Mehmet Ali Baykara

Software, DevOps Engineering

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Enthusiastic DevOps eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of CI/CD and Development lifecycle. I am highly motivated to learn, grow and excel in DevOps landscape.

Work History

Feb 2021 - Current

DevOps Engineer as Working Student
TeamViewer, Bremen, Bremen

- Monitored automated build and continuous software integration process to drive build/release failure resolution.
- Collaborated closely with product development teams and other stakeholders, using effective communication and active listening skills.
- Worked effectively with cross-functional design teams to create software solutions that elevated client side experience and significantly improved overall functionality and performance.
- Researched and identified new technologies and tools helping to grow agile development environment.
- Maintained consistent security to effectively implement best practices and protect products assets.
- Wrote code and developed tools and integrations to meet cross-platform user needs.
- Installed, configured, tested and maintained operating systems, application software and system management tools.

Oct 2018 - Current

Technical Support Specialist
Schul Support Service e.V, Bremen, Bremen

- Wrote and maintained custom scripts to increase system efficiency and performance time.
- Installed, configured, tested and maintained operating systems, application software and system management tools.
- Assessed system hardware and software and suggested modifications to reduce lag time and improve overall speed.
- Documented all transactions and support interactions in system for future reference and addition to knowledge base.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.

Apr 2019 - Jan 2021

DevOps Intern
encoway GmbH, Bremen, Bremen

- Increased developer satisfaction by resolving Build chain issues.
- Monitored automated build and continuous software integration process to drive build/release failure resolution.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Researched and identified new technologies and tools helping to grow agile development environment.
- Interfaced with cross-functional team of business analysts, developers and technical support professionals to determine comprehensive list of requirement specifications for new applications.

Sep 2013 - Apr 2014

IT Support Specialist
Acibadem Group Hospital, Istanbul, Turkey

- Developed and tested new product offerings prior to release to assist development team in bug identification.
- Created support documentation that empowered and enabled user community to extend skills, leverage system features and find resolutions to questions without intervention from support team.

Education

Oct 2017 - Jun 2021

Bachelor of Science: Computer Science
Bremen University - Bremen

Oct 2008 - Jul 2012

Bachelor of Science: Health Administration
Marmara University - Istanbul