# Mark Beaner

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## Education

**Michigan State University| Lansing, MI| May, 2022 - December, 2022**

- Web Developer Program
- Immersive training program with an emphasis on Fullstack Web Development
- Learned to create front end applications using HTML, CSS, JavaScript, Bootstrap, and React.
- Learned to created backend applications using Restful API's, Node, Express, MYSQL, and MongoDB.

**Oakland University**

- 2013 -2014

**Oakland Community College**

- 2012 -2013

## Work Experience

**Claims Analyst | Centene | Detroit, MI | June, 2019 – Present**

- Processed medical claims for Medicare and Medicaid members.
- Trained new hires on how to properly process claims.
- Worked with Member Care Specialist to help identify issues in billing.
- Worked with I.T to identify issues with software used to receive and process claims

**Technician/ Installer| DISH Network | Auburn Hills, MI | April, 2018 – May, 2019**

- Working on the field, in any weather, providing customer service by installing satellite cable in customer homes as well as servicing existing cable and focusing on sales.
- Providing customers with a wide range of products in order to enhance viewing experience.
- Working on problem solving customer issues, educating customers on services and completing on site surveys to receive feedback from the customers regarding customer care.
- Trained and certified in building grills.

**Drug Test Technician | JAMS |Madison Heights, MI | June, 2015 – April, 2018**

- Working in a high stress environment obtaining probationary referrals and collecting samples (urine and saliva) from probationary clients to test drug use and sobriety for adults and juveniles.
- Collected and counted payments from clients, bank deposits and restocking office supplies.
- Supervised and trained new employee hires.
- Certified and understand HIPPA laws

**Flow Team Member | Target | Southfield, MI | December, 2015 – December, 2016**

- Provided labor such as unloading trucks, stocking shelves, aided inventory, built bicycles and operated heavy machinery in order to improve the workforce.
- Used organizational skills, time management skills, multitasking skills and team building skills in order to efficiently complete the job in a timely manner.