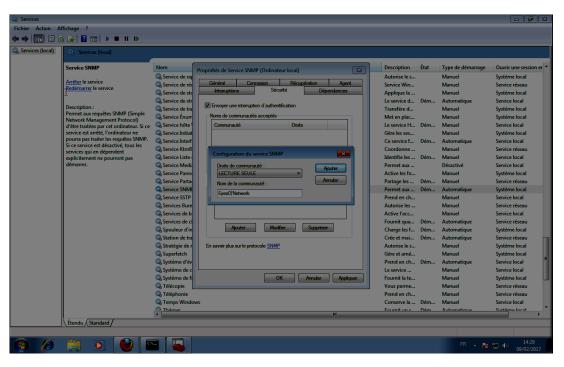
- Et de cliquer ici sur « restart »



- Si l'on a choisi de surveiller un poste windows, il faut encore activer le protocole SNMP sur ce poste. Donc pour faire ceci il faut aller dans le panneau de configuration et ajouter un programme ou une fonctionnalité.

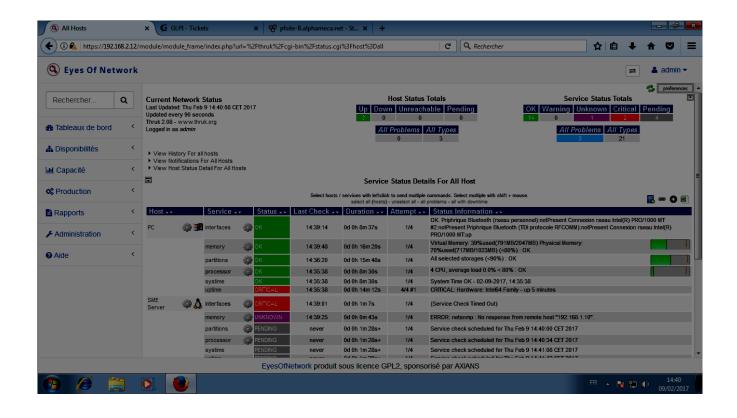


- Et surtout il ne faut pas oublier d'ajouter la communauté, pour faire sa il faut se rendre dans les services et de faire un clique droit sur le service SNMP d'aller dans l'onglet sécurité et d'ajouter la communauté.

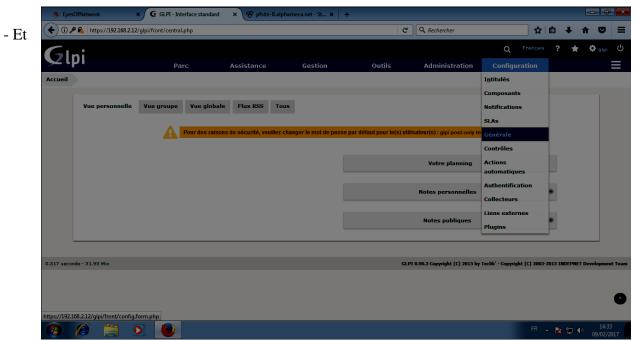


pouvons désormais apercevoir le poste sur EON

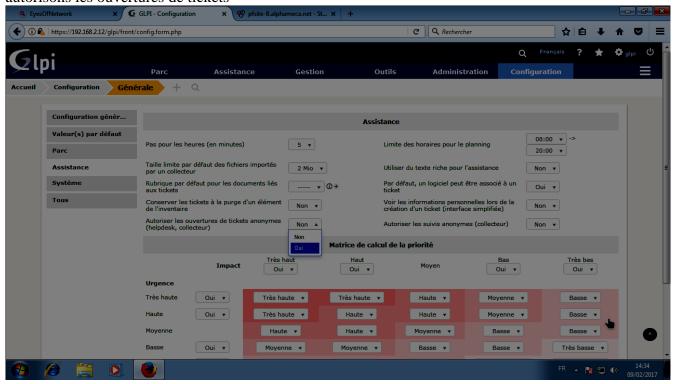
Nous



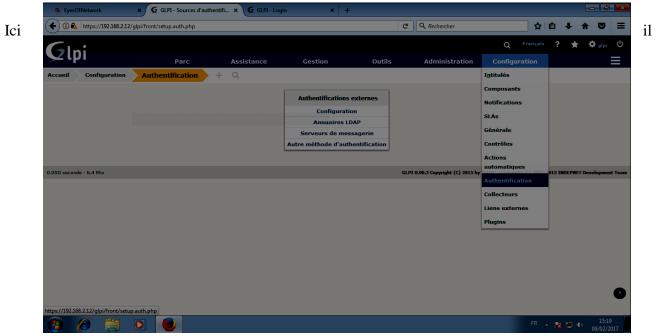
# **Configuration de GLPI**



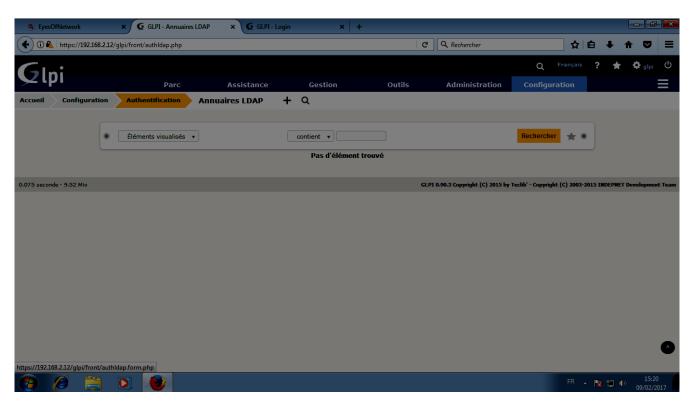
autorisons les ouvertures de tickets



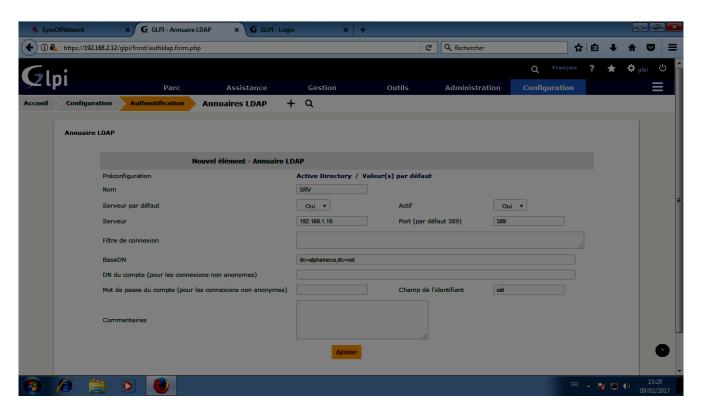
Pour connecter notre annuaire LDAP, c'est très simple, il faut se rendre « Configuration » → « Authentification »



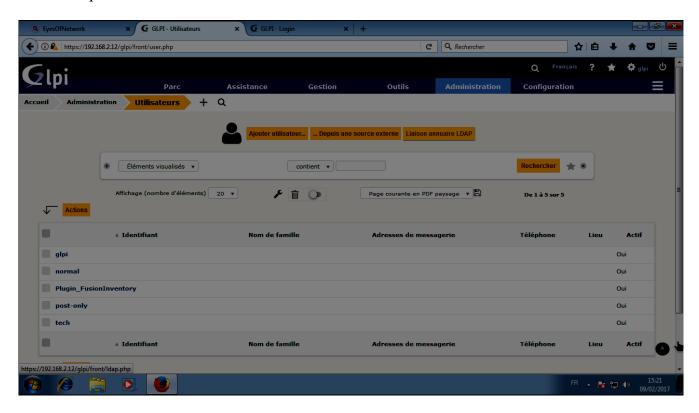
suffit de cliquer sur le « + »



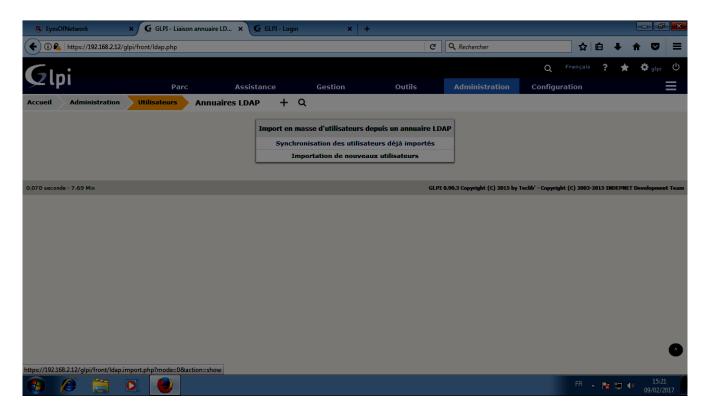
Et d'ajouter toute les informations comme sur l'image ci-dessous



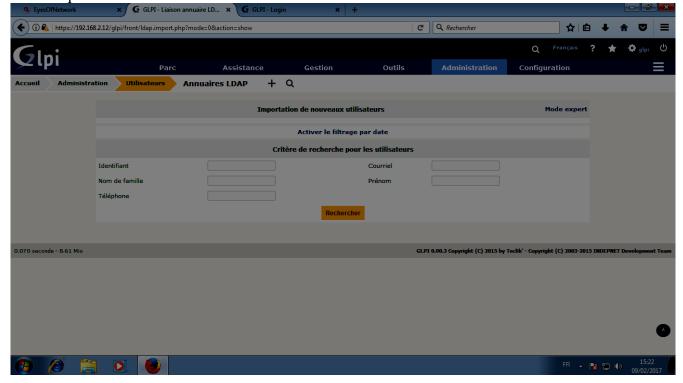
Maintenant pour importer les utilisateurs, il faut se rendre dans « Administration »  $\rightarrow$  « Utilisateur ». Puis de cliquer sur Liason annuaire LDAP



De choisir d'importer de nouveau utilisateurs



Et de cliquer sur rechercher



Puis sélectionner les utilisateurs voulu et faite importer

