#### **Cover Letter**

Please read the cover letter and choose if you would like to participate in the study.

You are invited to participate in the second phase of a study entitled "Validating an Abstraction Hierarchy for City Scale Resilience". The study is being conducted by Kerri McClymont (PhD Researcher) from Heriot-Watt University as part of the EPSRC EP.NE30419/1 project 'Water Resilient Cities: Climate Uncertainty & Urban Vulnerability to Hydro-hazards'.

The purpose of this study is to seek subject matter expert knowledge and insights to inform the development of an abstraction hierarchy applied to a city. The abstraction hierarchy aims to explore the complex web of social and technical interactions and how they combine to affect critical system functionalities. Abstraction in this context means the qualities of objects which are considered separate from the objects themselves.

[Placement for figure to explain abstraction hierarchy]

This questionnaire is the second round of the study which allows participants to **review the feedback** from the previous questionnaire and decide whether they agree with the inclusion of new nodes. The average time required to complete this study in the pilot round was around 45 minutes.

This survey does not ask you to reveal any personally identifying information. A limited number of research team members will have access to the data during data collection. Identification numbers will be kept during the data collection phase for tracking purposes only. This information will be stripped from the final dataset.

Your participating in this study is voluntary and you may withdraw your consent at any time. This study has been approved by the Ethics Committee at Heriot Watt University. If you have any questions, please contact Kerri McClymont at <a href="mailto:km39@hw.ac.uk">km39@hw.ac.uk</a>.

#### **Instructions**

The abstraction hierarchy will be used to assess the impact of a hydro-hazard on critical system functionalities with the aim of improving city resilience. The abstraction hierarchy focuses on the city limits, and therefore processes in the hinterland which contribute to city functioning are out with the scope of this study. The aim of this survey is to determine consensus on the nodes which should be included in each layer of the abstraction hierarchy in order to model a city. In other words: **what does a city include?** And is anything missing from this list?

This survey includes five sections, and each section has two parts. The first part will show your previous answer against the group consensus – you may change this if you wish. It will also include any adjustments made to the existing nodes and you are asked to state whether you agree or disagree with this feedback. The second part asks you to state whether you agree or disagree with the inclusion of new nodes. Space has been provided at the end of each section for any additional comments. Responses from this questionnaire will be collated to create the final abstraction hierarchy.

Thank you for taking the time to participate in this study.

TIER OF HIERARCHY	EXPLANATION	EXAMPLE
FUNCTIONAL PURPOSE (TIER 1)	Why the city system exists	Shared community resources
VALUES AND PRIORITY MEASURES (TIER 2)	Criteria to measure whether a city is meeting its Functional Purpose	Effective safeguards to human health and life
GENERALISED FUNCTIONS (TIER 3)	What can be accomplished by using the Object-related Processes in order to contribute to the Values and Priority Measures	Provide emergency services
OBJECT-RELATED PROCESSES (TIER 4)	Explains what each component can afford	Enable transport
PHYSICAL OBJECTS (TIER 5)	Physical description of the city system	Roads

#### **Section One: Physical Objects (Tier 5)**

Tier 5 includes a physical description of a general city system. A 'physical object' can be a type of infrastructure, people, buildings, facilities etc. Items have been grouped into categories depending on their affordance (similar Object-Related Processes).

### Part a) Adjustments from previous round

Below are the results from the previous questionnaire. Please review the responses, you may change your previous answer if you wish\*. The shaded boxes include feedback around certain nodes. Please state whether you agree or disagree with the highlighted statements. Nodes in italics have different nomenclature from the previous round due to feedback.

<sup>\*</sup>Note that 'Your Answer' has been set to Agree for all nodes in this copy of the questionnaire.

Category	Physical Object	Group	Your Answer
		Answer	
		Agree (%)	
Public	People	84	Agree
	Abstraction hierarchy should be seen as actor independent	Agree with	Disagree with
	so shouldn't have 'People' included.	statement 🗆	statement 🗆
Accommodation	Assisted Living	100	Agree
	Estate/Letting Agencies	79	Agree
	Hotels (with Restaurant/Meals)	100	Agree
	Hotels (Self-Catering)	100	Agree
	Private Accommodation	95	Agree
	Separate 'Private accommodation' into 'Privately owned	Agree with	Disagree with
	residential accommodation' and 'Council/state owned residential accommodation'.	statement 🗆	statement 🗆
	Homeless Shelters/Hostels	100	Agree
Education &	Creches	95	Agree
Professional	Job Centres	100	Agree
Services	Driving Schools	89	Agree
	Music Services	79	Agree
	Change 'Music services' to 'Music schools & lessons'.	Agree with	Disagree with
		statement	statement 🗆
	Schools	100	Agree
	Training/Continued Learning Centres	95	Agree
	Further Education (University, Colleges)	100	Agree
Finance	Accountancy Firms	100	Agree
	ATMs	100	Agree
	Banks	100	Agree
	Credit Unions	100	Agree
	Bureau de change	89	Agree
	Debt Collection Companies	89	Agree
	Insurance Providers	100	Agree
	Investment/Financial Advisors	100	Agree
	Money Transfer Services	89	Agree
	Remove 'Money transfer services' because this is part of	Agree with	Disagree with
	<mark>'Banks'.</mark>	statement	statement 🗆
	Pawn Shops	79	Agree
Food & Drink	Bars/Nightclubs	100	Agree

	Eateries	100	Agree
	Food Markets	95	Agree
	Separate 'Food markets' into 'Corner stores'; 'Farmers	Agree with	Disagree with
	markets'; 'Bakeries'; 'Butchers'; 'Cafes & coffee shops';	statement	statement
	Confectioners'; 'Ice cream shops'; 'Fishmongers';	statement <u></u>	statement <u></u>
	'Greengrocers'; and 'Supermarkets'.		
Government	Armed Forces	84	Agree
	Separate 'Armed Forces' into 'Armed forces administrative	Agree with	Disagree with
	buildings'; 'Armed forces barracks'; 'Armed forces	statement	statement
	recruitment offices'; and 'Armed forces training grounds'.		
	Council Offices	100	Agree
	Courthouses	100	Agree
	Fire Departments	100	Agree
	Libraries/Archives	100	Agree
	Parliamentary Buildings	100	Agree
	Police Departments	95	Agree
	Politician Offices	89	Agree
	Separate 'Politician offices' to 'Politician and campaign	Agree with	Disagree with
	offices (not elected yet) and 'Politician offices (individual	statement 🗆	statement 🗆
	elected)'.		
	Public Prosecutor	79	Agree
	Registrar Service Offices	95	Agree
	Social Work Offices	100	Agree
Healthcare	GP/Doctors' Surgery	100	Agree
	Hospitals	100	Agree
	Separate 'Hospitals' to 'General hospital facilities' and	Agree with	Disagree with
	'ICU/A&E'.	statement 🗆	statement 🗌
	Healthcare (Other)	84	Agree
	Separate 'Healthcare (other) into 'Dentists &	Agree with	Disagree with
	orthodontists'; 'Defibrillators'; 'Opticians &	statement 🗆	statement 🗆
	ophthalmologists'; 'Podiatrists'; 'Physiotherapy & massage		
	services'; Chiropractors'; 'Mental health & counselling		
	services'; and 'Healthcare outreach & outpatient services';		
	and 'Healthcare (alternative)'.		
	Pharmacies	100	Agree
Industry	Construction & Heavy Industry	89	Agree
	Farms	89	Agree
	Tradesmen Businesses	95	Agree
	Separate 'Tradesman business' into 'Blacksmiths';	Agree with	Disagree with
	'Carpenters & Joiners'; 'Cobblers & Locksmiths';	statement	statement
	'Electricians'; 'Glaziers'; Home removal services'; 'HVAC		
	installers'; 'Painter & Decorators'; 'Plumbers'; 'Roofers' and		
	'Surveyors'. Lawyers/Solicitors	100	Agroo
	Media Outlets	89	Agree Agree
	Separate 'Media outlets' into 'Radio stations' and 'TV &	Agree with	Disagree with
	film studios'.	statement	statement
	Security Services	100	and the same of th
	Industry (Other)	89	Agree Agree
	Telephone Exchanges	84	Agree
	Network Access Points	74	Agree
	Change 'Network Access Points' to 'Broadband network	Agree with	Disagree with
	access points'.	statement	statement
		Jude Hierie	statement 🗀

	Derelict Land	68	Agree
	Change 'Derelict land' to 'Brownfield sites' under	Agree with	Disagree with
	Ecosystems category.		statement
La facilitation at the con-	1	statement L	
Infrastructure	Broadband Providers	100	Agree
	Electricity Providers	95	Agree
	Separate 'Electricity providers' into 'Electricity provider	Agree with	Disagree with
	offices'; 'Power plants/stations'; 'Power lines'; 'Power	statement	statement
	poles & towers' and 'Electricity switching points'.	0.5	A
	Gas Providers	95	Agree
	Separate 'Gas providers' into 'Gas compressor/pumping	Agree with	Disagree with
	stations'; 'Gas pipelines'; 'Gas storage tanks'; 'Gas	statement	statement 🗆
	terminals' and 'Gas provider offices'.		
	Waste Collection	89	Agree
	Separate 'Waste collection services' into 'Waste collection	Agree with	Disagree with
	service offices'; 'Waste sorting centres'; and 'Recycling	statement 🗌	statement
	centres'.		
	Wastewater Treatment Works	95	Agree
	Water Pumping Stations	100	Agree
	Reservoirs	84	Agree
	Remove 'Reservoirs' and include under 'Water storage'.	Agree with	Disagree with
		statement 🗌	statement 🗌
	Structural defence	100	Agree
	Water Storage	100	Agree
	Water Distribution Network	95	Agree
	Separate 'Water distribution network' into 'Aqueducts and	Agree with	Disagree with
	viaducts'; 'Clean water pipes'; 'Public drinking fountain';	statement	statement
	'Water treatment works'; and 'Wells'.		
Cultural,	Community Centres	100	Agree
Leisure,	Gyms	95	Agree
Recreation and	Attractions (Includes museums, concert halls, cinemas)	95	Agree
Tourism	Change 'Attractions' to 'Leisure/recreational attractions'	Agree with	Disagree with
	which would include arcades, bowling alleys, escape rooms	statement 🗌	statement 🗆
	<mark>etc.</mark>		
	Pet Goods & Services	95	Agree
	Shops (Clothing)	95	Agree
	Separate 'Shops (Clothing)' into 'Clothing & shoe shops';	Agree with	Disagree with
	'Department stores'; 'Dry cleaners & launderettes';	statement 🗌	statement 🗆
	'Shopping centres' and 'Tailors'.		
			Agroo
1	Shops (Home & Garden)	95	Agree
	Separate 'Shops (Home & Garden)' into 'DIY shops';	95 <mark>Agree with</mark>	Disagree with
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres';		
	Separate 'Shops (Home & Garden)' into 'DIY shops';	Agree with	Disagree with
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres';	Agree with	Disagree with
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres'; and 'Storage facilities'.	Agree with statement	Disagree with statement
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres'; and 'Storage facilities'.  Shops (Non-Essential)	Agree with statement   95	Disagree with statement  Agree
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres'; and 'Storage facilities'.  Shops (Non-Essential) Separate 'Shops (non-essential)' to include 'Antique shops';	Agree with statement   95 Agree with	Disagree with statement  Agree Disagree with
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres'; and 'Storage facilities'.  Shops (Non-Essential) Separate 'Shops (non-essential)' to include 'Antique shops'; 'Arts & crafts shops'; 'Beauticians'; 'Bicycle shops'; Book shops'; 'Charity shops'; 'Computer/Electronic shops'; 'Erotic shops'; 'Fabric shops'; 'Florists'; 'Gift/Souvenir	Agree with statement   95 Agree with	Disagree with statement  Agree Disagree with
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres'; and 'Storage facilities'.  Shops (Non-Essential) Separate 'Shops (non-essential)' to include 'Antique shops'; 'Arts & crafts shops'; 'Beauticians'; 'Bicycle shops'; Book shops'; 'Charity shops'; 'Computer/Electronic shops'; 'Erotic shops'; 'Fabric shops'; 'Florists'; 'Gift/Souvenir shops'; 'Jewellery & accessory shops'; 'Music shops &	Agree with statement   95 Agree with	Disagree with statement  Agree Disagree with
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres'; and 'Storage facilities'.  Shops (Non-Essential) Separate 'Shops (non-essential)' to include 'Antique shops'; 'Arts & crafts shops'; 'Beauticians'; 'Bicycle shops'; Book shops'; 'Charity shops'; 'Computer/Electronic shops'; 'Erotic shops'; 'Fabric shops'; 'Florists'; 'Gift/Souvenir shops'; 'Jewellery & accessory shops'; 'Music shops & services'; 'Hairdressers'; 'Party supply & stationary shops';	Agree with statement   95 Agree with	Disagree with statement  Agree Disagree with
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres'; and 'Storage facilities'.  Shops (Non-Essential) Separate 'Shops (non-essential)' to include 'Antique shops'; 'Arts & crafts shops'; 'Beauticians'; 'Bicycle shops'; Book shops'; 'Charity shops'; 'Computer/Electronic shops'; 'Erotic shops'; 'Fabric shops'; 'Florists'; 'Gift/Souvenir shops'; 'Jewellery & accessory shops'; 'Music shops & services'; 'Hairdressers'; 'Party supply & stationary shops'; 'Phone shops'; Photographers studios'; 'Photography	Agree with statement   95 Agree with	Disagree with statement  Agree Disagree with
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres'; and 'Storage facilities'.  Shops (Non-Essential) Separate 'Shops (non-essential)' to include 'Antique shops'; 'Arts & crafts shops'; 'Beauticians'; 'Bicycle shops'; Book shops'; 'Charity shops'; 'Computer/Electronic shops'; 'Erotic shops'; 'Fabric shops'; 'Florists'; 'Gift/Souvenir shops'; 'Jewellery & accessory shops'; 'Music shops & services'; 'Hairdressers'; 'Party supply & stationary shops'; 'Phone shops'; Photographers studios'; 'Photography supply stores'; 'Print or copy stores'; 'Tobacco stores'; 'Off-	Agree with statement   95 Agree with	Disagree with statement  Agree Disagree with
	Separate 'Shops (Home & Garden)' into 'DIY shops'; 'Furniture & homeware shops'; 'Framers'; 'Garden centres'; and 'Storage facilities'.  Shops (Non-Essential) Separate 'Shops (non-essential)' to include 'Antique shops'; 'Arts & crafts shops'; 'Beauticians'; 'Bicycle shops'; Book shops'; 'Charity shops'; 'Computer/Electronic shops'; 'Erotic shops'; 'Fabric shops'; 'Florists'; 'Gift/Souvenir shops'; 'Jewellery & accessory shops'; 'Music shops & services'; 'Hairdressers'; 'Party supply & stationary shops'; 'Phone shops'; Photographers studios'; 'Photography	Agree with statement   95 Agree with	Disagree with statement  Agree Disagree with

	Sports Grounds & Facilities	95	Agree
Religion &	Cemeteries	95	Agree
Major Life	Funeral Directors	100	Agree
Events	Religious Buildings	100	Agree
Social Support	Business Advice/Support Organisations	100	Agree
	Charity Organisations	100	Agree
	Citizens Advice Bureau	100	Agree
	Day Centres	95	Agree
	Employment Services	89	Agree
	Remove 'Employment services' as this is a duplicate of 'Job	Agree with	Disagree with
	centres'.	statement 🗆	statement
	Food Banks	100	Agree
Transport &	Airports	89	Agree
Logistics	Bus Stations	100	Agree
	Couriers	100	Agree
	Bicycle Parking Points	100	Agree
	Distribution Centres	95	Agree
	Petrol Stations	95	Agree
	Rail Stations	100	Agree
	Railway Lines	100	Agree
	Post Offices	100	Agree
	Separate 'Post offices' to 'Postal boxes'; 'Post offices'; and	Agree with	Disagree with
	'Post depots & sorting offices'.	statement 🗌	statement
	Roads	100	Agree
	Vehicle Dealerships	95	Agree
	Vehicle Repair Services	100	Agree
	Cycle/pedestrian paths	95	Agree
	Separate 'Cycle & pedestrian paths' to 'Cycle paths' and	Agree with	Disagree with
	'Pedestrian paths'.	statement	statement
Ecosystems	Parks	100	Agree
	Urban Forests	100	Agree
	Rivers/Canals/Streams	95	Agree
	Separate 'Canals' from 'Rivers/streams' because of their	Agree with	Disagree with
	transport/logistics affordance.	statement 🗆	statement
	Storm Water Retention Ponds	84	Agree
	Change 'Storm water retention ponds' to 'Water detention	Agree with	Disagree with
	basin'.	statement 🗆	statement 🗆

Below are the suggested new nodes to include in the Physical Objects Tier. Please review and state whether you agree or disagree with their inclusion.

Category	Physical Object Feedback	Agree	Disagree
Education &	Include 'Art studios'.		
Professional	Include 'Cooking schools'.		
Services	Include 'Dance halls and studios'.		
	Include 'Language schools'.		
	Include 'Special educational needs schools'.		
	Include 'Private tuition centres'.		
	Include 'Nursery'.		
Finance	Include 'Bank administrative offices/headquarters'.		
Food & Drink	Include 'Takeaways & fast food'.		
Government	Include 'Prison and jails'.		
	Include 'Embassies and diplomatic buildings'.		
	Include 'Fire hydrants'.		
	Include 'Lifeboat stations'.		
Healthcare	Include 'Pathology labs'.		
	Include 'Blood donor services'.		
Industry	Include 'Advertising & graphic design agencies'.		
	Include 'Architects & urban planners'.		
	Include 'Data centres'.		
	Include 'Factories & manufacturing plants'.		
	Include 'Publishing offices'.		
	Include 'Research & development organisations'.		
	Include 'Travel agencies'.		
	Include 'Commercial (other)'.		
Types of	Include 'Bins (general waste)'.		
infrastructure	Include 'Bins (recycling)'.		
	Include 'Mobile phones'.		
	Include 'Cell site/tower'.		
	Include 'Coworking office spaces'.		
	Include 'DC power converter stations'.		
	Include 'Emergency telephones'.		
	Include 'ICT cables'.		
	Include 'Landfills & endpoint waste sites'.		
	Include 'Public telephones'.		
	Include 'Public toilets'.		
	Include 'Satellites'.		
	Include 'Street lights'.		
	Include 'Small scale renewables'.		
	Include 'District heating'.		
Cultural,	Include 'Cinemas'.		
Leisure,	Include 'Adult entertainment venues'.		

Recreation &	Include 'Botanical gardens'.		
Tourism	Include 'Castles and fortifications'.		
	Include 'Gambling venues'.		
	Include 'Historic points of interest'.		
	Include 'Horse riding centres'.		
	Include 'Museums & art galleries'.		
	Include 'Music & theatre venues'.		
	Include 'Piers & boardwalks'.		
	Include 'Playgrounds (outdoor)'.		
	Include 'Public art installations & street art'.		
	Change 'Gyms' to 'Gyms & sports facilities (indoor)'.		
	Include 'Sports pitches & facilities (outdoor).		
	Include 'Animal shelters'.		
	Include 'Benches'.		
	Include 'Public fitness stations'.		
	Include 'Public information boards'.		
	Include 'Public picnic tables'.		
	Include 'Veterinarians'.		
	Include 'Town squares'.		
Social support	Include 'Union offices'.		
Transport &	Include 'Air traffic guidance lights'.		
Logistics	Include 'Tram network'.		
	Include 'Electric charging stations'.		
	Include 'Traffic control centres' e.g. ATC.		
	Include 'Traffic lights/signage'.		
	Include 'Barriers, gates, and fences'.		
	Include 'Bicycles'.		
	Include 'Bicycle rental points'.		
	Include 'Bicycle traffic monitoring & display'.		
	Include 'Bridges'.		
	Include 'Buses'.		
	Include 'Bus stops'.		
	Include 'Car parks'.		
	Include 'Crossings'.	1-	
	Include 'Helipads'.		
	Include 'Lorries'.		
	Include 'Maintenance vehicles'.		
	Include 'Marinas, boatyards & ferry terminals'.		
	Include 'Private motor vehicles'.		
	Include 'Rail signalling and switches'.	<del>  -</del>	
	Include 'Rail yards'.		
	Include 'Road intersections'.	<del>  -</del>	
	Include 'Traffic calming measures'.	<del> </del>	
	Include 'Subway stations'.		
	Include 'Taxi ranks'.		
	Include 'Toll booths'.		
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	Include 'Trains'.	
	Include 'Tunnels'.	
	Include 'Vehicle rental'.	
Ecosystems	Include 'Wetlands'	
	Include 'Street trees'.	
	Include 'Residential gardens'.	
	Include 'Grass verges'.	
	Include 'Wildlife'.	
	Include 'Absorption towers'.	
	Include 'Common green areas & gardens'.	
	Include 'Lakes and ponds'.	
	Include 'Meadows'.	
	Include 'Nature reserves'.	

#### **Section Two: Object-Related Processes (Tier 4)**

The Object-Related Processes capture the affordance of the Physical Objects within a city system. Think about the Physical Objects listed previously, what functions do they do or afford?

#### Part a) Adjustments from previous round

Below are the results from the previous questionnaire. Please review the responses, you may change your previous answer if you wish\*. The shaded boxes include feedback around certain nodes. Please state whether you agree or disagree with the highlighted statements. Nodes in italics have different nomenclature from the previous round due to feedback.

<sup>\*\*</sup>Note the Object-Related Processes have been grouped into the same categories as above for ease of completion, but some may have more than one function that is listed under another category.

Category	Object-Related Process	Agree (%)	Your Answer
Accommodation	Act as main base of living	100	Agree
	Change 'Act as a main base of living' to 'Provides a	Agree with	Disagree with
	psychological sense of home' and 'Secure place to	statement 🗆	statement
	keep your possessions'.		
	Provide temporary or permanent shelter/protection	95	Agree
	from weather/events		
	Provide assisted living (for elderly, disabled)	100	Agree
Education &	Provide education services	100	Agree
Professional	Provide professional/other qualification services	100	Agree
Services	Provide employment	100	Agree
	Provide youth/older childcare	100	Agree
	Undertake research	100	Agree
Finance	Provide access to cash	100	Agree
	Grant loans/credits	100	Agree
	Provide other financial services/advice (e.g.	100	Agree
	mortgages, business)		
	Make payments/transfer money	100	Agree
	Provide access to consumer advice	95	Agree
Food & Drink	Provide food	95	Agree
	Change 'Provide food' to 'Act as access point for food';	Agree with	Disagree with
	'Place to eat'; and 'Grow or produce food (provisioning)'.	statement	statement
	Provide drink	100	Agree
Government	Criminal investigation	95	Agree
	Undertake legal action and proceedings	95	Agree
	Provide information on crime prevention	95	Agree
	Facilitate and increase employment	100	Agree
	Provide general legal advice	95	Agree
	Facilitate and process subsidence grants and/or	95	Agree
	benefits		3
	Facilitate & process taxes (Council/income/business)	95	Agree
	Property management & development	100	Agree
	Facilitate traveller sites	84	Agree
	Remove 'Facilitate traveller sites' because it is unclear	Agree with	Disagree with
	which PO would specifically manage this, and how this	statement	statement

<sup>\*</sup>Note that 'Your Answer' has been set to Agree for all nodes in this copy of the questionnaire.

	differs from managing any other residential		
	communities.		
	Facilitate and process early childcare	89	Agree
	Remove 'Facilitate and process early childcare' as this	Agree with	Disagree with
	may be duplicated in the <i>Education</i> category.	statement	statement
	Facilitate & process community project grants	95	Agree
	Improve road conditions and safety	95	Agree
	Provide information on local resources (library	95	Agree
	services, archives, family history resources)		
	Provide information on local conservation areas	100	Agree
	Facilitate waste collection and recycling	95	Agree
	Separate 'Facilitate waste collection and recycling'	Agree with	Disagree with
	into 'Collect waste and recycling'; 'Facilitate waste and	statement 🗆	statement 🗆
	recycling sorting'; and 'Facilitate waste disposal and		
	reuse'.		
	Provide access to planning resources (guidance on	100	Agree
	process, existing local development plans, past		
	building warrants/completion		
	certificates/plans/specifications, current regulations)	0.5	
	Provide street care (lighting, cleaning, dog fouling,	95	Agree
	stray dogs)	A mana i b b	Disagras with
	Separate 'Street care' into 'Street care'; 'Animal	Agree with	Disagree with
	rescue'; and 'Investigate fly-tipping'.	statement	statement
	Provide information on local road issues	100	Agree
	Provide information on listed building and	95	Agree
	applications for consent	A grae with	Disagrap with
	Remove 'Provide information on listed buildings' as this is included in 'Provide access to planning	Agree with	Disagree with
	resources'.	statement	statement 🗆
	Enforce building standards	95	Agree
	Enforce food standards (cleanliness, food labelling,	100	Agree
	food hygiene etc)	100	Agree
Healthcare	Respond to medical emergencies	95	Agree
ricarciicarc	Provide healthcare services	100	Agree
	Provide rehabilitation services	95	Agree
	Provide medicines	100	Agree
Industry	Maintain/repair homes/shelter	100	Agree
,	Keep roads in adequate condition	84	Agree
	(roadworks/gritting/etc.)		
	Remove 'Keep roads in adequate condition' as this is	Agree with	Disagree with
	duplicated in <i>Government category</i> under 'Improve	statement	statement
	road conditions'.		
	Produce goods	84	Agree
	Remove 'Produce goods' in lieu of more specific goods	Agree with	Disagree with
	and services (new nodes list)	statement 🗆	statement 🗆
	Environmental protection	84	Agree
	Remove 'Environmental protection' as it doesn't	Agree with	Disagree with
	connect to any of the PO in this category and is too	statement 🗆	statement 🗆
	abstract for the ORP.		
	Environmental monitoring	100	Agree
Infrastructure	Transmit & receive communications	100	Agree
	Store & distribute fuel & energy	95	Agree

	Separate 'Store & distribute fuel & energy' into	Agree with	Disagree with
	'Convert or manage energy'; 'Route energy'; 'Store	statement	statement
	energy'; 'Support overhead power lines' and 'Transmit	statement 🗀	statement 🗀
	or distribute energy'.		
	Provide clean water	89	Agree
	Separate 'Provide clean water' into 'Act as access	Agree with	Disagree with
	point for potable water'; 'Store potable water'; and	statement	statement
	'Transport potable water'.		
	Manage & dispose of sewage/wastewater	95	Agree
	Separate 'Manage & dispose of sewage/wastewater'	Agree with	Disagree with
	into 'Act as point for public access to sanitation';	statement	statement
	'Transport sewage/wastewater'; and 'Treat		
	sewage/wastewater'.		
	Provide drainage	100	Agree
Cultural,	Facilitate leisure/recreation	100	Agree
Leisure,	Provide luxury/recreational/non-essential goods and	89	Agree
Recreation &	services		
Tourism	Remove 'Provide luxury/recreational/non-essential	Agree with	Disagree with
	goods/services' into more specific ORP (new nodes	statement 🗆	statement
	list).		
	Act as community/meeting space	100	Agree
	Support health/fitness	100	Agree
	Provide/maintain clothing	84	Agree
	Separate 'Provide or maintain clothing' into 'Maintain	Agree with	Disagree with
	clothing' and 'Sells clothing'.	statement 🗆	statement
	Act as place of historical/cultural importance	95	Agree
Religion &	Provide place of worship	100	Agree
Major Life	Facilitate use of/provide information on cemeteries,	89	Agree
Events	crematoriums, & memorial options		
	Provide death-related services	95	Agree
	Remove 'Provide death-related service' as this is a	Agree with	Disagree with
	duplicate of 'Facilitate use of/provide information on	statement 🗆	statement
	cemeteries, crematoriums, & memorial options'.		
	Facilitate registrar services	100	Agree
Social Support	Provide help/support for vulnerable people/groups	95	Agree
	Assess risk level/needs of vulnerable people	95	Agree
	Provide domestic violence advice/support	95	Agree
	Remove 'Assess risk level/needs of vulnerable' and	Agree with	Disagree with
	'Provide domestic violence advice/support' and	statement	statement
	include within 'Provide help/support for vulnerable'.		
	Advise & support carers	95	Agree
	Advise on relevant community activities	100	Agree
Transport &	Enable transport	100	Agree
Logistics	Remove 'Enable transport' into more specific ORP	Agree with	Disagree with
	(new nodes list).	statement 🗆	statement 🗌
_	Maintain/repair vehicles	95	Agree
Ecosystems	Support microclimate regulation (reduce urban heat	100	Agree
	effect)		
	Support air filtration	100	Agree
	Support natural hazard regulation	89	Agree
	Remove 'Provides natural hazard regulation' as this is	Agree with	Disagree with
	too abstract for Object-related process and include as	statement	statement
	a Generalised Function.		

Support water purification	95	Agree
Manage pests	89	Agree
Support nutrient cycles	89	Agree
Support sources of energy	100	Agree
Fertilise soil	84	Agree
Remove 'Fertilise soil' as this is included in 'Support	Agree with	Disagree with
nutrient cycles'.	statement 🗆	statement 🗆
Provide aesthetic value	95	Agree
Support species habitat	100	Agree

Below are the suggested new nodes to include in the Object-Related Purposes Tier. **Please review and state whether you agree or disagree with their inclusion.** 

Category	Object-Related Processes Feedback	Agree	Disagree
Education &	Include 'Provide recreational learning' which would be afforded by		
Professional	continued learning, languages, music classes etc.		
Services	Include 'Provides customised tutoring'.		
	Include 'Teaches language skills'.		
	Include 'Teaches specialised skills for disabled people'.		
Finance	Include 'Administrates banking operations'.		
Food & Drink	Include 'Create baked goods'.		
	Include 'Creates sweet treats'.		
	Include 'Processes animal meat'.		
	Include "Processes seafood'.		
	Include 'Sells baked goods'.		
	Include 'Sells animal meat'.		
	Include 'Sells coffee, tea, other drinks'.		
	Include 'Sells fruit & vegetables'.		
	Include 'Sells seafood'.		
	Include 'Sells sweat treats'.		
Government	Include 'Acts as point of contact for public to raise civic issues'.		
	Include 'Acts as training grounds for armed forces exercises'.		
	Include 'Administrates armed forces operations'.		
	Include 'Administrates diplomatic efforts'.		
	Include 'Administrates political campaigns'.		
	Include 'Administrates political duties'.		
	Include 'Houses criminals'.		
	Include 'Houses lifeboats'.		
	Include 'Improve road conditions & safety'.		
	Include 'Punishes criminals'.		
	Include 'Provide national security/defence' which would be		
	afforded by the PO of 'Armed forces'.		
	Include 'Provide cyber security' which would be afforded by		
	security services and/or government work.		
	Include 'Support social cohesion'.		

		Include 'Fostering stronger communities'.	
		Include 'Tackle inequalities'.	
	Healthcare	Include 'Ensures transport to and from healthcare services.'	
		Include 'Provides alternative medicine options'.	
		Include 'Provides dental healthcare'.	
		Include 'Provide mental healthcare services'.	
		Include 'Provides shock to resuscitate person under cardiac arrest'.	
		Include 'Provide specialist care for feet and limb health'.	
		Include 'Provides specialist musculoskeletal healthcare'.	
		Include 'Provide specialist optical healthcare'.	
	Industry	Include 'Facilitate the creation of legally binding contracts' which	
		would be afforded by lawyers.	
		Include 'Mediate disputes' which would be afforded by lawyers.	
		Include 'Act as concentrated facility for computing and networking equipment'.	
		Include 'Coordinate construction work'.	
		Include 'Cut keys'.	
		Include 'Design buildings & urban spaces'.	
		Include 'Does metalwork'.	
		Include 'Installs climate control facilities (e.g. heating).	
		Include 'Installs lock systems'.	
		Include 'Installs plumbing'.	
		Include 'Installs windows / performs glass-related construction'.	
		Include 'Manufacture goods'.	
		Include 'Moves belongings between residences'.	
		Include 'Organise travel or holidays'.	
		Include 'Perform electrical work'.	
		Include 'Performs painting and finishing of homes'.	
		Include 'Performs roof construction'.	
		Include 'Perform wooden construction'.	
		Include 'Provides marketing and media services'.	
		Include 'Provide or run public communications service (e.g. news, weather events)'.	
		Include 'Conducts property surveys'.	
	Infrastructure	Include 'Act as grid point in cellular communications network'.	
		Include 'Act as point for personal access for communications'.	
		Include 'Administrate provision of broadband'.	
		Include 'Administrate provision of gas'.	
		Include 'Administrate provision of power'.	
		Include 'Collect waste'.	
		Include 'Generate energy / fuel'.	
		Include 'Link up to/enable individual connection to gas networks'.	
		Include 'Link up to/enable private connection to broadband	
		networks'. Include 'Manage local watercourses'.	
		Include 'Provide lighting'.	
Į		morade Frovide lighting.	

	Include 'Provides working environment'.	
	Include 'Route communications'.	
	Include 'Sort waste'.	
	Include 'Store sewage/wastewater'.	
	Include 'Store waste'.	
	Include 'Transport waste'.	
Cultural,	Include 'Facilitates cultural performances'.	
Leisure,	Include 'Cuts & styles hair'.	
Recreation &	Include 'Display items of artistic, cultural, or scientific significance'.	
Tourism	Include 'Frames artwork, photography etc.'.	
	Include 'Houses animals'.	
	Include 'Preserves and catalogues ecological samples'.	
	Include 'Provides adult entertainment'.	
	Include 'Provides animal healthcare'.	
	Include 'Provides beauty services'.	
	Include 'Provides outdoor seating'.	
	Include 'Provides photography services'.	
	Include 'Provide printing and copying services'.	
	Include 'Provide tattoo and piercing services'.	
	Include 'Screens films'.	
	Include 'Sells books'.	
	Include 'Sells cigarettes, e-cigarettes, or other smoking paraphernalia'.	
	Include 'Sells computers and personal electronics'.	
	Include 'Sells erotic goods'.	
	Include 'Sells fabric'.	
	Include 'Sells flowers'.	
	Include 'Sells furniture/home décor'.	
	Include 'Sells gardening equipment'.	
	Include 'Sells gifts'.	
	Include 'Sells jewellery and accessories'.	
	Include 'Sells mobile contracts, phones, and accessories'.	
	Include 'Sells musical goods and services'.	
	Include 'Sells party supplies, stationary, etc.'.	
	Include 'Sells pets'.	
	Include 'Sells photography equipment'.	
	Include 'Sells souvenirs'.	
	Include 'Sells sporting and outdoor goods'.	
	Include 'Sells supplies for arts, crafts, and hobbies'.	
	Include 'Sells tools and hardware'.	
	Include 'Sells toys'.	
	Include 'Sells vehicles'.	
	Include 'Stores goods'.	
	Include 'Sells alcohol'.	
	Include 'Provides places to relax'.	
	Include 'Provides places to read'.	

Social support	Include 'Monitor neighbourhood'.	
	Include 'Advise on employment issues'.	
Transport &	Include 'Act as infrastructure/means/mode for transport'.	
logistics	Include 'Act as transport hub'.	
	Include 'Allow pedestrians to cross road'.	
	Include 'Charges electric vehicles'.	
	Include 'Collect road user fare for road construction'.	
	Include 'Deters speeding'.	
	Include 'Direct / guide traffic'.	
	Include 'Documents speeding drivers to be fined'.	
	Include 'Manage or route transport'.	
	Include 'Prevent movement of person, animal, or vehicle into a restricted area'.	
	Include 'Provide customer-end services for goods distribution'.	
	Include 'Provides traffic information'.	
	Include 'Provides way through mountain, underground, etc.'.	
	Include 'Rent vehicles'.	
	Include 'Sort and organise delivery of goods'.	
	Include 'Store vehicles'.	
	Include 'Support recreational activities'.	
Ecosystems	Include 'Space for recreation'.	
	Include 'Benefit mental and physical health and wellbeing'.	
	Include 'Support excess water storage'.	
	Include 'Sequesters carbon (regulating)'.	
ditional comme	nts:	

#### **Section Three: Generalised Functions (Tier 3)**

This layer links the physical description of system components at the bottom of the hierarchy to the more abstract functional description of what the system should do at the top of the hierarchy. Desirable outcomes of dynamic interactions should be listed here, not material objects. What should be the key functions of a city? What functions coordinate the use of physical resources? What tasks are required or expected?

#### Part a) Adjustments from previous round

Below are the results from the previous questionnaire. Please review the responses, you may change your previous answer if you wish\*. The shaded boxes include feedback around certain nodes. Please state whether you agree or disagree with the highlighted statements. Note that the language has been simplified from the previous round as a result of feedback.

<sup>\*</sup>Note that 'Your Answer' has been set to Agree for all nodes in this copy of the questionnaire.

Generalised Function	Agree (%)	Your answer
Public health	95	Agree
Law & order	100	Agree
Community activities & engagement	100	Agree
Food provision	95	Agree
Housing provision	100	Agree
Clothing provision	95	Agree
Financial services	100	Agree
Tourism	95	Agree
Planning activities	100	Agree
Travel (people, not goods)	100	Agree
Employment provision	100	Agree
Emergency services	100	Agree
Government regulation	100	Agree
Communications systems	100	Agree
Observance of religion	95	Agree
Distribution of goods (logistics)	100	Agree
Manage & dispose of waste	100	Agree
Energy supply	100	Agree
Clean water	100	Agree
Sanitation provision	100	Agree
Economic output	95	Agree
Change 'Economic output' to 'Goods and services provision'.	Agree with	Disagree with
	statement 🗌	statement
Historical/cultural protection	100	Agree
Natural environment protection	100	Agree
Learning & education	100	Agree
Ceremonies, services, etc. for major life events	95	Agree
Environmental assets conservation	100	Agree
Clean air	100	Agree
Physical security (personnel and property) provision	95	Agree

Social interaction	100	Agre	е
rt b) New suggested nodes to include  low are the suggested new nodes to include in the Generalised Furete whether you agree or disagree with their inclusion.	nctions Tier. <b>F</b>	Please rev	view and
Generalised Functions Feedback		Agree	Disagre
nclude 'Recreational activities'.			
nclude 'Social and economic equality'.			
nclude 'Social cohesion'.			
nclude 'Mental wellbeing'.			
nclude 'Wildlife protection'.			

#### **Section Four: Values & Priority Measures (Tier 2)**

Values and Priority Measures consist of criteria that can measure the extent to which a city is meeting its Functional Purpose. The criteria should be defined in terms that can be measured. What are the measures of a successful city? These are based on the 12 goals of the 100 resilient cities framework<sup>1</sup>.

### Part a) Adjustments from previous round

Please review the feedback. You may change your previous answer if you wish\*. 'Measurement' has been used as opposed to 'definition' as a result of feedback.

\*Note that 'Your Answer' has been set to Agree for all nodes in this copy of the questionnaire.

Value and Priority	Measurement	Agree (%)	Your answer
Measure			
Minimal human	Indicated by housing; energy supply; drinking	95	Agree
vulnerability	water; sanitation; food supply.		
Diverse livelihoods and	Indicated by labour policies; skills and training;	95	Agree
employment	business development and innovation; financing		
	mechanisms; protection of livelihoods.		
Effective safeguards to	Indicated by public health systems; quality	95	Agree
human health and life	healthcare; medical care; emergency response		
Collective identity and	Indicated by community support, community	95	Agree
community support	cohesion, identity and culture, engaged citizens		
Comprehensive security	Indicated by systems to deter crime; corruption	100	Agree
& rule of law	prevention; policing; criminal and civil justice.		
Sustainable economy	Indicated by public finances; business continuity	100	Agree
	plans; integration with regional and global		
	economies.		
Reduced exposure and	Indicated by hazard exposure and mapping; codes,	95	Agree
fragility	standards and enforcement; protective		
	ecosystems; protective infrastructure.		
Effective provision of	Indicated by stewardship of ecosystems;	95	Agree
critical services	infrastructure services spare capacity;		
	maintenance; continuity for critical assets and		
	services.		
Reliable	Indicated by transport networks; transport	100	Agree
communications and	operations and maintenance; communications and		
mobility	technology; technology networks.		
Effective leadership and	Indicated by government decision-making; co-	100	Agree
management	ordination with other government bodies; multi-		
	stakeholder collaboration hazard monitoring and		
	risk assessment; emergency management.		
Empowered	Indicated by education for all; community	95	Agree
stakeholders	awareness and preparedness; Mechanisms for		
	communities to engage with government.		
Integrated development	Indicated by city monitoring and data	95	Agree
& management	management; planning process; land use and		
<b>0</b>	zoning; planning and approval process.		

<sup>&</sup>lt;sup>1</sup> Arup (2015) 'City Resilience Framework'. Available at: https://www.rockefellerfoundation.org/report/city-resilience-framework/.

Values and Priority Measure Feedback

Below are the suggested new nodes to include in the Values and Priority Measures Tier. **Please review** and state whether you agree or disagree with their inclusion.

Include 'Environmental sustainability' which would be indicated by improving air

Disagree

Agree

quality, reducing greenhouse gas emissions and adapting locally for the impacts of global climate change.		
Additional comments:		
	-	

### **Section Five: Functional Purpose (Tier 1)**

Functional Purposes capture the overall purpose of the system and should be independent of any particular activity. What is the ultimate purpose that a city serves?

### Part a) Adjustments from previous round

Below are the results from the previous questionnaire. Please review the responses, you may change your previous answer if you wish\*. The shaded boxes include feedback around certain nodes. Please state whether you agree or disagree with the highlighted statements.

<sup>\*</sup>Note that 'Your Answer' has been set to Agree for all nodes in this copy of the questionnaire.

Functional Purpose	Definition	Agree (%)	Your answer
Economic	This includes economic security and diversity of	95	Agree
opportunity	jobs as well as trade, investment, job creation and economic growth.		
Change 'Economic opp	portunity' to 'Economic growth'.	Agree with	Disagree with
		statement 🗌	statement 🗌
Cultural heritage &	Cities should provide a 'sense of place' which is	95	Agree
sense of Place	defined as the degree of meaning people ascribe to		
	a particular location. Cities strive to have a strong		
	identity which is deeply felt by its inhabitants and visitors.		
Urban ecosystem	Direct and indirect contributions of ecosystems to	89	Agree
services	human well-being. It includes all green and blue		
	spaces within an urban area which generate a		
	habitat that deliver services to city inhabitants.		
	These services include climate change mitigation		
	and adaptation, improved air quality, aesthetic		
	values, reduced stress and improved social		
	cohesion.		
Remove 'Urban ecosys	stem services' as it sounds more like a high-level	Agree with	Disagree with
category of objects an	d their affordances, rather than a purpose of a city.	statement 🗌	statement 🗌
It is more a Generalise	d Function than a functional purpose.		
Shared community	These are collectively built at a lower cost to the	95	Agree
resources	individual (economies of scale). Includes payment		
	of public services, emergency response, rule of law		
	etc.		
	unity resources' to 'Pooling of resources' which	Agree with	Disagree with
would also include util	<mark>lities.</mark>	statement 🗌	statement 🗌
Freedom of	This includes ideas, communications, people and	74	Agree
movement &	goods, as well as the degree of anonymity which		
expression	enables people to freely choose who to associate with and express themselves.		
Remove 'Freedom of r	movement' as this is a means to an end, rather than	Agree with	Disagree with
the purpose of a city. I	Moreover, cities do not exist because of freedom of	statement 🗌	statement
movement and expres	sion, although they may make them more or less		
desirable than others.			

Social opportunity	Cities provide higher quantities and diversity of people, which drives knowledge, innovation and	89	Agree
	social relations.		
Globalised	This includes global connectivity with travel and	95	Agree
connectivity	trade. It includes a city becoming an international		
	player, but also building social relations on a larger		
	scale and give a voice to local interest.		
Physical settlement	Cities should provide adequate housing and	100	Agree
	accommodation which provides homes for people		
	as well as driving tourism.		

**Functional Purpose Feedback** 

Below are the suggested new nodes to include in the Functional Purposes Tier. **Please review and state whether you agree or disagree with their inclusion.** 

Agree

Disagree

Tunctional Fulpose Feedback	Agree	Disagree
Include 'Safety and security' which can be created because of people gathering		
together and also the duty of care which local governance has responsibility for.		
Include 'Welcoming places for ethnic groups' because of the positive role cities play in		
welcoming spaces for minority groups and for those who might otherwise be		
marginalised in smaller places.		
Include 'Knowledge sharing and innovation'.		
Include 'Knowledge sharing and innovation'.		
include knowledge sharing and innovation.		
Additional comments:		

Thank you for taking the time to complete this study